

To understand the use of a Spiro, it is first necessary to have a basic understanding of how the phone system works: The phone in your house is connected to a toll office and the phone company's computers. When you dial a number the computer records your number and the number that you dial. It then translates the number you dialed into a series of tones. Each combination of two tones signifies one number. It is these tones which your Spiro duplicates. These are also the tones an operator uses when she calls a number for you. When you dial a number on the Spiro, you dial the same way you would on a touch tone phone, which by the way uses different tones to prevent you from using it as a Spiro. The only difference from dialing on a touch tone phone is that before you dial you must press the "Key Pulse" button \* on your panel and after you dial you must press the start button # on your keyboard. The "Key Pulse" \* tells the phone company's equipment you are about to give it a number and the "start" # button tells it you are finished giving the number you wish to call and want the call to go through.

To use the Spiro, you must first get yourself connected to a long distance trunk. Any phone line that runs out of state is called a long distance trunk. To do this you must dial an 800 number, a long distance call which is free for you. It is usually owned by car rental companies, airlines, hotels and resorts. You may also dial long distance information. As soon as long distance information or the 800 number ( a list of them will follow ) starts to ring, press the "Key Pulse\*" and "start#" buttons simultaneously. This produces a thirteenth tone of 2600 cycles per second. Hold this button for perhaps a second. When

you release the button, you will hear a knack noise and the 800 number or information will have stopped ringing. You are now hooked into a long distance trunk. The next step is to press "Key Pulse \* and then the area code and the number followed by the start "# button. Your call will go through after this. If your call doesn't go through stay on the line and a recording will come on after perhaps a minute and say "I am sorry, but your call cannot be completed as dialed. Please check the number and dial again. Ask your operator for assistance." After this she will give a series of numbers, the first 3 of which are an area code where the recording originated. By listening to the recording and finding out the area code you can tell whether your call is just hung up or stuck some place half way between where you are calling to. The reason your call can get stuck some place is that when you are calling from San Francisco to New York, for example, if the circuits are busy from S.F. to N.Y., your call might be sent to Florida and then to N.Y. or any other place in the nation through which there are free circuits. Another reason that can cause you to get recordings is improper dialing- dialing either too slow or too fast. When you get this recording, press the 2500 button and dial the number again on your Spiro. It is not necessary to dial the 800 number again. IT IS VERY IMPORTANT THAT YOU DO NOT MAKE TOO MANY 800 CALLS PER MONTH FROM YOUR HOME PHONE OR TALK FOR MORE THAN 5 TO 10 MINUTES. LONG DISTANCE INFORMATION IS EVEN MORE DANGEROUS BECAUSE NO ONE TALKS TO INFORMATION FOR MORE THAN A MINUTE OR TWO. The safest though not the cheapest way to use the Spiro is to dial a local toll and beep off

of an exchange instead of an 800 number. Also beep off any # out of your area code. Try to beep off just before the ringing starts, after the last click. Thus you end up paying 25¢ for the first 3 minutes and a nickle every minute after or some other similar inexpensive amount. Ma Bell thinks you are talking to the number you beeped off from, but in actuality you are talking to a number much further away. Every exchange is different and the only way to find out what the cheapest and best one is for you is to open your telephone <sup>Book</sup> to the beginning and start calling local toll exchanges. Use the first 3 digets of the exchange and any random last 4 digets, except for 9500 or 00-- because these are usually Pacific telephone offices of internal phone company numbers. As soon as the number you dialed starts to ring, press the 2500 button (\* and #). If the number continues to ring hang up before someone answers and you get charged for the call. Even tually , you will find an exchan ge that will stop ringing when you press the 2600 cycle button (\* and # ). Try \*KP and Area Code and Number and # and see if your call goes through. If it does, you have found an exchange that works. If you are calling from y our area code to an exchange within your area code it is not necessary to dial the area code as long as the place you beep off of is within your area code. some toll exch ang es will work for calls inside the U.S. Others will work all over the world.

Now to the busin ess of international calls. The only difference is that you must connect y ourself into a Satellite switch ing station. To call Lon don, England, for example, y ou dial after having beeped off another number. \*KP 0110<sup>#</sup>4St011 is called an access code. It means that y ou want the call to go by satellite. 0<sup>#</sup>4 is the county code for England.

After you dial <sup>\*</sup>KP 011 <sup>##</sup>044 St you must wait until you get a dial tone like sound. If you don't, it may be a very busy time and all the circuits are busy. When you get the dial tone, press key pulse again <sup>\*</sup>KP + 044 (county code must be repeated) + 1 which is area code for London and a seven digit number. Thus simplified, it looks like this: <sup>\*</sup>KP 011 044 <sup>##</sup>St wait for tone <sup>\*</sup>KP 044 + 1 + 7d <sup>##</sup>St. Try 246-8000 for experimentation. For Paris, France just substitute 033 for 044. The area code for Paris is also 1.

Australia = 061  
 Adelaide = 061 + 32 +  
 Brisbane = 061 + 72 +  
 Canberra = 061 + 62 +  
 Hobart = 061 + 02 +  
 Perth = 061 + 92 +  
 Sydney = 061 + 2 +

Access Code 011  
 82 = City area Code

France = 033  
 Bordeaux = 033 + 56 + 6d  
 Cannes = 033 + 93 + 6d  
 Grenoble = 033 + 76 + 6d  
 Lyon = 033 + 78 + 6d  
 Marseilles = 033 + 91 + 6d  
 Nice = 033 + 93 + 6d  
 St. Tropez = 033 + 94 + 6d  
 Vouvray = 033 + 47 + 6d

Access Code 011  
 6d = # of digits in phone # is 6

272 9951

Germany = 049  
 Berlin = 049 + 311 +  
 Military = 049 + 311 + 319 +  
 Hamburg = 049 + 411  
 Hanover = " + 511  
 Heidelberg = " + 6221  
 Mannheim = " + 621  
 Military = " + 621 + 730  
 Munich = " + 511  
 Nurnberg = " + 911

Access Code 011

Germany = 049  
 Stuttgart = 049 + 711  
 Frankfurt = " + 151

Hong Kong = 752  
 Cheung Chou = 752 + 5 + 981 + 3d  
 Clear Water Bay = " + 3 + 29 + 3d  
 Fan Ding = " + 0 + 90 + 3d-4d  
 Hong Kong = " + 5 + 5d - 6d  
 Lamma = " + 5 + 982 + 3d  
 Ma Wan = " + 5 + 986 + 2d  
 Sha Tin = " + 0 + 61 + 3d - 4d  
 Tai O = " + 5 + 985 + 3d  
 Tsun Wan = " + 0 + 40 + 4d

Access Code 011

Example to call Ma Wan : KP 011 + 752 St wait for dial tone KP 752 + 5  
 + 986 + 2d St

Japan = 081  
 Hakone = 081 + 460 + 6d  
 Kobe = " + 78 + 6d-7d  
 Kyoto = " + 75 + 7d  
 Nagoya = " + 52 + 7d  
 Osaka = " + 6 + 7d  
 Tachikawa = " + 425 + 6d  
 Military = " + 423 + 62 + 2961  
 Tokyo = " + 3 + 7d  
 Yokohama = " + 45 + 7d  
 Military = " + 462 + 51 + 1520

Access Code 011

United Kingdom = 044  
 Birmingham, Eng. = 044 + 21 + 7d  
 Coventry, Eng. = " + 203 + 5d  
 Edingburgh, scot. = " + 31 + 7d  
 Glasgow, Scot. = " + 41 + 7d  
 Liverpool, Eng. = " + 51 + 7d  
 London = " + 1 + 7d  
 Manchester, Eng. = " + 61 + 7d  
 Sheffield, Eng. = " + 742 + 5d-6d

Access Code 011

Holland = 031

Access Code 011

If you wish to call a country that is not on these tables you can call up the Route and Rate operator and ask her. To do this you must dial KP141 ST. You must also

sound like an operator. The procedure is as follows: She will say, "Hello, Rate and Route". Your response will be "I'd like operators ratings for ----- (Such town and country). She will give you the routing as it appears on the table above. If she says "I'm sorry, but that is IO + C", that means that you already have the information on your table. she also might say "overseas operator #160 + 555 or some other numbers depending on the place that you are calling. This means that you can't dial directly and must go through an operator who will ask you for your number and then call you back. Thus you can't call for free. More information is being obtained all the time, and eventually we will have routing for all these places.

A list of 800 numbers follows:

- |                 |                         |
|-----------------|-------------------------|
| 800 - 328- 4567 | N ational Car Ren tal   |
| - 648 -6881     |                         |
| - 648 - 3011    |                         |
| - 648 - 6894    |                         |
| - " - 6811      |                         |
| - " - 3311      |                         |
| - " - 3341      |                         |
| - " - 1177      |                         |
| - " - 3773      |                         |
| - 228 - 9650    | Omaha                   |
| - 792 - 0750    |                         |
| - 874 - 5000    | Memphis                 |
| - 238 - 5000    |                         |
| - 221 - 2156    | N .Y.,                  |
| - 253 - 1301    | Whirlpool               |
| - 922 - 2734    | Hawaii                  |
| - 621 - 6013    |                         |
| - 228 - 9650    | Neb., Budget Car Rental |
| - 528 - 1234    | Western Hotels          |
| - 327- 6087     | Florida                 |
| - 327 - 5115    |                         |
| - 243- 6000     |                         |
| - 542 - 5115    |                         |
| - 328 - 4567    |                         |
| - 631 - 1971    |                         |

800 numbers continued

800-631 -1972  
792 -0707  
336 -0336  
238 -5000  
792 -0760  
243 -6000

United Airlines  
A.A.A.  
  
American Express  
Redwing Shoes

One last bit of information. To check credit card numbers, dial KP 000 ST and wait for tone, then dial KP + 10 digits of the credit card number + ST. It is not necessary to say you can't dial the letter. The computer will respond with "affirmative" if it is a good credit card or negative and repeat the 10 digits you dialed back if it is a bad credit card.