

GOODWIN, PROCTER & HOAR LLP

COUNSELLORS AT LAW
EXCHANGE PLACE
BOSTON, MASSACHUSETTS 02109-2881

TELEPHONE (617) 570 1000 TELECOPIER (617) 227 8591

October 29, 1996

VIA FEDERAL EXPRESS

Mr. Charles Murphy Chief Financial Officer Expert Software, Inc. 800 Douglas Road Executive Tower Coral Gables, Florida 33134

Re: IRS Audit

Dear Charlie:

Enclosed is a very helpful memorandum that Burton Grad has prepared regarding his impressions from the meeting with the IRS agents last Friday. Also enclosed is Burton Grad's professional summary and a written outline of his presentation, both of which were distributed at the meeting.

Burt was a very persuasive and powerful witness and has been a pleasure to work with.

Sincerely,

Robert G. Kester

RGK:dd Enclosures

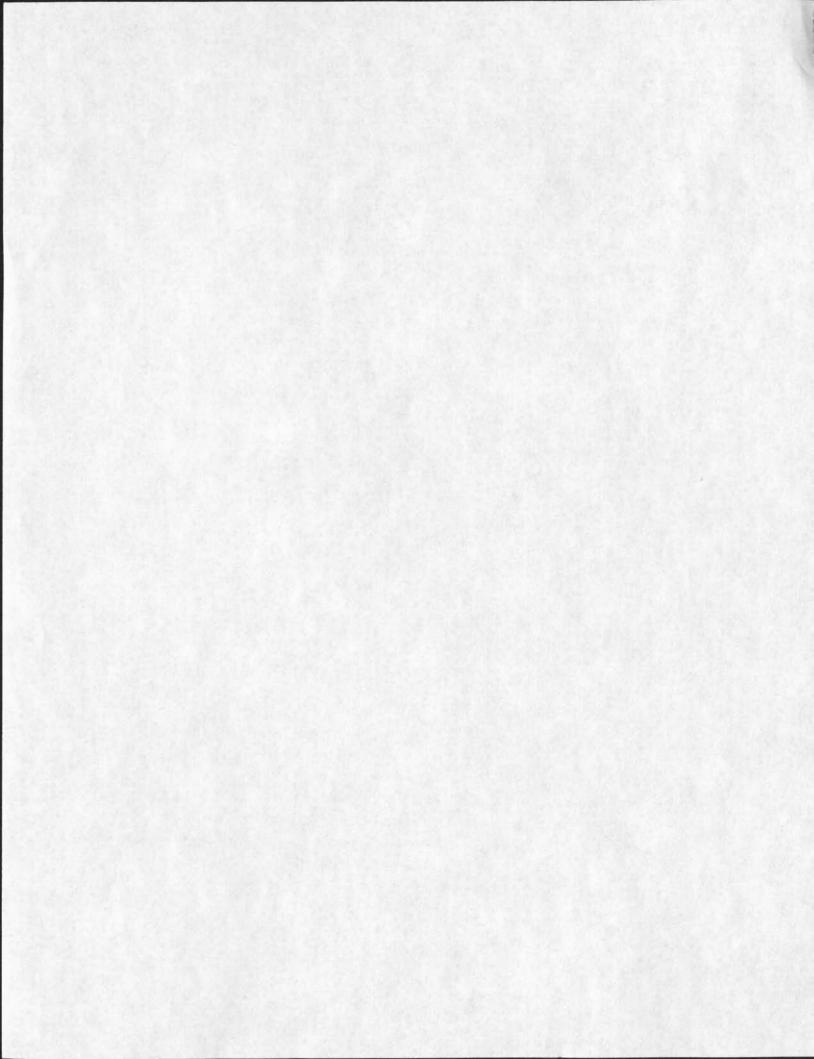
cc: Howard A. Cubell, Esq.

178888.b1

GOODWIN, PROCTER & HOAR LLP

Mr. Charles Murphy October 29, 1996 Page 2

bcc: Mr. Burton Grad



Burton Grad Associates, Inc. 235 Martling Avenue Tarrytown, New York 10591 (914) 631-5471 Fax: (914) 631-1164 E-Mail: Burtgrad@AOL.com

Date:

October 28, 1996

To:

Bob Kester

Attorney-Client Privilege

From:

Burton Grad

Subject:

Meeting with IRS Agents and Expert Software Attorneys on 10/15/96

The following are some thoughts I had after the meeting; please share them with Howard Cubell and with Expert Software:

1. Valuation Methodology

- The IRS is still intrigued with using reconstruction costs as a means of determining capitalizable value. You may need to determine appropriate law, rulings or cases to support the market value concept, not the construction cost approach. If one were to value a tangible product which was remarketed (e.g., inventory) would one value it at the cost to build (production cost only) or would one deal with marketable price or some cost-based figure?
- Reconstruction value seems to be a way to say: why would anyone pay more than it
 would cost to develop new, competitive products. The arguments made regarding
 timing, success/failure ratios, etc. seemed to have satisfied this issue.
- The fact that top-down and bottom-up valuations come out so close seemed be a strong point.

2. Market Opportunity

 My explanation that there were three separate product markets (MS/DOS, MAC, WIN) seemed to have made the case that there was a reasonable basis for assuming that MS/DOS would continue as an ongoing market even though WIN would grow rapidly.

3. Top-Down Revenue Forecast

 Primary concern seemed to be with five-year life. But when we look at my three-year figures, they come out quite close to the actual number used by Expert over three years.

4. Costs and Profits

 No real discussion except for adding amortization back in to cash flow which seems to have been resolved satisfactorily.

5. NPV

- · Cost of money vs. blended equity/loan rate seemed to be a central issue.
- This is a comparison of the NPV factors under different cost of money assumptions:

(½ yr. adjusted)	1st year	2nd year	3rd year	Unweighted Average	Ratio to 8%
NPV factors (8%)	.963	892	.826	.894	1.00
NPV factors (12%)	.946	.845	.754	.848	0.95
NPV factors (20%)	.917	.764	.637	.773	0.86

So, at most, a \$7,386,000 valuation would drop to around \$6,352,000 if one used a 20% rate of return against the 8% actually used.

- From my viewpoint, the issue is how can one produce a stable valuation if one lets the cost of money vary based on the business situation of the buyer. The value of the products should be the same no matter who the buyer is; however, how much a buyer will pay for the assets will vary from buyer to buyer based on each company's objectives and how well the product fits into their strategy. Do we have to consider an industry return on capital figure in computing the NPV?
- They seemed to accept my position that the forecasts were intended to be low risk (units and prices).
- The revenue ratio versus straight line amortization issue seems to have been resolved.

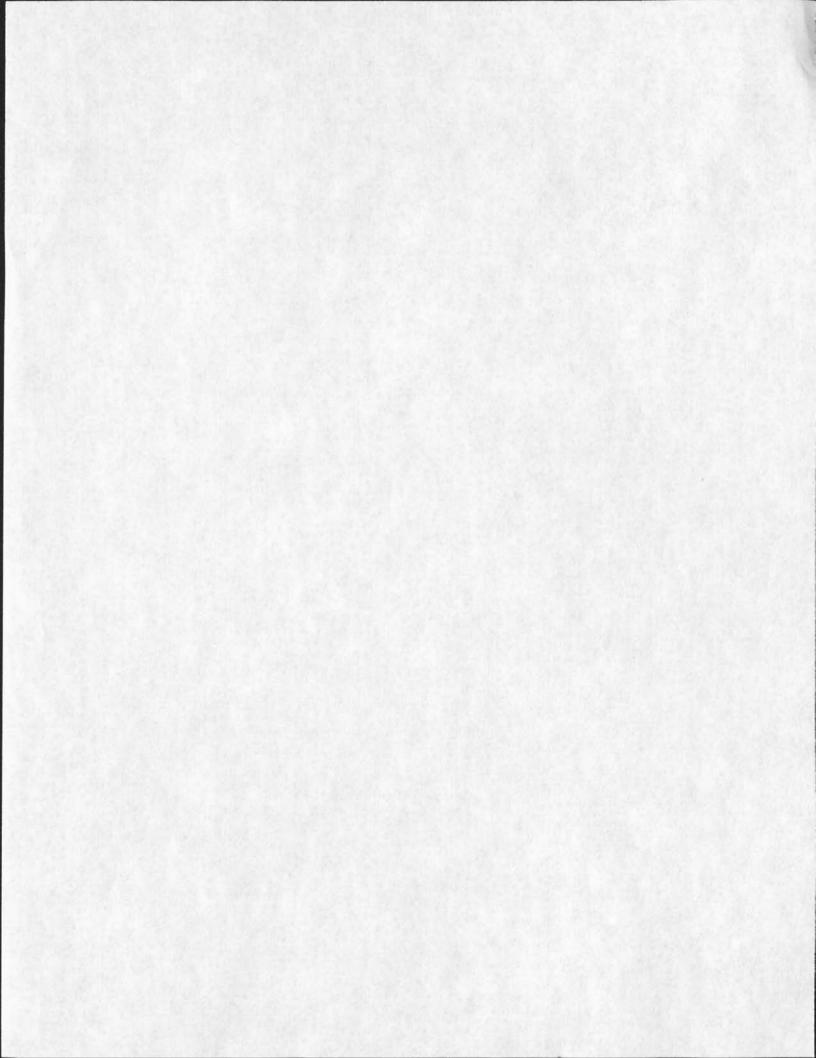
6. Detailed Product Valuation

 They seemed to accept that an independent assessment procedure was followed and that the final numbers were the sum of the individual numbers, not vice versa. So, all in all, I believe that the IRS agents understood the process I had followed and that it was the same process that I used for other appraisals. Therefore, if they are to try to increase the goodwill component of the purchase price, they have to focus on basic assumptions which have been used in the appraisal:

- Cost of constructing products vs. marketable value (revenues/profits)
- Rate of return vs. cost of money
- Third year cash flow would have been less if I had assumed a three-year life rather than five years for certain products? This assumption would have been consistent with the Expert tax return submission using a three-year life.

I do not plan to do any further work at this time unless you request me to do so. Please send Charlie Murphy a copy of the presentation that was given to the IRS agents and a copy of this letter.

Thanks for your guidance on the various legal aspects of my role.



BURTON GRAD ASSOCIATES, INC.

235 MARTLING AVENUE TARRYTOWN, NEW YORK 10591 (914) 631-1129 (914) 631-1164 FAX

Expert Software Inc.

Invoice #: 2793 800 Douglas Road

North Tower #355 Coral Gables, Florida 33134-3128

October 28, 1996 Project #: 236-2

Attention: Mr. Charles Murphy

INVOICE

IRS inquiry regarding valuation of acquired software products

Consulting Services: 9/15/96-10/25/96

Burton Grad -- 3.75 days @ \$2000/day \$7,500.00

> TOTAL FEES \$7,500.00

Expenses Incurred:

10/24/96-10/25/96 -- Tarrytown to Boston (meeting with IRS people)

airfare 204.61 (one way) hotel 163.45 (one night)

meals 18.52 Boston trans. & tolls 17.50

to and from Westch.

airport & tolls 16.50

parking 17.00 437.58

Express Delivery 25.50

Telephone/fax 50.00

> TOTAL EXPENSES \$513.08

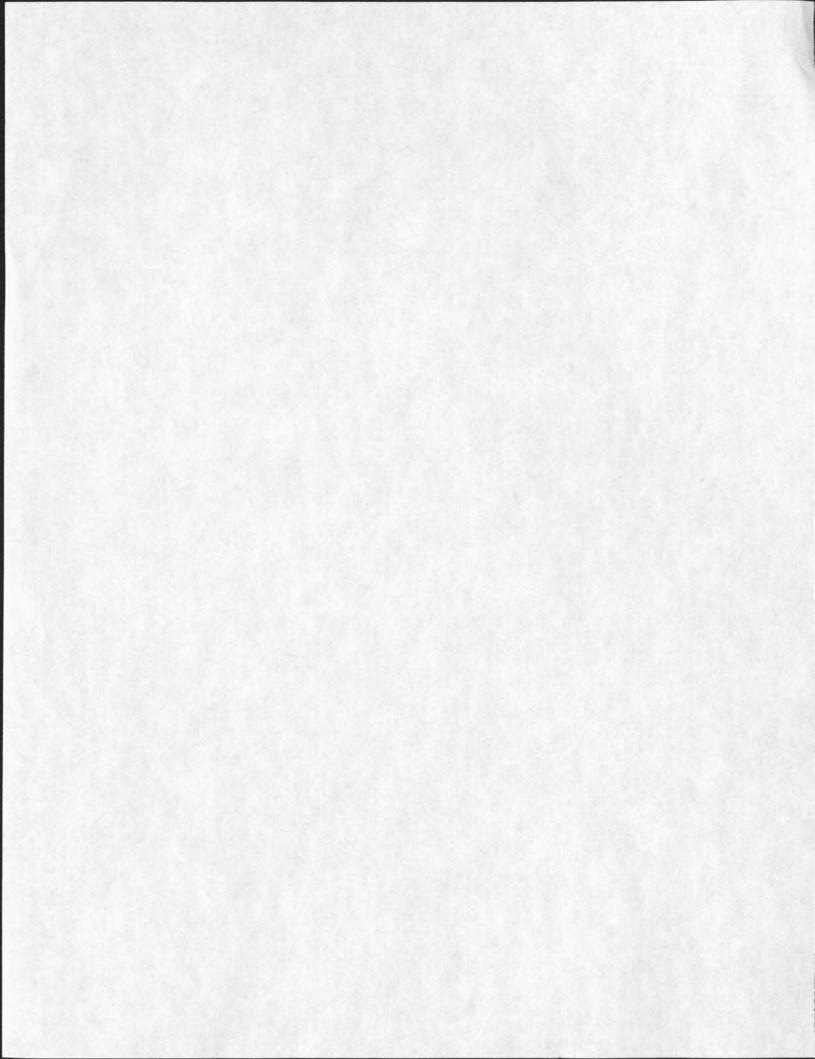
TOTAL INVOICE \$8,013.08

4,000.00 Less Advance Payment

> BALANCE DUE \$4,013.48

INVOICE DUE UPON RECEIPT





Review of Expert Software, Inc. Capitalization of Acquired Intangible Assets (Software Products) from Bloc Development, Inc. Effective October 24, 1992

Valuation Performed for:

Expert Software, Inc. 800 Douglas Road North Tower Suite 355 Coral Gables, Florida 33134

Valuation Performed by:

Burton Grad Associates, Inc. 235 Martling Avenue Tarrytown, New York 10591

Burton Grad

Date of Valuation Report:

December 24, 1992

Date of IRS Review:

October 25, 1996

Software Valuation Qualification

- Conducted software company/product valuation studies since 1980
- Conducted more than 125 studies for over 75 different companies
- Focused on intangible assets:
 - Software products
 - Customer base revenue projections
 - R&D technology writeoffs
- Used for accounting and tax purposes, due diligence, fairness opinions,
 ESOP assessments
- Worked with ITAA and testified to FASB on FASB86
- Worked with ITAA and clients on R&D Tax Credits
- BGAI has been a consulting firm for software companies since 1978 with almost 200 clients for strategic planning, management consulting, product analysis, acquisition due diligence and valuation studies
- With IBM 1960-1978 managing software development organizations
- With General Electric 1948-1960 designing and implementing automation systems
- Bachelor of Management Engineering from Rensselaer Polytechnic Institute in 1949

Expert Software

- History
- Product development (selection, outsourcing)
- Sales (channels)
- · Prices, costs
- · Overall financials
- · Operational skills/organization

Valuation Methodology

- Selected NPV of projected cash flow (after tax)
- Rejected reconstruction cost (not meaningful when development was on a royalty basis (see Q6 and Q8)
- Rejected market comparables (no good public comparables or transaction data available at that time)
- Omitted in-development products since they had not passed FASB86 rules for capitalization (see Q7)
- Used actual data through 10/31/92
- Projected FY92; did not expect any surprises in 4Q92 (see Q9)
- Omitted any rewrite of programs for new platforms (even if extension of existing applications); did include improvements to available products
- · Used constant '92 dollars
- Did top-down and bottom-up projections and valuations for confirmation of reasonableness

Market Opportunity

- Very large market opportunity and growing rapidly
- Competition is meaningful, but more in limiting market share and price,
 not in units sold
- MS/DOS would be principal market opportunity for '93-'94, shifting to WIN in '95-'97. Believed MS/DOS total installations would plateau (not drop), but consumers would continue to buy applications for their installed MS/DOS machines (reference Attachment 1)
- WIN would attract new consumers and build its own separate market opportunity
- MAC would not be a replacement for MS/DOS or a substitute for Windows, but would be a market in its own right at 10% of total market
- Primary channels for low-priced consumer applications would be general large scale merchandisers and large computer software retailers either through direct purchase from suppliers, through rack jobbers, or through software distributors (wholesalers). (See Q5)

Top-Down Revenue Forecast

- Unit forecasts were based on historical sales, timing of introduction of recent titles, growth in installed machines and penetration of installed machines
- Certain categories will grow faster than others and bundles (multi-application offerings) will extend life of existing products by providing more attractive pricing
- Recognized risk in '96-'97, but felt that continuing improvements and add-ons
 (without inventory remaindering) would allow five-year life for categories
 (although some switch in specific program significance) (see Q4)
- Did not project any significant growth in MS/DOS revenues from available products in spite of growth in number of installed systems
- No further price erosion for MS/DOS; some drop for MAC prices and substantial drop for Windows prices
- No change in distributor/rack jobber/direct sales mix which would change effective price

Costs and Profits

- Cost projections used were higher than historic figures (80% vs. 70%) for MS/DOS and no margin improvement over remaining life which one would normally expect. On MAC and Windows, started with higher costs (product introduction costs) and brought only to MS/DOS costs, even though pricing points were higher
- Operating expenses only (no amortization, no interest)

NPV

- Five-year life though some individual products will drop away earlier,
 based on market opportunity and expected MS/DOS life; MAC and
 WIN would probably be longer (see Q10, Q11, Q12, Q14)
- Tax rate of 40% (federal and state)
- Cost of money, if borrowed, was 8% (6% prime and 2% borrowing premium). This is a pretax cost of money applied to after tax profits.
 This is equivalent to 12% after tax cost of money (Reference Q2, Q15)
- Since forecasts were assumed to be low risk (e.g., conservative), 8% was a suitable figure to use. It is similar to that used on various other BGAI studies during the same time period.
- Used revenue ratio basis for amortization rather than straight line, since
 these will be declining revenue products. Revenue ratio is a more
 conservative basis, rather than wait for matching amortization with tail
 end revenues from product life (see Q13)

Detailed Product Valuation

- Followed same procedures for each live product (39) as for categories. But used three-year life or five-year life as appropriate for each product
- Therefore, Expert Software could write off earlier any individual products which did not meet expectations while continuing to use planned amortization on those products which met or exceeded forecast.
- Results were very close to top-down projected values

Valuation Conclusions

Products	Capitalizable <u>Value</u>	Amortizable <u>Life</u>	Amortization Process
MS-DOS Products			
Home - 3 products	\$1,431,000	5 years	Revenue Ratio
Home - 6 products	241,000	3 years	Revenue Ratio
Hobby - 9 products	1,900,000	5 years	Revenue Ratio
Improvement - 4 products	783,000	5 years	Revenue Ratio
Improvement - 2 products	88,000	3 years	Revenue Ratio
Bundles - 4 products	1,100,000	5 years	Revenue Ratio
Bundles - 3 products	68,000	3 years	Revenue Ratio
Macintosh Products			
Home - 4 products	649,000	5 years	Revenue Ratio
Hobby - 2 products	826,000	5 years	Revenue Ratio
Windows Products			
Home - 2 products	300,000	5 years	Revenue Ratio
Total	\$7,386,000		

IRS Questions/BGAI Answers

- Goodwill: Q1, Q3
- Cost of money: Q2, Q15
- Revenue ratio: Q15
- Shelf obsolescence: Q4
- Channel revenue mix: Q5
- Reconstruction cost: Q6, Q8
- In development products: Q7
- Economic life: Q10, Q11, Q12, Q14
- Full year '92 revenue: Q9

MS/DOS VERSUS WINDOWS - SITUATION 4Q92

Moving to Windows was difficult:

Hardware Issues

- Needed 486 chip
- Needed lots of memory
- Needed new monitors high resolution, color
- Price was very high (many thousands of dollars)

Software Issues

- 3.0 was very buggy
- 3.1 was first usable version
- People got delivery of WIN, but didn't use it
- Business use, not home use, for first two years

Value issues

- Little other application software for WIN (vendors still producing DOS); very difficult to write WIN applications; not big enough home market to justify development efforts (e.g., DOS and even MAC markets were bigger)
- Price for Windows software was much higher than for DOS
- DOS hardware prices were quite low and dropping

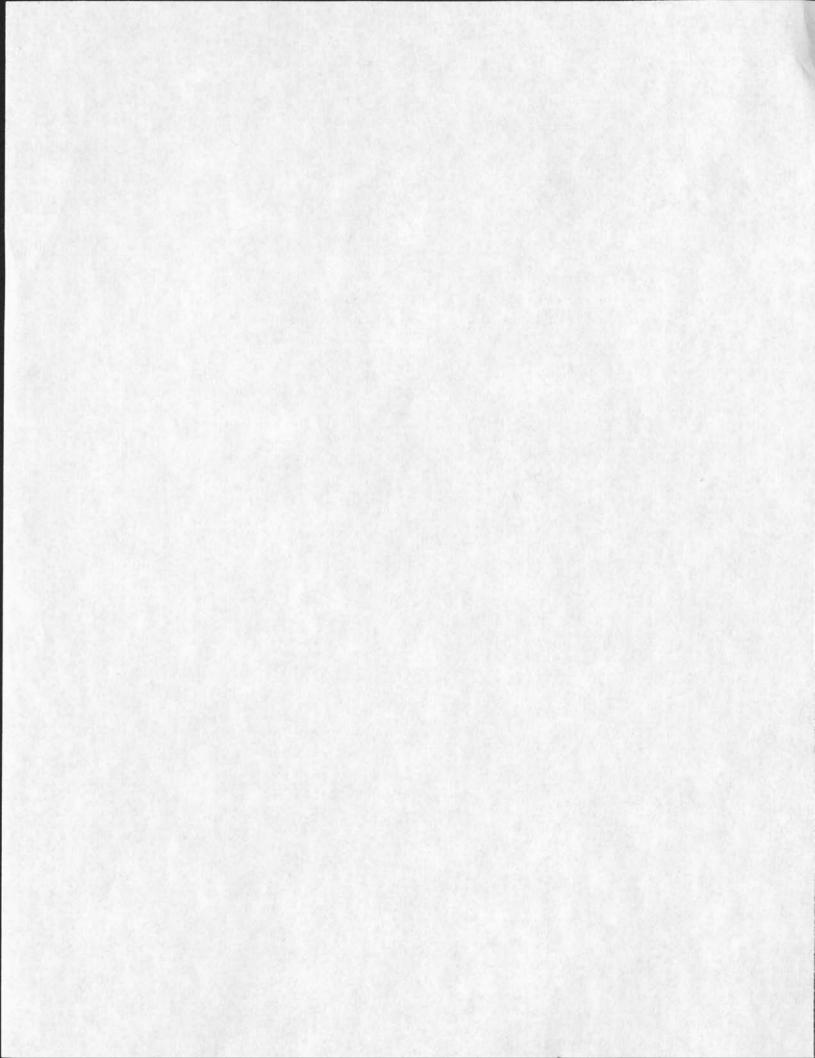
Motivational Issues

 No "killer app" at the time to persuade people to buy/use Windows (justify paying for WIN-capable machine)

WHAT HAPPENED TO CHANGE WINDOWS HOME ACCEPTANCE

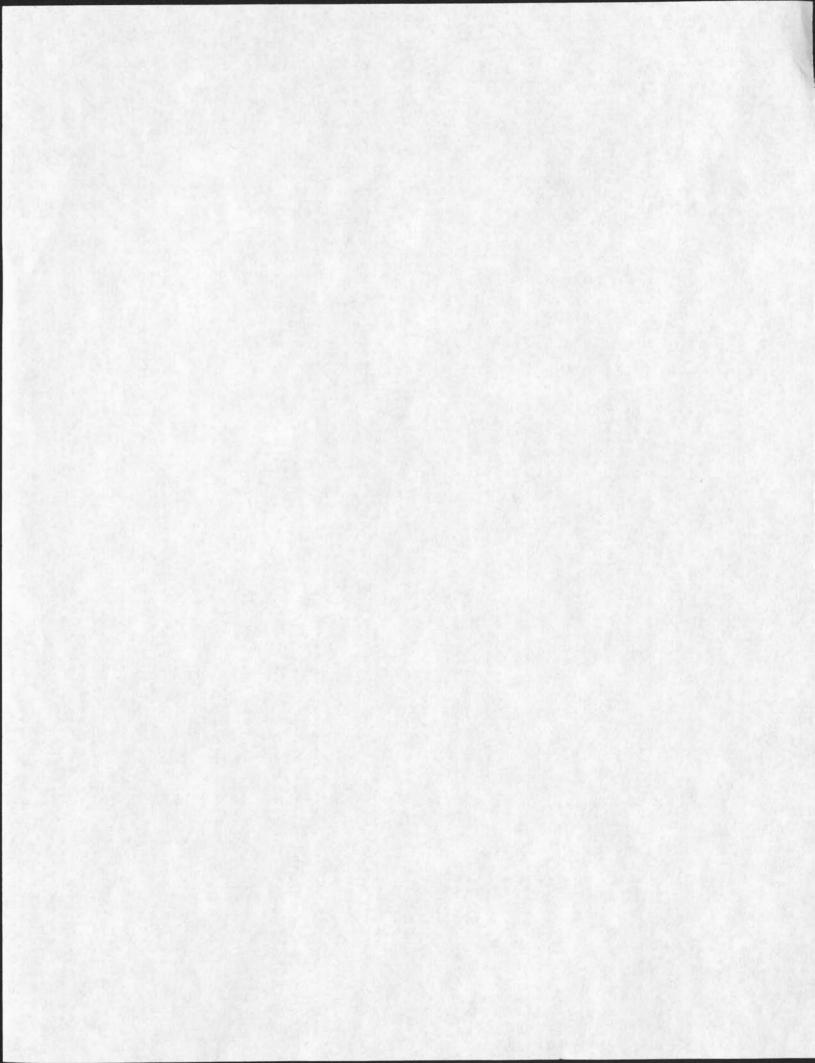
- Edutainment became killer app (games, good education tools)
- Some drop in MS/DOS sales in '93 made people concerned about buying old software
- Some increase in WIN app sales in '93 made people interested in Windows
- MAC in '93 went nowhere as WIN picked up home users who wanted GUI (at lower hardware price)
- By '94, it was clear that DOS was plummeting and wouldn't recover; WIN had started to climb (good new applications, lower hardware prices, WIN 3.1 really worked and was given away with new hardware sales
- Rapid replacement was a major surprise to whole market (to business and, even more so, to home)
- Expert Software and its competitors were able to move quickly to fill revenue gap by acquiring new software (royalties only), so there was an ample supply of WIN home products by 1994

3120



Agenda for Meeting with Burton Grad Associates

- Discuss appraiser's opinion concerning goodwill.
- Discuss the return on capital charges.
- Discussion of trained personnel, established marketing and distribution channels.
- Page II-3 of the appraisal discusses the obsolesce of the products, discuss further.
- Page II-3 of the appraisal report states "use of distributors has some impact on Expert Software's gross revenues, but has also reduced its operating costs." Quantification of these impacts.
- Page II-4 of the appraisal discusses the products code, further discussion.
- 7. Page II-5 of the appraisal, the appraiser didn't consider the value of products under development, why?
- 8. Page III-1 of the appraisal, the appraiser didn't use the reconstruction cost, Why?
- The appraiser omitted the 11/92 to 12/92 revenues from their projections, discuss.
- Page III-2 of the appraisal states that independent sources were reviewed by the appraiser, What were these.
- 11. Page III-2 of the appraisal states that "discussions were held regarding the consumer software market based on Expert Software's experience..." Need to review notes of these discussions
- 12. Page III-3 of the appraisal states that the marketable economic life for the products was analyzed. How was this done and review the supporting documentation. How was the actual life of each product taken into account.
- 13. Page III-3 of the appraisal states that the revenue ratio method was used for amortization, why?
- 14. Page IV-1 of the appraisal, the appraiser states that DOS software would be the revenue generator for the next 5 years, discuss.
- 15. Page IV-5 of the appraisal, the appraiser uses an 8% discount rate, discuss.



PROFESSIONAL SUMMARY -- BURTON GRAD

Burton Grad, President of Burton Grad Associates, Inc. (BGAI), has a long record of significant contributions to the computer software and services industry. He has experience as a user and developer of application and systems products and as consultant, innovator, businessman and industry leader in the computer software and services community:

Since 1978 he has been a consultant for software products, software professional services, value added remarketers, processing services and other computer software and services businesses:

- -- strategic planning, management and organizational consulting and product analysis, evaluation and review
- company and product acquisition studies including due diligence and valuation for financial, tax and capitalization purposes
- planning, assessment and analysis of business operations including quality and productivity measurements

Work is performed personally or with the assistance of well-known specialists in market research, customer service, industry applications and mainframe, midrange, workstation, client/server and personal computer systems.

This is a partial list from the more than 150 clients of BGAI:

AGS Information Services (now part of Keane, Inc.)
Broadview Associates and Geocapital Partners
Expert Software
Future Three
Informatics (now part of Sterling Software)
International Business Machines
Keane, Inc.
Morgan Stanley
NCR Corporation
Relay Technology
SPSS, Inc.
Sterling Software, Inc.
Triad Systems Corporation
TSI International

Work Achievements

Burton Grad Associates, Inc. (1978 - Present)

- Strategic planning, management and organizational consulting and product analysis, evaluation and review
- Company and product valuation studies for financial, tax, capitalization and acquisition purposes
- * Business assessment studies and implementation projects for product strategy, development, quality management and customer service
- * Design and implementation of computer based training courses

Customer Care, Inc. (1992 - Present)

- * Publishing CustomerCare Newsletter and CustomerCare Survey directed at software companies' customer services activities: support, documentation, training and product consulting
- Providing consulting on customer service processes, and training for customer service personnel

Heights Information Technology Service (1979 - 1983)

- * Professional Services for applications and systems development
- * Use of professionals on a remote, work at home basis with effective project management

International Business Machines Corporation (1960 - 1978)

- * Definition, design and implementation of application development systems strategy resulting in release of IBM's development management systems
- * Development of application programs for every major industry

Work Achievements (cont'd IBM)

- * Establishment of joint planning and programming development with European operations
- * Announcement, development and initial support of CICS
- * Management of application development for small business and process control systems
- * Responsibility for the production, release and maintenance of close to 200 programs
- Conception of approach to and programs for text processing and office automation systems
- * Development and expansion of computer based training systems
- * Development of management science and scientific programs
- * Participation in the structuring and unbundling of IBM program products
- * Creation of the Study Organization Plan for specifying and designing application systems

General Electric Company (1949 - 1960)

- * Programming of the first commercial computer (Univac I in Louisville)
- * Development of discrete simulation techniques for manufacturing planning and control
- Invention of decision tables
- * Study of automated factory design and implementation
- * Initiation and use of advanced techniques for production, inventory and quality control

Other Professional Activities

1972-Present

ITAA (formerly ADAPSO)

- * Computer Software and Services Trade Association
- President, Treasurer and Board member of American Software Association Division of ITAA
- * Member of ITAA Board
- * Chair and member of various committees (Industry Relations, Software Capitalization, Software Openness, Technology Information Services, Quality Management)
- Executive Committee of Information Technology Foundation (Project Office)

1968 and 1979

Principal author of *Management Systems*, published by Holt, Rinehart and Winston. Used for colleges and businesses for computer application system methodology and design.

1950-Present

Speaker and chair at conferences and workshops and contributor to professional journals on various information technology subjects including decision tables, quality control, systems engineering and software capitalization.

Burton Grad Associates, Inc. 235 Martling Avenue Tarrytown, NY 10591

> (914) 631-1129 (914) 631-1164 FAX

EDUCATION

1949 Bachelor of Management Engineering

Rensselaer Polytechnic Institute

Troy, New York

POSITION HISTORY

1978-Present Burton Grad Associates, Inc.,

Founder and President

Consultants to computer software and services companies

1992-Present CustomerCare, Inc.

Chairman

Publisher and Consultants for software customer services

1978-1984 Heights Information Technology Services, Inc.,

Founder and President

Professional software services

1960-1978 International Business Machines Corporation

Consultant - IBM Research Lab

Director of Development - Data Processing

Division (DPD)

Manager - Development Services and Scientific

Application Programs (DPD)

Manager - Technical and Scientific Development

(DPD)

1949-1960 General Electric Company

Consultant - Advanced Application and Systems
Development - Production Control Services

Manager - Production Control Operation - Large

Stream Turbine Division Manufacturing Training Program

Asset Valuation Services

Burton Grad Associates, Inc. (BGAI) is a consulting firm working exclusively in the computer software and services industry. Since 1978, BGAI has provided strategic planning, organizational analysis, and product and market analyses to over 150 firms including major clients such as IBM, Honeywell, AGS Computers, Sterling Software and NCR.

BGAI has performed more than one hundred asset valuation studies for software product, professional services and processing services companies.

Computer software and services have very special characteristics with only limited explicit case law or history. In addition, the capitalization and amortization situation has continued to change as a result of FASB86, SEC rulings and tax law modifications, all of which have impacted accounting and tax procedures. Burton Grad president of BGAI, has been actively involved in these various software product and service valuation changes through his work in ITAA (ADAPSO), including committee chairmanships and presentations at ITAA conferences.

Burton Grad personally manages each study and participates fully in the structuring and forecasting work and in preparing the valuation and final report. When needed, BGAI uses computer industry financial specialists, picking those consultants whose knowledge and reputation best qualify them to value the particular products or services involved in the assignment.

Enclosed is a fact sheet which provides more information about BGAI's experience in and approach to company and asset valuation.

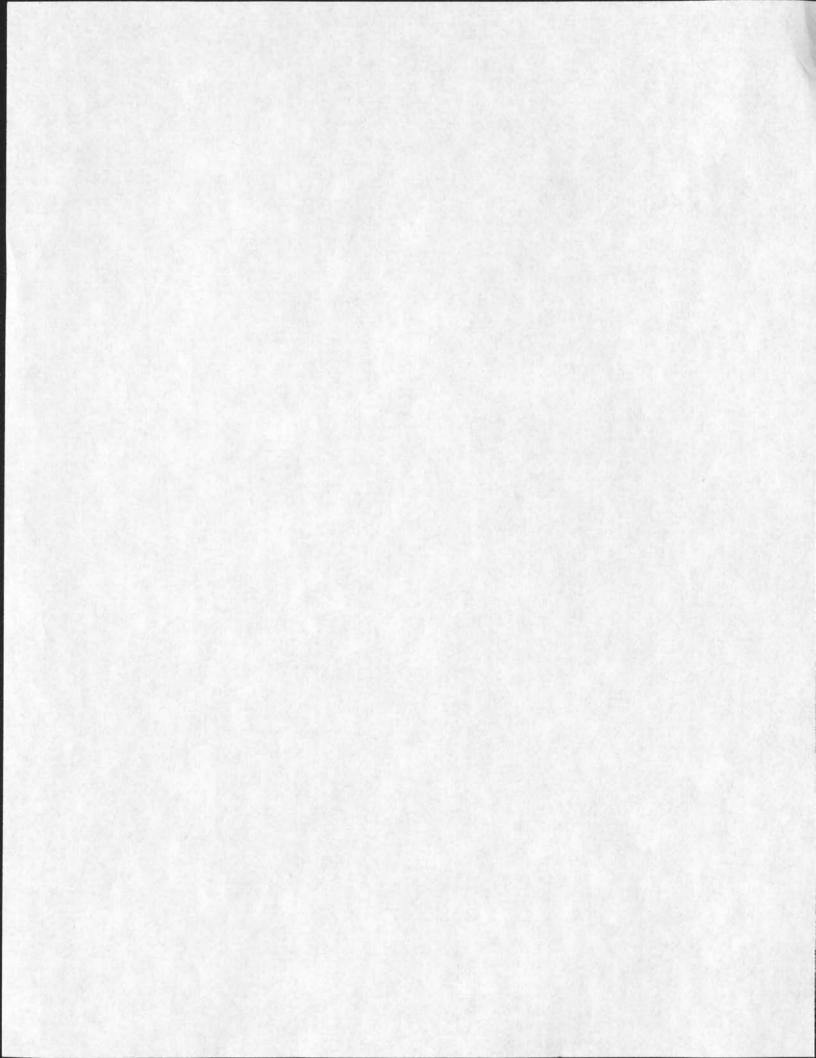
We believe that BGAI is in a unique position to provide thorough, supportable value recommendations covering software products, services and other intangible assets.

BGAI Asset Valuation Fact Sheet

- * First studies performed in 1980
- * Seventy different customers

software products companies professional services companies processing services companies banks and investment organizations

- * Over one hundred studies each involving one to twenty-five individual product or service lines of business for a total of more than three hundred and fifty separate valuations.
- * Valuations have included the full range of intangible assets such as proprietary software rights, proprietary methodologies, customer lists, staff replacement productivity loss, etc.
- * Study purposes include tax valuation for acquisition, due diligence, fairness opinions, capitalization for financial returns, buy-sell agreements, stock contributions (including ESOP valuation) and contract disputes.
- Values determined have ranged from \$500,000 to \$150,000,000.



Burton Grad Associates, Inc.

235 MARTLING AVENUE
TARRYTOWN, NEW YORK 10591
(914) 631-5471
FAX: (914) 631-1164
E-MAIL: BURTGRAD@AOL.COM

Date:

October 21, 1996

Attorney Work Product

To:

Bob Kester

Fax: (617) 227-8591

Number of Pages: 14

From:

Burton Grad

Subject:

Expert Software Valuation

Attached is my draft of the presentation materials I propose to give to the IRS agents at the October 25-26 meeting.

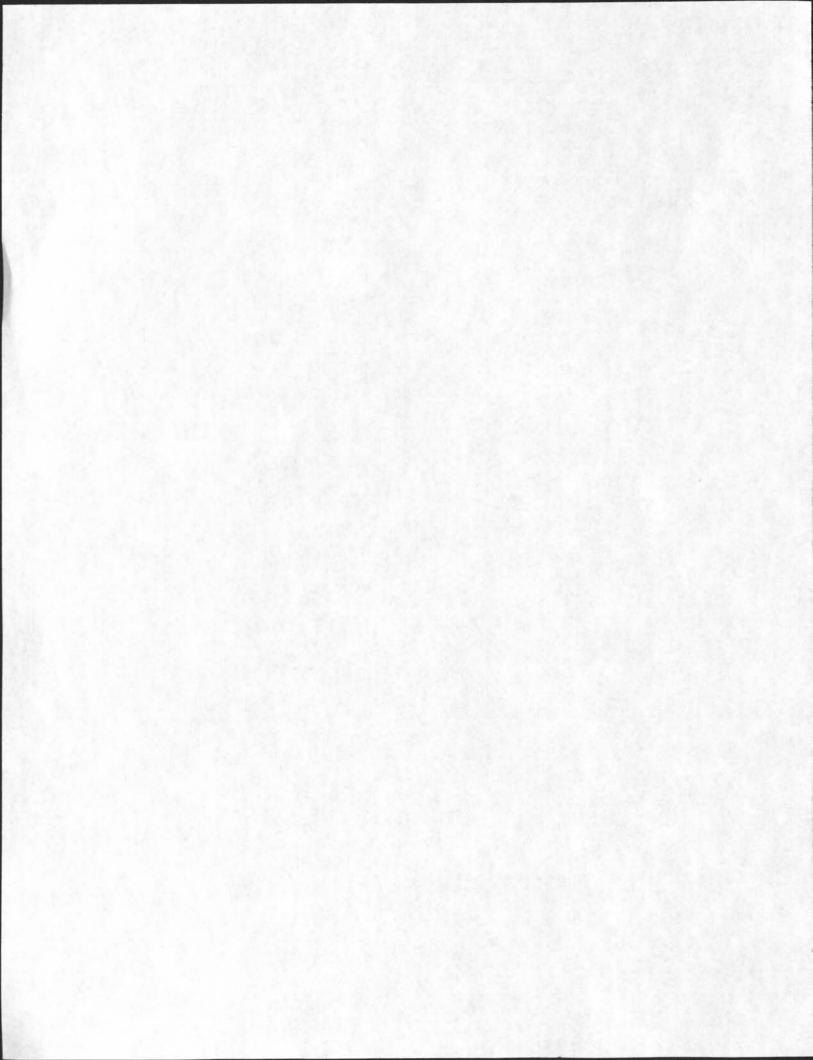
Please give me your comments and suggestions as soon as possible.

Would it be helpful to give the IRS agents the answers to the questions that I sent you in my October 3, 1996 letter?

I am available Thursday in the morning for a telephone conference. I'll see you at \$3:00 A.M. on Friday.

Enclosure 3210

Expert Discussion wiTh Cubell + Kester 10/4 ' Expent's own Jests of Dos commes · ck actual 92 or feet 92 · need any prices for dos, win, MAC
prior to end projected · explain pue tax, after tax cost of \$7,316,000 · Value was 93 161716 16 F9 K 94 1464K 95 4865K 96 1.345K > 2521K 117614 7386 286 MS DOS - 96 7386 27 853 5185 1839 2201 whome did 5/85 own 3 yrs · sales sluft - platforms · channel wif change Book work offs is tax write offs # computers / platform Competitors / whit Shave Sales of home computer deftwee platfe 92-96



BURTON GRAD ASSOCIATES, INC. 235 MARTLING AVENUE TARRYTOWN, NEW YORK 10591 FAX: (914) 631-1164 (914) 631-5471

E-MAIL: BURTGRAD@AOL.COM

Date:

October 3, 1996

Attorney Work Product

To:

Bob Kester

From:

Burton Grad

Subject:

IRS Review of BGAI Valuation

The following notes relate to the attached IRS Agent Agenda:

- 1. Goodwill -- Usually pertains to the remainder of the purchase price after the tangible and specific intangible assets are valued. Goodwill includes availability of experienced employees, operating procedures, supplier and distributor channels and other going concern values. It also incorporates the value of company/product name and the customer base (apart from maintenance or renewal revenues).
- 2. Return on Capital -- Used pre-tax cost of money not return on capital for NPV calculations, since it is very difficult to set an expected return on capital to recognize individual investment risk. Instead, I reduce the risk by making conservative forecasts.
- 3. Personnel, Channels -- Not specifically valued; would be considered as part of Goodwill except as reflected in product revenue projections for existing products.
- 4. Product Obsolescence -- The nature of the Expert Software products enables the stores to sell them without significant regard to whether it is the latest version. Therefore, there is little to no shelf obsolescence. However, there is a need to prevent product obsolescence by updating the data base content and making improvements in the usage procedures and displays. A particular product will usually not be obsoleted until the platform on which it runs is replaced by a new platform (like Windows 3.1 over MS/DOS).
- 5. Distributor Revenue Impact -- I did not perform any specific quantification of the difference in margins between direct sales and sales through distributors. As a practical matter, there was no way that Expert Software could have set up its own distribution channel to reach the range of retail stores that it had to use as outlets. From my previous work with various software companies, it was clear that if you wanted to use high volume, low price outlets, then you had to use a multi-tiered distribution channel. The operating costs used reflected this distribution channel approach and did not need to change to consider a direct sales approach.

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- 6. Product Code -- The size of the products (5,000-20,000 lines of code) is relatively small compared to business application products. However, it appears quite similar to their competitors' products. In many applications, the data base is what makes the program valuable to the buyer. From the valuation standpoint, it did not appear significant to consider the size of the programs or data bases since the market results told us whether these programs were acceptable or not. Therefore, this subject was not pursued any further.
- In-Development Products -- Cannot be capitalized per FASB86, so no valuation. Under FASB2 rules, in-process development would have to be written off at acquisition. For Expert Software, this was not meaningful since all new products were developed by third parties on a royalty, not development contract, basis.
- Reconstruction Cost -- Normally meaningless in determining market value except as a guide
 to ease of entry by competitors. Regardless of the development cost or reconstruction cost,
 the value lies in how many customers will buy the products and how much revenue/profit can
 be generated.
- 11/92-12/92 Revenues -- Not available when study was performed. Used full year
 projections since did not expect differences between actual and projected did not appear to
 have any significant impact on forecasts produced by BGAI.
- 10. <u>Independent Sources</u> -- Discussions were held with particular merger and acquisition companies and with certain venture capitalists as well as with a few selected industry consultants (all on a non-fee basis) to get their opinions on the growth of the consumer software market, the distribution channels, the pricing points, the timing of the shift from MS/DOS to Windows 3.1, etc. These opinion were added to my own opinions and those from Expert Software in making the overall market assumptions.
- Consumer Software Market -- Interview notes have been sent; other discussions were by phone without any written notes.
- 12. Marketable Economic Life -- The determination of marketable life was done in Section IV on an overall basis by examining the long MS/DOS history and the expectation that consumers would continue to look for new applications for the machines which they already owned. It also looked like it would take quite some time for Expert Software (or its competitors) to develop and market significant Windows-based products, so customers would not have many choices for at least one to two years.

In Section V, we made the marketable life assessment on an individual product basis.

3162 Page 2

- 13. Revenue Ratio Method -- With products whose revenue is expected decline, this is the more conservative way to ensure that amortization matches revenues.
- 14. MS-DOS Products -- In late 1990, Windows 3.0 was introduced by Microsoft, with significant competition from IBM (which was promoting OS/2). Windows required much more powerful PC's with more memory and storage and more expensive monitors than for MS-DOS. It was my judgment in 1992 (shared by others I had spoken to in the industry) that, for the very low-priced consumer software market, customers would continue to be reluctant to replace their low-priced computers and replace all their other software. Based on this reasoning, I expected that MS-DOS would continue to provide a substantial market for low-cost consumer application software for three to five more years.
- 15. <u>Discount Rate</u> -- We used the 6% prime rate as of the acquisition date plus a 2% borrowing premium. This was a realistic cost of money to use as the discount rate for the NPV calculations

3162 Page 3

Agenda for Meeting with Burton Grad Associates

1. Discuss appraiser's opinion concerning goodwill.

Discuss the return on capital charges. 2.

- Discussion of trained personnel, established marketing and distribution 3. channels.
- Page II-3 of the appraisal discusses the obsolesce of the products, 4 discuss further.
- 5. Page II-3 of the appraisal report states "use of distributors has some impact on Expert Software's gross revenues, but has also reduced its operating costs." Quantification of these impacts.

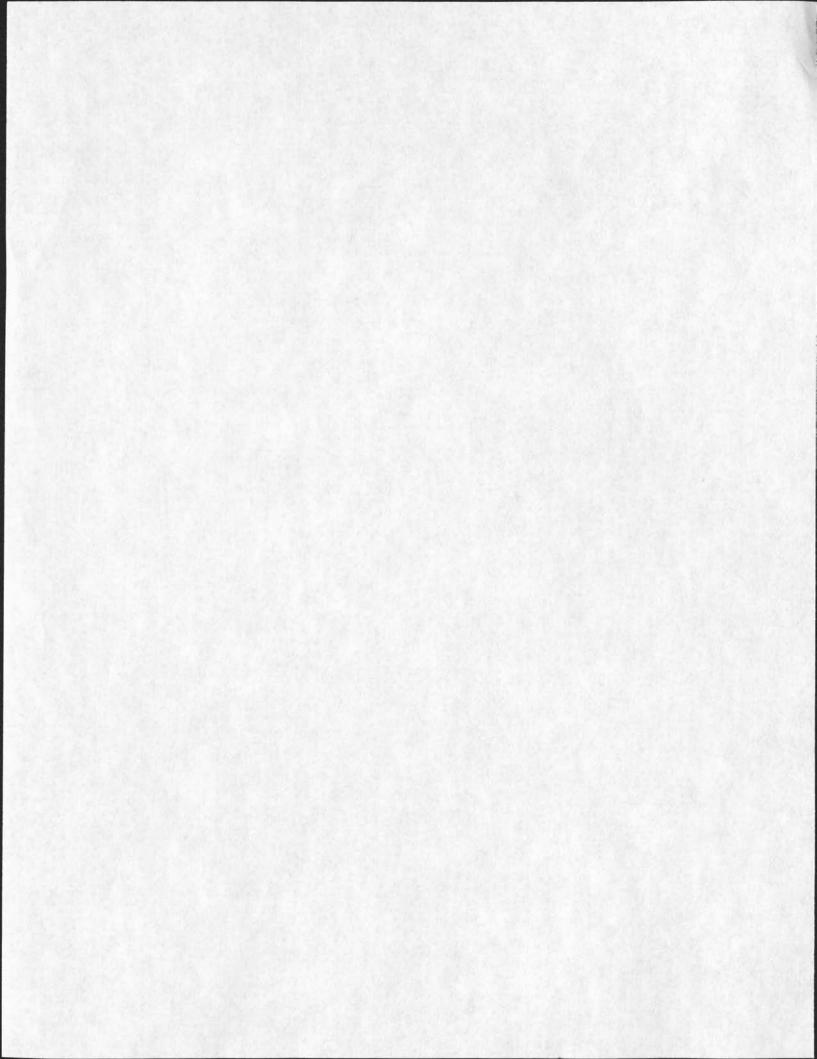
Page II-4 of the appraisal discusses the products code, further 6.

discussion.

- 7. Page II-5 of the appraisal, the appraiser didn't consider the value of products under development, why?
- Page III-1 of the appraisal, the appraiser didn't use the reconstruction 8. cost, Why?
- The appraiser omitted the 11/92 to 12/92 revenues from their projections, 9.
- Page III-2 of the appraisal states that independent sources were reviewed 10. by the appraiser, What were these.
- Page III-2 of the appraisal states that "discussions were held regarding 11. the consumer software market based on Expert Software's experience..." Need to review notes of these discussions
- 12. Page III-3 of the appraisal states that the marketable economic life for the products was analyzed. How was this done and review the supporting documentation. How was the actual life of each product taken into
- 13. Page III-3 of the appraisal states that the revenue ratio method was used for amortization, why?

Page IV-1 of the appraisal, the appraiser states that DOS software would 14. be the revenue generator for the next 5 years, discuss.

15. Page IV-5 of the appraisal, the appraiser uses an 8% discount rate, discuss



Expect Foftwars Special Analyses Manhet . # house computers / platforms · Competitoes / market share Sales of home computer fattwente (\$/platform) 92-96 Expant · Salas 92-96 / Forecasts: effective proce (unit / \$ Friancials 92-96 · Channel wix 92-96 Accounting sales for capitalized prods 92-96 · Price Pd - Asset Allocation: \$8.4M · Amontization / won'te downs - Tax Treatment

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OCT.24.1996 3:43PM GPH 18	NO.892P.1
	GOODWIN, PROCTER & HOAR LLP
FROM: Robert G. Kester, Esq.	FAX (617) 570-1000
TO: Burton Grad	DFAX (617) 227-8591 □ FAX (617) 367-7179 □ FAX (617) 570-8150
NAME OF PERSON	NAME OF COMPANY NAME OF COMPANY Tarrytown, NY
THE INFORMATION CONTAINED IN THIS FAX ALL	CITY & STATE
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GOODWIN, PROCTER & HOAR LLP

COUNSELLORS AT LAW
EXCHANGE PLACE
BOSTON, MASSACHUSETTS 02109-2881

TELEPHONE (617) 570 1000 TELECOPIER (617) 227 8591

October 24, 1996

BY FACSIMILE

Mr. Burton Grad
President
Burton Grad Associates, Inc.
235 Martling Avenue
Tarrytown, New York 10591

Re: Expert Software, Inc.

Dear Burt:

Enclosed are additional Expert documents relating to the purchase price allocation.

Sincerely,

Robert G. Kester

RGK:dd Enclosures

cc: Howard A. Cubell, Esq.

178377.Ь1

[License Amerization]A

6/3/93

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Jan 18, 1992

Memo

To Dennis From: Ken

Re: Purchase Price allocation

This is the way the Expert purchase price breaks out:

1. 2. 3. 4. 5. 6. 7.	Asset Purchase Agreement Non-competition agreement Escrow 5 Yr note 5 yr note interest 5 yr consulting agreement Working Con Note	\$4,500,000 \$1,250,000 \$250,000 \$500,000 \$255,304 \$500,000
7.	Working Cap Note	\$500,000
8.	Less Payables Total	\$1,828,824 <\$1,358,000>
	Total	\$7,726,128

The amount we need to write off for license agreements would be #1, #3, #4, #5 which equals \$5,505,304 (Maybe the note interest doesn't

Grad has said that the products have a capitalizable value of \$7,386,000 which should be individually amortized on a revenue ratio basis over a 36 or 60 month period.

We should be looking at writing of between \$4.5 and \$5 million in license agreements and leave \$500,000 for goodwill.

SCHEDULE 7.2
There Software Prices, Terms & Correlitions of Sale

-		Cont To			
TIEX.	Pletform	Time Software	Suggested	Chatomery	
			Relati Price	Sales Price	
Animeter					-
A ARTONOMET	DOS	4.18	14.00		
Assertation	DOS	4.05	14.95	3.70	
Color Paint n' Print	MAC	8.62	49.95	9.95	
Common Knowledge	DOS	4.05		29.95	
Discovery Pack	pos	3.82	14.95	9.95	
Don Theor	DOS	7.95	14.95	9.95	
(7	DOS	3.70	29.95	24.95	
Expert File & Calc	MAC	8.62	16.95	9.95	
Expert Panance	006	4.95	49.95	29.95	
Sapen Publisher	DOS	3.97	14.95	9.95	
Expert Color Paint Expert File & Calc Expert Panance Expert Pablisher Expert Will Expert Writer	DOS DOS	4.72	14.95	9.95	
Expert Writer	GOS .	4.05	14.95	9.95	
Flu Shot	MAC	9.00	(9.95	9.95	
Home Design	pos	4.05	16,95	29.95	
Home Design	POS .	4.05	14.95	9.95	
- Home Pack	HEAC	8.62	49.95	9.95	
Landscape	1908	8.77	29.95	29,95	
Landacape	IIQS	1.72		24.95	
Lottery	MAC	9.07	14.95	9.95	
Maps	RIGE	3.94	49.95 14.95	29.95	
Mera Power	DOS	3.90	14.95	9.98	
Office Design		4.20	14.95	9.95	
Office Design		4:12	14.95	9.95	
Perfect Porms	AC.	8.77	49.95	9.95	
Perfect Labels	199	3.97	14.95	29.95	
Perfect Typing		4.05	14.95	9.95	
Personal Ropes	CIS .	3.97	14.95	9.95	
Personality Europe	95	4.12	14.95	9.95	
Pet Care	OS	3.69	14.95	9.95	
Puzzies de Mazes	O.S.	4.12		9.95	
Resume Weter	30	3.96	14.95	9.95	
Ten Best		4.05	16.95	9.95	
Ten Best Fortune Tallan		3.07	The state of the s	9.95	
III Blest Publishes	8	5.40	19.95	16.95	
ravel Planner		5.17		16.95	
Creen Works		4.05	19.95	16.95	
Iome Design	NI I	4.72	14.95	9.95	
WY?	XIII	6.67	29.55	24.95	
			49.95	34.95	

NET 20 DAYS FEOM SHIPMENT F.O.B. SHIPPING POINT

CONTRACT

SALES MAY NOT BE MADE TO EXPENT SOFTWARE RESELLERS

Jan 22, 1993

To:

Dennis

From:

Ken

Re:

Purchase of software licenses

As you know, we need to write down about \$5.1 million of the purchase price against software licenses. The consultant, Burton Grad Associates, that provided the valuation analysis has set a net present value of the licenses at \$7,387,000. He has also shown that the software has a life of between 3 - 5 years and has a consistent profit margin of 20%. He contends that Windows products will not displace DOS products in our marketplace as rapidly as they are in other markets.

NO.892- - P.6-

I've built a model that provides a faster write down. But it disagrees with the Grad model in two ways

1. Higher profit margins on existing products. These products are generating revenue through reorders and market expansion, not through costly sales and marketing efforts. Additionally all the R&D costs and packaging/merchandising expense has gone away.

These acquired products generate 35% pre tax profit, instead of our blended 25% for all products.

Cost of goods remains at 450%

Cost of sales drops from 17.9% (all products) to 3% (acquired)

R&D costs are zero

G&A costs drop from 11.1% to 6.9%

2. We are seeking to write down only \$5.1 million, not the full \$7.3, which effectively shortens the write down period.

I've attached a chart which shows pre-tax profit generated on the acquired products of \$624K during the stub period, \$3.9 million in 1993; the total, \$4,542K could be written off by the end of '93. The balance of \$602K could be written down in '95.

We need to see if Coopers will support this, or if necessary see if we can persuade Grad that the higher profit margins on "catalog" products is a legitimate model in his view.

Grad NPV

0

155,000

45,000

174,000

391,000

168,000

180,000

44,000

23,000

748,000

515,000

95,000

18,000

168,000

73,000

59,000

44,000

95,000

128,000

231,000

118,000

23,000

396,000

79,000

4,444,000

850,000

24,000

148,000

21,000

51,000

23,000

51,000

1,168,000

120,000

180,000

300,000

282,000

544,000

299,000

150,000

89,000

111,000

7,387,000

474,000

Grand Total

8,673,063

1,784,056

11,195,917

624,420

3,918,571

602,822

5,145,812

GPH 18

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					IIII, J	all 21, 1993					4	
	Expert Sales											
	By Product	Release	Retail	Units	Dollars	Units	Dollars	Units	Dollars	Units	Dollars	1
	DOS .	Date	Price	F1991	F1991	F1992	F1992	F1993	F1993	F1994	F1994	ı
	Home Pack		29.95	8,672	\$109,469	95,189	\$1,211,637	130,000	\$1,654,738	145,000	\$1,845,669	
	Home Design	1/91	14.95	117,344	\$705,094	138,794	\$881,862	145,000	\$921,294	90,000	\$571,838	
	Expert Maps	10/90	14.95	75,366	\$459,201	69,907	\$444,172	90,000	*\$571,838	90,000	\$571,838	
	Landscape	6/91	14.95	48,576	\$305,543	72,118	\$458,220	80,000	\$508,300	.60,000	\$381,225	ı
	Astronomer	6/91	14.95	39,201	\$243,632	62,448	\$396,779	76,500	\$486,062	60,000	\$381,225	ı
	Perfect Forms	8/88	14.95	37,953	\$215,397	36,071	\$229,186	41,000	\$260,504	42,000	\$266,858	ı
	10 Best Fortune	11/91	19.95	9,336	\$79,195	26,021	\$220,626	35,000	\$296,756	45,000	\$381,544	ı
	Common Knowledge	1/92	14.95	0	\$0	33,468	\$212,647	46,500	\$295,449	45,000	\$285,919	ı
	Personal Roots	1/90	14.95	53,663	\$328,037	36,345	\$230,927	35,000	\$222,381	32,000	\$203,320	ı
	10 Best	10/90	19.95	67,985	\$541,354	18,965	\$160,799	3,000	\$25,436	0	\$0	l
	10 Best Publisher	3/91	19.95	37,786	\$314,261	35,564	\$301,538	21,000	\$178,054	5,000	\$42,394	ı
	Lottery	6/91	14.95	23,386	\$134,693	34,262	\$217,692	32,500	\$206,497	25,000	\$158,844	ı
	Personality Expert	1/92	14.95	0	\$0	25,227	\$160,286	33,500	\$212,851	36,000	\$228,735	ı
	Dos Tutor	6/89	14.95	19,510	\$121,832	21,979	\$139,649	20,000	\$127,075	14,000	\$88,953	
	Office Design	5/92	14.95	- 4	-66)a	73,746	\$150,876	23,000	1146;136	19,000	\$120,721	
	Perfect Typing	7/86	14.95	16,944	\$100,867	29,275	\$186,006	23,000	\$146,136	20,000	\$127,075	F
	Color Paint & Print	2/92	14.95	0	\$0	26,772	\$170,103	33,000	\$209,674	40,000	\$254,150	ı
	Expert Will	6/89	14.95	18,560	\$107,142	.19,175	\$121,833	21,000	\$133,429	20,000	\$127,075	l
	Expert Publisher	7/91	14.95	18,536	\$111,706	18,238	\$115,880	4,000	\$25,415	0	\$0	
	Puzzles & Mazes	1/92	14.95	0	\$0	21,090	\$134,001	25,000	\$158,844	28,500	\$181,082	
	Perfect Labels	7/89	14.95	20,447	\$122,542	29,860	\$189,723	28,500	\$181,082	24,500	\$155,667	
	Resume Writer	1/91	14.95	21,674	\$131,914	14,326	\$91,024	14,000	\$88,953	12,000	\$76,245	
	Discovery Pack	0/04	29.95	3,199	\$40,235	11,469	\$145,986	23,000	\$292,761	28,000	\$356,405	
	Expert Finance	8/91	14.95	8,699	\$55,095	10,538	\$66,956	2,000	\$12,708	. 0	\$0	
	Menu Power	12/89	14.95	12,296	\$80,092	6,611	\$42,005	0	\$0	0	\$0	
	Flu Shot	7/89	14.95	7,682	\$49,420	5,299	\$33,669	0	\$0	. 0	\$0	
	File & Calc	11/91	14.95	36,002	\$180,000	(23,855)	(\$151,569)	0	\$0	. 0	\$0	
	Family Pack		44.95	338	\$6,958	528	\$10,087	4,000	\$76,415	5,500	\$105,071	
	Home Improve Bund		29.95	0	\$0	234	\$2,979	0'	\$0	. 0	\$0	
•	Home Graphics Bundle		29.95	0	\$0	130	\$1,655	0	\$0	0	\$0	

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3:47PM

OCT.24,1996

NO.032 F.3	Family Fun Bundle Paint n Print Home Bus. Bundle Expert Checkwriter Expert Calendar Pet Care Animator Travel Planner Home Design Gold Family Crest Expert Diet & Nutrition Home Remedies Travel Planner Gold Astrologer Movie Guide Travel Plan/Maps Bundl Travel Plan/Per C Bundl	10/89 10/92 6/92 8/92 2/93 9/93 3/93 10/93 9/93 2/93 8/93 le 1/93	Retail Price 29.95 14.95 29.95 14.95 14.95 14.95 14.95 14.95 14.95 14.95 14.95 14.95 14.95 14.95 14.95 14.95 14.95	Units F1991 0 15,910 0 4,145 14,446	\$95,971 \$0 \$9,148	Units F1992 387 (43 65 (669) (4,553) 18,049 14,723 32,685	(\$273) \$827 (\$4,251) (\$28,929) \$114,679 \$93,546		\$0 \$0 \$0 \$0 \$0 \$292,273 \$235,089 \$521,008 \$549,825 \$106,108	84,000 49,500 120,000 33,000 25,000 23,000 22,000 29,000	\$314,511 \$762,450 \$700,549 \$158,844 \$238,266 \$146,136 \$467,033 \$184,259 \$127,075
	Expert Draw New DOS Products/1994	5/93	14.95					6,500	\$82,737	33,000 33,000	\$420,049
	Total DOS Macintosh		14.95	737,656	\$4,728,111	960,438	\$6,965,430	6,800 1,312,900	\$43,206 \$10,346,351	27,000 260,000 1,682,500	\$171,551 \$1,651,975 \$13,208,309
04 115	Color Paint Expert Writer Expert Astronomer Home Design Landscape Design Office Design Expert Draw Travel Planner Publisher New Mac Products/1994 Total: Mac	12/91 2/92 6/92 7/92 9/92 8/92 3/93 10/93 8/93	49.95 49.95 49.95 49.95 49.95 49.95 49.95 49.95 49.95	2,052	\$47,374 \$0 \$0 \$0	23,423 5,255 9,263 12,249 7,294 4,616	\$497,241 \$111,557 \$196,642 \$260,031 \$154,843 \$97,992	26,500 7,000 15,500 23,000 15,000 8,500 6,900 4,200 1,800	\$562,562 \$148,601 \$329,046 \$488,261 \$318,431 \$180,444 \$146,478 \$89,161 \$38,212	30,500 10,500 18,500 28,500 20,500 11,500 10,500 12,000 11,000 26,500	\$647,477 \$222,902 \$392,732 \$605,019 \$435,189 \$244,131 \$222,902 \$254,745 \$233,516 \$562,562
1			200	-,002	41/2/4	02,100	\$1,318,305	108,400	\$2,301,197	180,000	\$3,821,175

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OCT.24.1996

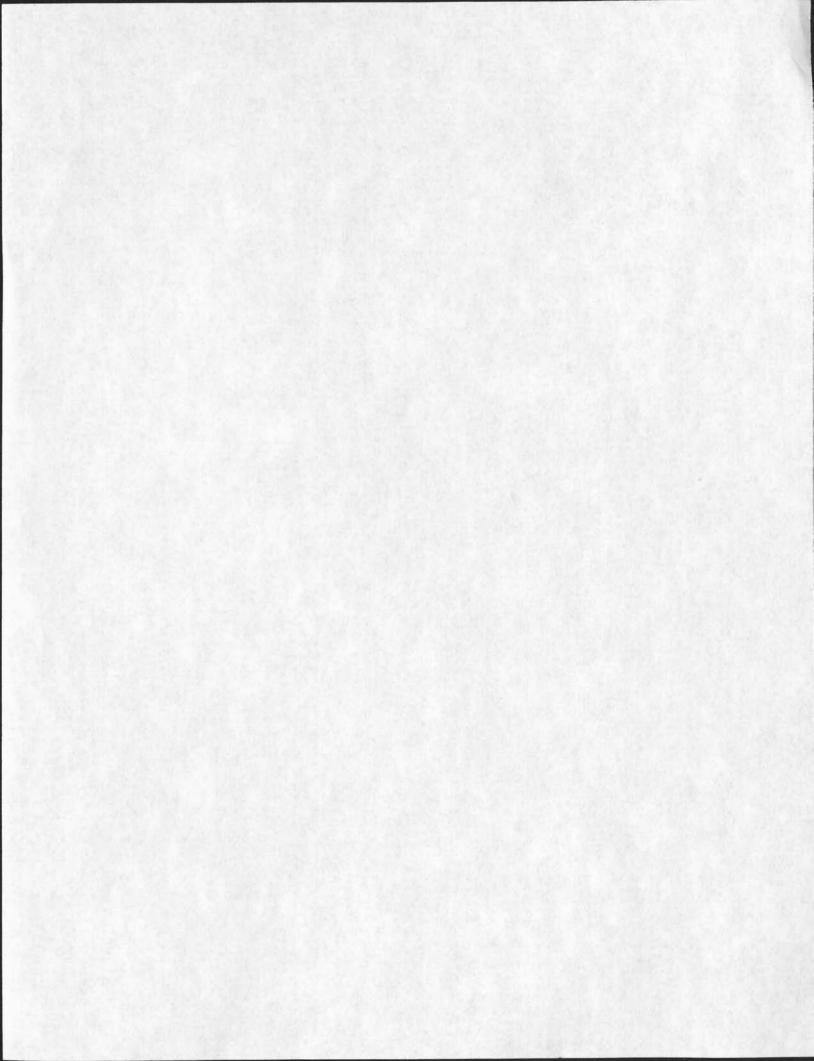
					riid,	Jan 21, 199	13					
20.00	Pet Care New Windows Prod/1994 Total: Windows CD-ROM	6/93 3/93 11/93 8/93 10/93	Retail Price 29.95 29.95 49.95 49.95 49.95 49.95 49.95 49.95	Units F1991 36,269 5,531	Dollars F1991 \$437,047 \$62,046	Units F1992	Dollars F1992 \$127,886 \$136,121 \$204,740	0	\$0 \$636,863 \$171,953 \$218,656 \$140,110 \$25,475 \$44,580	Units F1994 44,000 20,000 18,500 9,500 14,000 10,300 74,000 190,300	\$424,575 \$392,732 \$201,673 \$297,203	
	Expert Astronomer/Mac	6/93 8/93 10/93	49.95 49.95 49.95 49.95					1,700 1,200 500	\$36,089 \$25,475 \$10,614	3,900 3,500 4,500	\$82,792 \$74,301 \$95,529	
				-0.	- 360		30	3,400	\$72,178	8,500	\$180,444	
	TOTAL SALES: % of Sales DOS			781,508	\$5,274,578	1,059,337	\$8,752,482		\$14,001,912	20,400	\$21,502,382	
07 010	Mac Windows CD ROM Total				89.6% 0.9% 9.5% 0.0% 100.0%		79.6% 15.1% 5.4% 0.0% 100.0%		73.9% 16.4% 9.2% 0.5% 100.0%		61.4% 17.8% 18.8% 2.0% 100.0%	

Expert Products

10 Best Fortune Teller 10 Best Publisher Checkwriter / Color Paint Color Paint & Print Common Knowledge / DOS Tutor Expert Animator Expert Astronomer Expert Astronomer (Mac) Expert Calendar V Expert Draw (Mac) Expert Fax Forms ~ Expert Finance Expert Home Design Expert Home Design (Mac) Expert Landscape (Mac) Expert Landscaper Expert Maps / Expert Office Design / Expert Office Design (Mac) Expert Publisher Expert Resume Writer Expert Resume (Mac)* Expert Utilities Expert Will / Expert Writer (Mac) Extra Paint ~ File and Calc Flu Shot + ~ Home Will Kit Lottery Expert Menu Power Money Manager Paint & Print Perfect Forms Perfect Labels Perfect Typing Personal Roots Personality Expert Pet-Expert Puzzles & Mazes Screenworks ' Ten BestV

Travel Planner

Latter of the first contains to be



GOODWIN, PROCTER & HOAR LLP

COUNSELLORS AT LAW
EXCHANGE PLACE
BOSTON, MASSACHUSETTS 02109-2881

TELEPHONE (617) 570 1000 TELECOPIER (617) 227 8591

October 22, 1996

VIA FEDERAL EXPRESS

Mr. Burton Grad President Burton Grad Associates, Inc. 235 Martling Avenue Tarrytown, New York 10591

Re: Expert Software, Inc.

Dear Burt:

As discussed, enclosed is a copy of Expert Software's 1992 federal income tax return. You may wish to refer in particular to Form 8594, Asset Acquisition Statement under Section 1060, which indicates the tax allocation of the purchase price, and to the immediately following Amortization statement, which indicates the amortization of the software licenses and the non-compete agreement.

Howard and I look forward to speaking with you on Thursday at 11:30 a.m.

Sincerely,

Robert G. Kester

RGK:dd Enclosure

Mr. Charles Murphy Howard A. Cubell, Esq.

177927.b1

Expert 10/24 Capitalization (from 9x seturn - Form \$594) Class 1 115,364 class 111 6875027 < 6990391 non compete with Bloc 1, 250,000 5185416 345 software licans Intangible - 6, 835, 416 amout 402 932 6032 484 Amontization - Amontizable Aunt 6510 784 Licenses 5185 416 (foftween)

kon compete 1 450 000

Oug corts 15-368

Loan Fee 60 000 6510 784

FILING INSTRUCTIONS

U.S. Corporation Income Tax Return FORM 1120 or FORM 1120A

NAME	E: Expert Software, Inc. Year Ended 12/31/92
The ite	ems below marked with an "X" require your attention.
Basis o	of Preparation
<u>x</u>	The return has been prepared in conjunction with our audit of your financial statements.
Signat	<u>ure</u>
x	Any principal officer may sign and date the return.
Overp	payment
<u>x</u>	\$ In accordance with your instructions, it has been applied as follows:
	Credited against your estimated tax for the taxable year ending \$23,755.
	Mailing
<u>X</u>	Mail the original to: Internal Revenue Service Center ATLANTA, GA 39901
	Mail on or before September 15, 1993. (postmark date). We suggest that you note the date, time and place of mailing. You may wish to mail the return by certified mail to provide formal documentation of the filing date.
Copie	
<u>X</u>	Retain the "Taxpayer's Copy" for your files. It should conform to the original as to signature, title and date:
<u>X</u>	Since 1992 was a short year and can not be used in the computation of 1993 Estimated Payments, you have opted to prepare them internally.

THE INTERNAL REVENUE SERVICE IS AUTHORIZED TO IMPOSE A 20% PENALTY IN THE EVENT A TAX RETURN DEFICIENCY IS SUCCESSFULLY ASSERTED. FOR MOST ITEMS, THE PENALTY DOES NOT APPLY IF THE TAX TREATMENT ON THE RETURN IS SUPPORTED BY "SUBSTANTIAL AUTHORITY" OR IF THE RELEVANT FACTS AFFECTING THE TREATMENT OF THE ITEM ARE "ADEQUATELY DISCLOSED" ON THE RETURN. TO AVOID THE PENALTY IF THE DEFICIENCY RELATES TO A TAX SHELTER ITEM, THERE MUST BE BOTH "SUBSTANTIAL AUTHORITY" FOR THE TREATMENT OF THE ITEM AND A REASONABLE BELIEF BY AUTHORITY" FOR THE TREATMENT ON THE RETURN WAS "MORE LIKELY THAN NOT THE PROPER TREATMENT."

THE SCOPE OF OUR SERVICES IN PREPARING THIS RETURN DID NOT INCLUDE AN UNDERTAKING TO PROVIDE THE RESEARCH AND ANALYSIS NECESSARY TO SATISFY THESE STANDARDS, OR TO OBTAIN AND EVALUATE THE SUPPORT FOR INFORMATION PROVIDED TO YOU BY THIRD PARTIES SUCH AS PARTNERSHIPS.

U.S. Corporation income 1	ax Retuil	OMB No. 1545-0123
m 1120 artment of the Treasury right Revenue Service Instructions are separate. See page 1 for Paperwo	APK HADUCTION ACT INC	lice.
Nema	JIK TIOUSUISIT TIES	B Employer identification number
Check if a: Name Consolidated return EXPERT SOFTWARE, INC.		65-0359860
ettach Form 351) EXPERT SOFTWARE, THO. Number, street, and room or suite no. (If a P.O. box, see page 6 of	instructions.)	C Date incorporated
ersonal holding co 800 DOUGLAS ROAD, NORTH TOWER, SU	ITE #355	10/23/92
		D Total assets (see Specific Instructions)
ersonal service corp. City or town, state, and ZIP code services. 1.441-47 CORAL GABLES, FLORIDA	33134-3128	
theck applicable boxes: (1) X Initial return (2) Final return (3) Change in address		10,418,677.
theck applicable doxes: (1) - Interest on the less returns	C Bal ▶ 1c	1,794,965.
1 11 (0 1 1 1 A line 9)	2	511,353.
3 Gross profit. Subtract line 2 from line 1c		1,283,612.
4 Dividends (Schedule C line 19)	4	0.701
4 Dividends (Schedule C, line 19)	MENT. 1 5	3,761.
E Groce rents		
7 Groce royalties		
8 Capital gain net income (attach Schedule D (Form 1120))		
9 Net sain or (loss) from Form 4797, Part II, line 20 (attach Form 4797)	1 3	
10 Other income (see instructions - attach schedule)	10	1,287,373.
11 5 - 2 denset 10 - 1 - 1 - 1 - 1 - 1 - 1 - 1	▶ 11	33,334.
12 Compensation of officers (Schaddelle, Wheld A. T. L	12	104 640
132 Calaries and wades		700
14 Repairs		
15 Bed debts	46	00 750
		04 040
17 Taxes SEE SIAT	- W- W	44 070
10 Charitable contributions (see instructions for 10% limitation)		•
20 Depreciation (attach Form 4562)	21	10,736.
21 Less depreciation claimed on Schedule A and elsewhere on return [21a]		
22 Depletion		100 E07
23 Advertising	24	
24 Pension, profit-sharing, etc., plans		
SEE STAT	EMENT 3 26	863,835.
		1,235,593.
Land deduction and special deductions Subtract	ine 27 from line 11 28	51,780.
20 Least a Net operating loss deduction (see instructions) 29a		
b Special deductions (Schedule C, line 20) 29b	29	
30 Taxable income. Subtract line 29c from line 28	3	
31 Total tax (Schedule J, line 10)	3	1 10,567
31 Total an Editorio		
Payments: a 1991 32 overpayment credited to 1992 32a		
h 1992 estimated tax navments 32b		
c Less 1992 refund applied 32c () d Bel 32d	24 222	
	34,322.	
f Credit from regulated investment companies (attach Form 2439) 32f	2	2h 34,322
g Credit for Federal tax on fuels (attach Form. 4136). See instructions 32g		13
33 Estimated tax penalty (see instructions). Check if Form 2220 is attached		34
34 Tax due. If line 32h is smaller than the total of lines 31 and 33, enter amount		23,755
35 Overpayment. If line 32h is larger than the total of lines 31 and 33, enter at	,755. Refunded	NON
36 Enter amount of line 35 you want: Credited to 1993 estimated tax Under penalties of perjumy. declare that I have examined this return, including accompan belief. It is true, corject, and complete. Declaration of preparer (other than taxpayer) is be	ying schedules and statement	s, and to the best of my knowledge an
Please Under penalties of perjury declare than taxpayer belief, it is true, corject, and complete. Declaration of preparer (other than taxpayer) is be	ased on all information of w	WIGHT BLEBALE URZ BILL KIROLEGIE
Sign I I I I I I I I I I I I I I I I I I I	7	
Signeture of officer	ate / C	heck Preparer's social security
Preparer's R 11 + 101 R	1.1.1.11. 2	mployed
Preparer's Firm's sees for COOPERS' & LYBRAND	11111	.I. No. ► 13-5218870
FIRM'S NAME (OF		IP code
use Only yours if self-employed and eddress SI AND MIAMI, FL		33126-2090

n 1120 (1992) hedule A Cost of Goods Sold (See instructions.)	•		1	NONE
Inventory at haringing of year			2	978,027.
Durcherer			3	
Cost of labor			4	
Additional section 263A costs (attach schedule)				
Other costs (attach schedule)			5	978,027.
Total Add lines 1 through 5			6	466,674.
leventery et and of year			7	511,353.
Cost of goods sold. Subtract line 7 from line 6. Enter here and on page	1, line 2		8	311,000.
Charle all methods used for valuing closing inventory:				
(ii) X Lower of cost or market as described in Regulation	s section 1.4/1-	4		
t "a baseral" goods as described in Regulations section	1.4/1-2(c)			
		. F 0	70)	>
Charle if the LIEO inventory method was adopted this tax year for any goods	IIT checked, atta	Cii i oiiii 3	1 1	
- If the LIEO inventory method was used for this tax year, enter percentage to	i minountar or or			
			90	Yes X No
	apply to ale con			
the state of the second of the	beiling and elean	3	ye it tes	Yes X No
attach explanation			· · · · ·	(c) Special deductions:
chedule C Dividends and Special Deductions (See instructions.)	(a) Div	Idenas	(b) %	(a) x (b)
Dividends from less-than-20%-owned domestic corporations that are subject to the			70	
70% deduction (other than debt-financed stock)			10	
Dividends from 20%-or-more-owned domestic corporations that are subject to the	THE WILL		80	
80% deduction (other than debt-financed stock)		-	see instr.	
Dividends on debt-financed stock of domestic and foreign corporations (section 246A	'	-	41,175	
Dividends on certain preferred stock of less-than-20%-owned public utilities	-		47.059	
Dividends on certain preferred stock of 20%-or-more-owned public utilities			17.005	
Dividends from less-than-20%-owned foreign corporations and certain FSCs that			70	
are subject to the 70% deduction			10	TANK BANKS
Dividends from 20%-or-more-owned foreign corporations and certain FSCs that are	e		80	
subject to the 80% deduction			100	
Bividends from wholly owned foreign subsidiaries subject to the 100% deduction (section 245(b))		100	
Total. Add lines 1 through 8. See instructions for limitation				
O Dividends from domestic corporations received by a small business investment	Destruction		100	
company operating under the Small Business Investment Act of 1958			100	
1 Dividends from certain FSCs that are subject to the 100% deduction (section 245(c))	"		100	
2 cities to the attitional group members subject to the 100% deduction (section 243(a))	1)		100	
2 Other dividends from foreign corporations not included on lines 3, 6, 7, 8, or	1		-	
4 Income from controlled foreign corporations under subpart F (attach Formits) 547	1)		-	
E Service dividend cross-up (section 78)			-	
6 IC-DISC and former DISC dividends not included on lines 1, 2, or 3 (section 246)	(1)			
7 Other dividends	•			
R neduction for dividends need on certain preferred stock of public utilities (see instructions)				
19 Total dividends. Add lines 1 through 17. Enter here and on line 4, page 1.1				
O Total deductions. Add lines 9, 10, 11, 12, and 18. Enter here and on lines 10, 11, 12, and 18. Enter here and on lines 10, 11, 12, and 18.	ne 29b, page 1			
Complete Schedule E only if total receipts (line 1a plus lines	(c) Percent of	Percent of	corporation	
(a) Name of officer (b) Social security num	ber time devoted to	stock	owned	(f) Amount of compensation
(a) Name of officer	business 100 %	(d) Common . 75 %	. 76 %	16,66
1KEN CURRIER		75 %	.76 %	16,66
SUE CURRIER		. 75 %	%	
	%	9/0	%	
1	%	%	%	
	%	70	/0	33,33
2 Total compensation of officers				00,00

orm 1120 (1992)				Page 3
chedule J Tax Computation (See instructions.)			Feet I	
1 Check if the corporation is a member of a controlled group (s	ee secti	ons 1561 and and 1563		
2 If the box on line 1 is checked:				
a Enter the corporation's share of the \$50,000 and \$25,000 taxable	income	bracket amounts (in that order):		
(i) (ii)			1	
b Enter the corporation's share of the additional 5% tax (not to exceed	d \$11,75	0) ▶		
3 Income tax. Check this box if the corporation is a qualified personal	service o	corporation as defined in section	in the second	
448(d)(2) (see instructions on page 14)			3	7,945.
4a Foreign tax credit (attach Form 1118)			1000 1000 1000 1000 1000 1000 1000 100	
b Possessions tax credit (attach Form 5735)				
c Orphan drug credit (attach Form 6765)				
d Credit for fuel produced from a nonconventional source		40		
e General business credit. Enter here and check which forms are				
Form 3800 Form 3468 Form 5884	Form 6	110	NE	
X Form 6765 Form 8586 Form 8830		1020 46	NC .	
f Credit for prior year minimum tax (attach Form 8827)		4f		NONE
5 Total credits. Add lines 4a through 4f			. 5	
6 Subtract line 5 from line 3			6	7,945
7 Personal holding company tax (attach Schedule PH (Form 1120)).			7	
8 Recapture taxes. Check if from: Form 4255 Form	m 8611		8	
9 a Alternative minimum tax (attach Form 4626)			. 9a	2,622
b Environmental tax (attach Form 4626)			9b	PER COLUMN
	1		. 10	10,567
Total tax. Add lines b through 90. Enter here and on line 31, p	aye i .			
chedule K Other Information (See instructions		6 Was the corporation a U.S.	shareholder of	any controlled Yes N
	es No	foreign corporation? (See sec		
a Cash b X Accrual				
c ☐ Other (specify) ▶		If "Yes," attach Form 547		
Refer to the list in the instructions and state the principal:		Enter number of Forms 5471		
a Business activity code no. ▶ 3670		7 At any time during the 1992	calendar year, di	d the corporation
b Business activity ▶ SOFTWARE DEVELOPMENT		have an interest in or a sig	nature or other	authority over a
c Product or service ► COMPUTER SOFTWARE		financial account in a for	eign country (such as a bank
3 Did the corporation at the end of the tax year own,		account, securities account, o	r other financial	account)?
directly or indirectly, 50% or more of the voting stock		If "Yes," the corporation may	have to file For	m TD F 90-22.1.
of a domestic corporation? For rules of attribution, see		If "Yes," enter name of f	oreign country	
	X	8 Was the corporation the gran	ntor of, or transf	eror to, a foreign
section 267(c).)		trust that existed during the	ne current tax	year, whether or
If "Yes," attach a schedule showing: (a) name and		not the corporation has any b	anaficial interest	in it?
identifying number; (b) percentage owned; and (c)		If "Yes," the corporation	mey have to f	ile Forms 926
taxable income or (loss) before NOL and special			may have to	10 1011113 320,
deductions of such corporation for the tax year ending		3520, or 3520-A.		
with or within your tax year.		9 Did one foreign person at a	my time during	the tax year own,
4 Did any individual, partnership, corporation, estate, or		directly or indirectly, at leas	t 25% of: (a) the	total voting power
trust at the end of the tax year own, directly or indirectly,		of all classes of stock of the	corporation enti	tled to vote, or (b)
50% or more of the corporation's voting stock? (For		the total value of all classes	of stock of the c	orporation?
rules of attribution, see section 267(c).) If "Yes,"		If "Yes," see page 17 of		
	X	a Enter percentage owned		
complete a, b, and c below		b Enter owner's country		
a Is the corporation a subsidiary in an affiliated group or	X	c The corporation may have	to file Form	472. (See page
a parent-subsidiary controlled group?	^	18 for penalties that may	engly) Enter	number of Forms
b Enter the name and identifying number of the parent				1 1
corporation or other entity with 50% or more		5472 attached		publicly offered
ownership >		10 Check this box if the con	poration issued	publicly differed
		debt instruments with origi	nal issue discour	
c Enter percentage owned >		If so, the corporation may	have to file F	orm 8281.
P. J. D		11 Enter the amount of ta	x-exempt inter	est received or
than stock dividends and distributions in exchange for		accrued during the tax yea	•	NONE
	1	12 If there were 35 or fewer	er shareholders a	at the end of the
stock) in excess of the corporation's current and	X	tax year, enter the number		
accumulated earnings and profits? (See secs. 301 and 316.)			NOI for the	tax year and is
If "Yes," file Form 5452. If this is a consolidated return,		13 If the corporation has an electing under sec. 172	(P/3) to force	o the carryback
answer here for the parent corporation and on Form		electing under sec. 1/2	TOTAL TO TOTES	
851 Affiliations Schedule, for each subsidiary.		period, check here. · · ·		

Form 1120 (1992)	Parlanian d	d tay yest		End of tax	yeat year
Schedule L Balance Sheets	Beginning (ot tax year	(b)	(c)	(4)
Assets	(8)		127		2,286,471.
1 Cash				1,420,812.	
ZeTrade notes and accounts receivable			1	148,422	1,272,390:
bless allowance for bad debts	(466,674.
3 Inventories					
4 U.S. government obligations					
5 Tex-exempt securities (see instructions)	OTEST A		NONE		110,443.
6 Other current assets (attach schedule)	STMT 4		NO.		
7 Loans to stockholders		-			
8 Mortgage and real estate loans		-			
9 Other investments (attach schedule)				183,817.	
Os Buildings and other depreciable assets			1	8,754)	175,063.
bless accumulated depreciation	1		1		
1 a Depletable assets			7	1	
bless accumulated depletion	(1	- 1		
Z Land (net of any amortization)				6,435,416.	
3 a Intangible assets (amortizable only)				402,9321	6,032,484.
bless accumulated amortization	()		402,002	75,152.
4 Other essets (attach schedule)	STMT 4	-	NONE		10,418,677.
5 Total assets			NONE		10,410,011.
Liebilities and Stockholders' Equity			NONE		608,526.
16 Accounts payable			NONE		630,015.
17 Mtges, notes, bonds payable in less than 1 year			NO.		2,086,045.
18 Other current liabilities (attach schedule)	STMT 4		NONE		2,000,040.
19 Loans from stockholders					4,400,000
20 Mtges., notes, bonds payable in 1 year or more					39,282
21 Other liabilities (attach schedule)	STMT 4		NONE		35,202
22 Capital stock: a Preferred stock				2,224,953.	2 225 002
b Common stock				50.	2,225,003
23 Paid-in or capital surplus					499,950
24 Retained earnings-Appropriated (attach schedule)					70 444
25 Retained earnings - Unappropriated					-70,144
26 Less cost of treasury stock		()		10 110 077
			NONE		10,418,677
at the Very see and required to complete	Schedules M-1 and M-2 b	elow if th	e total assets on lin	ne 15, column (d) of Schedu	ule L are less than \$25,00
Schedule M-1 Reconciliation	of Income (Loss) p	er Book	s With Income	per Return (See instruc	tions.)
1 Net income (loss) per books		, 191.	7 Income recorded	on books this year not	
2 Federal income tax			included on this	return (itemize):	
3 Excess of capital losses over capital	anins		a Tax-exempt	interest \$	
4 Income subject to tax not recorded on b					
this year (itemize):					
uns yea titerinzer.			8 Deductions on	this return not charged	
5 Expenses recorded on books this year	r not			come this year (itemize):	
deducted on this return (itemize):				\$	1,983
a Depreciation \$			b Contributions	carryover \$	
			SEE STA	carryover \$	43,181
b Contributions carryover \$		845.	***************************************		
C Travel and entertainment \$					
SEE STATEMENT 5	141	1,290.	9 Add lines 7 ar	nd 8	45,164
2 4 11 12 4 4 4 C	96	944	10 Income (line 28	page 1)-line 6 less line 9	51,780
Schedule M-2 Analysis of	I Inappropriated Re	tained	Earnings per l	Books (Line 25, Sch	nedule L)
		NONE	5 Distributions:	a Cash	
1 Balance at beginning of year	AC	5, 191.	J Distributions.	b Stock	24,953
2 Net income (loss) per books		, 101.		c Property	
3 Other increases (itemize):			C Other deserve	es (itemize):	
			7 A 11 Con 5	-d C	24,953
		- 404		nd 6	-70,144
4 Add lines 1, 2, and 3	-4!	5,191.	8 Balance at end	of year (line 4 less line 7)	

General Business Credit

Attach to your tax return.

		1545-08	95
5	ിര	92	
	13	32	
Attachr			
Sequen	ce N	io. 22	

Internal Revenue Service
Name(s) as shown on return

► See separate Instructions.

Identifying number 65-0359860

Part I Tentative Credit	00 0	303000
1a Current year investment credit (Form 3468, Part I)	1a	
b Current year jobs credit (Form 5884, Part I)	1b	
c Current year credit for alcohol used as fuel (Form 6478)	1c	
d Current year credit for increasing research activities (Form 6765, Part III)	1d	14,040
e Current year low-income housing credit (Form 8586, Part I)	1e	
f Current year enhanced oil recovery credit (Form 8830, Part I)	1f	
g Current year disabled access credit (Form 8826, Part I)	1g	- L
h Current year renewable electricity production credit (Form 8835, Part I)	1h	
h Current year renewable electricity production credit from 6050, Fact if	1i	14.040
i Current year general business credit. Add lines 1a through 1h	2	
2 Passive activity credits included on lines 1a through 1h (see instructions)	3	· 14 C40
3 Subtract line 2 from line 1i	-	14 040
4 Passive activity credits allowed in 1992 (see instructions)	4	
5 Carryforward of general business credit, WIN, or ESOP credit to 1992 (see instructions for the schedule to attach)	5	
	6	
7 Tentative general business credit. Add lines 3 through 6	7	14,040
Part II General Business Credit Limitation Based on Amount of Tax		
8a Individuals. Enter amount from Form 1040, line 40		
b Corporations. Enter amount from Form 1120, Schedule J, line 3 (or Form 1120-A, Part I,		
fine 1)	8	18,074
c Other filers. Enter regular tax before credits from your return		
9 Credits that reduce regular tax before the general business credit -		
a Credit for child and dependent care expense (Form 2441) 9a		
b Credit for the elderly or the disabled (Schedule R (Form 1040)) 9b	1 1	
C Poreign tax credit with 1110 or 15th 1110	1 1	
d Possessions tax credit worm 57557		
6 Mot toade littelest credit worm osser	1001	
f Credit for fuel from a nonconventional source 9f	-	
g Orphan drug credit (Form 6765)	- 01	
h Add lines 9a through 9g	9h	
	1	10 074
10 Net regular tax. Subtract line 9h from line 8	. 10	18.074
11 Tentative minimum tax (see instructions):		
a Individuals. Enter amount from Form 6251, line 20		I Total Louis
b Corporations. Enter amount from Form 4626, line 15	. 11	10.567
c Estates and trusts. Enter amount from Form 1041, Schedule H, line 37		
12 Net income tax:		
a tadiciduale Add line 10 shave and line 22 of Form 6251		
b Consessions Add line 10 shows and line 17 of Form 4626	. 12	20.696
b Corporations. Add line 10 above and line 17 of Form 4626		
c Estate and trusts. And line to above and line 35 of Form 1041, School 1		
13 If line 10 is more than \$25,000, enter 25% (.25) of the excess	. 13	
14 Subtract line 11 or line 13, whichever is greater, from line 12. If less than zero, enter -0	14	*
General business credit allowed for current year. Enter the smaller of line 7 or line 14. Also enter this amount on Form 1040, line 44; Form 1120, Schedule J, line 4e; Form 1120-A, Part I, line 2a; or on the appropriate line of your return. (Individuals, estates, and trusts, see instructions if the credit for increasing research activities is claimed. C corporations, see instructions for Schedule A if any regular investment credit carryforward is claimed. See the	15	
instructions if the corporation has undergone a post-1986 "ownership change.")	, 15	

Depreciation and Amortization

OMB No. 1545-0172 Attachment Sequence No. 67

(Including Information on Listed Property) Department of the Treasur Attach this form to your return. ▶ See separate instructions. Internal Revenue Service Identifying number Name(s) shown on return 65-0359860 EXPERT SOFTWARE, INC. Business or activity to which this form relates GENERAL DEPRECIATION & AMORTIZATION Part I Election To Expense Certain Tangible Property (Section 179) (Note: If you have any "Listed Property," complete Part V before you complete Part I.) 10,000. 2 2 Total cost of section 179 property placed in service during the tax year (see instructions) 200,000. 3 3 Threshold cost of section 179 property before reduction in limitation 4 4 Reduction in limitation. Subtract line 3 from line 2, but do not enter less than -0-5 Dollar limitation for tax year. Subtract line 4 from line 1, but do not enter less than -0-(b) Cost (a) Description of property 6 7 Listed property. Enter amount from line 26 8 Total elected cost of section 179 property. Add amounts in column (c), lines 6 and 7 9 9 Tentative deduction. Enter the lesser of line 5 or line 8 10 11 Taxable income limitation. Enter the lesser of taxable income or line 5 (see instructions) 11 12 Section 179 expense deduction. Add lines 9 and 10, but do not enter more than line 11 13 Carryover of disallowed deduction to 1993. Add lines 9 and 10, less line 12 Note: Do not use Part II or Part III below for automobiles, certain other vehicles, cellular telephones, computers, or property used for entertainment, recreation, or amusement (listed property). Instead, use Part V for listed property. Part II MACRS Depreciation For Assets Placed in Service ONLY During Your 1992 Tax Year (Do Not Include Listed Property) (b) Mo. and vr. (c) Basis for depreciation (f) Method (g) Depreciation deduction (e) Convention (d) Recovery (Business/investment use (a) Classification of property placed in service only - see instructions) 14 General Depreciation System (GDS) (see instructions): a 3-year property 6,942. DDB 104, 141. 5.000 MQ b 5-year property 3.794. 7.000 MQ DDB 79.674. c 7-year property d 10-year property e 15-year property f 20-year property S/L MM 27.5 yrs. g Residential rental property MM S/L 27.5 yrs. MM S/L 31.5 yrs. h Nonresidential real property S/L MM 31.5 yrs. 15 Alternative Depreciation System (ADS) (see instructions): S/L a Class life S/L 12 yrs. b 12-year S/L 40 yrs. c 40-year Part III Other Depreciation (Do Not Include Listed Property) 16 GDS and ADS deductions for assets placed in service in tax years beginning before 1992 (see 16 17 17 Property subject to section 168(f)(1) election (see instructions) Part IV Summary 19 Listed property. Enter amount from line 25 20 Total. Add deductions on line 12, lines 14 and 15 in column (g), and lines 16 through 19. Enter here 10,736. and on the appropriate lines of your return. (Partnerships and S corporations - see instructions)

of the basis attributable to section 263A costs (see instructions) For Paperwork Reduction Act Notice, see page 1 of the separate instructions.

21 For assets shown above and placed in service during the current year, enter the portion

Form 4562 (1992)

Part V Listed Property - Automobiles, Certain Other Vehicles, Cellular Telephones, Computers, and Property Used for Entertainment, Recreation, or Amusement

Property Used for Entertainment, Recreation, or Amusement

The property Used for Entertainment and the standard mileage rate or deducting lease expense, complete only 22a,

2 12		- Depreciation		Yes	No	22b If "Y	es" is the	eviden	ce writte	n?	Yes	No
a Do you have evidence	to support the be		t use claimed?	105		220 11	63, 13 1110	- CTIOCII			(1)	
(e) Type of property (list vehicles (irst)	(b) Date placed in service	(c) Business/ investment use percentage	(d) Cost or other basis	(busine	(e) or depreciation ss/investment se only)		(g) Metho Convent	d/	(h) Deprecia deduct	ation	Electe section cost	179
Property used more t	than 50% in a g	ualified business	use (see instru	ctions):								
Troporty does mens		9/										
		9/										
		9/			Man .							
Property used 50% of	or less in a qual	ified business us	e (see instructi	ons):								
Troperty asea solo	1000 111 0 110	9					S/L -					
		9,	+				S/L -					
		9					S/L -					
Add amounts in colur	nn (h) Enter the			1				25				
Add amounts in colur	no (i) Enter the	total here and o	n line 7 name	1						26		
Always complete this sect If you provided vehicles Total business/investr the year (DO NOT in	nent miles drive	first answer the qu	(a) Vehicle 1	C to see i (b) Vehicle	you meet	(c) (ehicle 3	to completi)	section for (e Vehic)	(f Vehic	1
Total commuting mile		N 0 70 20										
Total other personal										1000		
												-1
miles driven												
and the second second second												
Add lines 27 through	23		Yes No	Yes	No Y	es No	Yes	No	Yes	No	Yes	N
Was the vehicle ava	ilable for nerson	al										
use during off-duty												
Was the vehicle use											1	
more than 5% owner						100						
Is another vehicle a			7 7 7 7 7 7									1
use?									1			
Section C - Qu	estions for E	mployers Who	Provide Veh	icles fo	r Use by	Their E	mployee	s				
Answer these quest	ions to determin	e if you meet a	n exception to	completing	Section	B. Note:	Section B	3 must	always			
be completed for v	ehicles used by	sole proprietors,	partners, or ot	her more	than 5%	owners or	related pe	ersons.				
oo ounprone											Yes	N
Do you maintain a	written nolicy st	atement that prol	nibits all person	al use of	vehicles,	including c	ommuting,					
by your employees?												
5 Do you maintain a	written policy st	stement that pro	hibits personal	use of ve	hicles, exc	ept commu	rting, by y	our				
employees? (See in	etructions for ve	hicles used by	corporate office	rs. directo	rs, or 1%	or more	owners.)					1
6 Do you treat all us	a of vahicles hy	emninuess as t	ersonal use?									
7 Do you provide mo	e than five veh	icles to your em	plovees and ret	ain the in	formation	received fr	om your	2 5 514				1
employees concerni	ng the use of the	he vehicles?	, .,									
8 Do you meet the r	aquirements con	cerning qualified	automobile dem	onstration	use (see	instructions)?					-
Note: If your ans	wer to 34 35	36, 37, or 38 i	s "Yes," you no	ed not co	omplete Se	ection B fo	r the cove	ered ve	hicles.			
art VI Amortiza		30, 37, 6, 30 .	100/ /12									
art VI AIIIOITIZ		1 1		· (c)			(d)		(e)		(f)	
(a)		Date amo	A STATE OF THE STA	Amortiz	able		ode	peri	tization iod or		Amortizati	
	of costs	begi		amou		Se	ction		entage		this)	year
Description												
AT-27-170 \$100-10	ets that having o	furing your 1992	tax year:					33 amaza	200000000000000000000000000000000000000			_
9 Amortization of co	sts that begins o	during your 1992	tax year:	6.51	0.784						412	, 89
	sts that begins o	during your 1992	tax year:	6,51	0,784						412	, 8

OMB No. 1545-0175

Form 4626

Alternative Minimum Tax - Corporations

(including environmental tax)

See separate instructions.

1992

Department of the Treasury Internal Revenue Service See separate instructions.
 Attach to the corporation's tax return.

Employer identification number 65-0359860 EXPERT SOFTWARE, INC. Taxable income or (loss) before net operating loss deduction. (Important: See instructions if the 51,780. corporation is subject to the environmental tax.) Adjustments: Depreciation of tangible property placed in service after 1986 b Amortization of certified pollution control facilities placed in service after 1986 2b Amortization of mining exploration and development costs paid or incurred after 1986 d Amortization of circulation expenditures paid or incurred after 1986 (personal Basis adjustments in determining gain or loss from sale or exchange of property f Long-term contracts entered into after February 28, 1986 Section 833(b) deduction (Blue Cross, Blue Shield, and similar type organizations only) j Tax shelter farm activities (personal service corporations only) k Passive activities (closely held corporations and personal service corporations only) 4,406. 2n Tax preference items: b Tax-exempt interest from private activity bonds issued after August 7, 1986 3e Reserves for losses on bad debts of financial institutions Accelerated depreciation of real property placed in service before 1987 Accelerated depreciation of leased personal property placed in service before h Amortization of certified pollution control facilities placed in service before 1987 3h i Add lines 3a through 3h 56,186. Pre-adjustment alternative minimum taxable income (AMTI). Combine lines 1, 2n, and 3i Adjusted current earnings (ACE) adjustment: 58,295 Enter the corporation's ACE from line 10 of the worksheet on page 7 of the instructions 5a b Subtract line 4 from line 5a. If line 4 exceeds line 5a, enter the difference as a 2,109 1,582 5c c Multiply line 5b by 75% and enter the result as a positive number d Enter the excess, if any, of the corporation's total increases in AMTI from prior year ACE adjustments over its total reductions in AMTI from prior year ACE adjustments (see instructions). Note: You must enter an amount on line 5d (even 5d if line 5b is positive) . STMT 6 e ACE adjustment: • If you entered a positive number or zero on line 5b, enter the amount from line 5c on line 5e 1,582 5e as a positive amount. . If you entered a negative number on line 5b, enter the smaller of line 5c or line 5d on line 5e Combine lines 4 and 5e. If zero or less, stop here (the corporation is not subject to the alternative 57,768. 7 Adjustment based on energy preferences. (Do not enter more than 40% of line 6.) Alternative tax net operating loss deduction. (Do not enter more than the excess, if any, of: 231,072. Alternative minimum taxable income. Subtract the sum of lines 7 and 8 from line 6 Form 4626 (1992) For Paperwork Reduction Act Notice, see separate instructions.

H763

orm 46	126 (1992)		Page 2
10	Enter the amount from line 9 (alternative minimum taxable income)	10	231,072.
11	Exemption phase-out computation (if line 10 is \$310,000 or more, skip lines 11a and 11b and enter		
	-0- on line 11c):		
а	Subtract \$150,000 from line 10 (if you are completing this line for a member of		
	a controlled group of corporations, see instructions). If the result is zero or less, enter -0		
b	Multiply line 11s by 25%		
c	Exemption. Subtract line 11b from \$40,000 (if you are completing this line for a member of a controlled		
	group of corporations, see instructions). If the result is zero or less, enter $-0-\ldots$	11c	19,732.
12	Subtract line 11c from line 10. If the result is zero or less, enter -0	12	211,340.
13	Multiply line 12 by 20%	13	10,567.
14	Alternative minimum tax foreign tax credit. (See instructions for limitations.)	14	**
15	Tentative minimum tax. Subtract line 14 from line 13	15	10,567
16	Regular tax liability before all credits except the foreign tax credit and possessions tax credit	16	7,945
17	Alternative minimum tax. Subtract line 16 from line 15. If the result is zero or less, enter -0 Also		
	enter the result on the line provided on the corporation's income tax return (e.g., if you are filing Form		101
	1120 for 1992, enter this amount on line 9a, Schedule J)	17	2,622
18	Environmental tax. Subtract \$2,000,000 from line 6 (computed without regard to the corporation's		
	environmental tax deduction) and multiply the excess, if any, by 0.12% (.0012). Enter the result here		
	and on the line provided on the corporation's income tax return (e.g., if you are filing Form 1120 for 1992, enter this amount on line 9b, Schedule J). If you are completing this line for a member of a		
	controlled group of corporations, see instructions	18	

	Adjusted Current Earnings Worksheet See ACE Worksheet Instructions (which begin on page 5).		
		1	56,186.
1	Pre-adjustment AMII (enter the amount from line 4 of Politi 4020)		
2	ACE depreciation adjustment: Description expenses recommuted for AMT purposes 2a 6,330.		
	Depreciation expense recomputed for Asia porposes		4
Ь	Depreciation expense recomputed for ACE purposes: (i) Post-1989 property 2b(i) 4,221.		
	the real property and		
	(iii) Pre-1990 original ACRS property 2b(iii)		
	(iv) Property described in sections		
	168(f)(1) through (4) 2b(iv)		
	(v) Other property		
	(add lines 2b(i) through 2b(v))		
	ACE depreciation adjustment (subtract line 2b(vi) from line 2a)	2c	2,109.
	Inclusion in ACE of items included in earnings and profits (E&P):		
3	Tax-exempt interest income		
	Death benefits from life insurance contracts		
	All other distributions from life insurance contracts (including surrenders) 3c		
-	Inside buildup of undistributed income in life insurance contracts 3d		
a	Other items (see Regulations sections 1.56(g)-1(c)(6)(iii) through (ix)		
-	for a partial list)		
	Total increase to ACE due to inclusion in ACE of items included in E&P (add lines 3a through 3e)	3f	
4	Disallowance of items not deductible in computing E&P:		
- 2	Certain dividends received		
b	Dividends paid on certain preferred stock of public utilities that are		
	deductible under section 247		
c	Dividends paid to an ESOP that are deductible under section 404(k) 4c		
	Non-patronage dividends that are paid and deductible under		
-	section 1382(c)		
	Other items (see Regulations section 1.56(g)-1(d)(3)(i) and (ii) for a		
	partial list)		
f	Total increase to ACE due to disallowance of items not deductible in computing E&P		
	(add lines 4a through 4e)	4f	
5	Other adjustments based on rules for computing E&P:		
	Intangible drilling costs		
	Circulation expenditures		
	Organizational expenditures		
	LIFO inventory adjustments		
	Installment sales		
f	Total other E&P adjustments (combine lines 5a through 5e)	5f	
6	Disallowance of loss on exchange of debt pools	6	
7	Acquisition expenses of life insurance companies for qualified foreign contracts	7	
8	Depletion	8	
9	Basis adjustments in determining gain or loss from sale or exchange of property	9	
10	Adjusted current earnings. Combine lines 1, 2c, 3f, 4f, and 5f through 9. Enter the result here	40	E0 205
	and on line 5a of Form 4626	10	58,295

Credit for Increasing Research Activities

(or for claiming the orphan drug credit) ► See separate Instructions.

OMB No. 1545-0619 Attechment

Department of the Treasury Internal Revenue Service

Attach to your return.

Sequence No. Identifying number

Name(s) as shown on return 65-0359860 EXPERT SOFTWARE, INC. Current Year Orphan Drug Credit (For costs incurred after June 30, 1992, see instructions.) Qualified clinical testing expenses paid or incurred (do not include any amounts claimed as current year research expenses on line 18 below) 2 Limitation. Multiply line 1 by 50% (.50) (see instructions) 2 3 Flow-through orphan drug credit(s) from a partnership, S corporation, estate, or trust Current year orphan drug credit. Add lines 2 and 3 Tax Liability Limitation for the Orphan Drug and Research Credits Part II 5a Individuals. Enter amount from Form 1040, line 40 7.945 b Corporations. Enter amount from Form 1120, Schedule J, line 3 (Form 1120-A filers 5 claiming the research credit, enter amount from Form 1120-A, Part I, line 1) c Other filers. Enter regular tax before credits from your return 6 Credits that reduce regular tax before the orphan drug credit: a Credit for child and dependent care expenses (Form 2441) b Credit for the elderly or the disabled (Schedule R, (Form 1040)) . . . c Foreign tax credit (Form 1116 or Form 1118) e Mortgage interest credit (Form 8396) 6e 7.945 8 Tentative minimum tax (see instructions): a Individuals. Enter amount from Form 6251, line 20 10.567 b Corporations. Enter amount from Form 4626, line 15 8 c Estates and trusts. Enter amount from Form 1041, Schedule H, line 37 9 Excess of net regular tax over tentative minimum tax - Subtract line 8 from line 7 10 Orphan drug credit allowed for the current year. Enter here and on the appropriate line of your return the smaller of line 4 or line 9 Current Year Credit for Increasing Research Activities (For costs incurred after June 30, 1992, Part III see instructions.) 11 Basic research payments paid or incurred to qualified organizations Base period amount Subtract line 12 from line 11. If less than zero, enter -0-Qualified research expenses paid or incurred (lines 14-17): 212.731 14 Wages for qualified services (do not include wages used in figuring the jobs credit) 15 Cost of supplies 16 16 Rental or lease costs of computers 17 17 Enter 65% (.65) of contract expenses 212.731 Total qualified research expenses. Add lines 14 through 17 3 00% NONE Enter average annual gross receipts (see instructions) NONE 21 Base amount. Multiply line 20 by the percentage on line 19 (see instructions)STMT.9... 212,731 106 366 106,366 24 Enter smaller of line 22 or 23 106.366 25 Add lines 13 and 24 26 Tentative credit. Multiply line 25 by 20% (.20). If you do not elect the reduced credit under Section 280C(c), enter the result and see the instructions for the schedule that must be attached. Note: If you elect the reduced credit, multiply line 25 by 13.2% (.132) and enter that amount 14 040 instead. Also, write "Sec. 280C" in the margin to the right of the entry space SEC. . 280C 27 Flow-through research credit(s) from a partnership, S corporation, estate, or trust 28 Current year credit for increasing research activities. Add lines 26 and 27. Enter here and 14.040 Form 6765 (1992)

See Paperwork Reduction Act Notice on page 2.

Form 6765 (1992)

Par	IV Tax Liability Limitation for the Research Credit		
29	Net regular tax for research credit:		
a	Net regular tax from line 7	29a	7.945
b	Orphan drug credit from line 10		
c	Credit for fuel from nonconventional source		
d	Add lines 29b and 29c	29d	
•	Net regular tax. Subtract line 29d from 29a	29e	7,945
30	Net income tax:		
a	Individuals. Add line 29e above and line 22 of Form 6251		
b	Individuals. Add line 29e above and line 22 of Form 6251	. 30	- 10.567
	Estates and trusts. Add line 29e above and line 39 of Form 1041, Schedule H J		
31	If line 29e is more than \$25,000, enter 25% (.25) of the excess (see instructions)	. 31	NONE
32	Subtract line 8 or line 31, whichever is greater, from line 30. If less than zero, enter -0	. 32	NONE
33	Corporations. Enter here and on the appropriate line of your return the smaller of line 28 or line	22	NONE
34		. 33	•
	of line 28 or the amount from the formula in the instructions for line 34 (but do not enter more than line 32). This is your General Business Credit for 1992	. 34	

Department of the Trees Internal Revenue Service

Asset Acquisition Statement Under Section 1060

OMB No. 1545-1021 Expires 2-29-96

► Attach to your Federal income tax return.

Attachment Sequence No. 61

Name as shown on return Expert Software, Inc.			Identification number as shown on return 65-0359860		
	ox that identifies you:		Seller	(4)	
	General Information—To be completed by all filers			714	
	of other party to the transaction		Other party's identification number		
Bloc	Development Corporation		65-0170513		
Addres	ss (number, street, and room or suite no.)				
	Douglas Entrance tate, and ZIP code				
Cora 2 Date o	al Gables, Florida 33134		3 Total sales price		
A TOTAL CONTRACTOR OF THE PARTY	ber 23, 1992		\$7,078,824		
Part II	Assets Transferred-To be completed by all filers of	an origin	al statement		
4 Assets	Aggregate Fair Market Value (Actual Amount for Class I)		Allocation of Sales Price		
Class I	\$ 115,364	\$	115,364		
Class II	s	\$		100	
			6 975 027		
Class III	\$	\$	6,875,027		
Class IV		\$			
Total		s	6,990,391		
docum	e buyer and seller provide for an allocation of the sales price ment signed by both parties?	t Classes	I, II, and III the amounts agreed	res No	
6 In con to con with th	nection with the purchase of the group of assets, did the buyer npete, or enter into a lease agreement, employment contract, me seller (or managers, directors, owners, or employees of the s., "specify (a) the type of agreement, and (b) the maximum st) paid or to be paid under the agreement. See the instruct	also puro anagemen eller)? .	thase a license or a covenant not to contract, or similar arrangement of consideration (not including	∕es □ N	
	-compete agreement with the seller for \$1				
Man	nagement contract with the seller for \$500	0,000.			
				198	
_					
			- 050	24.0	

859

Assets

Part III

5,185,416

3 Yrs.

5,185,416

09/13/93

10:41:20

V. 9.

713/33 10.41.23

Amortization EXPERT SOFTWARE, INC. Description of Property GENERAL DEPRECIATION & AMORTIZATION Current-year Accumulated Date Life amortization Cost or basis amortization Code Asset description acquired 326,750. 3.000 5,185,416. 162 10/23/92 LICENSE AGREEMENT 78,768. 1,250,000. 3.000 162 NON-COMPETE AGRIMNT 10/23/92 582. 15,368. 248 5.000 10/23/92 ORGANIZATIONAL COSTS 6.792. 1.667 10/23/92 60.000. 461 UNAMORTIZED LOAN FEE

STATEMENT 2

1120 PAGE 1 DETAIL

LINE 17: TAXES

PAYROLL TAXES MISC TAXES STATE INCOME TAXES 15,888. 3,063.

2,959

21,910.

EXPERT SOFTWARE, INC.

59F04F

Alternative Minimum Tax Depreciation

Description of Property										
GENERAL DEPRECIATION & AMOR	TIZATION									
Asset description	Date acquired	AMT Basis for depreciation	AMT accumulated depreciation	AMT me- thod	AMT life	AMT depreciation deduction	Regular depreciation deduction	Post-86 depreciation adjustment	Leased pers. prop. preference	Real property preference
COMPUTER EQUIPMENT	10/23/92	104, 141.		150DB	6.000	4,339.	6,942.	2,603.		
OFFICE FURNITURE	10/23/92	28,658.		150DB	10.000	716.	1,365.	649.		
COMPUT. TELEPHONE	10/23/92	51,016.		150DB	10.000	1,275.	2,429.	1, 154.		
			·							•
									-	
TOTALS		183,815.				6,330.	10,736.	4,406.		

V2.92

EXPERT COFTWARE, INC.

ACE Depreciation

Description of Property GENERAL DEPRECIATION & AMORTIZATION									
Asset description	Date acquired	ACE basis for depreciation	ACE accumulated depreciation	Me- thod	Orig. Life	Rem. Life	ACE depreciation	AMT * depreciation used	ACE adjustment
COMPUTER EQUIPMENT	10/23/92	104,141.		SL	6.000	6,000	2,893.	4,339.	1,446
OFFICE FURNITURE	10/23/92	28,658.		SL	10.000	10.000	478.	716.	238
COMPUT. TELEPHONE	10/23/92	51,016.		SL	10,000	10.000	850.	1,275.	425
7									
		-,					1		
				-					
TOTALS		183,815.					4,221.	6,330.	2,109

^{*} In certain circumstances, this may be regular tax depreciation rather than AMT depreciation.

. E3FOAF 1642 09/13/93 10:41:28 V2.92 EXPERT SOFTWARE, INC.

65-0359860

STATEMENT 1

1120 PAGE 1 DETAIL

LINE 5: INTEREST INCOME

INTEREST INCOME

3,761.

3,761:

STATEMENT 3

1120 PAGE 1 DETAIL

LINE 26: OTHER DEDUCTIONS

AMORTIZATION
DEVELOPMENT COSTS
COMMISSIONS
FREIGHT-OUT
INSURANCE
MEALS AND ENTERTAINMENT
TRAVEL
AUDIT FEES
TELEPHONE
TRAINING
MISC. SELLING EXPENSES
OFFICE SUPPLIES
POSTAGE
RECRUITING EXPENSES
TEMPORARY HELP
CONVENTION EXPENSES
BANK CHARGES
DUES AND SUBSCRIPTIONS
DELIVERY EXPENSES
PAYROLL SERVICE

412,892.
180,691.
62,890
52,126.
63,306.
. 3,385.
9,332.
10,000.
14,999.
1,600.
12,215.
9,742.
11,811.
10,456.
5,370.
. 890.
74.
1,350.
476.
230.
200.

863,835.

1120 PAGE 4 DETAIL

	BEGINNING	ENDING
SCHEDULE L, LINE 6: OTHER CURRENT ASSETS		
PREPAID EXPENSES DEFERRED INCOME TAXES	NONE NONE	86,186. 24,257.
	NONE	110,443.
SCHEDULE L, LINE 14: OTHER ASSETS		
UNAMORTIZED LOAN FEES ORGANIZATIONAL COSTS DEPOSITS		52,500. 15,101. 7,551. 75,152.
SCHEDULE L, LINE 18: OTHER CURRENT LIABILITIES		
LINE OF CREDIT ACCRUED EXPENSES INCOME TAXES PAYABLE CAPITAL LEASE OBLIGATION	NONE NONE NONE	1,300,000. 751,585. 24,257. 10,203.
	NONE	2,086,045.
SCHEDULE L, LINE 21: OTHER LIABILITIES		
LONG TERM CAPITAL LEASE OBLIGATION	NONE	39,282.
	NONE	39,282

STATEMENT 5

1120 PAGE 4 DETAIL

SCHEDULE M-1 LINE 5: EXPENSES ON BOOKS NOT DEDUCTED IN RETURN

CONTINGENT LIABILITY ON DEVELOPMENT COSTS

AUDIT FEES ACCRUED VACATION INVENTORY RESERVE INTEREST ON SUBORDINATED DEBT

17,695. 17,500. 27,000 ... 5,369. 73,726.

141,290. _____

SCHEDULE M-1, LINE 8: DEDUCT. IN RETURN NOT CHARGED AGAINST BOOK

STATE TAXES **AMORTIZATION**

INSURANCE

2,959. 2,194. 38,028.

43,181. -----

STATEMENT 6

CUMULATIVE ACE PREFERENCES DETAIL

	1990	1991	1992
ACE AMTI			58,295. 56,186.
ACE OVER AMTI			2,109.
75% ACE PREFERENCE			1,582.
AMOUNT OF CARRYOVER CREATED			1,582.
CARRYOVER FROM PRIOR YEAR (MAXIMUM REDUCTION ALLOWED)			
AMOUNT OF CARRYOVER USED (REDUCTION CLAIMED)			
CARRYOVER REMAINING			1,582.

STATEMENT 7

FORM 4626 ANNUALIZED ALTERNATIVE MINIMUM TAX

1. 2. 3. 4.	ALTERNATIVE MINIMUM TAXABLE INCOME MULTIPLY BY 12 DIVIDED BY NUMBER OF MONTHS IN THE SHORT PERIOD ANNUALIZED ALTERNATIVE MINIMUM TAXABLE INCOME		57,768 12 3 231,072
5. 6. 7.	\$150,000 MAXIMUM EXEMPTION ANNUALIZED AMTI IN EXCESS OF LINE 5 AMTI STATUTORY EXEMPTION (LINE 6 TIMES 25%)	150,000. 81,072. 20,268.	
8.	\$40,000 EXEMPTION EXEMPTION (LINE 8 LESS LINE 7)	40,000.	19,732
11. 12. 13.	NET ANNUALIZED AMTI SUBJECT TO TAX TIMES ALTERNATIVE MINIMUM TAX RATE TAX BEFORE DEANNUALIZATION DIVIDED BY 12 TIMES NUMBER OF MONTHS IN SHORT PERIOD		211,340 20.0 42,268 12 3
15.	ANNUALIZED ALTERNATIVE MINIMUM TAX BEFORE CREDITS		10,567

STATEMENT 8

6765 LINE 19 AND LINE 20 DETAIL

START UP COMPANY RESEARCH AND DEVELOPMENT CREDIT FOR 1992 RETURN

LINE 19 - FIXED BASE PERCENTAGE

YEAR OF OPERATIONS	QUALIFIED RESEARCH EXPENSES	GROSS RECEIPTS	LESS RETURN AND ALLOWANCES	NET RECEIPTS
1984				
1985				
1986	NONE			
1987	NONE			
1988	NONE			
TOTALS	NONE			

FIXED BASE PERCENTAGE 3.00 % ====

LINE 20 - AVERAGE ANNUAL GROSS RECEIPTS

	1991	1990	1989	1988
RECEIPTS	NONE	NONE	NONE	NONE
		TOTAL GR	ROSS RECEIPTS	NONE
		AVERAGE ANNUAL GR	OSS RECEIPTS	NONE

^{*} THE IRS DEFINES GROSS RECEIPTS TO BE NET OF RETURNS AND ALLOWANCES

59F04F 1642 09/13/93 10:41:28 V2.92 EXPERT SOFTWARE, INC.

65-0359860

STATEMENT 9

CREDIT FOR INCREASING RESEARCH ACTIVITIES

	. LIMITATION OF BASE AMOUNT (LINE 21)	
A	FIXED BASE PERCENTAGE (LINE 19) 3.00	
В	AVERAGE ANNUAL GROSS RECEIPTS (LINE 20) NONE	
С	BASE AMOUNT BEFORE LIMITATION (A * B)	NONE
D	NUMBER OF DAYS IN TAX YEAR BEFORE 7/1/92 365	
E	TOTAL NUMBER OF DAYS IN TAX YEAR 69	
F	REDUCTION PERCENTAGE (D / E)	528.99
G	BASE AMOUNT AFTER LIMITATION (C * F)	NONE

ELECTION TO AMORTIZE START-UP EXPENDITURES

Form 1120 - FYE: 12/31/92

Name: Expert Software, Inc.

I.D. # 65-0359860

Pursuant to Internal Revenue Code Section 195, the taxpayer hereby elects to amortize the start-up expenditures paid or incurred over a 60 month period beginning with the month in which the taxpayer commences business.

ELECTION TO AMORTIZE ORGANIZATIONAL EXPENDITURES

Form 1120 - FYE 12/31/92

Name: Expert Software, Inc.

I.D.: # 65-0359860

Pursuant to Internal Revenue Code Section 248 and Regulation Section 1.248-1(c), the taxpayer hereby elects to amortize the organizational expenditures incurred as set forth below, ratably over a 60-month period beginning with the month in which the taxpayer commences business. The taxpayer has commenced business as of 10/23/92.

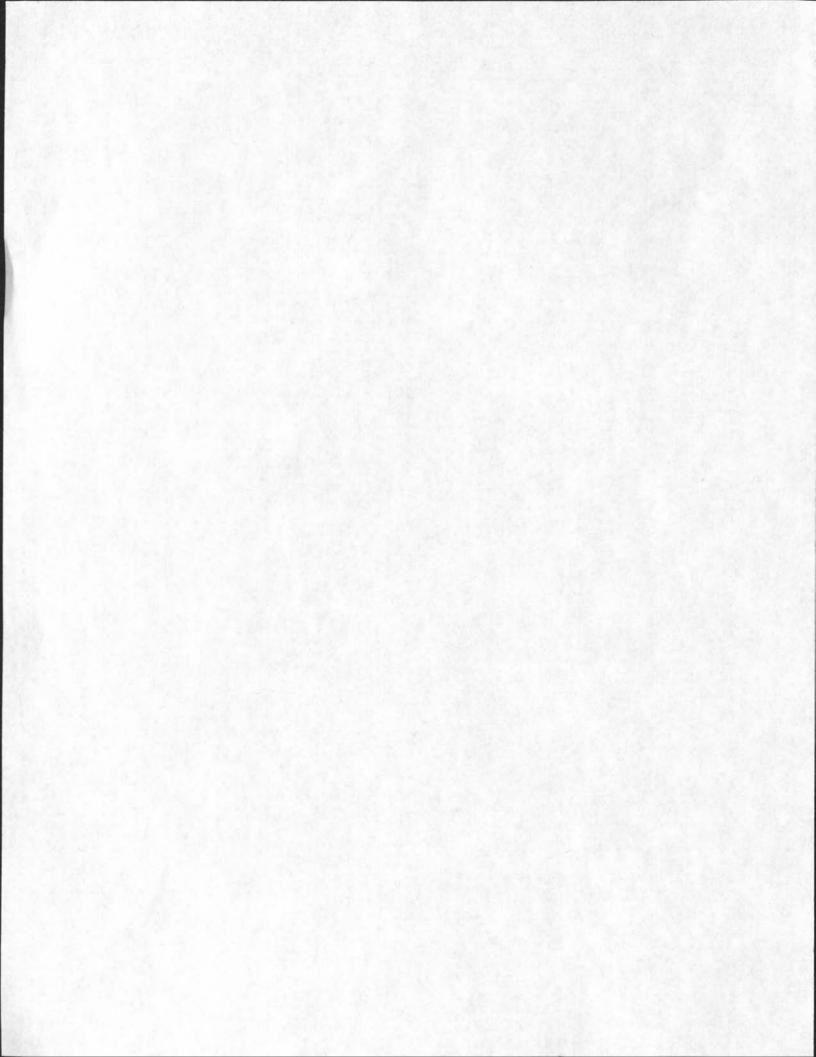
DATE INCURRED

DESCRIPTION OF EXPENDITURES

10/23/92

Professional Fees

\$15,368.



Expert Software Valuation Presentation Outline

1. Market Analysis

- · Opportunity for low-cost applications
- · # of home computers operating systems used
- Competition
- · Distribution channels

2. Expert Software

- History
- Product development (selection, outsourcing)
- · Sales (channels)
- · Prices, costs
- · Overall financials
- · Operational skills/organization

3. Valuation Methodology

- Selected NPV of projected cash flow (after tax)
- Rejected reconstruction cost (not meaningful when development was on a royalty basis (see Q6 and Q8)
- Rejected market comparables (no good public comparables or transaction data available at that time)
- Omitted in-development products since they had not passed FASB86 rules for capitalization (see Q7)
- Used actual data through 10/31/92
- Projected FY92; did not expect any surprises in 4Q92 (see Q9)
- Omitted any rewrite of programs for new platforms (even if extension of existing applications); did include improvements to available products
- Used constant '92 dollars
- · Did top down and bottom-up projections and valuations for confirmation of reasonableness

4. Top Down Valuation

a. Market Opportunity

- · Very large market opportunity and growing rapidly
- · Competition is meaningful, but more in limiting market share and price, not in units sold
- MS/DOS would be principal market opportunity for '93-'94, shifting to WIN in '95-'97.
 Believed MS/DOS total installations would plateau (not drop), but consumers would continue to buy applications for their installed MS/DOS machines (reference Attachment 1)
- · WIN would attract new consumers and build its own separate market opportunity
- MAC would not be a replacement for MS/DOS or a substitute for Windows, but would be a market in its own right at 10% of total market

3207 - 1 -

Primary channels for low-priced consumer applications would be general large scale
merchandisers and large computer software retailers either through direct purchase from
suppliers, through rack jobbers, or through software distributors (wholesalers). (See Q5)

b. Revenue Forecast

- Unit forecasts were based on historical sales, timing of introduction of recent titles, growth
 in installed machines and penetration of installed machines
- Certain categories will grow faster than others and bundles (multi-application offerings)
 will extend life of existing products by providing more attractive pricing
- Recognized risk in '96-'97, but felt that continuing improvements and add-ons (without inventory remaindering) would allow five-year life for categories (although some switch in specific program significance) (see Q4)
- Did not project any significant growth in MS/DOS revenues from available products in spite of growth in number of installed systems
- No further price erosion for MS/DOS; some drop for MAC prices and substantial drop for Windows prices;
- No change in distributor/rack jobber/direct sales mix which would change effective price

c. Costs and Profits

- Cost projections used were higher than historic figures (80% vs. 70%) for MS/DOS and no
 margin improvement over remaining life which one would normally expect. On MAC and
 Windows, started with higher costs (product introduction costs) and brought only to
 MS/DOS costs, even though pricing points were higher
- · Operating expenses only (no amortization, no interest)

d. NPV

- Five-year life though some individual products will drop away earlier, based on market opportunity and expected MS/DOS life; MAC and WIN would probably be longer (see Q10, Q11, Q12, Q14)
- Tax rate of 40% (federal and state)
- Cost of money, if borrowed, was 8% (6% prime and 2% borrowing premium). This is a
 pretax cost of money applied to after tax profits. This is equivalent to 12% after tax cost
 of money (Reference Q2, Q15)
- Since forecasts were assumed to be low risk (e.g., conservative), 8% was a suitable figure
 to use. It is similar to that used on various other BGAI studies during the same time
 period.
- Used revenue ratio basis for amortization rather than straight line, since these will be
 declining revenue products. Revenue ratio is a more conservative basis, rather than wait
 for matching amortization with tail end revenues from product life (see Q13)

3207 - 2 -

5. Detailed Product Valuation

- Followed same procedures for each live product (39) as for categories. But used threeyear life or five-year life as appropriate for each product
- Therefore, Expert Software could write off earlier any individual products which did not meet expectations while continuing to use planned amortization on those products which met or exceeded forecast.
- · Results were very close to top-down projected values

6. Fundamental Issue

- Fundamental issue was what were Expert Software's expectations when they acquired the
 assets: DOS was (and would be) the foundation and WIN would account for long-term
 growth, with some old titles and many new applications taking advantage of better display
 graphics, more powerful computers and GUY interfaces
- DOS would continue to sell at a flat to declining rate while WIN would grow significantly.
 Did not expect DOS replacement

7. General Discussion

3207

Goodwill: Q1, Q3

Cost of money: Q2, Q15

Revenue ratio: Q15Shelf obsolescence: Q4

Channel revenue mix: Q5 -- handled through effective prices

Reconstruction cost: Q6, Q8
In development products: Q7

Economic life: Q10, Q11, Q12, Q14

Full year '92 revenue: Q9

-3:

MS/DOS VERSUS WINDOWS - SITUATION 4Q92

Moving to Windows was difficult:

Hardware Issues

- Needed 486 chip
- Needed lots of memory
- Needed new monitors high resolution, color
- Price was very high (many thousands of dollars)

Software Issues

- 3.0 was very buggy
- 3.1 was first usable version
- · People got delivery of WIN, but didn't use it
- ► Business use, not home use, for first two years

Value issues

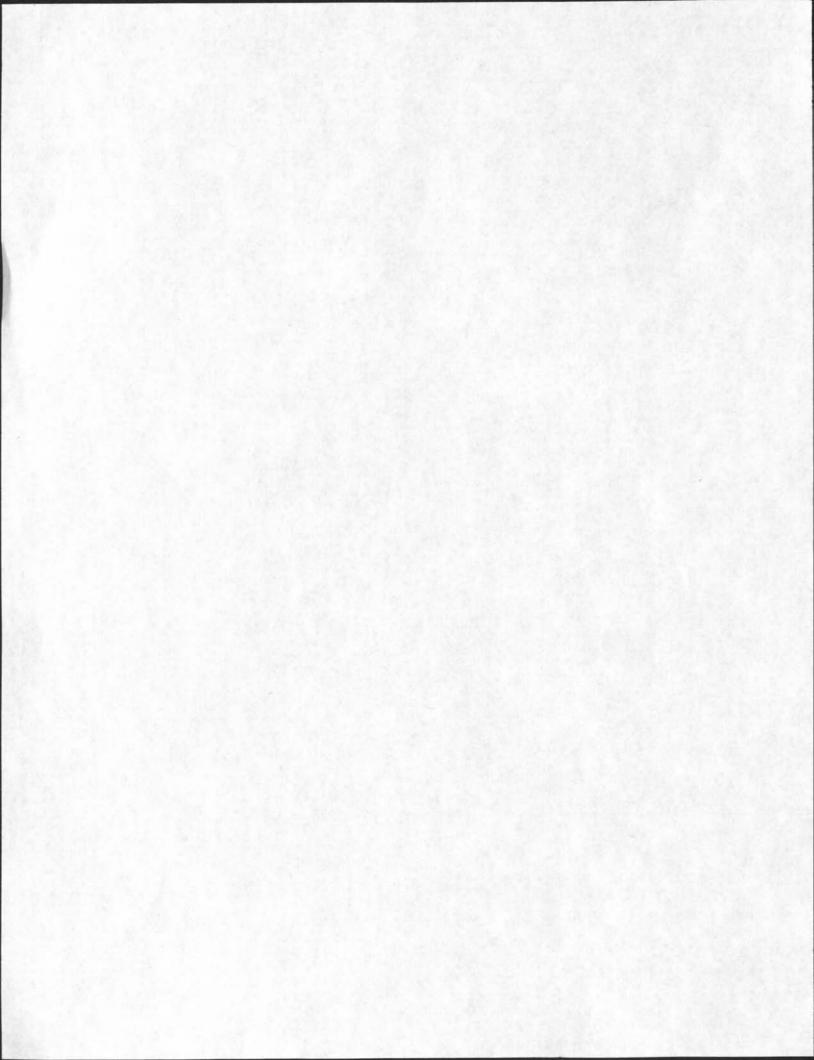
- Little other application software for WIN (vendors still producing DOS); very difficult to write WIN applications; not big enough home market to justify development efforts (e.g., DOS and even MAC markets were bigger)
- Price for Windows software was much higher than for DOS
- DOS hardware prices were quite low and dropping

Motivational Issues

 No "killer app" at the time to persuade people to buy/use Windows (justify paying for WINcapable machine)

WHAT HAPPENED TO CHANGE WINDOWS HOME ACCEPTANCE

- Edutainment became killer app (games, good education tools)
- Some drop in MS/DOS sales in '93 made people concerned about buying old software
- Some increase in WIN app sales in '93 made people interested in Windows
- MAC in '93 went nowhere as WIN picked up home users who wanted GUI (at lower hardware price)
- By '94, it was clear that DOS was plummeting and wouldn't recover; WIN had started to climb (good new applications, lower hardware prices, WIN 3.1 really worked and was given away with new hardware sales
- Rapid replacement was a major surprise to whole market (to business and, even more so, to home)
- Expert Software and its competitors were able to move quickly to fill revenue gap by acquiring new software (royalties only), so there was an ample supply of WIN home products by 1994



BURTON GRAD ASSOCIATES, INC. 235 MARTLING AVENUE TARRYTOWN, NEW YORK 10591 (914) 631-5471 FAX: (914) 631-1164

E-MAIL: BURTGRAD@AOL.COM

Date:

October 15, 1996

Attorney Work Product

To:

Bob Kester

From:

Burton Grad

Subject:

Expert Software

Things we need to get from Expert:

1. Financial Statements '92, '93, '94, '95, '96YTD

2. Sales (units and \$) for all products for '92, '93, '94, '95, '96YTD(by platform and product family)

Channel mix (Units and \$) '92, '93, '94, '95, '96YTD

Rack Jobbers

Distributors (wholesalers)

Direct

Other (identify)

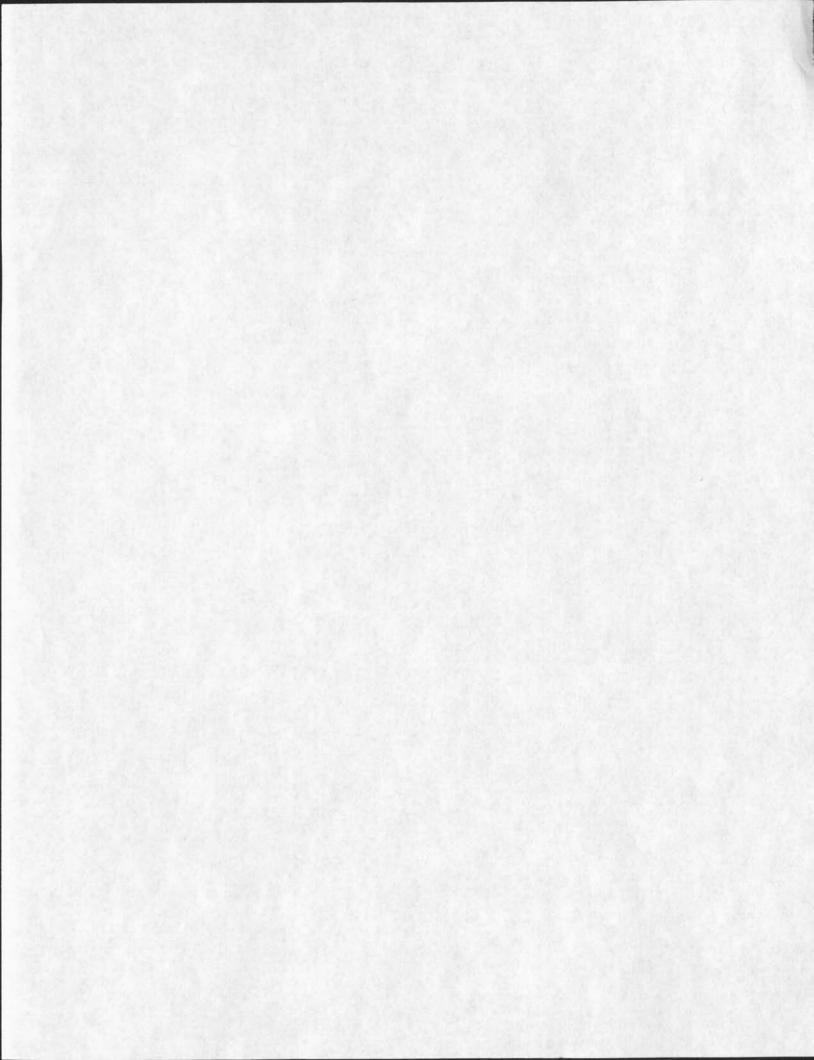
- 4. History of # home computers installed -- '92-'96: how many were using what platforms (DOS, WIN, MAC)
- 5. Direct competitors and their market shares, '92-'96
- 6. Overall sales of home software (by primary platforms)
- 7. Total price paid for assets and allocations actually made in '92

Need Accounting answers to these questions:

- 1. If actual experience indicates that a product life forecast for revenue/profit is not accurate, then what are the accounting rules in writing down the "excess" capitalized value?
- 2. Are there any timing rules on when you "have to" restate capitalization of acquired products if you discover that the forecast is too high?

Bob, I'll call you.

Expert Septware Prepare presentation on process used in Valuation and responses to specific questionis. · Follow report entline · cel appendie where necestary . Provide mergetation answers to a questionis Colour deposit printe - 10/25 meeting in Boston - get hatel for 10/24 in Bos ton - stay with B+D for weekend? review fales data fince 1993 15 projections overall Junavial State ment? Asles by all products - annual summaries for 93, 94, 95 by celegory, by product name. Sens Goodwill Exposure (100%) forms on explanation of values - not high-balled





Prepared at the request of counsel and sent to:

Mr. Burton Grad

October 21, 1996

I do not have all the details regarding the allocation of the purchase price re acquisition of Expert Software from Bloc. The tax and book allocation was \$5,185,416 and \$1,250,000 for the software licenses and non-compete agreements, respectively. In addition there was \$500,000 to be paid over five years under a management contract. There may have been other allocations. I will discuss with Bob Kester and report to you.

Attached is an internal schedule - Summary of Amortization which you will find helpful. Note that the book and tax amortization were initially the same - three year life, however the actual amortization changed. The 1994 tax return includes Form 8275 - Disclosure Statement which explains the change.

Hopefully the above is helpful. Call me with any questions.

Best regards,

cc: Bob Kester GP&H

Expert Software, Inc. Summary of Amortization For the Year Ended December 31, 1995

	Date		Tax	Buein	Amortiza	tion Deducted	đ	
Asset	Acquired	Cost	Yrs	Total	1996	1994	1993	1992
License agreement	10/23/92	5,185,416	3.00	5,185,416	22,389	3,107,805	1,728,472	326,750
Non-compete agreement	10/23/92	1,250,000	3.00	1,250,000	49,638	704,927	416,667	78,768
Organization costs	10/23/92	15,368	5.00	9,803	3,074	3,074	3,074	582
Unamortized loan fee	10/23/92	60,000	1.67	60,000		13,208	40,000	6,792
S-1 Costs not deducted						(44,268)		
Acquired intengibles - Swite	11/2/95	12,640,372	15.00	138,342	138,342			
Acquired intengibles - Swite	11/2/95	250,000		0				

Unlocated

(120)

Total

				THE RESERVE OF THE PARTY OF THE	THE RESERVE THE PERSON NAMED IN COLUMN
8,643,561	0	212 442	2 784 626	2,188,213	412.892
0,040,001		210,112	0,104,020	2,100,210	112,002

	Date		Book	Basis	Amortizat	on Expense	1	
Asset	Acquired	Cost	Yrs	Total	1995	1994	1993	1992
License agreement	10/23/92	5,185,416	3.00	5,185,416	22,389	477,231	4,361,631	324,165
Non-compete agreement	10/23/92	1,250,000	3.00	1,250,000	337,898	416,667	416,667	78,768
Organization costs	10/23/92	15,368	5.00	15,368	8,954	3,074	3,074	267
Unamortized loan fee	10/23/92	60,000	3.00	60,000	12,500	20,000	20,000	7,500
Acquired intangibles - Swfte	11/2/95	12,890,372	15.00	8,707,792	8,707,792			

Unlocated

Total	15,218,576 0 9,089,533 916,972 4,801,371	410,700
Tax Over (Under) Book	(8,575,015) 0 (8,876,091) 2,867,654 (2,613,159)	2,192
Sch M-1 Per Return	2,874,667 (2,633,158)	2,194
Diff	(6,913) 19,999	(2)

ITEM #1

Form 8275

Flev. May 1994)

Disclosure Statement

Do not use this form to disclose items or positions that are contrary to Treasury regulations. Instead, use Form 8275-R, Regulation Disclosure Statement.

See separate instructions.

Attach to your tax return.

OMB No. 1545-0889 Expires 5-31-95

Attachment Sequence No. 92

Form 8275 (Nev. 5-94)

Department of the Treasus Internet Revenue Service

EXPERT SOFTWARE, INC.						65-0359860			
Part I General Inf	ormation (See In	structions.)							
Rev. Rul., Rev. Proc., etc.	(b) Item or Group of Items		Detailed Description of Nerns		(d) Form or Schedule	(a) Line No.	Amount		
	Amortiza- tion Expense	Non Co	mpete Agreement		Form 4562	41	337,898.		
2			***************************************						
3									
Part II Detailed E	xplanation (See	instructions	.)						
3					*************				
***************************************							***************************************		
Part III Information residual inte	About Pass-Threst holders.	hrough Ent	ity. To be completed by	partners,	sharehole	ders,	beneficiaries, or		
investment trust, o	r a real estate moi	rtgage investr	poration, an estate, a trust, a ment conduit (REMIC).				pany, a real estate		
1 Name, address, and	ZIP code of pass-th	g adequate or rough entity	2 Identifying number of p						
			3 Tax year of pass-throug		1				
			4 Internal Revenue Service Its return		where the p	ass-th	rough entity filed		

Cat. No. 61935M

For Paperwork Reduction Act Notice, see separate instructions.

Expert Software, Inc. EIN# 65-0359860

Statement to be Attached to Form 8275 - Disclosure Statement

Part II

At the time Expert Software, Inc. (Expert) was established in October 1992, it purchased substantially all of the software licenses and certain other assets of the Expert Division of Softsync, Inc., a subsidiary of Bloc Development Corporation (Bloc). Expert paid \$6 million in cash for certain net assets and a non-compete agreement with the seller. The term of the non-compete agreement spanned three years. In addition to the non-compete agreement, Expert and Bloc negotiated an agreement under which Expert paid Bloc consulting fees.

From the time when Expert entered these agreements and the 1994 tax year, the relationship between the two companies deteriorated. In fact, the relationship deteriorated to the point where Bloc did not provide consulting services. Based in part on this reason, Expert initiated negotiations to cancel both the non-compete agreement and the consulting agreement. On December 8, 1994, Bloc contacted Expert with its offer. Expert contacted Bloc on December 9, 1994 with a counter offer. Then, on December 27, 1994, Bloc rejected Expert's counter offer. However, Expert still believed that it would sever the agreements and pay the fee described above within a short period of time. Further, Expert fully intended to achieve these results.

The separation negotiations continued and, in February 1995, the parties negotiated a final agreement. As a result of the agreement, Expert paid the note and a fee to terminate the consulting agreement. In addition, Expert legally released Bloc from the non-compete agreement.

Therefore, the audited 1994 financial statements properly recognized the diminution in value. The statements included accrued deductions for the fee to terminate the consulting agreement. In additions, the statements deducted the amount necessary to write down the unamortized portion of the non-compete agreement (approximately \$338,000) except for a small portion which represents a January 1995 expense.

In addition, Bloc no longer conducted business similar to Expert's business. As such, Bloc would not have been able to compete with Expert in that arena. As such, if Expert amortized the non-compete agreement over the prior estimated useful life, it would no longer match the cost recovery with the period during which the value of the agreement ended.

IRC §446 requires a taxpayer to compute taxable income under the method of accounting on the basis of which it regularly computes its book income. Furthermore, in order to match the amortization of the non-compete agreement with its ended useful life, Expert needed to follow the book amortization. Accordingly, Expert deducted the December 31, 1994, unamortized capitalized costs attributable to the non-compete agreement under IRC §167(a).

ITEM #2

Form 8275 Play, May 1994)

Disclosure Statement

Do not use this form to disclose items or positions that are contrary to Treasury regulations. Instead, use Form 6275-R, Regulation Disclosure Statement.

See separate instructions.

OMB No. 1545-0889 Expires 5-31-95

Department of the Treasury Internal Revenue Service Name(a) shown on return

Attach to your tax return.

Attachment Sequence No. 92

- 4	EXPERT	SOF	TWARE,	INC.	
THEFT			-		

Identifying number shown on return 65-0359860

Rev. Rul., Rev. Proc., etc.	(b) Item or Group of Items		(c) Detailed Description of Items	(d) Form or Schedule	(e) Line No.	(f) Amount
	Amortiza- Softwar		are Licensing Agreement	Form	41	1,401,722.
2		***************************************		950		
3						
Part II Detailed E	xplanation (See	instructions	a)			
SEE	STATEMENT 1					
		***************************************	***************************************			***************************************
	***************************************	***************************************	***************************************			
2		***************************************	***************************************			***************************************
2	***************************************					
2						
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			*			**
3			***************************************			***************************************
3	About Pass-Trest holders	rough Enti	***************************************	s, sharehold	lers, t	peneficiaries, o
Part III Information residual inte	ntity is a partnershi r a real estate mor	ip, an S corp tgage investr	ity. To be completed by partner coration, an estate, a trust, a regulatement conduit (REMIC).	d investment	comp	
Part III Information residual inte	ntity is a partnershi r a real estate mor if you are makin	ip, an S corp tgage investr g adequate o	ity. To be completed by partner coration, an estate, a trust, a regulatement conduit (REMIC).	od investment	comp	
Part III Information residual inte	ntity is a partnershi r a real estate mor if you are makin	ip, an S corp tgage investr g adequate o	ity. To be completed by partner coration, an estate, a trust, a regulatement conduit (REMIC). disclosure with respect to a pass-through the conduit (REMIC).	hrough item.	comp	
Note: A pass-through en investment trust, o	ntity is a partnershi r a real estate mor if you are makin	ip, an S corp tgage investr g adequate o	ity. To be completed by partner coration, an estate, a trust, a regulatement conduit (REMIC).	hrough item.	comp	

Expert Software, Inc. EIN# 65-0359860

Statement to be Attached to Form 8275 - Disclosure Statement

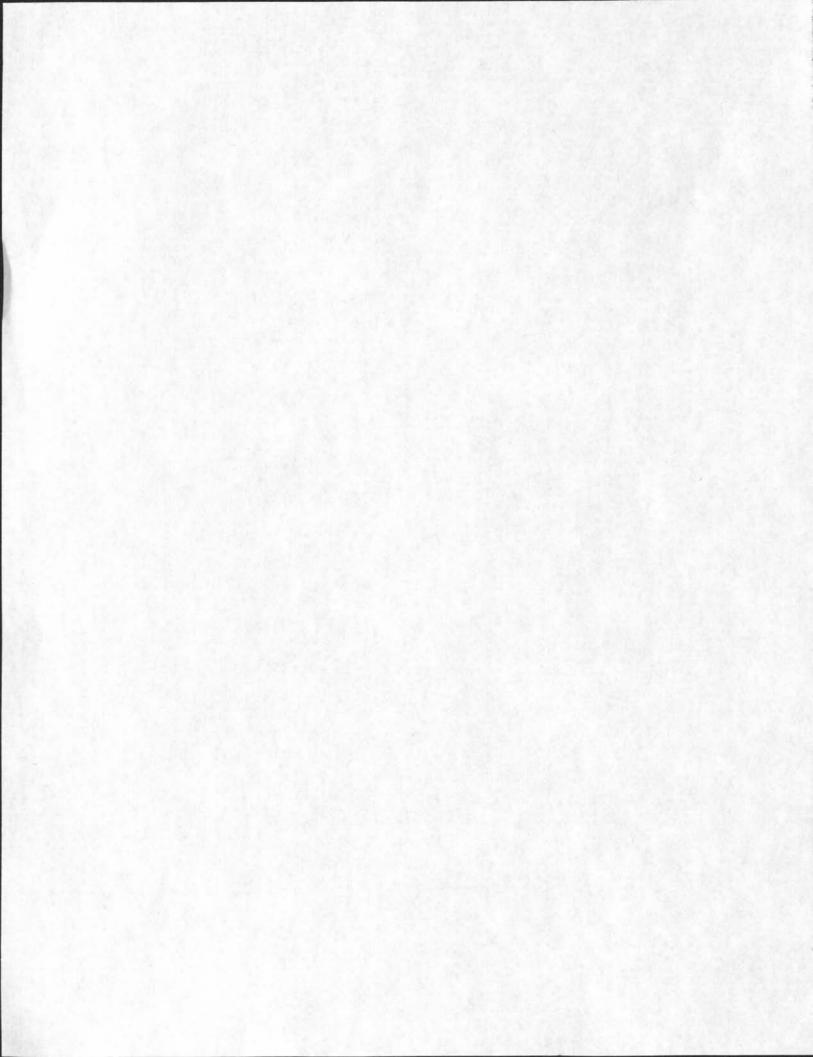
Part II

When Expert Software, Inc. (Expert) was established in October 1992, it acquired DOS software licenses and certain other assets. During 1993 and continuing into 1994, Expert experienced a major shift in the product mix between DOS and Windows products. During 1992, DOS products represented about 77% of sales to Windows' 23%. During 1993, DOS accounted for approximately 57% of sales compared with Windows at 43%. During 1994 the trend intensified and Expert ceased manufacturing DOS based products.

Expert has not produced any more DOS products due to the external shift dictated by its customers (retailers) and the ultimate end users of its products. In addition, Expert does not intend to produce any additional DOS products. Expert's customers (i.e., the retailers) sold all DOS products that Expert produced and held no shelf stock on December 31, 1994. However, the retailers still honor their individual return policies. As such, Expert is still subject to its return agreements with the retailers.

In December 31, 1993, Expert re-evaluated the net book value of capitalized software licenses and determined that it should adjust this value based on current and future sales projections of its DOS products. Accordingly, in its audited financial statements, Expert deducted \$2,633,000 to write down the value of the license agreement for its DOS based software products. Expert reversed this deduction on schedule M of its 1993 tax return. In addition, the audited 1994 financial statements report further reductions in the net realizable value of the DOS license agreements (\$263,000).

Clearly, external factors indicated that the licenses no longer had value. In addition, IRC §446 requires a taxpayer to compute taxable income under the method of accounting on the basis of which it regularly computes its book income. Accordingly, Expert deducted the writedown of its DOS license agreement during 1994. Expert needed this deduction in order to recover the unamortized cost in the period in which the useful life of the agreement ceased. Expert met this requirement by matching its writedown of the asset with the audited financial statement writedown. It accomplished this requirement by deducting the unamortized balance of the 1993 book (but not tax) writedown and by deducting the 1994 book writedown.





- ex effective

price Time to

- migration to

WIN Titles

October 17,

Mr. Burton Grad Burton Grad Associates, Inc. 235 Martling Avenue Tarrytown, New York, 10591

Dear Burton:

Enclosed is some of the information that you have requested. Items 4, 5, and 6 are being researched by our marketing department. The other items are as follows:

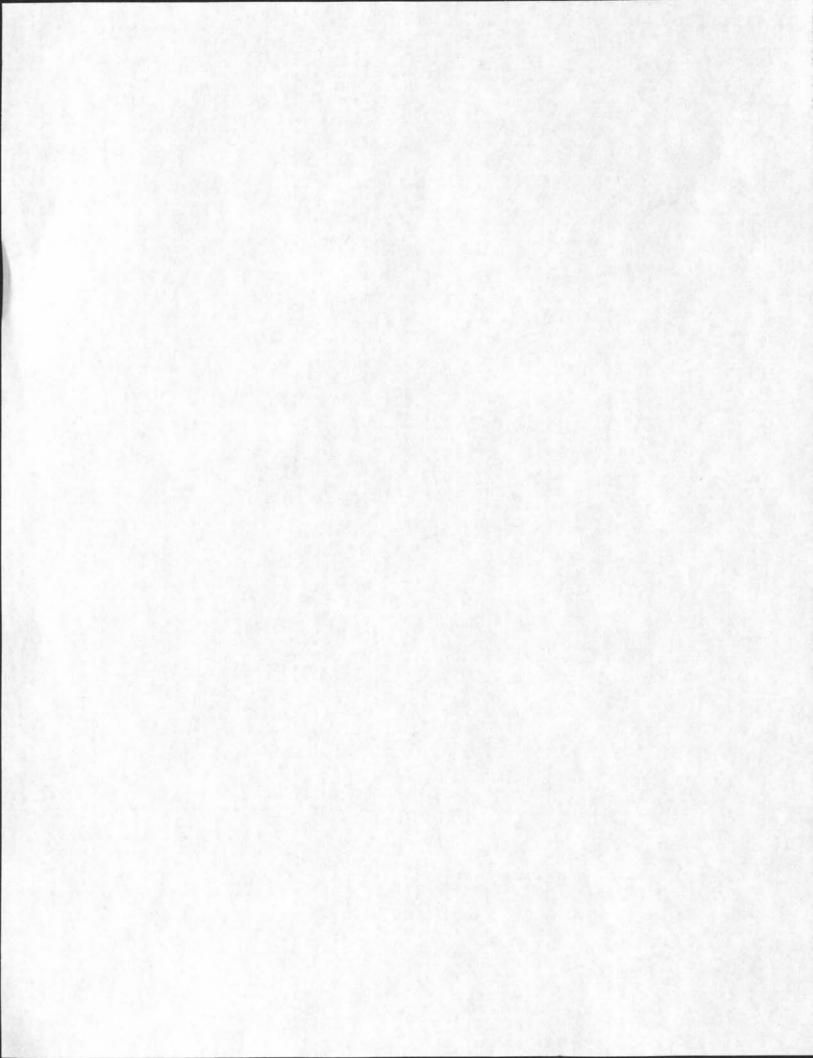
- 1. Financial Statements see the prospectus for 1992 94, the annual report for 94-95 and the Form 10Q for June 30, 1996. The prospectus also provides interesting information on business risks.
 - 2. Sales by platform and product family. Schedules are enclosed based on sales. We do not have the data by units.
 - 3. Channel mix. Schedules are enclosed based on sales, not by units.

Accounting:

- 1. You would write down the capitalized value of an asset at the time it becomes impaired. For intangible assets it would be at the time future revenues are insufficient to justify the continuing carrying value of the asset. See note 1 Operations and Significant Accounting Policies Amortization on page 25 of the 1995 Annual Report.
- 2. For accounting the timing is continuous and through-out the life of the asset. You must insure that the asset is not impaired and if it is, assess the adjustment necessary to reduce its carrying value.

Hopefully the enclosed is helpful.

Best regards,



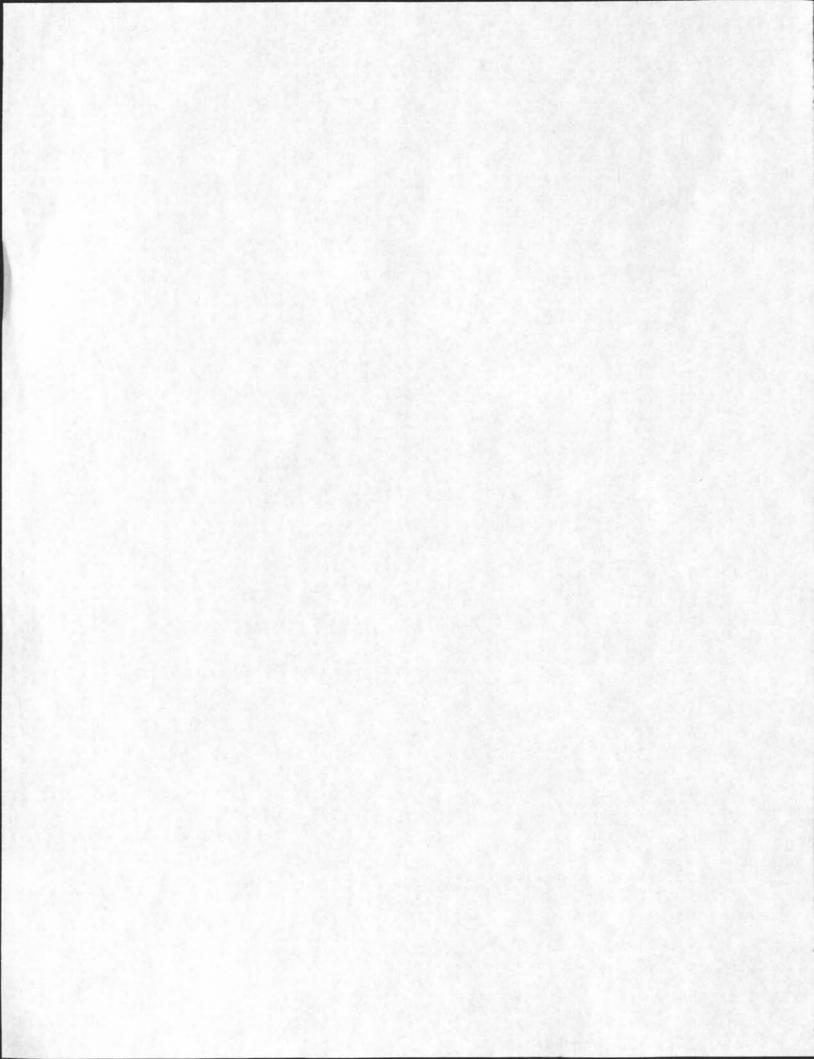
	- 114						
	0.101	C . N	1992	1993	1994	1995	1996
-	Cust Categ.	Customer Name	Net Sales	Net Sales	Net Sales	Net Sales	Net Sales
_				Transaction and			(thru 9/30)
1	Computer Superstores	CompUSA	\$569,173	\$1,300,043	\$3,081,975	\$345,039	\$1,273,78
2	Computer Superstores	Computer City	\$49,259	\$351,289	\$1,104,244	\$1,509,557	\$525,02
3	Computer Superstore	Computerware		\$5,165	\$4,461	\$70	
4	Computer Superstores	Frys	\$43,157	\$74,907	\$119,058	\$232,157	\$248,57
5	Computer Superstores	Microcenter		\$135,543	\$183,659	\$177,163	\$139,79
6	Computer Superstores	Navarre (Media Play)			\$55,029		
	Total Computer Su	perstores:	\$661,589	\$1,866,947	\$4,548,426	\$2,263,986	\$2,187,179
			440.504	40 ==0	***		*****
1	Consumer Electronics	American Software	\$12,691	\$8,550	\$38,171	\$133,088	\$338,18
2	Consumer Electronics	Best Buy	\$461,755	\$774,370	\$1,846,740	\$3,129,571	\$2,034,81
3	Consumer Electronics	Bradlees	6044 854			400 000	\$76,67
4	Consumer Electronics	Circuit City	\$211,754			\$29,770	\$37,40
5	Consumer Electronics	Incredible Universe	600,000	\$FF 400	dage oar	61.45 700	\$1,20
6	Consumer Electronics	Montgom Ward/Lechmere	\$66,938	\$55,180	\$105,836	\$146,528	\$45,46
7	Consumer Electronics	NCA Peripherals Radio Shack USA	6071 (00	\$2,720	\$20F FD2	620.407	
9	Consumer Electronics	Slash (Best Buy)	\$371,682	\$421,216 \$181,786	\$225,782	\$38,197	
10	Consumer Electronics	Tops Appliance City		\$101,700		\$10.152	¢1E AE
11	Consumer Electronics Consumer Electronics	Western Merch. (Hastings)			\$43,011	\$18,153	\$15,45
	Communication and a second	Treatment (Treatment)			410,011		
	Total Consumer Ele	ectronics:	\$1,124,820	\$1,443,822	\$2,259,540	\$3,495,307	\$2,549,187
1	Department Stores	Electronics Arts (Toys)				\$753,059	\$43,710
2	Department Stores	Fred Meyer	\$286,036	\$64,544	\$206,684	\$145,391	\$75,17
3	Department Stores	Handleman (KMart, Target, Sears)	\$1,813,791	\$1,538,505	\$905,880	(\$55,373)	(\$388,450
4	Department Stores	Kay Bee Toys					\$22,500
5	Department Stores	New Media Express (Toys)				\$27,473	(\$13,34
6	Department Stores	Target		\$36,835			THE
7	Department Stores	Toys R Us	ALC: UNIT D	\$2,018	\$1,286	\$249	
8	Department Stores	Western Merch. (Walmart)	\$163,403	\$276,399			The Par
1	Total Department S	Stores:	\$2,263,230	\$1,918,301	\$1,113,850	\$870,799	(\$260,412)
	M. DEL PHILL						
1	International	Argentina- Mundo PC/ aka Diagonal PC			\$6,941	\$40,786	\$39,934
2	International	Australia - Intertan	\$19,255			STATE	
3	International	Australia - Ozisoft	\$252				
4	International	Australia- Dataflow		\$82,782	\$399,214	\$643,305	\$744,524
5	International	Australia-Electronics Arts	\$40,387	\$17,619			
6	International	Barbados - Accutrade			\$835		
7	International	Beamscope	\$98,004	\$233,056	\$266,345	\$478,168	\$998,964
8	International	Belgium -Mediamix				\$44,478	\$54,482
9	International	Brazil - Anacom Softw (aka SS Trading)			\$10,519	\$101,374	\$95,95
10	International	Brazil- Incom Imp & Exp (aka: Bordignon)			\$402	\$17,350	\$9,61
11	International	Canada - MicroBoutique	\$5,619	\$4,473			
12	International	Chile - Dist. Edwards		\$3,989	\$2,161	\$13,949	\$37,38
13	International	Colombia - Import & Export Co.			\$449		
14	International	Colombia -Syst de Comp (3S Abaco)			\$3,007	\$22,272	\$7,86
15	International	Cyprus- GCC Computers		13/1-11/	\$2,417	\$2,778	\$2,04
16	International	Denmark - Prosoft				\$35,758	\$18,44
17	International	Denmark - SD Merchand.		THE TAX		\$60	
18	International	Egypt - Al-Alamiah Softw				\$3,600	

-	0.70.00		4000	4000	1001	4005	1006
_		C. I. N.	1992	1993	1994	1995 No. Color	1996
200	Cust Categ.	Customer Name	Net Sales	Net Sales	Net Sales	Net Sales	Net Sales (thru 9/30)
20	International	Egypt - Sakhr Software Company					\$13,200
21	International	El Salvador - Orbi SA			\$15,910	\$15,144	
22	International	Finland -Microdata OY			410/510	\$23,179	\$29,570
23	International	Finland- PC Superstore OY				\$4,517	427,011
24	International	France - Micro Informatica	\$28,373			Ψ1,017	
25	International	France - Personal Soft	\$20,010			\$15,609	\$21,872
26	100 B 20 20 B 20 20 20 20 20 20 20 20 20 20 20 20 20	Germany - Infomedia				\$98,084	\$55,09
27	International International	Germany - Manfred Gaus				\$10,623	400,000
28	1,000,000,000,000	Germany - Software Resour			\$2,993	\$299	
29	International	Greece - Papasotiriou S.A.			42,750	4255	\$3,44
30	International	Greece- CD Media					\$5,17
	International	Guatemala -Cinco Centro			\$9,411	\$32,708	\$13,864
31	International			\$31,994	\$62,725	\$106,679	\$90,553
32	International	Hong Kong -KPS Retail India - BPB Publications		\$31,994	\$02,723	\$100,079	\$5,910
33	International					\$11 OFF	
34	International	India -Computer Zone				\$11,871	\$20,500
35	International	India- Lan Multimedia			6440		\$18,752
36	International	Israel - CD Media	1		\$112	£20.400	*CF 000
37	International	Israel- Makh-Shevet M.L.				\$39,429	\$65,860
38	International	Italy- Logic Software	422.222	***	*****	\$154,805	\$141,122
39	International	Japan -MarketCreaters/Seiwa	\$30,000	\$18,300	\$87,803	\$49,145	\$47,712
40	International	Kenya - Computron Systems Inc.	THE REAL PROPERTY.				\$1,080
41	International	Kitchener News					\$11,020
42	International	Kuwait - A.N. Malhotra				\$1,765	\$1,324
43	International	Kuwait - Marketing and Business Assoc.		1911			\$4,530
44	International	Malaysia -Infofax SDN.			\$332	\$44,651	\$17,055
45	International	Merisel Canada				\$175,314	\$259,95
46	International	Mexico - Coefficiente			\$40,759	\$13,776	\$33,52
47	International	Misc. Int'l	\$1,897		\$292		
48	International	Multimicro	1 2 1	\$33,572	\$97,391	\$124,468	\$81,75
49	International	Netherlands - Office Data, Europe	-ha	MELLINS!	10000000	\$18,239	\$22,93
50	International	Netherlands- GW Trading (GTI)	\$2,398	\$7,967	\$16,518	\$51,815	
51	International	Netherlands- Kire Intl	44-57		\$3,956		
52	International	Netherlands- Nils & Lam			\$688	\$3,158	
53	International	Norway -Essdata A/S	The Section			\$90,950	\$77,469
54	International	Office Depot Canada	Jan Boy	\$22,080	\$65,944	(\$2,808)	
55	International	Panama - Espectra, S.A			\$8,199	\$12,276	9116
56	International	Paraguay - PC Tronic		LIBE WI		\$15,424	\$9,315
57	International	Philippines - Global Publishing		U In the			\$22,19
58	International	Portugal - COM SA	C DUT TO			\$2,311	\$2,693
59	International	Portugal - Marsis II, TDI, Lda/Portidata		THE VIEW			\$68,06
60	International	Portugal - Valdemar S. Lima				199	\$3,10
61	International	Portugal -Prologica		\$319	\$8,969	\$16,078	\$20,12
62	International	Radio Shack Canada	\$85,872	\$72,119	\$49,465		100000000000000000000000000000000000000
63	International	Saudi AFuture Comp Sys	4.0/2.1-		4 40 / 40 0	\$648	\$4,57
64	International	Saudi Arab - Elect Concepts				\$24,803	\$24,73
65	International	Saudi Arab - TRIWEF Corp/dba Triad Sales				444,000	\$9,39
66	International	Saudi Arabia - Al-Maiman				\$259	45/05
67		Scholastic Canada				9203	\$15,44
68	International	Singapore - Telahin Enterprises					\$27,01
	International	Slovenia - Skupina Atlantis				\$2,940	927,01
69	International	South Africa - Fist					\$26.00
70	International	South Africa - Fist South Africa - HNR Computers				\$11,242	\$26,89
71 72	International	Spain - Family Software				\$4,914 \$8,316	\$41,44

		vare Net Sales by Customer Cat					
			1992	1993	1994	1995	1996
	Cust Categ.	Customer Name	Net Sales	Net Sales	Net Sales	Net Sales	Net Sales
					THE RESERVE		(thru 9/30)
							40.00
73	International	Spain - Hollywood Multimedia					\$9,866
74	International	Spain, GTI, Cia Distribucion de					\$13,823
75	International	Sweden - Sky Soft		LT IV		\$2,902	
76	International	Sweden - Esselte Sweden		*******	****	4=1.001	\$7,181
77	International	Sweden -IQ Media		\$17,751	\$14,170	\$51,984	\$22,296
78	International	Switzerland - PC Mediag GmbH				44.000	\$13,048
79	International	Switzerland -CD Soft & Feuerlarm			*****	\$1,059	
80	International	Tanzania - Tanzam Impex			\$1,116	\$7,675	
81	International	Thailand - Retail Consult. Group				\$11,962	
82	International	Thailand - Sahaririya			\$105		
83	International	Thailand -TKS Interprinting				\$37,688	\$33,128
84	International	Triad Distributors				\$24,688	\$155,791
85	International	Trinidad-RIK Services Ltd.					\$1,632
86	International	Turkey - Interactive Bilgisayar Sistemleri					\$21,680
87	International	UAR -Alpha Data L.L.C					\$3,369
88	International	UAR -North Sea Computers				\$1,323	\$5,577
89	International	UAR -Three Dimension			\$11,585	\$11,343	\$6,847
90	International	UK - GEM Distribution		\$6,616			
91	International	UK - Mindscape	\$3,750				
92	International	UK - Neil Bloom		\$673			
93	International	UK - PC World	\$14,080	\$21,514			
94	International	UK - SDL Intl		\$11,333			
95	International	UK - Software Partners		\$85,690	\$362,737	\$1,427,125	\$1,622,150
96	International	Venezuela - Service D&C Comunicaciones					\$374
	Total International	(Including Canada):	\$329,887	\$671,847	\$1,555,594	\$4,164,258	\$5,246,476
1	Mail Order	Com Direct	\$174				P-6-105
2	Mail Order	Dalex Systems	\$5,331	\$13,771	FF VE II		
3	Mail Order	Direct Mail	\$101,366	\$75,805	\$14,443		
4	Mail Order	Enduser	\$178,974	\$156,101	\$326,944	\$271,456	\$159,413
5	Mail Order	Fast Track	\$460	\$1,783	\$8,738	\$6,299	\$11,898
6	Mail Order	Mac Connection	\$65,706	\$34,698	\$2,360	\$270	
7	Mail Order	Mac Warehouse	\$118,315	\$150,043	\$23,494	\$1,042	(\$67
8	Mail Order	Macs Place	\$3,103	\$102			
9	Mail Order	Multiple Zones	\$27,779	\$2,816	\$292	\$4,555	\$2,912
10	Mail Order	Scholastic	\$19,318	\$32,788	\$29,409	\$86,032	\$144,045
11	Mail Order	Scholastic Book Fairs				\$18,145	\$5,495
12	Mail Order	T Maker	\$1,100				
13	Mail Order	Tiger	\$31,632	(\$218)	\$18,711	(\$224)	
	Total Mail Order:		\$553,258	\$467,689	\$424,391	\$387,575	\$323,695
1	Misc	Aafes	\$3,152				
2	Misc	Access Computers Tech		\$1,946			
3	Misc	Boise Cascade	(\$7)				
4	Misc	Broderbund Software			ARTER 7	\$6,921	\$179
5	Misc	Computer Liquidations		\$500			
6	Misc	Creative Computers					(\$27
7	Misc	D & W Inventory Llc				\$950,378	(\$5,761
8	Misc	Discipline Marketing	6 6	The state of		\$644	\$20,376
9	Misc	Educational Resources					\$4,374

			4000	4000	4000	40	4000
	C C .	C	1992	1993	1994	1995	1996
-	Cust Categ.	Customer Name	Net Sales	Net Sales	Net Sales	Net Sales	Net Sales
_							(thru 9/30)
10	Misc	Expert Software			(\$15)	\$1,370	
11	Misc	Inline Design	\$1,476	7. 10	(\$15)	41,570	
12	Misc	JD Store Equipment	41/170		\$6,016		
13	Misc	Miscellaneous Accounts		\$7,442	\$4,811	\$3,457	
14	Misc	Personal Computer Solutions		\$7,028	41,011	40/107	
15	Misc	Prodigy Services		\$12,184			
16	Misc	Slash			\$95,680	\$14,960	
17	Misc	SW Ameriquest Technologies					(\$92,851
18	Misc	Test Drive Corporation					\$112
19	Misc	Workman Publishing					\$69,984
A							4
	Total Miscellane	ous:	\$4,621	\$29,100	\$106,492	\$977,729	(\$3,614)
					, , , , , ,	7.2.7	(40)012)
1	Misc Distribution	Abco			\$299,574	\$143,046	(\$576
2	Misc Distribution	Baker & Taylor Software		\$6,092	(\$8,355)	,,,,,,,,,	(\$7,229
3	Misc Distribution	Daisycom	\$1,875	\$2,616	(11,000)		1,7,123
4	Misc Distribution	Entertainment Tech	\$3,882	\$9,574	\$5,383		
5	Misc Distribution	GT Interactive Software					\$106,207
6	Misc Distribution	Josha	\$164,745	\$16,293	\$34,528	\$5,748	
7	Misc Distribution	Lieberman	(\$24,710)			4.77	
8	Misc Distribution	Navarre		\$263,629			(\$134,607
9	Misc Distribution	Software Co	\$5,651	\$818			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
10	Misc Distribution	Tech Data Corp.				MARKET STREET	(\$81,095
11	Misc Distribution	Wiz Distributors		\$21,989	\$7,408	\$20,765	\$6,591
					4.725	1407.10	40/072
	Total Miscellane	ous Distribution:	\$151,443	\$321,011	\$338,538	\$169,559	(\$110,709)
1	New Channels	Albertsons					\$4,099
2	New Channels	Camelot Distributing, Inc.		11.0			\$2,557
3	New Channels	Central Arizona Distr. Co.					\$19,897
4	New Channels	Ciba-Geigy Corporation		1000		\$1,822	\$120
5	New Channels	Communication Expo		CELLET		7.5/2.55	\$5,505
6	New Channels	Cub Foods - Supermarkets		THE REAL PROPERTY.		\$36,577	(\$11,946
7	New Channels	Cumberland Farms, Inc.					\$80,784
8	New Channels	Deep Discount Drug, Inc.					\$3,590
9	New Channels	Eckerd Drugs		\$19,521	(\$8,453)		\$373,245
10	New Channles	Hudson Computer & Elect.		, , ,	(12,22)	\$1,075	40.0/210
11	New Channels	Ingram Entertainment				4-7-1-	\$13,284
12	New Channels	Inter'l Purchase Systems				1000	\$266,880
13	New Channels	Library Video Company				\$1,461	\$18,857
14	New Channels	Longs Drug Stores				1-,1	\$53,626
15	New Channels	National Syndications, Inc.	V 4 10 10 10				\$1,320
16	New Channels	NCDS				\$17,988	\$20,177
17	New Channels	Publix Supermarkets				2.4175.52	\$7,630
18	New Channels	Rite Aid Corporation					\$15,618
19	New Channels	Shop 'n Save - Grocery Store				\$1,795	\$9,036
20	New Channels	The Edutainment Co.				\$1,224	\$974
21	New Channels	The Stop & Shop Supermarket				42/222	\$26,928
22	New Channels	Time Warner					\$36,495
23	New Channles	Turner Home Entertainment				\$16,868	\$11,897
24	New Channels	Winn Dixie Stores				\$8,333	(\$1,152)
						40,000	(41/102)

	Expert Softw	are Net Sales by Customer Cate	gory 01/9	2 - 09/96	(Chann	er ivitx)	
			1992	1993	1994	1995	1996
	Cust Categ.	Customer Name	Net Sales	Net Sales	Net Sales	Net Sales	Net Sales
	Cust Categ.	Customer Praint	Titt buies	TTOT DATES	7,000		(thru 9/30)
1	Office Product Chains	Arvey Paper	\$9,123	\$15,661	\$11,779	\$42	L - u -
2	Office Product Chains	Brodart Company (JK Gill)	THE PERSON NAMED IN		\$28,025	\$12,134	\$4,89
3	Office Product Chains	Ingram Micro (Office Max, Staples)			\$2,848,723	\$3,968,140	\$2,340,41
4	Office Product Chains	Office Depot	\$1,413,154	\$1,020,933	\$1,762,773	\$3,199,818	\$4,402,08
5	Office Product Chains	SP Richards	\$26,371	\$13,430	\$2,612		
6	Office Product Chains	Staples	\$20,328	(\$201)		\$2,704,593	\$1,680,77
7	Office Product Chains	Stationers Dist	\$9,469				
8	Office Product Chains	United Stationers	\$3,739	\$2,427	DEPART S		
9	Office Product Chains	Viking	(\$579)				
	Total Office Product	Chains:	\$1,481,605	\$1,052,250	\$4,653,912	\$9,884,727	\$8,428,168
_		Alex (MI-1damos frances)	\$157.071	\$262 804			
1	S/W Chains & Mallbased	Abco (Waldensoftware)	\$157,271	\$263,894 \$507,776	\$1 027 252	\$1,040,349	\$463,20
2	S/W Chains & Mallbased	Babbages	\$202,437	THE PERSON NAMED IN COLUMN TO SERVICE OF SER	\$1,037,352		
3	S/W Chains & Mallbased	Egghead	\$174,247	\$124,687	\$48,778	\$71,335	(\$70,27
4	S/W Chains & Mallbased	Electronics Boutique	\$313,570	\$307,373	\$577,075	\$771,413	\$495,77
5	S/W Chains & Mallbased	General Nutrition	401400	\$7,176	****	cost mad	fanc no
6	S/W Chains & Mallbased	Software Etc.	\$84,182	\$347,339	\$430,077	\$961,744	\$176,56
	Total S/W Chains &	Mallbased:	\$931,707	\$1,558,245	\$2,093,282	\$2,844,841	\$1,065,272
1	Warehouse Clubs	Ingram (Sams)	\$941,146	\$2,457,986	\$219,715		
2	Warehouse Clubs	Merisel (BJs)		\$915,577	\$443,360	\$941,362	(\$284,55
3	Warehouse Clubs	Price/Costco	\$281,940	\$238,926	\$1,153,597	\$441,618	\$384,74
4	Warehouse Clubs	Sams Club (Direct)			\$2,192,140	\$987,007	\$1,396,16
5	Warehouse Clubs	Tech Data (Price/Costco)				\$136,825	
	Total Warehouse Cla	Man	\$1,223,086	\$3,612,489	\$4,008,812	\$2,506,812	\$1,496,360
	Total Warehouse Ci	405.	ψ1/225/000	45/012/105	41,000,012	42,000,012	72/200/20
ALES	PER S/J:		\$8,725,246	\$12,961,222	\$21,094,384	\$27,652,735	\$21,881,02
	RNS RECEIVED			\$1,594,815	\$2,925,464	\$2,978,998	\$4,650,86
	UNTING ADJUST. (\$174,116	\$176,685	\$319,99
VORK	MAN'S ACCRUAL	1995 -Reversal				100000	(\$149,84
VORK	MAN'S ACCRUAL	1996				124	\$233,54
GROS	S SALES		\$8,725,246	\$14,556,037	\$24,193,964	\$30,808,418	\$26,935,58
RETUI	RNS RESERVE:			\$1,992,951	\$4,466,732	\$3,171,157	\$4,066,89
VETS	ALES- PER F/S:		\$8,725,246	\$12,563,086	\$19,727,232	\$27,637,261	\$22,868,68
Ingram Sams (Whs Clubs).	allocated to Whs Clubs Office Product Chains minus \$219,715 allocated to					





			1992 UNITS	1993 UNITS	1994 UNITS	1995 UNITS	1996 _thru 9/30
ITEM #	PRODUCTIVITY:						
8010	2000 FANTASTIC FONTS WIN CD	CD			36,179	31,665	11,894
8015	3000 PHOTO GALLERY #2 DUAL CD	CD				26,505	7,792
8009	3000 PHOTO GALLERY CD DUAL	CD			42,514	41,296	21,507
8012	3500 COLOR CLIP ART #2 CD	CD				37,535	31,409
8007	3500 COLOR CLIP ART DUAL CD	CD			42,821	102,568	47,173
8594	3D FONT CREATOR (WIN CD) BOXED	CD					10,615
8494	3D FONT CREATOR (WIN CD) JC	CD					15,771
8719	ALL AMERICAN CLIP ART (MAC/WIN CD) BOXED	CD					592
8619	ALL AMERICAN CLIP ART (MAC/WIN CD) JC	CD					858
8582	BUSINESS CLIP ART (WIN CD) BOXED	CD					11,215
8482	BUSINESS CLIP ART (WIN CD) JC	CD					19,767
8616	CARTOON CLIP ART (WIN CD) JC	CD					6,617
8716	CARTOONS CLIP ART (WIN CD) BOXED	CD					2,578
8501	CD CLIPART COL #2 (BOXED)	CD				6,178	4,111
1000	CD CLIPART COLL#1 (SLIM LINE)	CD					12,483
8401	CD CLIPART COLLECT #2 (JEWEL)	CD				15,851	42,465
8405	CD CLIPART COLLET#1 (JEWEL)	CD				21,245	53,073
8523	CD FONTS! WIN CD (BOXED)	CD				9,689	3,748
8423	CD FONTS! WIN CD (JEWEL)	CD				16,116	32,383
8617	CLIP ART 3D CD J/C	CD					4,985
8505	CLIPART COLLECT #1 CD BOXED)	CD				17,133	5,533
8300	COLOR MAC CD	CD			3,234	1,669	(77)
8307	DRAW CD MAC	CD			4,184	1,878	76
8537	ERSY HOME GARDENING (WIN CD) BOXED	CD				7,667	3,133
8720	EDUCATION CLIPART (MAC/WIN CD) BOXED	CD					686
8620	EDUCATION CLIPART (MAC/WIN CD) JC	CD					218
8003	FANTASTIC FONTS WIN CD	CD		7,496	17,272	921	(244)
8008	FANTASY ILLUSTRATIONS CD DUAL	CD			30,274	1,789	(1,213)
8529	FLOWER GARDEN WIN CD (BOXED)	CD				3,285	(125)
8429	FLOWER GARDENING (WIN CD) JC	CD				54	2,294
8507	FUN CLIPS WIN CD (BOXED)	CD				12,164	1,556
8407	FUN CLIPS WIN CD (JEWEL)	CD				7,052	7,973
8437	GARDENING (WIN CD) JC	CD				329	2,284
8526	GREAT PRESENTAT WIN CD (BOXED)	CD				9,928	128
8426	GREAT PRESENTAT WIN CD (JEWEL)	CD				5,987	4,753
8595	HANDWRITING FONTS (WIN CD) BOKED	CD					9,944
8495	HANDWRITING FONTS (WIN CD) JC	CD					13,549
8715	HEADLINERS CLIP ART (WIN CD) BOXED	CD					2,131
8615	HEADLINES CLIP ART (WIN CD) JC	CD					5,118
8589	HEALTH & FITNESS CLIP ART (WIN CD) BOXED	CD					2,674
8489	HEALTH & FITNESS CLIP ART (WIN CD) JC	CD					2,329
8587	HOLIDAY CLIP ART (WIN CD) BOXED	CD					5,085
8487	HOLIDAY CLIP ART (WIN CD) JC	CD					6,480
8656	HOLIDAY FONTS J/C	CD					244

			1992	1993	1994	1995	1996
			UNITS	UNITS	UNITS	UNITS	_thru 9/30
8453	HOME DESIGN 3D (WIN CD) CHINESE	CD					498
8006	HOME DESIGN 3D CD	CD				(8)	(2)
1809	HOME DESIGN 3D STOCKING (8409) CD	CD					1,976
8509	HOME DESIGN 3D WIN CD (BOXED)	CD				53,448	77,282
8409	HOME DESIGN 3D WIN CD (JEWEL)	CD				16,638	53,182
8000	HOME DESIGN GOLD WIN CD	CD		4,916	31,233	8,912	(257)
8303	HOME DESIGN MAC CD	CD			6,685	4,566	(162)
8530	INTERNET GUIDE (WIN CD) BOXED	CD				15,810	(7,684)
8721	KIDS FONTS (BOXED)	CD					821
8621	KIDS FONTS J/C	CD					218
8532	LANDSCAPE 3D (WIN CD) BOXED	CD				12,924	38,943
8432	LANDSCAPE 3D (WIN CD) JC	CD				149	35,469
8584	MEGA PACK CLIP ART (CCITY) WIN CD - BOXED	CD					8,988
8585	MEGA PACK FONTS (CCITY) WIN CD - BOXED	CD					8,941
8013	MULTIMEDIA HELP! WIN CD	CD				13,128	(398)
8588	NEWSLETTER CLIP ART (WIN CD) BOXED	CD					9,566
8488	NEWSLETTER CLIP ART (WIN CD) JC	CD					5,207
8518	PERS. PUBLISHER WIN CD (BOXED)	CD				18,686	10,792
8418	PERSL PUBLISHER WIN CD (JEWEL)	CD				6,748	18,474
8504	PHOTO CD GAL #1 (WIN CD) BOXED	CD				2,426	2,108
8404	PHOTO CD GAL #1 WIN CD (JEWEL)	CD				17,919	33,341
1001	PHOTO CD GAL #1 WIN CD (SLIM LINE)	CD					6,102
8410	PHOTO CD GAL #2 DUAL CD (JEWEL)	CD				12,835	28,015
8510	PHOTO CD GAL #2 WIN CD (BOXED)	CD				4,248	2,245
8540	QUICK & EASY CAD (WIN CD) BOXED	CD				3,848	14,549
8440	QUICK & EASY CAD (WIN CD) JC	CD				73	34,988
8430	QUICK & ERSY INTERNET (WIN CD) JC	CD				2,171	7,924
8583	RELIGION CLIP ART (WIN CD) BOXED	CD					8,250
8483	RELIGION CLIP ART (WIN CD) JC	CD					3,476
8722	SAMPLER CLIP ART CD (BOXED)	CD					622
8622	SAMPLER CLIP ART CD J/C	CD					205
8586	SPORTS CLIP ART (WIN CD) BOXED	CD					5,872
8486	SPORTS CLIP ART (WIN CD) JC	CD					2,154
8474	TYPECASE 2001 (WIN CD)	CD					632
FPTC2001MC	TYPECASE 2001 MAC CD	CD				3,908	1,199
FPTC2001WC	TYPECASE 2001 WIN CD	CD				1,512	(103,366)
FPTCMCDROM	TYPECASE MAC CD	CD				227	666
FPTCMJCCD	TYPECASE MAC JEWEL CASE CD	CD					(321)
FPTCCDROM	TYPECASE WIN CD	CD				(1,543)	(542)
FPTCJCCD	TYPECASE WIN JEWEL CASE CD	CD					(381)
8431	DEGETABLE GARDENING (WIN CD) BOXED	CD					2,958
8531	DEGETABLE GARDENING (WIN CD) BOXED	CD				(70)	381
8543	WIN '95 TUTORIAL (WIN CD) BOXED	CD				889	12,289
8443	WIN '95 TUTORIAL (WIN CD) JC	CD				65	25,121
	TOTAL PRODUCTIVITY CD FORMAT	,		12,412	214,316	577,917	748,818

			1992	1993	1994	1995	1996
			UNITS	UNITS	UNITS	UNITS	thru 9/30
2838	COLOR N PRINT DOS	DOS	29,054	25,853	4,858	1,557	(42)
4824	HOME DESIGN DOS	DOS	230,064	124,810	18,976	4,199	(152)
4847	HOME DESIGN GOLD DOS	DOS		12,587	2,958	9	(68)
2828	LANDSCAPE DOS	DOS	164,829	84,692	3,786	3,780	(213)
2839	OFFICE DESIGN DOS	DOS	27,232	1,295	3,461	298	(22)
	TOTAL PRODUCTIVITY DOS FORM	AT:	451,179	249,237	34,839	9,843	(489)
30000	COLOR MAC	MAC	21,893	13,956	2,322	(1,079)	(199)
30007	DRAW MAC	MAC		9,675	1,174	(596)	(233)
30003	HOME DESIGN MAC	MAC	8,377	21,579	6,038	(1,697)	(487)
30004	LANDSCAPE MAC	MAC	4,485	8,187	1,458	(494)	(119)
30005	OFFICE DESIGN MAC	MAC	2,941	2,155	(1,686)	192	(3)
FPTCMU1	TYPECASE MAC 3.5 VOLUME 1	MAC				158	956
FPTCMU2	TYPECASE MAC 3.5 VOLUME 2	MAC				82	967
ГРТСМИЗ	TYPECASE MAC 3.5 VOLUME 3	MAC				426	1,614
FPTCMB1	TYPECASE MAC BUNDLE 1,283	MAC				20	20
	TOTAL PRODUCTIVITY MAC FORM	AT:	37,696	55,552	9,386	(2,988)	2,596
5020	3D FURNITURE PLUS	WIN		1,561	18,820	5,514	82
5041	3D LANDSCAPE DESIGN WIN	WIN				112,083	20,191
5033	CLIP ART WINDOWS	WIN			107,534	150,641	48,983
5030	FLOWER GARDENING WIN	WIN				12,018	486
5005	FONTS WIN	WIN		79,268	172,507	43,318	8,439
5044	FUN CLIPS	WIN				22,779	6,842
5046	GREAT PRESENTATIONS WIN	WIN				6,965	2,598
5012	HOLIDRY FONTS WIN	WIN		49,942	56,865	13,111	(4,641)
4849	HOME DESIGN GOLD WIN	WIN		32,702	6,832	2,899	(130)
5301	HOME DESIGN WIN	WIN		93,438	100,917	21,539	(1,668)
5016	HOME DESIGN WIN 3D	WIN		34,600	192,829	201,541	66,518
5004	LANDSCAPE WIN	WIN		83,785	140,766	34,366	(2,421)
FPPTU13	PERFECTTYPE UOL. 1 3.5	WIN					(30)
FPPTU33	PERFECTTYPE UOL. 3 3.5	WIN					(37)
5043	PERSONAL PUBLISHER	WIN				45,420	5,823
FPTCCAL3	TYPECASE CALENDAR MAKER WIN 3.5	WIN				7	19
FPBTC13	TYPECASE I WIN 3.5	WIN				59	994
FPBTC113	TYPECASE II WIN 3.5	WIN				35	837
FPBTC1113	TYPECASE III WIN 3.5	WIN				(61)	1,793
FPTCLTR3	TYPECASE LETTERHEAD WIN 3.5	WIN					(148)
FPTCREES3	TYPECASE RESUME WIN 3.5	WIN					161
FPTCWB1	TYPECASE WIN BUNDLE 1,203	WIN				20	5
5047	VEGETABLE GARDEN WIN	WIN				5,193	1,598
	TOTAL PRODUCTIVITY WIN FORM	IAT:		375,296	795,478	677,447	155,430

			1992 UNITS	1993 UNITS	1994 UNITS	1995 UNITS	1996 thru_9/30
	TOTAL PRODUCTIVITY:		488,875	692,497	1,053,131	1,262,219	986,355
	LIFESTYLE:						
1041	ASTROLOGER (WIN CD) SLIM LINE	CD					6,180
8521	ASTROLOGER WIN CD (BOXED)	CD				22,438	19,346
8421	ASTROLOGER WIN CD (JEWEL)	CD				14,973	46,077
8020	ASTRONOMER (WIN CD) NEW VERSION	CD				7	
8005	ASTRONOMER WIN CD	CD			33,489	9,678	3,583
8520	ASTRONOMER WIN CD (BOXED)	CD				6,247	6,655
8420	ASTRONOMER WIN CD (JEWEL)	CD				9,844	29,259
8428	BIBLE EXPLORER (WIN CD) JEWEL	CD				2,139	15,466
8021	BIBLE EXPLORER WIN CD	CD				29,825	22,320
8554	BIRTHDAY NEWLETTERS CD (BOXED)	CD					131
8454	BIRTHDAY NEWS (WIN CD) JC	CD					24,427
1034	BIRTHDAY NEWS (WIN CD) SLIME LINE	CD					6,188
8713	CORAL REEF '95 (WIN '95 CD) BOXED	CD				338	1,193
8613	CORAL REEF '95 (WIN '95 CD) JC	CD				331	1,776
8536	CORAL REEF AT NIGHT (WIN CD) BOXED	CD				10,623	(4,507)
8436	CORAL REEF AT NIGHT (WIN CD) JC	CD				290	1,324
8503	CORAL REEF WIN CD (BOXED)	CD				4,364	1,949
8403	CORAL REEF WIN CD (JEWEL)	CD				12,675	26,921
8514	DIET WIN CD (BOXED)	CD				25,376	16,708
8414	DIET WIN CD (JEWEL)	CD				5,484	27,540
8539	FAMILY ALBUM (WIN CD) BOXED	CD				15,812	2,783
8439	FAMILY ALBUM (WIN CD) JC	CD				362	8,146
8714	GOURMET DESERTS (WIN CD) BOXED	CD					4,000
8614	GOURMET DESERTS (WIN CD) JC	CD					1,298
8018	GREAT GOURMET WIN CD	CD				26,563	17,307
8525	GREAT GOURMET WIN CD (BOXED)	CD				12,952	3,159
8425	GREAT GOURMET WIN CD (JEWEL)	CD				14,699	24,755
8555	GREETING CARD MAKER (WIN CD) BOXED	CD					5,335
8455	GREETING CARD MAKER (WIN CD) JC	CD					40,039
1028	GREETING CARD MAKER (WIN CD) SLIM LINE	CD					6,180
1813	GREETING CARD MAKER STOCKING (8455)	CD					1,976
8625	HOLIDAY CARD MAKER J/C	CD					244
8718	MAPS & LANDMARKS (MAC/WIN CD) BOXED	CD					928
8618	MAPS & LANDMARKS (MAC/WIN CD) JC	CD					1,866
8511	MAPS WIN CD (BOXED)	CD				4,391	3,843
8411	MAPS WIN CD (JEWEL)	CD				9,631	8,278
8011	MOVIE CLIPS SCREENSAVER CD	CD				15,888	918
8017	RESTAURANT GUIDE WIN CD	CD				6,798	(2,510)
8490	STATIONALRY SHOP (WIN CD) JC	CD					12,397

			1992	1993	1994	1995	1996
			UNITS	UNITS	UNITS	UNITS	_thru 9/30
8590	STATIONARY SHOP (WIN CD) BOXED	CD					18,486
1808	STATIONARY SHOP STOCKING (8490) CD	CD					1,976
8480	TAROT (WIN CD) JC	CD					3,787
8580	TAROT CARD (WIN CD) BOXED	CD					11,948
8014	TRAVEL PLANNER CD U2.0	CD				39,134	10,785
8002	TRAVEL PLANNER WIN CD	CD		10,043	41,943	2,198	(626)
	TOTAL LIFESTYLE CD FOR	мят:		10,843	75,432	302,260	431,018
2840	ANIMATOR DOS	DOS	14,845	3,660	5,677	362	(49)
4845	ASTROLOGER DOS	DOS		64,589	24,502	1,627	(896)
2829	ASTRONOMER DOS	DOS	72,464	35,229	7,947	1,667	(52)
4846	DIET DOS	DOS		34,889	7,837	423	(36)
2833	FINANCE DOS	DOS	11,020	3,892	1,734	111	(42)
4820	MAPS DOS V 1.0	DOS	66,777	9,818	(261)	(8)	(2)
4844	MAPS DOS U 2.0	DOS	8,269	47,434	7,871	1,515	(82)
4817	PERSONAL ROOTS DOS	DOS	31,893	14,613	6,911	377	(63)
9530	TEN BEST FORTUNE TELLER DOS	DOS	26,648	18,187	4,769	1,109	(22)
2841	TRAVEL PLANNER DOS	DOS	43,856	69,714	10,251	1,035	(152)
4900	TRAVEL PLANNER GOLD DOS	DOS		1,882	3,216	(441)	(113)
4814	WILL DOS	DOS	18,652	4,836	2,149	25	(8)
	TOTAL LIFESTYLE DOS FORI	MAT:	294,424	307,783	82,683	7,802	(1,517)
30002	ASTRONOMER MAC	MAC	8,188	8,728	2,813	(498)	354
	TOTAL LIFESTYLE MAC FORMAT:		8,188	8,728	2,813	(498)	354
5045	ANGELS SCREENSAVER WIN	WIN				12,754	(254)
5010	ASTROLOGER WIN	WIN				20,554	4,393
5007	ASTRONOMER WIN	ШIN		13,215	56,133	15,312	4,527
5024	AUSSIE SCREENSAUER WIN	WIN			10,943	4,421	1,786
5023	BIRTHDAY NEWS WIN	WIN			46,693	86,809	5,990
5019	CORAL REEF SCREESAUER WIN	MIM			111,481	88,730	22,689
5009	DIET WIN	WIN		29,112	81,937	48,868	5,855
5029	GREETING CARD MAKER WIN	MIM			60,811	86,845	48,821
5034	HOLIDAY SCREENSAVER WIN	WIN				(4)	(8)
4851	MAPS GOLD WIN	MIM		8,111	(882)	3,736	(34)
5003	MAPS WIN	MIM		45,234	56,442	15,846	(2,814)
5039	NUMEROLOGY WIN	MIM			9,863	10,150	985
5026	ROOTS WIN	MIM			36,896	30,243	11,130
4825	SCREENWORKS WIN	MIM	16,838	5,435	(1,059)	1,683	(29)
5032	SHARKS SCREENSAVER WIN	MIM			24,226	7,359	(596)
4850	TRAVEL PLANNER GOLD WIN	ШIN		15,774	7,344	498	(44)
5002	TRAVEL PLANNER WIN	MIM		42,552	82,662	7,657	(697)

			1992	1993	1994	1995	1996
			UNITS	UNITS	UNITS	UNITS	_thru 9/30
	TOTAL LIFESTYLE WIN FORM	IAT:	16,838	159,433	583,410	431,845	182,428
	TOTAL LIFESTYLE:		319,450	485,979	744,258	741,489	532,275
	SMALL OFFICE/HOME OFFICE:						
8538	CALENDAR SHOP WIN CD (BOKED)	CD					15,942
8438	CALENDAR SHOP WIN CD (JEWEL)	CD					25,818
8527	CALENDAR WIN CD (BOXED)	CD				6,985	943
8427	CALENDAR WIN CD (JEWEL)	CD				378	4,614
8506	DIY LAWYER WIN CD (BOXED)	CD				11,289	8,377
8406	DIY LAWYER WIN CD (JEWEL)	CD				12,818	15,549
1007	FORMS SW WIN CD (SLIM BOX LINE)	CD					1,856
8515	FORMS WIN CD (BOXED)	CD				17,813	20,530
8415	FORMS WIN CD (JEWEL)	CD				15,820	38,849
8517	LABELS WIN CD (BOXED)	CD				22,933	13,626
8417	LABELS WIN CD (JEWEL)	CD				13,571	26,201
1006	LABELS WIN CD (SLIM BOX LINE)	CD					1,254
8519	RESUME WIN CD (BOXED)	CD				18,729	20,571
8419	RESUME WIN CD (JEWEL)	CD				13,645	29,228
8513	TYPING WIN CD (BOXED)	CD				22,486	27,621
8413	TYPING WIN CD (JEWEL)	CD				13,926	39,454
	TOTAL SOHO CD FORM	AT:				162,313	289,625
4815	DOS TUTOR	DOS	22,549	19,259	3,488	(189)	(58)
4801	PERFECT FORMS DOS	DOS	42,882	54,035	12,346	3,596	(58)
4812	PERFECT LABELS DOS	DOS	29,526	24,871	18,774	428	(2)
4886	PERFECT TYPING DOS	DOS	27,877	27,783	12,611	1,822	(29)
2832	PUBLISHER DOS	DOS	18,883	8,450	6,881	(485)	(49)
4827	RESUME DOS	DOS	15,598	25,201	4,744	581	(28)
9510	TEN BEST DOS	DOS	20,334	(2,769)	4,396	268	(55)
9520	TEN BEST PUBLISHER DOS	DOS	27,566	18,396	78	(161)	(49)
	TOTAL SOHO DOS FORM	AT:	284,415	167,146	54,422	5,220	(328)
5028	CRLENDAR WIN	WIN			57,737	27,744	279
5027	DO-IT-YOURSELF LAWYER	MIM			69,873	70,870	27,782
5022	PERFECT FORMS WIN	MIM			105,503	106,030	39,268
5021	PERFECT LABELS WIN	MIM			92,382	100,377	52,807
5006	PERFECT TYPING WIN	MIM		30,024	116,002	112,289	57,530
5008	RESUME WIN	MIN			93,529	65,940	17,162
	TOTAL SOHO WIN FORM	AT:		30,824	535,826	483,250	194,828

			1992	1993	1994	1995	1996
			UNITS	_UNITS	_UNITS	_ UNITS	thru 9/30
	TOTAL SOHO:		284,415	197,170	589,448	650,783	484,125
	ENTERTRINMENT CRTEGORY:						
8710	24 WIN '95 GAMES (WIN '95 CD) BOXED	CD				11,888	13,152
8618	24 WIN '95 GAMES (WIN '95 CD) JC	CD				2,716	37,965
1003	24 WIN '95 GRMES (WIN CD) SLIM LINE	CD					7,435
8600	BACKROAD RACERS CD DOS	CD			28,289	43,124	13,348
8546	BICYCLE BACCARAT (WIN CD) BOXED	CD					326
8446	BICYCLE BACCARAT (WIN CD) JC	CD					12,529
1031	BICYCLE BACCARAT (WIN CD) SLIM LINE	CD					6,180
8547	BICYCLE BLACKJACK (WIN CD) BOXED	CD					682
8447	BICYCLE BLACKJACK (WIN CD) JC	CD					25,836
1013	BICYCLE BLACKJACK (WIN CD) SLIM LINE	CD					6,180
8548	BICYCLE BRIDGE (WIN CD) BOXED	CD					1,886
8448	BICYCLE BRIDGE (WIN CD) JC	CD					33,215
1033	BICYCLE BRIDGE (WIN CD) SLIM LINE	CD					6,180
FPBCASWCD	BICYCLE CASINO WIN CD	CD				5,145	2,651
FPBCLAWCD	BICYCLE CLASSICS WIN CD	CD				7,392	(3,666)
FPBCCШCDB	BICYCLE CLASSICS/CASINO WIN CD BUNDLE	CD				556	1,963
8549	BICYCLE GIN (WIN CD) BOXED	CD					436
8449	BICYCLE GIN (WIN CD) JC	CD					17,777
1032	BICYCLE GIN (WIN CD) SLIM LINE	CD					6,188
8579	BICYCLE HEARTS & SPADES (WIN CD) BOXED	CD					390
8479	BICYCLE HEARTS & SPADES (WIN CD) JC	CD					4,545
FPBCDROM	BICYCLE LIMITED EDITION WIN CD	CD				29	241
8578	BICYCLE PINOCHLE (WIN CD) BOXED	CD					346
8478	BICYCLE PINOCHLE (WIN CD) JC	CD					1,943
8550	BICYCLE POKER (WIN CD) BOXED	CD					594
8450	BICYCLE POKER (WIN CD) JC	CD					22,741
1030	BICYCLE POKER (WIN CD) SLIM LINE	CD					6,188
8551	BICYCLE SOLITAIRE (WIN CD) BOXED	CD					751
8451	BICYCLE SOLITAIRE (WIN CD) JC	CD					32,617
1014	BICYCLE SOLITAIRE (WIN CD) SLIM LINE	CD					6,188
8984	BLACKJACK (WIN CD) - GENERIC	CD					2,673
8712	CARD GAM CLASSICS (WIN '95 CD) BOXED	CD				1,592	5,214
8422	CARD GAME CLASS WIN CD (JEWEL)	CD				13,786	7,681
8612	CARD GAME CLASSICS (WIN '95 CD) JC	CD				228	13,574
1035	CARD GAMES CLASSICS (WIN CD) SLIM LINE	CD					6,189
8522	CARD GAMES WIN CD (BOXED)	CD				19,010	6,956
1004	CASINO (WIN CD) SLIM LINE	CD					7,434
1812	CASINO CD STOCKING (8424)	CD					1,976
8016	CASINO WIN CD	CD				49,446	16,290
8424	CASINO WIN CD (JEWEL)	CD				20,796	62,780
8524	CASINO WIN CD BOXED	CD				26,872	9,085
8535	CHAMPIONSHIP CHESS (WIN CD) BOXED	CD				20,519	14,933

			1992	1993	1994	1995	1996
			UNITS	UNITS	UNITS	UNITS	_thru 9/30
8435	CHRMPIONSHIP CHESS (WIN CD) JEWEL	CD				4,033	54,846
1005	CHRMPIONSHIP CHESS (WIN CD) SLIM LINE	CD				1,033	7,434
1811	CHAMPIONSHIP CHESS STOCKING SET CD (8435)	CD					1,976
8412	CHESS WIN CD (INTERNATIONAL)	CD					3,302
8469	COMBAT ACES (DOS CD) JC	CD					8,896
8569	COMBAT ACES (DOS CD) BOXED	CD					4,393
1038	COMBAT ACES (DOS CD) SLIM LINE	CD					6,180
8482	CROSSWORDS & MORE CD (JEWEL)	CD				14,100	41,155
1002	CROSSWORDS & MORE WIN CD (SLIM LINE)	CD					7,434
8544	CROSSWORDS & WORD GAMES (WIN CD) BOXED	CD				3,027	4,876
8444	CROSSWORDS & WORD GAMES (WIN CD) JC	CD				179	22,844
1018	CROSSWORDS & WORDGAMES (WIN CD) SLIM LINE	CD					6,188
8502	CROSSWORDS& WIN CD (BOXED)	CD				33,684	8,281
8516	FAU GAMES WIN CD (BOXED)	CD				16,652	3,461
8711	FAUORITE GAMES (WIN '95 CD) BOXED	CD				20	
1020	FAUDRITE GAMES (WIN CD) SLIM LINE	CD					6,188
8416	FAUORITE GAMES WIN CD (JEWEL)	CD				5,685	19,391
8498	FIGHT PACK (CD DOS)	CD					1,385
8598	FIGHT PACK (WIN CD) BOXED	CD					374
8568	FOOTBALL/HOCKEY (DOS CD) BOXED	CD					1,189
8468	FOOTBALL/HOCKEY (DOS CD) JC	CD					4,476
1037	FOOTBALL/HOCKEY (DOS CD) SLIM LINE	CD					6,188
8570	GALACTIC ADVENTURES (DOS CD) BOXED	CD					1,115
8470	GALACTIC ADVENTURES (DOS CD) JC	CD					4,232
1039	GALACTIC ADVENTURES (DOS CD) SLIM LINE	CD					6,189
8901	GIN (WIN CD) -GENERIC	CD					2,673
8571	HI TECH MISSIONS (DOS CD) BOXED	CD					1,238
8471	HI TECH MISSIONS (DOS CD) JC	CD					4,785
1040	HI TECH MISSIONS (DOS CD) SLIM LINE	CD					6,180
FPSAILWCD	INTERACTIVE SAILING WIN CD	CD				2,982	2,084
1036	LOTTERY (WIN CD) SLIM LINE	CD					6,180
8508	LOTTERY WIN CD (BOXED)	CD				4,605	3,231
8408	LOTTERY WIN CD (JEWEL)	CD				10,521	12,762
8601	OPERATION AIRSTORM CD DOS	CD			23,259	24,562	317
8534	ORNAMENT MAKER (WIN CD) BOXED	CD				17,664	(10,727)
8434	DRNAMENT MAKER (WIN CD) JC	CD				1,819	(851)
1023	PINBALL 2000 (DOS CD) SLIM LINE	CD					6,180
8400	PINBALL 2000 CD (JEWEL)	CD				12,856	11,759
8500	PINBALL 2000 DOS CD (BOXED)	CD				28,487	701
8541	PINBALL 4000 (DOS CD) BOXED	CD				3,456	9,427
8441	PINBALL 4000 (DOS CD) JC	CD				1,509	32,565
1024	PINBALL 4000 (DOS CD) SLIM LINE	CD					6,180
8900	POKER (WIN CO) - GENERIC	CD					2,673
8499	RACING PACK (CD DOS)	CD					1,387
8599		CD					2,847
FPSAILMCD	SAIL MAC CD	CD					(7)

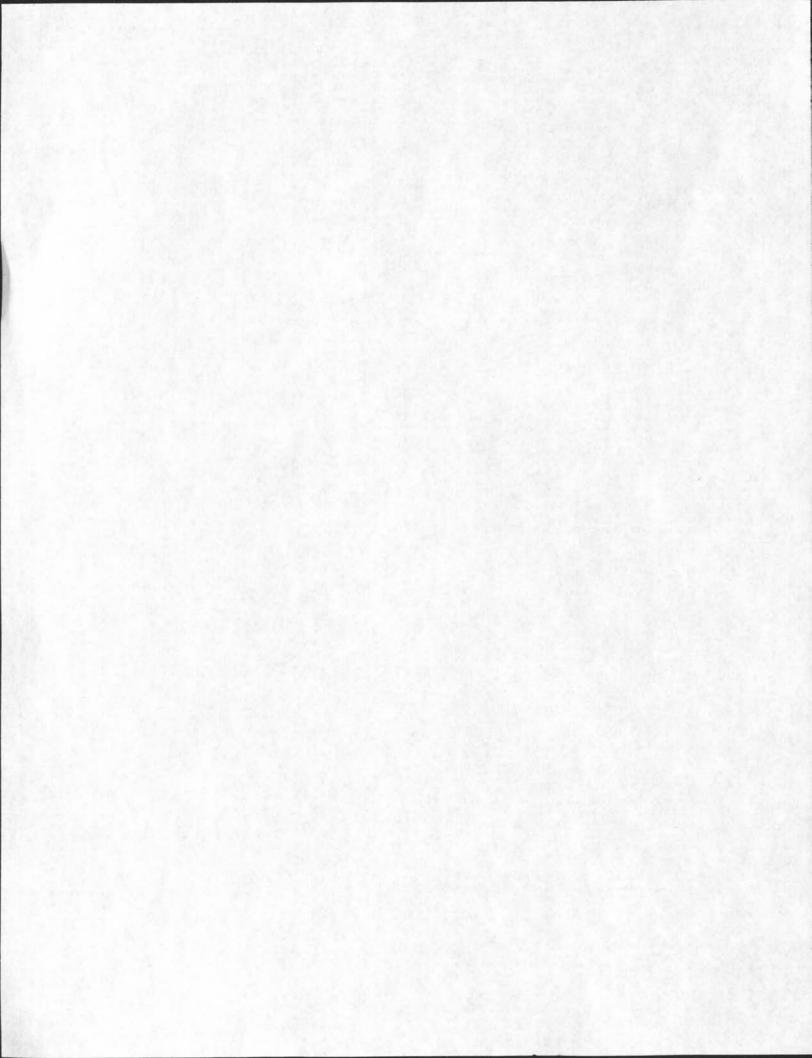
			1992	1993	1994	1995	1996
			UNITS	UNITS	UNITS	UNITS	_thru_9/30
8903	SOLITRIRE (WIN CD) - GENERIC	CD					2,673
8724	ULTIMATE SPIN DOCTOR (MAC/WIN CD) BOXED	CD					1,365
8624	ULTIMATE SPIN DOCTOR (MAC/WIN CD) JC	CD					1,484
0024	DETIMINE SPIN BOCION (MIC/WIN CB) OC	CD					1,101
	TOTAL ENTERT. CD FORMAT:				51,548	399,972	758,865
FPBLEDW3	BICYCLE LIMITED EDITION D/W 3.5	D/W				1,730	6,849
FPBBBBJBS3	BLACKJACK/BRIDGE/SOLITAIRE	D/W					(5)
FPBBBBJPS3	BLACKJACK/POKER/SOLITAIRE	D/W					(520)
FPBBBDШ3	BUDGET BACCARAT D/W 3.5	D/W				3,858	2,181
FPBBBJDW3	BUDGET BLACKJACK D/W 3.5	D/W				(2,750)	26,602
FPBBBBDШ3	BUDGET BRIDGE D/W 3.5	D/W				(5,289)	29,447
FPBBGDW3	BUDGET GIN D/W 3.5	D/W				3,341	2,164
FPBBBPDW3	BUDGET POKER D/W 3.5	D/W				1,972	24,825
FPBBBPBJ3	BUDGET POKER/BLACKJACK BUNDLE	D/W					(5)
FPBBBSDW3	BUDGET SOLITAIRE D/W 3.5	D/W				3,703	47,854
FPBBBSB3	BUDGET SOLITAIRE/BRIDGE BUNDLE	D/W					(2)
FPBBBST3	BUDGET SOLITAIRE/POKER BUNDLE	D/W					(130)
FPSOLNYTB	SOLITAIRE/NEW YORK TIMES BUNDLE	D/W				(119)	(186)
	TOTAL ENTERT. D/W FORMAT:					6,446	138,194
6002	BUDO DOS	DOS		12,546	9,744	2,759	(54)
2837	COMMON KNOWLEDGE DOS	DOS	33,491	15,816	6,256	(938)	(46)
6003	CURSE OF THE CATACOMBS DOS	DOS		26,171	7,312	2,748	(155)
6001	DOGNAPPED! DOS	DOS		7,570	3,511	587	(26)
6005	LETHAL TENDER	DOS		31,315	5,492	6,846	(11)
2830	LOTTERY DOS	DOS	32,934	32,748	8,717	(288)	
2835	PERSONALITY DOS	DOS	25,864	3,261	7,387	218	(51)
6007	PINBALL 2000 DOS	DOS			70,888	27,988	4,685
2836	PUZZLES & MAZES	DOS	22,235	18,997	5,066	983	(44)
6004	ROOMS OF DOOM DOS	DOS		6,417	3,091	1,262	1
6000	STREETBALL DOS	DOS		5,855	6,900	1,166	(41)
6008	TERMINAL TERROR DOS	DOS			9,080	(194)	(474)
6006	TERROR OF THE CATACOMBS	DOS		16,153	1,123	4,250	(65)
	TOTAL ENTERT. DOS FORMAT:		114,524	176,841	144,567	46,419	3,719
5817	BINGO WIN	WIN		12,899	6,557	5,311	99
30389	BUNDLE - GIN/BRIDGE/SOLITAIRE (WIN)	WIN					4
30289	BUNDLE - POKER/BLACKJACK/BACCARAT	WIN					
30489	BUNDLE - POKER/SOLITAIRE/BRIDGE	WIN					(1)
30189	BUNDLE - SOLITAIRE/POKER/BLACKJACK (WIN)	WIN				(9)	(11)
5018	CASINO WINDOWS	WIN		25,798	163,488	149,725	31,612
5031	CHESS WINDOWS	WIN			45,833	84,912	23,968
5037	CLASSIC CARD GAMES WIN	WIN			2,049	32,952	7,678

			1992	1993	1994	1995	1996
			UNITS	UNITS	UNITS	UNITS	thru 9/30
		145					
5042	CROSSWORDS & MORE WIN	WIN			303	90,750	27,484
5038	FAUORITE GAMES WIN	WIN			12,580	35,217	7,684
5011	LOTTERY WINDOWS	WIN		33,863	74,282	43,874	11,232
FPNYT	NEW YORK TIMES CROSSWORDS WIN 3.5	WIN				(2)	(1,285)
5013	QUIZ SHOW WIN	WIN		23,146	14,638	7,294	(128)
	TOTAL ENTERT. WIN FORMA	Т:		94,986	319,722	458,824	188,248
	TOTAL ENTERTAINMENT:		114,524	271,747	515,837	982,861	1,009,026
	EDUCATION CATEGORY						
8493	"CRAYONS"	CD					2,759
8533	ALGEBRA (WIN CD) BOXED	CD				11,931	7,068
8433	ALGEBRA (WIN CD) JEWELCASE	CD				1,476	22,427
FPRRCHMWCD	ARCH EGY/GEO MAC/WIN CD BUNDLE	CD				.,	449
FPARCH2MWC	ARCHIBALD'S GEOGRAPHY M/W CD	CD				2	3,131
FPARCH2MCD	ARCHIBALD'S GEOGRAPHY MAC CD	CD				(2)	1,700
FPARCH2WCD	ARCHIBALD'S GEOGRAPHY WIN CD	CD				386	848
FPARCH1MWC	ARCHIBALD'S GUIDE TO EGYPT M/W CD	CD				496	3,864
FPARCH1MCD	ARCHIBALD'S GUIDE TO EGYPT MAC CD	CD				7	449
FPARCH1WCD	ARCHIBALD'S GUIDE TO EGYPT WIN CD	CD				22	735
FPBIRDSMWC	BIRDS OF NO. AMERICA M/W CD	CD					364
FPBIRDSMCD	BIRDS OF NO. AMERICA MAC CD	CD					300
FPBIRDSWCD	BIRDS OF NO. AMERICA WIN CD	CD				122	(234)
8461	BRAIN QUEST 1ST GRADE (WIN CD) JC	CD					720
8462	BRAIN QUEST 2ND GRADE (WIN CD) JC	CD					728
8463	BRAIN QUEST 3RD GRADE (WIN CD) JC	CD					748
8464	BRAIN QUEST 4TH GRADE (WIN CD) JC	CD					769
FPBQCDASSO	BRAIN QUEST CD ASSORT.	CD					(9)
8465	BRAIN QUEST FIFTH GRADE (WIN CD) JC	CD					189
8460	BRAIN QUEST KINDERGARDEN (WIN CD) JC	CD					117
FPBQMWCD1-	BRAIN QUEST M/W CD GR. 1-2	CD				2,225	476
FPBQMWCD2-	BRAIN QUEST M/W CD GR. 2-3	CD				395	322
FPBQMШCD3 -	BRAIN QUEST M/W CD GR. 3-4	CD				2,728	52
FPBQMWCD4 -	BRAIN QUEST M/W CD GR. 4-5	CD				414	543
FPBQMWCD5-	BRAIN QUEST M/W CD GR. 5-6	CD				2,243	(238)
FPBQMШCD6-	BRAIN QUEST M/W CD GR. 6-7	CD				1,311	(419)
FPBQMШCDP -	BRAIN QUEST M/W CD GR. P-K	CD				1,634	(139)
8459	BRAIN QUEST PRE-K (WIN CD) JC	CD					791
8467	BRAIN QUEST SEVENTH GRADE (WIN CD) JC	CD					171
8466	BRAIN QUEST SIXTH GRADE (WIN CD) JC	CD					189
8456	DREAMLAND (WIN CD) JC	CD					137
8022	DREAMLAND CD-ROM BOXED	CD				13,509	2,867
8023	ECO WARRIORS IN SPACE (AKA: FUNSCHOOL IN S	SPACD				10,943	(418)

		-					
			1992	1993	1994	1995	1996
			UNITS	UNITS	UNITS	UNITS	thru 9/30
0457							
8457 EDCETTUCED	ECO WARRIORS IN SPACE (WIN CD) JC	CD				(1 010)	186
FPGETTYCDR	GETTYSBURG WIN CD	CD				(1,910)	2,840
FPBGETTYCD	GETTYSBURG WINDOWS CD IM MULTIMEDIA BIRD BOOK M/W CD	CD				716	(26)
FPBIRDCB	MULTIMEDIA BIRD BOOK M/W CD / CRAYONS BI	200				316	(5,986) 1,381
FPBUGCD	MULTIMEDIA BUG BOOK MAC.WIN CD/CRAYONS					94	2,337
FPBUGMWCDR	MULTIMEDIA BUG BOOK MAC/WIN CD	CD				624	(1,474)
8542	SPANISH (WIN CD) BOXED	CD				024	18,241
8442	SPANISH (WIN CD) JEWELCASE	CD					41,274
1810	SPANISH STOCKING SET CD (8442)	CD					1,976
8497	THE MULTIMEDIA BIRD BOOK (WIN CD) JC	CD					1,387
8496	THE MULTIMEDIA BUG BOOK (WIN CD) JC	CD					1,362
8024	TIME CRUSADERS (AKA: FUNSCHOOL IN TIME)	CD				10,758	(874)
FPSATMWCDR	UNDERGROUND GUIDE TO SAT M/W CD	CD				108	(275)
FPUYSMWCDR	UNDERGROUND GUIDE TO SAT M/W CD	CD				1,070	2,336
FFOTSIMECON	GNDEROROUND GOIDE TO SRT 147 M CD	CD				1,070	2,330
	TOTAL EDUCATION CD FORMA	т:				68,814	115,883
FPBQ1DW3	BRAIN QUEST 1ST GRADE D/W 3.5	р/ш				485	12,958
FPBQ2DW3	BRAIN QUEST 2ND GRADE D/W 3.5	D/W				486	11,993
FPBQ3DW3	BRAIN QUEST 3RD GRADE D/W 3.5	D/W				2,667	8,914
FPBQ4DW3	BRAIN QUEST 4TH GRADE D/W 3.5	D/W				2,584	9,407
FPBQ5DW3	BRAIN QUEST 5TH GRADE D/W 3.5	D/W				2,679	2,842
FPBQ6DW3	BRAIN QUEST 6TH GRADE D/W 3.5	р/ш				2,781	2,998
FPBQ7DW3	BRAIN QUEST 7TH GRADE D/W 3.5	D/W				2,750	3,722
FPBQDWB1-2	BRAIN QUEST D/W BUNDLE 1-2	D/W					(10,189)
FPBQWB1-4	BRAIN QUEST D/W BUNDLE 1-4	D/W				(56)	(56)
FPBQDШВ3-4	BRAIN QUEST D/W BUNDLE 3-4	D/W					(269)
FPBQDWB4-5	BRAIN QUEST D/W BUNDLE 4-5	D/W					(92)
FPBQDWB4-7	BRAIN QUEST D/W BUNDLE 4-7	D/W					51
FPBQDWB6-7	BRAIN QUEST D/W DUNDLE 6-7	0/Ш					(128)
	TOTAL EDUCATION D/W FORMAT:					14,296	42,159
FPBQDWM1	BRAIN QUEST D/W/M 3.5 GRADE 1	о/ш/м	1			72	2,969
FPBQDWM2	BRAIN QUEST D/W/M 3.5 GRADE 2	0/Ш/№	1			72	2,297
FPBQDWM3	BRAIN QUEST D/W/M 3.5 GRADE 3	0/Ш/№	1			344	4,649
FPBQDWM4	BRAIN QUEST D/W/M 3.5 GRADE 4	D/W/M	1			72	5,235
FPBQDWM5	BRAIN QUEST D/W/M 3.5 GRADE 5	0/Ш/№	1			72	5,998
FPBQDWM6	BRAIN QUEST D/W/M 3.5 GRADE 6	D/Ш/М	1			344	5,714
FPBQDWM7	BRAIN QUEST D/W/M 3.5 GRADE 7	0/Ш/№	1			72	6,154
	TOTAL EDUCATION D/W/M FORMAT	T:				1,848	33,008
FPBQ1M3	BRAIN QUEST 1ST GRADE MAC 3.5	MAC				58	4,638
FPBQ2M3	BRAIN QUEST 2ND GRADE MAC 3.5	MAC				55	4,415

			1992	1993	1994	1995	1996
			UNITS	UNITS	UNITS	UNITS	thru 9/30
FPBQ3M3	BRAIN QUEST 3RD GRADE MAC 3.5	MAC				1,142	4,843
FPBQ4M3	BRAIN QUEST 4TH GRADE MAC 3.5	MAC				1,126	3,643
FPBQ5M3	BRAIN QUEST 5TH GRADE MAC 3.5	MAC				817	5,181
FPBQ6M3	BRAIN QUEST 6TH GRADE MAC 3.5	MAC				1,137	4,487
FPBQ7M3	BRAIN QUEST 7TH GRADE MAC 3.5	MAC				959	3,919
FPBQMB1-2	BRAIN QUEST MAC 3.5 BUNDLE 1-2	MAC				(2)	(27)
FPBQMB3-4	BRAIN QUEST MAC 3.5 BUNDLE 3-4	MAC				12	22
FPBQMB4-5	BRAIN QUEST MAC 3.5 BUNDLE 4-5	MAC				72	27
FPBQMB5-6	BRAIN QUEST MAC 3.5 BUNDLE 5-6	MAC					146
FPBQMB6-7	BRAIN QUEST MAC 3.5 BUNDLE 6-7	MAC				69	(6)
11 541-150-1	Billing Goest Pillo 3.3 Burdet 0-1	T-III C					(0)
	TOTAL EDUCATION MAC FORMA	T:				5,436	30,400
FPARCHWCDB	ARCHIBALD EGY/GEO WIN BUNDLE	WIN					152
FPCCBW3	CRAYONS COLORING BOOK WIN 3.5	WIN				1,173	(605)
FPGETTYW3	GETTYSBURG WIN 3.5	WIN				5	875
	TOTAL EDUCATION WIN FORMA	т:				1,178	422
	TOTAL EDUCATION:					82,772	221,872
	DISCONTINUED TITLES:						
FPBLE3BOTB	BICYCLE LE D/W 3.5/BOOK OF TELLS BUNDLE	D/W				(21)	(50)
FPBLEBOTCD	BICYCLE LE/BOOK OF TELLS WIN CD BUNDLE	CD				(46)	718
SWFTE	BOOK OF TELLS	WIN					(728)
4819	CALENDAR DOS	DOS	(4,562)	(15)	(42)		
4823	CHECKWRITER DOS	DOS	753	184	(5)		
7800	CHECKWRITER/FINANCE BUNDLE	DOS	(883)	(12)	(2)	(3)	
60101	DISK POLICE - SWFTE DISC	DOS					(5)
2905	DISK TOOLS	DOS	1				
4115	EXPERT WRITER - DOS	DOS	(5)				
7810	FAMILY FUN BUNDLE	DOS	112				
7804	FAMILY PACK (HD, WILL & ROOTS)	DOS	608	25	(18)	44	
4821	FAX FORMS DOS	DOS	683	2,564	(8)	(2)	
2834	FILE & CALC - DOS	DOS	(23,867)	3,501	(254)	,	
4080	FILER	DOS	(1)	.,	,,		
4811	FLU SHOT DOS	DOS	5,187	(653)	(64)	180	
7809	HOME BUSINESS BUNDLE	DOS	65	(000)	(0.,)		
4843	HOME DESIGN \$29.95	WIN	22,058	(1,010)	(24)	350	(2)
7811	HOME GRAPH BUNDLE	DOS	130	(1,010)	(24)	330	(2)
7808	HOME IMPROVEMENT BUNDLE	DOS	235	111			
4826	HOME WILL KIT	MIN	96		(2)		
4818	MENU POWER DOS	DOS	7,172	(21)	(2)	97	
4831	MONEY MANAGER	ШIN		882	(27)	91	
			15,017	838	(23)		
2910	MONEY POWER	MIN	(56)				

			1992	1993	1994	1995	1996
		THE .	UNITS	UNITS	UNITS	UNITS	_thru 9/30
4816	PRINT 'N PRINT	DOS	(245)	533	(182)	(13)	
2984	PC PROTECTION	DOS	13				
4095	PERSONAL ACCOUNTANT	DOS	(6)				
2909	PERSONAL FINANCE	DOS	(381)	(98)			
4110	PERSONAL NEWS	DOS	(2)	(1)			
2982	PERSONAL PUBLISHER DOS	DOS	(2,446)	(99)	(42)		
2903	PERSONAL SKILLS DOS	DOS	(164)	53	(2)		
2842	PET CARE - DOS	DOS	8,781	3,710	(833)	(82)	(19)
39901	SWFTE FPBHCDDUAL - DISC	CD					(1)
ГРТВОШЗ	THE BIG ONE WIN 3.5	ШIN				(13)	6
FPWIRE3	THE WIRE WIN 3.5	WIN				10	(374)
4085	TRIO	DOS	(16)				
4822	UTILITIES DOS	DOS	(1,214)	1,982	(3)		
30001	WRITER - MAC	MAC	5,236	1,355	(1,261)	166	(32)
	* MISCELLANEOUS		39,158	(254)		(18)	175
	TOTAL DISCONTINUED		71,537	13,503	(2,677)	657	(320)
	TOTAL UNITS		1,198,801	1,660,896	2,899,997	3,640,701	3,153,333
	NET SALES (DOLLARS) PER S/J:		8,725,246	12,961,222	21,094,384	27,652,735	21,881,022
	AVERAGE PRICE:		\$7.28	\$7.80	\$7.27	\$7.60	\$6.94



	Unit 7	oulcasts					
		(000'5)	13	94	95	+5	
	MESSA	BREIS DENIE					
	Ms/Do	5 - Home	442	422	402		
			431	475	440		
	P19 0.5	- Hosting - Improve	210	225	215		
		- Bundhes	140	153	15-5		
		Total	1227	1275	1212		
				. 0			
	MAC	Home House	508	128	138		
		Charles .	50	58	63		
		(tob by	58	70	75		
	10 R 10 R	Takep	H-82	1	138		
		7	108	128			
	1011	- HOME	20	30	40		
KS TO STATE	4710	110048					
	Grand	Total	1355	1433	1390		
						Land Baldy Baldy	

4/H0/SB	000's) <u>93</u>	94	95	TOTAL 93-	La las
Dos				417	
MAC	338	66	13	36	
	BY D. S. THURSDAY F. S.	5	23	223	
WIN	100	100			
H/cc					
DOS	288	59	7	364	THE PERM
MAC	224	56	(2)	278	
PI		42	1	192	
Dos	149	70			
	1132	328	40	1500	
			1-		
		Maria In			
Notes -					
	units to	each 17	Te		
- t	price conv	ensiève	8-19	488	
	/	, , , , , , , , , , , , , , , , , , , ,			



October 2, 1996

Burton Grad President Burton Grad Associates Inc. 235 Martling Avenue Tarrytown, New York 10591

Dear Burton:

Enclosed are the sales reference sheets for your use. Please contact me if you require additional information.

Regards,

Charles Murphy Chief Financial Officer

CM:jw

Enclosure

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TOTAL RELEASE JAN FEB MAR APR MAY JUN JUL RUG SEP OCT NOU DEC 93

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DOS:

	<u>uus.</u>															
1	4824	HOME DESIGN DOS	Jan-91	13,488	18,259	12,105	13,310	6,680	23,304	9,933	6,141	13,486	7,448	3,859	(2,403)	124,810
2	2828	LANDSCAPE DOS	Jun-91	2,973	14,107	8,883	9,747	7,335	19,730	6,111	3,824	9,968	2,883	1,409	(1,478)	84,692
3	2839	OFFICE DESIGN DOS	May-92	672	802	778	(73)	(439)	(817)	(267)	(193)	3,600	(3)	76	(2,841)	1,295
4	2833	FINANCE DOS	Aug-91	1,089	1,244	37	316	(34)	95	(65)	119	868	25	(15)	(579)	3,892
5	4881	PERFECT FORMS DOS	Feb-98	1,898	10,160	3,185	3,533	1,770	4,857	6,886	3,522	5,434	3,898	3,284	6,576	54,835
6	4812	PERFECT LABELS DOS	Feb-98	3,427	8,446	1,353	1,338	299	699	1,288	1,459	3,474	1,958	1,828	(618)	24,871
7	2832	PUBLISHER DOS	Jul-91	684	615	945	237	(65)	2,323	360	535	636	849	474	937	8,450
8	4827	RESUME DOS	Jan-91	948	2,788	1,267	6,996	1,654	1,786	1,376	3,479	1,347	1,983	895	698	25,201
9	9528	TEN BEST PUBLISHER DOS	Mar-91	1,035	735	1,187	1,113	425	(164)	1,289	188	2,065	885	741	977	10,396
16	9510	TEN BEST DOS	Oct-98	643	485	547	69	(159)	(2,193)	39	(1,989)	353	(190)	113	(487)	(2,769)
11	2834	FILE & CALC - DOS	N/R	(447)	(247)	(38)	(94)	(892)	48	(14)	(3)	6,128	(27)	(33)	(864)	3,501
12	4811	FLU SHOT DOS	N/R	(39)	(81)	(9)	(338)	(278)	(50)	(85)	(82)	502	(65)	(96)	(48)	(653)
13	4818	MENU POWER DOS	N/R	(53)	(110)	(11)	(117)	(589)	(13)	(28)	(11)	1,867	(21)	(22)	(10)	882
14	4819	CALENDAR DOS	N/A	(586)	(117)	(23)	(194)	(857)	(92)	(37)	(39)	1,893	(14)		(29)	(15)
	SUBTOTA	L DOS FORMAT:		25,724	56,998	30,126	35,851	14,850	49,585	26,618	17,838	51,685	17,921	11,713	(153)	337,788
	MAC:															
1	30003	HOME DESIGN MAC	Jul-92	1,395	1,241	786	287	750	1,795	1,956	414	7,875	2,868	1,112	1,188	21,579
2	30004	LANDSCAPE MAC	Sep-92	847	580	1,122	438	1,579	1,187	550	1,139	210	74	413	128	8,187
3	30005	OFFICE DESIGN MAC	Aug-92	322	486	317	168	(84)	117	149	350	163	80	129	38	2,155
4	30801	WRITER - MAC	Feb-92	156	87	69	78	185	354	62	(97)	162	129	153	17	1,355
	SUBTOTA	L MAC FORMAT:		2,720	2,314	2,214	971	2,438	3,373	2,717	1,886	8,418	3,151	1,807	1,363	33,276
	<u>WIND</u>	ошѕ:														
1	5381	HOME DESIGN WIN	Apr-93				2,878	1,511	4,496	2,228	9,035	36,708	8,798	11,358	17,258	93,438
2	4825	SCREENWORKS WIN	Oct-98	581	513	1,134	462	121	78	426	(217)	1,323	546	725	(257)	5,435
3	4831	MONEY MANAGER		(39)	(148)	(11)	(22)	(89)	(5)	(18)	(18)	1,286	(4)		(38)	838
	SUBTOTA	L WINDOWS FORMAT:		542	365	1,123	2,518	1,543	4,569	2,636	8,808	39,237	9,332	12,875	16,971	99,711
				edirous.	and the same of	10 to receive	12.552.55									

TOTAL HOME/SOHO CATEGORY:

478,775

25,595 18,181

SOURCE: EXPERT SALES JOURNAL

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1993

28,986 59,677 33,463 39,332 18,823 57,447 31,971 27,644 99,252 38,484

MAY

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TOTAL

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BUNDLES EHPLODED	HISTORICAL UNIT SALES	SOURCE: EXPERT S

APR

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Hobby/Creativity Category:

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DOS:

1	2848	ANIMATOR DOS	Jun-92	568	669	728	157	199	386	347	484	1,159	846	218	(2,084)	3,660
2	2829	ASTRONOMER DOS	Jun-91	2,457	10,855	4,707	(1,386)	531	5,493	1,986	452	4,011	3,353	2,207	643	35,229
	2838	COLOR N PRINT DOS	Feb-92	3,383	4,516	1,415	4,088	1,453	2,386	4,319	1,181	2,504	1,141	462	(915)	25,853
4	2838	LOTTERY DOS	Jun-91	1,465	5,703	5,574	1,778	1,244	2,198	5,334	3,836	2,168	1,262	2,829	165	32,748
5	4844	MAPS DOS U 2.0	Q4'92	8,237	11,425	6,499	3,362	2,382	2,339	4,691	2,735	1,692	1,945	1,582	625	47,434
6	4817	PERSONAL ROOTS DOS	Feb-98	1,988	380	(925)	1,392	501	3,378	3,365	738	1,321	1,587	527	441	14,613
7	2842	PET CARE - DOS	Oct-92	64	(71)	482	3,787	(341)	59	750	288	425	71	(17)	(1,627)	3,718
8	2836	PUZZLES & MAZES	Jan-92	1,861	7,128	1,710	2,652	931	389	2,187	(848)	1,364	1,653	1,245	(467)	18,997
9	9530	TEN BEST FORTUNE TELLER DOS	Nov-91	1,133	1,933	1,735	3,071	611	1,314	1,493	1,069	1,753	1,448	2,124	503	18,187
	SUBTOTI	AL DOS FORMAT:		20,276	42,521	21,837	18,893	7,431	17,862	24,392	9,855	16,389	13,386	18,377	(2,716)	288,423
	MAC:															
1	30002	ASTRONOMER MAC	Jun-92	1,592	453	562	267	538	629	574	1,052	417	373	889	1,382	8,720
2	30000	COLOR MAC	Nov-91	1,848	815	967	625	1,385	1,445	2,846	1,416	888	516	1,098	1,787	13,956
	SUBTOTA	AL MAC FORMAT:		2,648	1,268	1,529	892	1,835	2,874	2,620	2,468	1,305	889	1,987	3,169	22,676
	TOTAL H	OBBY/CREATIVITY CATEGORY:		22,916	43,789	23,366	19,785	9,266	19,936	27,812	12,323	17,694	14,195	12,364	453	223,899

Personal Improvement Category:

DOS:

		2	12 222	10.010											
2841	TRAVEL PLANNER DOS	Aug-92	6,969	17,663	9,425	6,109	1,954	5,940	11,337	2,504	3,184	4,013	1,917	(1,301)	69,714
4814	MILL DOS	Feb-98	366	130	361	(56)	(75)	(1,847)	135	9	323	(95)	225	5,360	4,836
4886	PERFECT TYPING DOS	Feb-98	1,507	8,488	2,293	2,650	230	3,951	2,651	15	3,518	1,438	1,307	(337)	27,703
4815	DOS TUTOR	Feb-90	2,051	8,293	1,862	1,478	362	626	460	(333)	1,355	1,447	837	821	19,259
2837	COMMON KNOWLEDGE DOS	Jan-92	2,826	8,450	1,166	434	124	2,565	589	(895)	936	614	348	(1,333)	15,816
2835	PERSONALITY DOS	Jan-92	1,714	1,717	779	297	327	(459)	433	275	724	392	255	(3,193)	3,261
TOTAL F	PERSONAL IMPROVEMENT CATEGORY:		15,433	44,741	15,886	10,912	2,922	18,776	15,605	1,575	10,040	7,801	4,881	17	140,589

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TOTAL

<u>H</u>	ome	/Home Office/Sn	nall Bus	iness	Cate	gory:										
	DOS:															
1	4824	HOME DESIGN DOS	Jan-91	945	1,570	2,339	1,216	1,381	2,025	(903)	937	10,805	(1,093)	141	(387)	18,976
2	2828	LANDSCAPE DOS	Jun-91	(2,198)	(1,494)	471	(1,470)	(669)	175	(1,868)	772	9,642	(128)	25	(280)	3,786
3	2839	OFFICE DESIGN DOS	May-92	(727)	(1,431)	(113)	69	38	23	97	177	5,436	(108)	5	(5)	3,461
4	2833	FINANCE DOS	Aug-91	(185)	(154)	(109)	72	111	(49)	(178)	114	2,005	51	41	15	1,734
5	4801	PERFECT FORMS DOS	Feb-98	2,462	3,686	3,567	1,666	287	(1,392)	340	925	785	233	71	(284)	12,346
6	4812	PERFECT LABELS DOS	Feb-98	798	674	1,791	240	279	1,465	381	1,155	3,599	(347)	800	(61)	18,774
7	2832	PUBLISHER DOS	Jul-91	(135)	767	937	408	219	488	398	783	2,427	12	127	(350)	6,881
8	4827	RESUME DOS	Jan-91	643	767	676	689	481	483	42	361	876	(9)	42	(147)	4,744
9	9528	TEN BEST PUBLISHER DOS	Mar-91	656	169	(1,399)	(689)	(48)	1,721	(316)	(56)	(184)	(42)	(12)	110	78
10	9510	TEN BEST DOS	0ct-90	(11)	178	86	99	623	3,231	(68)	96	129	249	9	(217)	4,396
11	2834	FILE & CALC - DOS	N/R	(148)	(33)	(45)	(1)	(7)	(15)	(1)		(5)	(4)	(1)	(2)	(254)
12	4811	FLU SHOT DOS	N/R	(23)	(8)	(12)		(1)	(9)	(9)		(1)		(1)		(64)
13	4818	MENU POWER DOS	N/A			(1)			3	(2)	2				(2)	
14	4819	CALENDAR DOS	N/A	(12)	(5)	(20)		1	(3)	(2)		(1)				(42)
	SUBTOT	AL DOS FORMAT:		2,073	4,678	8,168	2,299	2,615	8,146	(1,281)	5,186	35,513	(1,186)	1,247	(1,530)	65,928
	MAC															
1	30003	HOME DESIGN MAC	Jul-92	248	692	(191)	492	379	344	(231)	300	2,485	395	840	365	6,038
2	38884	LANDSCAPE MAC	Sep-92	(135)	(193)	(1,122)	(43)	198	124	(674)	151	3,085	75	78	(86)	1,458
3	30005	OFFICE DESIGN MAC	Aug-92	(40)	(301)	(1,203)	(161)	(20)	(59)	(1)	8	26	49	18	6	(1,686)
4	30001	WRITER - MAC	Feb-92	(135)	(124)	(771)	(34)	23	(185)	(167)	(8)	(18)	72	- 1	(3)	(1,261)
	SUBTOT	AL MAC FORMAT:		(62)	74	(3,287)	254	580	384	(1,073)	451	5,586	591	929	282	4,549
	WIN	OOWS:														
1	5301	HOME DESIGN WIN	Apr-93	5,962	15,769	20,608	4,410	8,766	7,128	(519)	9,482	8,873	6,982	7,824	6,512	188,917
2	4825	SCREENWORKS WIN	Oct-98	192	867	(142)	(1,364)	(869)	335	(89)	(9)	(20)	24	16		(1,859)
3	4831	MONEY MANAGER		(25)	(2)	(6)	(4)		33	(7)	(3)	(7)	(1)		(1)	(23)
	SUBTOT	AL WINDOWS FORMAT:		6,129	16,634	28,468	3,842	7,897	7,496	(615)	9,398	8,846	7,885	7,848	6,511	99,835
	TOTAL A	OME/SOHO CATEGORY:		8,148	21,386	25,341	5,595	11,892	15,946	(2,969)	15,827	49,865	6,418	9,216	5,263	170,312

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RELEASE	JRN	FEB	MAR	APR	MRY	JUN	JUL	AUG	SEP	OCT	NOU	DEC	TOTAL
DATE	94	94	94	94	94	94	94	94	94	94	94	94	1994

Hobby/Creativity Category:

DOS:

1	2848	ANIMATOR DOS	Jun-92	5	178	578	182	323	3,883	459	413	494	184	28	(162)	5,677
	2829	ASTRONOMER DOS	Jun-91	1,343	1,088	(1,994)	1,297	569	381	(484)	12	5,615	182	9	(71)	7,947
	2838	COLOR N PRINT DOS	Feb-92	(185)	(533)	57	(141)	195	1,246	(352)	718	4,184	(232)	18	(117)	4,858
		LOTTERY DOS	Jun-91	(211)	1,067	1,130	158	643	2,719	(101)	1,465	1,677	66	36		
	2830					The same of					a Samuel	- A		555	68	8,717
	4844	MAPS DOS U 2.0	Q4'92	1,382	228	(323)	(655)	216	3,586	(74)	1,058	2,558	(166)	71	78	7,871
6	4817	PERSONAL ROOTS DOS	Feb-90	218	498	547	1,137	549	2,241	272	498	764	64	83	48	6,911
7	2842	PET CARE - DOS	Oct-92	(228)	(3)	(37)	(181)	(86)	(14)	(123)	(18)	(32)	(184)		(7)	(833)
8	2836	PUZZLES & MAZES	Jan-92	1,729	1,168	554	1,126	676	(1,454)	843	429	1,081	(1,129)	98	(47)	5,866
9	9530	TEN BEST FORTUNE TELLER DOS	Nov-91	1,844	1,595	508	542	97	(468)	276	537	240	(87)	261	216	4,769
	SUBTOTE	L DOS FORMAT:		5,897	5,286	1,020	3,465	3,182	11,248	716	5,184	16,581	(1,302)	588	(2)	50,983
	MAC:															
1	30002	ASTRONOMER MAC	Jun-92	481	456	(383)	(34)	529	428	(458)	1,389	(24)	555	103	(141)	2,813
2	38888	COLOR MAC	Nov-91	2,194	(92)	(475)	146	131	167	(307)	189	174	114	228	(67)	2,322
	SUBTOTA	L MAC FORMAT:		2,675	364	(858)	112	660	587	(765)	1,418	150	669	331	(208)	5,135
	TOTAL H	OBBY/CREATIVITY CATEGORY:		7,772	5,658	162	3,577	3,842	11,835	(49)	6,522	16,731	(633)	919	(218)	56,118

Personal Improvement Category:

DOS:

2841	TRAVEL PLANNER DOS	Aug-92	2,790	146	(2,815)	234	385	690	(21)	694	7,593	275	329	(49)	10,251
4814	WILL DOS	Feb-98	(68)	139	466	361	(216)	187	81	(17)	1,298	16		(10)	2,149
4886	PERFECT TYPING DOS	Feb-98	1,296	1,714	1,686	819	1,123	1,880	1,398	1,899	1,716	238	(198)	(88)	12,611
4815	DOS TUTOR	Feb-90	884	(66)	(1,724)	286	263	577	292	514	2,436	107	20	(29)	3,488
2837	COMMON KNOWLEDGE DOS	Jan-92	(1,893)	(45)	48	272	180	248	352	453	7,762	(1,119)	(2)	8	6,256
2835	PERSONALITY DOS	Jan-92	(63)	77	378	455	249	486	292	418	5,235	(16)	(1)	(27)	7,387
TOTAL	PERSONAL IMPROVEMENT CATEGORY:		2,946	1,965	(2,849)	2,347	1,984	3,900	2,386	3,153	26,832	(499)	156	(187)	42,134

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RELEASE	JAN	FEB	MAR	APR	MRY	JUN	JUL	AUG	SEP	OCT	NOU	DEC	TOTAL
DATE	95	95	95	95	95	95	95	95	95	95	95	95	1995

Home/Home Office/Small Business Category:

DOS:		
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	DU3.															
1	4824	HOME DESIGN DOS	Jan-91	(38)	(41)	(126)	(61)	(71)	(28)	(2)	(5)	(11)		(3)	4,577	4,199
2	2828	LANDSCAPE DOS	Jun-91	11	(8)	(25)	(16)	(88)	(55)	(9)	(14)	(7)	(25)	(22)	4,038	3,780
3	2839	OFFICE DESIGN DOS	May-92	(5)		15		(3)	(2)		(7)				388	298
4	2833	FINANCE DOS	Rug-91	6	19				(14)						100	111
5	4891	PERFECT FORMS DOS	Feb-98	(45)	(718)	(81)	(7)	(11)	(7)		(8)	(63)	(7)	(57)	4,600	3,596
6	4812	PERFECT LABELS DOS	Feb-98	(725)	181	(73)	(33)	(8)	(42)	(23)	(12)		(2)		1,245	428
7	2832	PUBLISHER DOS	Jul-91	(2)	(5)	(12)			(75)	(309)		(2)				(485)
8	4827	RESUME DOS	Jan-91	(14)	(16)	(33)	(24)	(4)	(8)	3	(14)	(4)	(5)		788	581
9	9520	TEN BEST PUBLISHER DOS	Mar-91	(9)	(14)	(53)	(88)	(4)	(231)	(3)				*	241	(161)
10	9510	TEN BEST DOS	Oct-98	(2)	(1)	(19)	(28)		(127)	1	(1)	(1)		(4)	458	268
11	2834	FILE & CALC - DOS	N/A													
12	4811	FLU SHOT DOS	N/R			(1)			(10)	(1)					192	188
13	4818	MENU POWER DOS	N/A			(1)	(3)				1				100	97
14	4819	CALENDAR DOS	N/R													
	SUBTOTA	OL DOS FORMAT:		(815)	(683)	(489)	(260)	(189)	(599)	(343)	(60)	(88)	(39)	(86)	16,543	12,972
	MAC:															
1	30003	HOME DESIGN MRC	Jul-92	121	(37)	(510)	(81)	(12)	(1,321)	(208)	(12)	(26)		(4)	393	(1,697)
2	30004	LANDSCAPE MAC	Sep-92	(31)	(159)	(152)	(307)	(9)	(493)	(131)	1	(8)	(1)		796	(494)
3	30005	OFFICE DESIGN MAC	Aug-92	4	18	(44)	1			11	19	(3)			194	192
4	30001	WRITER - MRC	Feb-92	(1)	(3)	(6)	(4)	(1)	1		(25)	(1)	6	1	199	166
	SUBTOTA	L MAC FORMAT:		93	(189)	(712)	(391)	(22)	(1,813)	(328)	(17)	(38)	5	(3)	1,582	(1,833)
	WIND	ошѕ:														
1	5381	HOME DESIGN WIN	Apr-93	2,499	3,688	1,524	2,315	1,211	1,450	227	2,472	1,445	791	1,051	2,866	21,539
2	4825	SCREENWORKS WIN	Oct-98	(1)	3	(11)	(9)	(2)	7	(1)	1,195	2	1	(1)	500	1,683
	4831	MONEY MANAGER				,		,,			1,170					1,003
	SUBTOTA	L WINDOWS FORMAT:		2,498	3,691	1,513	2,386	1,289	1,457	226	3,667	1,447	792	1,050	3,366	23,222
	TOTAL H	OME/SOHO CATEGORY:		1,776	2,819	392	1,655	998	(955)	(445)	3,590	1,321	758	961	21,491	34,361



RELEASE	JAN	FEB	MAR	APR	MRY	JUN	JUL	AUG	SEP	OCT	NOU	DEC	TOTAL
DATE	95	95	95	95	95	95	95	95	95	95	95	95	1995

<u>Hobby/Creativity Category:</u>

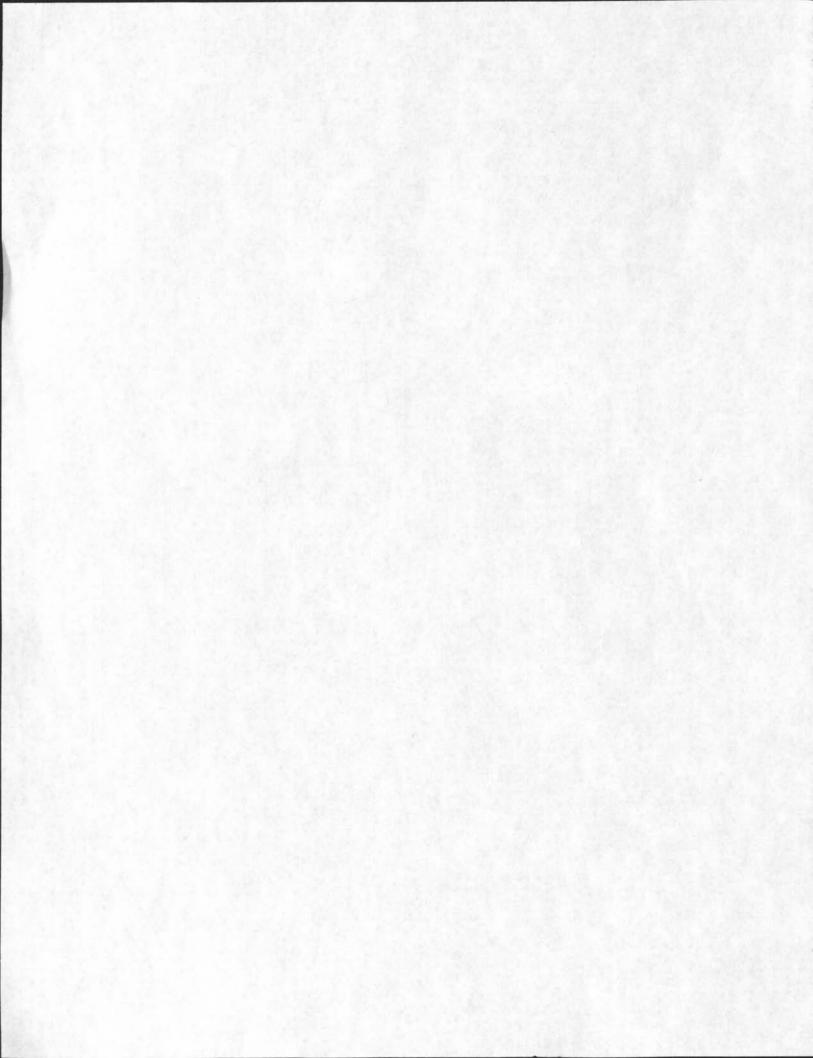
DOS:

	DU31															
1	2840	ANIMATOR DOS	Jun-92	2	60	2		(1)	(8)	6		1			388	362
2	2829	ASTRONOMER DOS	Jun-91	12	(21)	(5)	(22)	(19)	(11)	(5)	(10)	(13)	(5)		1,766	1,667
3	2838	COLOR N PRINT DOS	Feb-92	1,195	(13)	(5)		(14)	(1)	4	(9)				400	1,557
4	2830	LOTTERY DOS	Jun-91	(68)	(55)	(52)	(37)	(15)	(28)	(9)	(19)	(13)				(288)
5	4844	MAPS DOS U 2.8	Q4'92	13	(6)	(27)	(37)	(6)	(7)	4	(4)	(58)	(1)	(1)	1,645	1,515
6	4817	PERSONAL ROOTS DOS	Feb-90	(59)	18	(37)		(18)	(14)	(1)	(6)	(2)		(4)	500	377
7	2842	PET CARE - DOS	Oct-92	(1)	(2)	(4)	(26)	(34)	(13)	(2)						(82)
8	2836	PUZZLES & MAZES	Jan-92	(3)	(11)	(7)	(20)	(1)	(3)						948	903
9	9530	TEN BEST FORTUNE TELLER DOS	Nov-91	169	52	(30)	(5)	- 1	(24)	10	16	2	1		917	1,109
	SUBTOTA	AL DOS FORMAT:		1,268	22	(165)	(147)	(107)	(181)	7	(32)	(83)	(5)	(5)	6,476	7,128
	MAC:															
1	30002	ASTRONOMER MAC	Jun-92	9	(3)	(95)	115	13	(715)	(23)	29	(11)	176		7	(498)
2	30000	COLOR MRC	Nov-91	(28)	4	(202)	(10)	19	(969)	(213)	(38)	(23)			373	(1,079)
	SUBTOTA	AL MAC FORMAT:		(19)	1	(297)	185	32	(1,684)	(236)	(1)	(34)	176		380	(1,577)
	TOTAL H	OBBY/CREATIVITY CATEGORY:		1,241	23	(462)	(42)	(75)	(1,785)	(229)	(33)	(117)	171	(5)	6,856	5,543

Personal Improvement Category:

DOS:

TOTAL P	PERSONAL IMPROVEMENT CATEGORY:		(88)	(923)	(211)	(114)	(99)	(169)	(4)	(218)	(28)	2	(7)	3.088	1,253
2835	PERSONALITY DOS	Jan-92	(5)	(25)	(1)	2		(52)			(1)			300	218
2837	COMMON KNOWLEDGE DOS	Jan-92	(11)	(855)	(9)	(1)	(8)	(52)	(2)						(938)
4815	DOS TUTOR	Feb-90	(105)	(5)	(4)		(50)	(39)	(1)	(4)		(1)		100	(189)
4886	PERFECT TYPING DOS	Feb-90	85	3	(188)	(69)	(7)	3	2	(202)	(7)	22		1,300	1,822
4814	MILL DOS	Feb-90	(19)	(9)	(25)	(1)	(2)	(13)	1					93	25
2841	TRAVEL PLANNER DOS	Aug-92	(25)	(32)	(64)	(45)	(32)	(16)	(4)	(4)	(12)	(19)	(7)	1,295	1,035



235 MARTLING AVENUE TARRYTOWN, NEW YORK 10591 (914) 631-1129 (914) 631-1164 FAX

May 15, 1996

Mr. Robert G. Kester Goodwin, Procter and Hoar Exchange Place Boston, MA 02181

Dear Bob:

In response to your request and with written authorization from Ken Currier, CEO of Expert Software, Burton Grad Associates, Inc. (BGAI) has enclosed the following items relating to the intangible asset valuation report for Expert Software dated 12/24/92:

- A disk containing the spreadsheet models used to compute the net present value for certain of the products along with other spreadsheets used to determine projected revenues and to summarize the products capitalization and amortization.
- Attachment A lists all the spreadsheets which are on the disk and gives usage instructions
- Attachment B includes a copy of each spreadsheet corresponding to the models on the disk (these are all in the 12/24/92 report)

Note: Our storage disks only contained seven samples of the 39 models which were in Appendix N. There is one of these samples for each principal valuation category. Since the models are so easily reconstructed, there seemed no reason to save all 39 models. We have been running the NPV models using Quattro Pro (DOS).

If you have any further questions, please call me.

Sincerely,

Burton Grad

BG:2887

cc: Ken Currier (letter only)



Affailwent A

The following 12 Quattro Pro files (DOS version) are on the enclosed disk:

- EXPERTD (corresponds to Appendix L-1)
- EXPERTM (corresponds to Appendix L-2)
- EXPERTW (corresponds to Appendix L-3)
- EXPERT (corresponds to Appendices M-1 through M-3)
- EXPN1 (corresponds to Appendix N-1)
- EXPN10 (corresponds to Appendix N-10)
- EXPN19 (corresponds to Appendix N-19)
- EXPN25 (corresponds to Appendix N-25)
- EXPN32 (corresponds to Appendix N-32)
- EXPN36 (corresponds to Appendix N-36)
- EXPN38 (corresponds to Appendix N-38)
- EXPAPPO (corresponds to Appendix O)

To recreate any of the other appendices in the N series, retrieve a corresponding NPV file (DOS, MACINTOSH, WINDOWS), type in the appropriate revenue figures for that product from Appendix M-3) and estimate the number to be typed into the second line (Initial Total Amortization Value). Recalculate by pressing Alt-a. Raise or lower Initial Total Amortization Value number, press Alt-a, and continue raising or lowering this number and pressing Alt-a until Total Amortization Value number is equal to the Total NPV number (lower right number).

NPV Ca	alcu	ulation	Model	I)a******	
Version	2:	Revenue	-Deper	ndent	Amortization	Opti

on MESSAGES: Initialization Completed!!

Number of Years for Projection:	5			
Initial Total Amortization Value:	5494			
Amortization Calculation Formula: '(0=Constant; 1=Revenue Dependent)	1			
Profit Margin, if Constant:	20.00	8		
Tax Rate, if Constant:	40.00	0125		
Cost of Money:	8.00	8	R*	
Initial Year for Projection:	1993			
Client Name: Expert Software				

	part of the same	(\$000s)							
	1993	1994	1995	1996	1997		Total		
Revenue Profit Margin Net Profit	8000 20.00	8200 20.00	7600 20.00	6700 20.00	5600 20.00		36100		
- Pre Amortization	1600	1640	1520	1340	1120		7220		
Amortization Net Profit	1217	1247	1156	1019	855		5494		
- After Amortization	383	393	364	321	265		1726		
Tax Rate Tax Cash Flow after Tax	40.00 153 1447	40.00 157 1483	40.00 146 1374	40.00 128 1212	40.00 106 1014		690 6530		
NPV Factors	0.963	0.892	0.826	0.764	0.708				
NPV	1393	1322	1135	926	718	4	5494		

EXPERT M

NPV Calculation Model -- Da*******
Version 2: Revenue-Dependent Amortization Option Initialization Completed!!

MESSAGES:

Number of Years for Projection:	5			
Initial Total Amortization Value:	1483			
Amortization Calculation Formula:	1			
'(0=Constant; 1=Revenue Dependent)				
Profit Margin, if Constant:		8		
Tax Rate, if Constant:	40.00	8		
Cost of Money:	8.00	8	R*	
Initial Year for Projection:	1993			
Client Name: Expert Software - MAC				

(\$000s)

	1993	1994	1995	1996	1997	Total
Revenue Profit Margin Net Profit	2200 15.00	2400 20.00	2200 20.00	2000	1600 20.00	10400
- Pre Amortization	330	480	440	400	320	1970
Amortization Net Profit	313	342	313	285	230	1483
- After Amortization	17	138	127	115	90	487
Tax Rate Tax Cash Flow after Tax	40.00 7 323	40.00 55 425	40.00 51 389	40.00 46 354	40.00 36 284	195 1775
NPV Factors	0.963	0.892	0.826	0.764	0.708	
NPV	311	379	321	271	201	1483

NPV Calculation Model -- Da******** Version 2: Revenue-Dependent Amortization Option

and the second state of th	The state of the s
MESSAGES:	Twitinlingting Commistanti
HESSAGES.	Initialization Completed!!

Number of Years for Projection:	5		
Initial Total Amortization Value:	311		
Amortization Calculation Formula: '(0=Constant; 1=Revenue Dependent)	1		
Profit Margin, if Constant:		8	
Tax Rate, if Constant:	40.00	%	
Cost of Money:	8.00	-	R*
Initial Year for Projection:	1993		
Client Name: Expert Software-Windows			

	1993	1994	1995	1996	1997	Total
Revenue Profit Margin Net Profit	300 5.00	450 15.00	600 20.00	600 20.00	600	2550
- Pre Amortization	15	68	120	120	120	443
Amortization Net Profit	36	54	73	73	75	311
- After Amortization	-21	14	47	47	45	132
Tax Rate Tax Cash Flow after Tax	40.00 -8 23	40.00 5 62	40.00 19 101	40.00 19 101	40.00 18 102	53 390
NPV Factors	0.963	0.892	0.826	0.764	0.708	
NPV	23	55	84	77	72	311

							m-4-1
1991	1992	1993	1994	1995	1006	1007	Total
			1001	1333	1990	1997	93-197
117344	151573	180000	180000	180000	160000	120000	020000
48576							820000
0							570000
8699							185000
12296							24000
							. 18000
							75000
							60000
							45000
285525	400143	442000	422000	402000	305000	250000	24000 1821000
39201	82899	90000	100000	90000	90000	70000	420000
0							430000
23386							185000
75366							100000
0							530000
9336							130000
53663							140000
0							100000
0							255000
200952	366320	435000	475000	440000	390000	325000	195000 2065000
	117344 48576 0 8699 12296 37953 20447 18536 21674 285525 39201 0 23386 75366 0 9336 53663	117344 151573 48576 96680 0 43803 8699 9399 12296 7966 37953 32370 20447 25051 18536 20087 21674 13214 285525 400143 39201 82899 0 30694 23386 28917 75366 88967 0 19295 9336 38063 53663 37485 0 23000 0 17000	117344 151573 180000 48576 96680 120000 0 43803 40000 8699 9399 10000 12296 7966 8000 37953 32370 30000 20447 25051 24000 18536 20087 20000 21674 13214 10000 285525 400143 442000 39201 82899 90000 0 30694 40000 23386 28917 30000 75366 88967 100000 0 19295 25000 9336 38063 40000 53663 37485 30000 0 23000 50000 0 17000 30000	117344 151573 180000 180000 48576 96680 120000 120000 0 43803 40000 40000 8699 9399 10000 8000 12296 7966 8000 6000 37953 32370 30000 25000 20447 25051 24000 20000 18536 20087 20000 15000 21674 13214 10000 8000 21674 13214 10000 8000 285525 400143 442000 422000 39201 82899 90000 100000 0 30694 40000 40000 23386 28917 30000 25000 75366 88967 100000 110000 0 19295 25000 30000 9336 38063 40000 40000 53663 37485 30000 25000 0 23000 50000 60000 0 17000 30000 45000	117344 151573 180000 180000 180000 48576 96680 120000 120000 120000 0 43803 40000 40000 40000 8699 9399 10000 8000 6000 12296 7966 8000 6000 4000 37953 32370 30000 25000 20000 20447 25051 24000 20000 16000 18536 20087 20000 15000 10000 21674 13214 10000 8000 6000 285525 400143 442000 422000 402000 39201 82899 90000 100000 90000 0 30694 40000 422000 402000 75366 88967 100000 110000 110000 0 19295 25000 30000 30000 9336 38063 40000 40000 30000 9336 38063 40000 40000 30000 53663 37485 30000 25000 20000 0 23000 50000 60000 55000	117344 151573 180000 180000 180000 160000 48576 96680 120000 120000 120000 110000 0 43803 40000 40000 40000 35000 8699 9399 10000 8000 6000 12296 7966 8000 6000 4000 37953 32370 30000 25000 20000 20447 25051 24000 20000 16000 18536 20087 20000 15000 10000 21674 13214 10000 8000 6000 285525 400143 442000 422000 402000 305000 39201 82899 90000 100000 90000 80000 0 30694 40000 422000 402000 35000 23386 28917 30000 25000 20000 15000 75366 88967 100000 110000 110000 15000 75366 88967 100000 110000 110000 110000 0 19295 25000 30000 30000 25000 9336 38063 40000 40000 30000 25000 9336 38063 40000 40000 30000 25000 0 23000 50000 60000 55000 50000 0 23000 50000 60000 55000 50000	117344 151573 180000 180000 160000 120000 48576 96680 120000 120000 120000 110000 100000 0 43803 40000 40000 40000 35000 30000 8699 9399 10000 8000 6000 — — 12296 7966 8000 6000 4000 — — 37953 32370 30000 25000 20000 — — 20447 25051 24000 20000 16000 — — 18536 20087 20000 15000 10000 — — 21674 13214 10000 8000 6000 — — 285525 400143 442000 422000 402000 305000 250000 39201 82899 90000 100000 9000 80000 70000 23386 28917 30000 25000 20000

UNIT SALES								Total
	1991	1992	1993	1994	1995	1996	1997	93-'97
IMPROVEMENT					1000	1330	1991	33- 31
Common Knowledge	0	36668	45000	50000	45000	30000	25000	195000
Personality Exprt	0	28756	30000	35000	30000	25000	20000	140000
Dos Tutor	19510	22827	20000	15000	10000		20000	45000
Perfect Typing	16944	22157	20000	15000	10000			45000
Expert Will	18560	18889	20000	20000	20000	15000	10000	85000
Travel Planner	0	15000	75000	90000	100000	100000	80000	445000
IMPROVEMENT Subtotal	55014	144297	210000	225000	215000	170000	135000	955000
BUNDLES								
Home Pack	8672	95870	100000	110000	110000	110000	110000	540000
Family Pack	338	1314	4000	3000	2000		110000	9000
Discovery Pack	3199	17599	20000	20000	20000	15000	15000	90000
Home Improve Bundle	0	726	4000	4000	3000		13000	11000
Home Graphics Bundle	0	429	4000	6000	8000	8000	8000	34000
Family Fun Bundle	0	411	4000	4000	4000			12000
Home Bus. Bundle	0	115	4000	6000	8000	8000	8000	34000
BUNDLES Subtotal	12209	116464	140000	153000	155000	141000	141000	730000
MS/DOS Subtotal	553700	1027224	1227000	1275000	1212000	1005000	851000	5571000

UNIT SALES								
	1991	1992	1993	1994	1995	1000	100=	Total
MACINTOSH				1334	1993	1996	1997	93-'97
HOME								
Home Design	0	6800	20000	25000	20000			
Landscape Design	0	6800	12000	25000	30000	30000	30000	135000
Office Design	0	4008	8000	15000	15000	12000	10000	64000
Expert Writer	0	6927		8000	8000	8000	6000	38000
HOME Subtotal	0	24535	10000	10000	10000	10000	8000	48000
	0	24535	50000	58000	63000	60000	54000	285000
НОВВУ								
Expert Astronomer	0	0050	10000					
Color Paint	2052	9059	18000	25000	25000	30000	30000	128000
HOBBY Subtotal		27320	40000	45000	50000	55000	55000	245000
	2052	36379	58000	70000	75000	85000	85000	373000
MACINTOSH Subtotal	2052	60914	108000	120000				
	2052	00314	100000	128000	138000	145000	139000	658000
WINDOWS								
HOME								
Money Manager	5531	9062	10000	15000				
Home Design	And the second s		10000	15000	20000	25000	30000	100000
HOME Subtotal	5531	3700	10000	15000	20000	25000	30000	100000
	2221	12762	20000	30000	40000	50000	60000	200000
WINDOWS Subtotal	5531	12762	20000	20000				
	3331	12/02	20000	30000	40000	50000	60000	200000
GRAND TOTAL	561283	1100900	1355000	1422000	1200000	1001000		
		2100300	1333000	1433000	1390000	1201000	1050000	6429000

UNIT PRICES (\$)							
	1991	1992	1993	1994	1995	1996	1997
MS/DOS							100.
HOME							
Home Design	6.01	5.98	6.00	6.00	6.00	6.00	6.00
Landscape	6.29	5.84	6.00	6.00	6.00	6.00	6.00
Office Design	0.00	5.94	6.00	6.00	6.00	6.00	6.00
Expert Finance	6.33	6.03	6.00	6.00	5.00		
Menu Power	6.51	6.36	6.00	6.00	5.00		
Perfect Forms	5.68	7.82	6.00	6.00	5.00		
Perfect Labels	5.99	6.15	6.00	6.00	5.00		
Expert Publisher	6.03	5.96	6.00	6.00	5.00		
Resume Writer	6.09	7.00	6.00	6.00	5.00		
новву							
Astronomer	6.21	5.94	6.00	6.00	6.00	6.00	6.00
Color Paint & Print	0.00	6.14	6.00	6.00	6.00	6.00	6.00
Lottery	5.76	6.05	6.00	6.00	6.00	6.00	6.00
Expert Maps	6.09	6.06	6.00	6.00	6.00	6.00	6.00
Puzzles & Mazes	0.00	6.16	6.00	6.00	6.00	6.00	6.00
10 Best Fortune	8.48	8.08	8.00	7.00	6.00	6.00	6.00
Personal Roots	6.11	5.84	6.00	6.00	6.00	6.00	6.00
Pet Care	0.00	5.98	6.00	6.00	6.00	6.00	6.00
Animator	0.00	5.98	6.00	6.00	6.00	6.00	6.00

UNIT PRICES (\$)							
IMPROVEMENT	1991	1992	1993	1994	1995	1996	1997
Common Knowledge Personality Exprt Dos Tutor Perfect Typing Expert Will Travel Planner	0.00 0.00 6.24 5.95 5.77 0.00	6.06 6.08 6.33 6.07 6.08 5.98	6.00 6.00 6.00 6.00 6.00	6.00 6.00 6.00 6.00 6.00	6.00 6.00 5.00 5.00 6.00	6.00 6.00 6.00 6.00	6.00 6.00 6.00 6.00
BUNDLES							
Home Pack Family Pack Discovery Pack Home Improve Bundle Home Graphics Bundle Family Fun Bundle Home Bus. Bundle	12.62 20.59 12.58 0.00 0.00 0.00	12.28 18.55 12.21 17.57 17.38 16.83 22.14	12.00 18.00 12.00 12.00 12.00 12.00 12.00	12.00 15.00 12.00 12.00 12.00 12.00 12.00	10.00 12.00 10.00 10.00 10.00 10.00	10.00 10.00 10.00 10.00	8.00 8.00 8.00

UNIT PRICES (\$)							
MACINTOSH HOME	1991	1992	1993	1994	1995	1996	1997
Home Design Landscape Design Office Design Expert Writer	0.00 0.00 0.00 0.00	22.48 22.48 22.48 21.71	20.00 20.00 20.00 20.00	18.00 18.00 18.00 18.00	16.00 16.00 16.00 16.00	14.00 14.00 14.00 14.00	12.00 12.00 12.00 12.00
новву							
Expert Astronomer Color Paint	0.00 23.09	22.85 22.49	20.00	18.00 18.00	16.00 16.00	14.00 14.00	12.00 12.00
WINDOWS HOME							
Money Manager Home Design	11.22	6.77 19.98	12.00 20.00	12.00 18.00	10.00	10.00 14.00	8.00

REVENUES (\$)								
	1991	1992	1993	1994	1995	1996	1007	Total
MS/DOS			1,,,,	1334	1993	1990	1997	93-'97
HOME								
Home Design	705094	905852	1080000	1080000	1080000	960000	720000	4020000
Landscape	305543	564510	720000	720000	720000	660000	600000	4920000
Office Design	0	260203	240000	240000	240000	210000		3420000
Expert Finance	55095	56709	60000	48000	30000		180000	1110000
Menu Power	80092	50689	48000	36000	20000	0	0	138000
Perfect Forms	215397	253047	180000	150000	100000	0	0	104000
Perfect Labels	122542	154060	144000	120000	80000	0	0	430000
Expert Publisher	111706	119807	120000	90000		0	0	344000
Resume Writer	131914	92521	60000	48000	50000	0	0	260000
HOME Subtotal	1727383	2457398	2652000	2532000	30000 2350000	1830000	1500000	138000 10864000
новву								10001000
Astronomer	243632	492503	540000	600000	F40000			
Color Paint & Print	0	188561	240000	600000	540000	480000	420000	2580000
Lottery	134693	174920	180000	240000	240000	213000	180000	1110000
Expert Maps	459201	538827		150000	120000	90000	60000	600000
Puzzles & Mazes	439201	118793	600000	660000	660000	660000	600000	3180000
10 Best Fortune	79195	307634	150000	180000	180000	150000	120000	780000
Personal Roots	328037		320000	280000	180000	120000	60000	960000
Pet Care	0	219013	180000	150000	120000	90000	60000	600000
Animator		137540	300000	360000	330000	300000	240000	1530000
HOBBY Subtotal	1244750	101660	180000	270000	270000	240000	210000	1170000
model bublocat	1244758	2279451	2690000	2890000	2640000	2340000	1950000	12510000

REVENUES (\$)								
	1991	1992	1993	1994	1995	1996	1997	Total
IMPROVEMENT					1333	1990	1997	93-'97
Common Knowledge	0	222182	270000	300000	270000	180000	150000	1170000
Personality Exprt	0	174821	180000	210000	180000	150000		1170000
Dos Tutor	121832	144512	120000	90000	50000	120000	120000	840000
Perfect Typing	100867	134576	120000	90000	50000	0	0	260000
Expert Will	107142	114840	120000	120000		00000	0	260000
Travel Planner	0	89700	450000		120000	90000	60000	510000
IMPROVEMENT Subtotal	329841	880631	1260000	540000	600000	600000	480000	2670000
	323041	000031	1200000	1350000	1270000	1020000	810000	5710000
BUNDLES								
Home Pack	109469	1177184	1200000	1320000	1100000	1100000		
Family Pack	6958	24371	72000		1100000	1100000	880000	5600000
Discovery Pack	40235	214957	240000	45000	24000	0	0	141000
Home Improve Bundle	0	12759		240000	200000	150000	120000	950000
Home Graphics Bundle	0	7458	48000	48000	30000	0	0	126000
Family Fun Bundle	0		48000	72000	80000	80000	64000	344000
Home Bus. Bundle	0	6919	48000	48000	40000	0	0	136000
BUNDLES Subtotal	156662	2546	48000	72000	80000	80000	64000	344000
Dubtotal	156002	1446194	1704000	1845000	1554000	1410000	1128000	7641000

REVENUES (\$)								
	1991	1992	1993	1994	1995	1006	1007	Total
MACINTOSH			1000	1994	1995	1996	1997	93-'97
HOME								
Home Design	0	152847	400000	450000	480000	422000	250000	
Landscape Design	0	152847	240000	270000	240000	420000	360000	2110000
Office Design	0	90090	160000	144000		163000	120000	1038000
Expert Writer	0	150389	200000	180000	128000	112000	72000	616000
HOME Subtotal	0	546173	1000000		160000	140000	96000	776000
		3401/3	1000000	1044000	1008000	840000	648000	4540000
новву								
Expert Astronomer	0	206961	360000	450000	400000	100000		
Color Paint	47374	614403	800000		400000	420000	360000	1990000
HOBBY Subtotal	47374	821364	1160000	810000	800000	770000	660000	3840000
	41314	021304	1100000	1260000	1200000	1190000	1020000	5830000
MACINTOSH Subtotal	47374	1367537	2160000	2304000	2208000	2020000	1660000	1000000
		100/00/	2100000	2304000	2200000	2030000	1668000	10370000
WINDOWS								
HOME								
Money Manager	62046	61310	120000	180000	200000	250000	240000	222222
Home Design	0	73926	200000	270000	320000	PASSAGE CONTRACTOR	240000	990000
HOME Subtotal	62046	135236	320000	450000		350000	360000	1500000
	02010	133230	320000	450000	520000	600000	600000	2490000
WINDOWS Subtotal	62046	135236	320000	450000	520000	600000	500000	
		200200	520000	430000	520000	600000	600000	2490000
GRAND TOTAL	3568064	8566447	10786000	11371000	10542000	9230000	7656000	49585000

NPV Calculation Model -- Da********
Version 2: Revenue-Dependent Amortization Option Initialization Completed!!

MESSAGES:

=:					
	Number of Years for Projection:	5	100		
	Initial Total Amortization Value:	748			
	Amortization Calculation Formula: '(0=Constant; 1=Revenue Dependent)	1			
	Profit Margin, if Constant:	20.00	8		
	Tax Rate, if Constant:	40.00			
	Cost of Money:	8.00	8	R*	
	Initial Year for Projection: Client Name: Expert DOS Home	1993			
	crrent name. Expert DOS nome				

	(40008)									
	1993	1994	1995	1996	1997	Total				
Revenue Profit Margin Net Profit	1080 20.00	1080 20.00	1080 20.00	960 20.00	720 20.00	4920				
- Pre Amortization	216	216	216	192	144	984				
Amortization Net Profit	164	164	164	145	111	748				
- After Amortization	52	52	52	47	33	236				
Tax Rate Tax Cash Flow after Tax	40.00 21 195	40.00 21 195	40.00 21 195	40.00 19 173	40.00 13 131	94 890				
NPV Factors	0.963	0.892	0.826	0.764	0.708					
NPV	188	174	161	132	93	748				

NPV Calculation Model -- Da********
Version 2: Revenue-Dependent Amortization Option

MESSAGES:	Initialization	Completed!!

Number of Verns for Designation	
Number of Years for Projection: 5	
Initial Total Amortization Value: 391	
Amortization Calculation Formula: 1	
'(0=Constant; 1=Revenue Dependent)	
Profit Margin, if Constant: 20.00 %	
Tax Rate, if Constant: 40.00 %	
Cost of Money: 8.00 % R*	
Initial Year for Projection: 1993	
Client Name: Expert DOS Astronomer	

=======================================		40005)				
	1993	1994	1995	1996	1997	Total
Revenue Profit Margin Net Profit	540 20.00	600 20.00	540 20.00	480 20.00	420 20.00	2580
- Pre Amortization	108	120	108	96	84	516
Amortization Net Profit	81	90	81	72	67	391
- After Amortization	27	30	27	24	17	125
Tax Rate Tax Cash Flow after Tax	40.00 11 97	40.00 12 108	40.00 11 97	40.00 10 86	40.00 7 77	50 466
NPV Factors	0.963	0.892	0.826	0.764	0.708	
NPV	94	96	80	66	55	391

NPV Calculation Model -- Da********
Version 2: Revenue-Dependent Amortization Option

MESSAGES:	Initialization	Completed!!

Number of Years for Projection:	5	
Initial Total Amortization Value:	180	
Amortization Calculation Formula:	1	
'(0=Constant; 1=Revenue Dependent)		
Profit Margin, if Constant:	20.00 %	
Tax Rate, if Constant:	40.00 %	
Cost of Money:	8.00 %	R*
Initial Year for Projection:	1993	
Client Name: Expert DOS Common Knowl		

	(\$0005)						
	1993	1994	1995	1996	1997	Total	
Revenue Profit Margin Net Profit	270 20.00	300 20.00	270 20.00	180	150 20.00	1170	
- Pre Amortization	54	60	54	36	30	234	
Amortization Net Profit	41	46	41	27	25	180	
- After Amortization	13	14	13	9	5	54	
Tax Rate Tax Cash Flow after Tax	40.00 5 49	40.00 6 54	40.00 5 49	40.00 4 32	40.00 2 28	22 212	
NPV Factors	0.963	0.892	0.826	0.764	0.708		
NPV	47	49	40	25	20	180	

NPV Calculation Model -- Da*******
Version 2: Revenue-Dependent Amortization Option Initialization Completed!!

MESSAGES:

Number of Years for Projection:	5		
Initial Total Amortization Value:	850		
Amortization Calculation Formula:	1		
'(0=Constant; 1=Revenue Dependent)			
Profit Margin, if Constant:	20.00	%	
Tax Rate, if Constant:	40.00	8	
Cost of Money:	8.00	%	R*
Initial Year for Projection:	1993		
Client Name: Expert DOS Home Pack			

	1993	1994	1995	1996	1997	Total
Revenue Profit Margin Net Profit	1200 20.00	1320 20.00	1100 20.00	1100 20.00	880 20.00	5600
- Pre Amortization	240	264	220	220	176	1120
Amortization Net Profit	182	200	166	166	136	850
- After Amortization	58	64	54	54	40	270
Tax Rate Tax Cash Flow after Tax	40.00 23 217	40.00 26 238	40.00 22 198	40.00 22 198	40.00 16 160	108 1012
NPV Factors	0.963	0.892	0.826	0.764	0.708	
NPV	209	213	164	152	113	850

MESSAGES:	Version 2: R Initializa	tion Comp	pendent A leted!!	mortizati	on Option	
	Number of Initial To Amortizati '(0=Con Profit Mar Tax Rate, Cost of Mo Initial Ye Client Nam	tal Amort on Calcul astant; 1= cgin, if C if Consta oney: ear for Pr	ization Vation For Revenue Donstant:	alue: mula: ependent)	5 299 1 40.00 % 8.00 % 1993	R*
				(\$000s)	
	1993	1994	1995	1996	1997	Total
Revenue Profit Margin Net Profit	400 15.00	450 20.00	480 20.00	420 20.00	360 20.00	2110
- Pre Amortization	60	90	96	84	72	402
Amortization Net Profit	56	63	68	59	53	299
- After Amortization	4	27	28	25	19	103
Tax Rate Tax Cash Flow after Tax	40.00 2 58	40.00 11 79	40.00 11 85	40.00 10 74	40.00 8 64	41 361
NPV Factors	0.963	0.892	0.826	0.764	0.708	

NPV

NPV Calculation Model -- Da*******

Version 2: Revenue-Dependent Amortization Option Initialization Completed!!

MESSAGES:

Number of Years for Projection:	5	
Initial Total Amortization Value:	282	
Amortization Calculation Formula: '(0=Constant; 1=Revenue Dependent)	1	
Profit Margin, if Constant:	8	
Tax Rate, if Constant:	40.00 %	
Cost of Money:	8.00 %	R*
Initial Year for Projection:	1993	
Client Name: Expert MAC Exp Astronom		

		(\$000s)							
	1993	1994	1995	1996	1997	Total			
Revenue Profit Margin Net Profit	360 15.00	450 20.00	400 20.00	420 20.00	360 20.00	1990			
- Pre Amortization	54	90	80	84	72	380			
Amortization Net Profit	51	63	56	59	53	282			
- After Amortization	3	27	24	25	19	98			
Tax Rate Tax Cash Flow after Tax	40.00 1 53	40.00 11 79	40.00 10 70	40.00 10 74	40.00 8 64	39 341			
NPV Factors	0.963	0.892	0.826	0.764	0.708				
NPV	51	71	58	57	46	282			

NPV Calculation Model -- Da*******
Version 2: Revenue-Dependent Amortization Option Initialization Completed!!

MESSAGES:

Number of Years for Projection:			==
Initial Total Amortization Value:	120		
Amortization Calculation Formula: '(0=Constant; 1=Revenue Dependent)	1		
Profit Margin, if Constant:	*		
Tax Rate, if Constant:	40.00 %		
Cost of Money:	8.00 %	R*	
Initial Year for Projection:	1993		
Client Name: Expert WIN Money Mgr			

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	1993	1994	1995	1996	1997	Total	
Revenue Profit Margin Net Profit	120 5.00	180 15.00	200 20.00	250 20.00	240 20.00	990	
- Pre Amortization	6	27	40	50	48	171	
Amortization Net Profit	14	21	24	30	31	120	
- After Amortization	-8	6	16	20	17	51	
Tax Rate Tax Cash Flow after Tax	40.00 -3 9	40.00 2 25	40.00 6 34	40.00 8 42	40.00 7 41	20 151	
NPV Factors	0.963	0.892	0.826	0.764	0.708		
NPV	9	22	28	32	29	120	

AMORTIZATION SUMMARY (\$000)

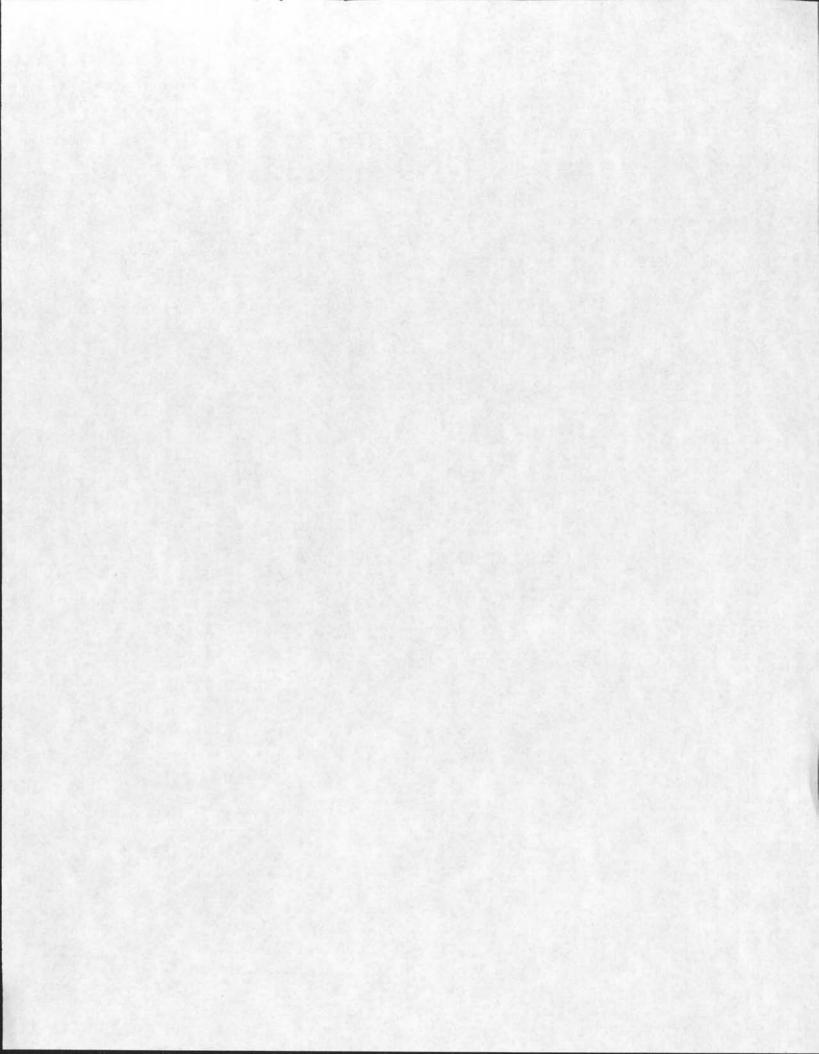
va (noa	1993	1994	1995	1996	1997	Total
MS/DOS						
HOME						
Home Design	164	164	164	145	111	748
Landscape	108	108	108	99	92	515
Office Design	36	36	36	31	29	168
Expert Finance	10	8	5		23	23
Menu Power	8	6	4			
Perfect Forms	30	25	18			18
Perfect Labels	24	20	15			73
Expert Publisher	20	15	10			59
Resume Writer	10	8	5			45
HOME Subtotal	410	390	365	275	232	23 1672
				2,0	232	1072
HOBBY						
Astronomer	81	90	81	72	67	391
Color Paint & Print	36	36	36	31	29	168
Lottery	28	23	19	14	11	95
Expert Maps	89	98	98	98	91	474
Puzzles & Mazes	22	27	27	22	20	118
10 Best Fortune	51	45	29	19	11	
Personal Roots	28	23	19	14	11	155
Pet Care	45	54	49			95
Animator	26	40	40	45	38	231
HOBBY Subtotal	406	436	398	35 350	32 310	173 1900

AMORTIZATION SUMMARY (\$000)

IMPROVEMENT	1993	1994	1995	1996	1997	Total
Common Knowledge	41	46	41	0.7		
Personality Exprt	27	32	41	27	25	180
Dos Tutor	20		27	22	20	128
Perfect Typing	20	15	9			44
Expert Will		15	9			44
Travel Planner	18	18	18	13	12	79
	66	80	88	88	74	396
IMPROVEMENT Subtotal	192	206	192	150	131	871
BUNDLES						
Home Pack	182	200	166	166	120	
Family Pack	12	7	5	100	136	850
Discovery Pack	37	37	31	22		24
Home Improve Bundle	8	8		23	20	148
Home Graphics Bundle	7		5			21
Family Fun Bundle	,	10	11	11	. 12	51
Home Bus. Bundle	0	8	7			23
BUNDLES Subtotal	200	10	11	11	12	51
BONDES SUBCOLAI	261	280	236	211	180	1168
MS/DOS Subtotal	1269	1312	1191	986	853	5611

AMORTIZATION SUMMARY (\$000)

MACINTOSH	1993	1994	1995	1996	1997	Total
HOME						
Home Design	56	62				
Landscape Design	34	63	68	59	53	299
Office Design	23	39 20	34	24	19	150
Expert Writer	28		18	16	12	89
HOME Subtotal	141	25 147	22 142	20 119	16 100	111 649
новву						
Expert Astronomer	51	63	56	59	53	202
Color Paint	113	114	113	109	95	282
HOBBY Subtotal	164	177	169	168	148	544 826
MACINTOSH Subtotal	305	324	311	287	248	1475
WINDOWS						
HOME						
Money Manager	14	21	24	30	31	120
Home Design	24	32	38	42	44	180
HOME Subtotal	38	53	62	72	75	300
WINDOWS Subtotal	38	53	62	72	75	300
GRAND TOTAL	1612	1689	1564	1345	1176	7386



GOODWIN, PROCTER & HOAR LLP

COUNSELLORS AT LAW
EXCHANGE PLACE
BOSTON, MASSACHUSETTS 02109-2881

TELEPHONE (617) 570 1000 TELECOPIER (617) 227 8591

October 1, 1996

Mr. Mark D. Kaeppel Internal Revenue Service 7771 W. Oakland Park Blvd., Suite 225 Sunrise, Florida 33351

Re: Expert Software, Inc.

Dear Mark:

As requested, enclosed please find copies of the interview notes pertaining to the onsite interviews mentioned on page I-1 of the appraisal and listed in Appendix C.

Very truly yours,

Robert G. Kester

cc: Howard A. Cubell, Esq.

175183.b1

GOODWIN, PROCTER & HOAR LLP

Mr. Mark D. Kaeppel October 1, 1996 Page 2

bcc: Mr. Charles H. Murphy
Mr. Burton Grad

175183.b1

Futerview Notes

Kan Cewnier - "/19/92

12 KC - Un Ortride - Srow 72 r plug

10 SC - Operations international?

12" Denni Bilanan - 11".

12" Tim Leavey -

by Product / Sourily - hertonic / projection of Doscriptions from "Cabalog"

Fales breakdown by Retailer

Defi-ti: only Those products
available for delivory on "0/24/92
include; enhance wents but
not avail on new-platforms.

Aux Cowner was fadew workel - Acertralia postsyme - stanted 1981 self femled ... (hooles, records) Agase Thraders (L'uclair) Presonal tecontant Trio (dh wp, spreadfact) Commadore - Toys Rus Tris moved to HS-Dos the entertainment software Ingran + loftsel or distorbutous ground I · Hondelman - Roch Jobber
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entrane to insende whiles man for de ! wavete · Resulters - Compuis, Office Donot, pailed to de wife 8% account for seturns -Bloc purchased in 1990 because of devel of high end acty ply - meded dear pockets - stayed with Bloc sales costs, To discount to Distributors Thetailers, or in production touts .

Devais Gilman - open ung Permany supoliens Aucer Daka Technology Cost of fales -Printing Park calle Scort / dishette inventorying distribution Kit + thousand ways + returns (6%) Tropical Poper Box why would variable costs incurate Gran Sale, differen between tigh priced os des returns low priced

Gran Sales

Les return

Les priced praducts

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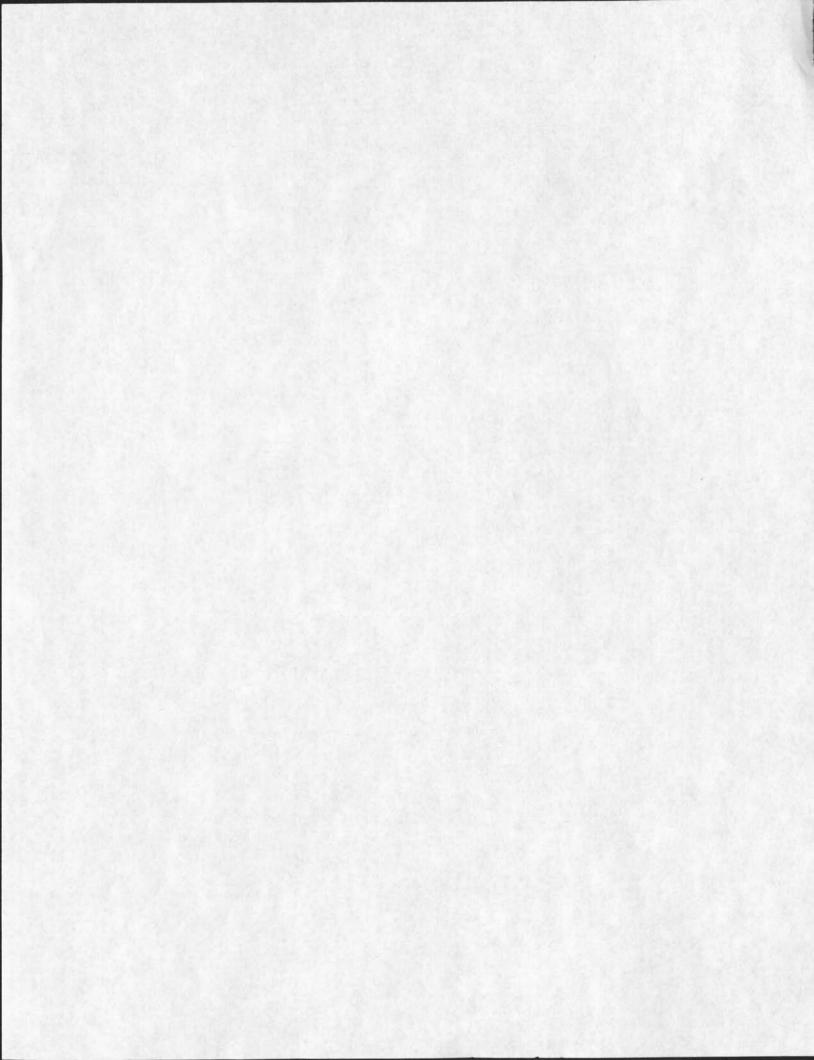
Two way break on Costs

tigh low poiced high prised

on fales
Mary reals

11/19/92 Donna Raynor, Thun heavy 70M MS-DOS markines a 1st time buyons # of avail MS-DOS will grow # of 15thing MS-DOS buyers be good - Hably also good Ples Frepronement - magter Phonton Eycle on entertainment but jour Cycle on typing + DOS-To tor Builles soler effermes - belovier, will drag coming stay The see Windows wilky wooder like DOS MAC - Sent large amount of on MAC business Mac Connecti + Hac Wandhouse neuclanding & is adverting & Electronne Li Atilutu

List of Documentation + Legent Makenials (Conquernol) Ms-DOS 2-51/4 + 1-31/2 maybe 2 31/2 User manuel - 25 - 100 Mgs Musica wood l'auce repistrate Cond catalog - can over by wear ?-Bulletin Board & Voice
America on huis
Prodigy
Computarie Tech support: 900 # 500 1- auni . 40 each add account changing to Cr. + Cr. 5 FAX - free muil - " Rullati Boomer Form Auto Voice support - aust frequents lesp screens in propones



Expert Software 8/24/96 Bob Kesten - Does Expert land Logs for after 26 magnams? NO - get actual info on what happened - sals by modult over next in years. 305-569-1500 - fox vegraces into to Keeter minutes

BURTON GRAD ASSOCIATES, INC. 235 MARTLING AVENUE TARRYTOWN, NEW YORK 10591 (914) 631-5471 FAX: (914) 631-1164

E-MAIL: BURTGRAD@AOL.COM

Date:

October 1, 1996

Attorney Work Product

To:

Bob Kester

From:

Burton Grad Buclo / Las

Subject:

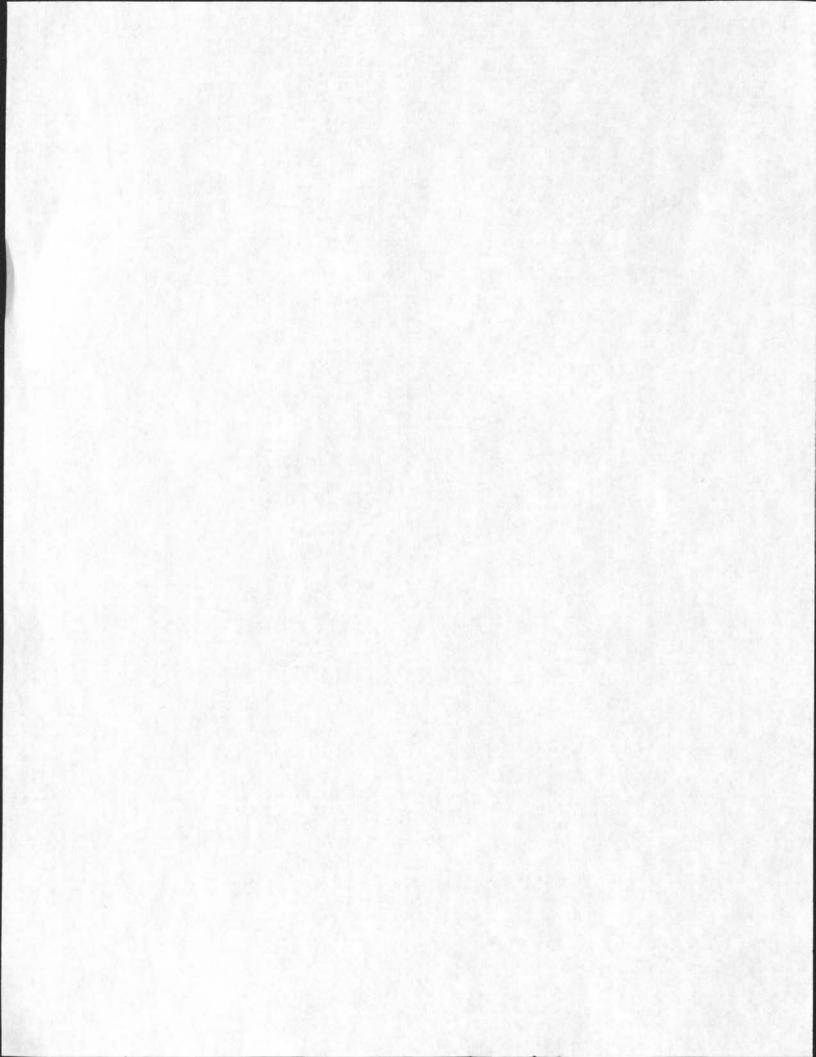
IRS Questions Re Expert Software Valuation

Reference: Your letter of September 11, 1996

In response to Mr. Kaeppel's requests for information to be provided regarding the number of lines of code, etc.:

- The only information which was obtained from Expert Software regarding lines of code, language and data base was included in Appendix G-2 of the report. We believed that the selected 8 programs were reasonably representative of the 39 programs which were being actively marketed as of the date of the Valuation Study.
- During the valuation process, I determined that, in this case, the cost of development was
 not relevant to the value of the software, except as a rough measure of the ease of entry
 by a competitor. The competition factor was taken into consideration in forecasting unit
 sales and in establishing expected unit prices. Therefore, the information in Appendix G-2
 was not used in the valuation and no request was made to get the lines of code, language
 or size of data base for the other 31 programs.
- As a result of the current IRS request, I checked with Expert Software to see if there was
 any simple way to obtain this information on the programs as they existed in November
 1992. The response was that this information was not available, nor could it be readily
 reconstructed.
- All of the programs were developed by third paties on a royalty basis.

I suggest that this item need not be pursued further since it would not affect the value of the products.



Expert Software Interview Notes - 11/19/92 Coral Gables, Florida

Scheduled Interviews

- · Ken Currier CEO "Mr. Outside" growth and planning
- · Sue Currier President Operations and International
- · Dennis Gilman Director of Operations
- Donna Raynor National Sales Manager
- Tim Leary VP Sales and Marketing

Ken Currier

- · Rolling fixes and enhancements--not replacement versions
- By product/family -- historic/projected sales
- · Descriptions from "catalog"
- · Sales breakdown by distributor/retailer
- Definition: Only those products available for delivery on 10/24/92 including enhancements but not including availability on new platforms

Sue Currier

- Started Softsync in 1981
 self-funded...
 marketing and publisher (books, records) background
- Products
 - Space Invaders (Sinclair)
 - Personal Accountantant
 - Trio (db, wp, spreadsheet) on Commodore -- sold through Toys "R" Us
 Trio was then moved to MS-DOS
 - Like entertainment software
 Ingram and Softsel as distributors
- · Channels
 - ► Handelman -- Rack Jobber -- Sears, Target
 - Software distributor -- Ingram, Merisel, Softsel
 - Resellers--CompUSA, Office Depot, Egghead
- 8% accrual for returns
- Bloc purchased in 1990
- Because of development of high-end accounting package, needed deep pockets; Ken and Sue stayed with Bloc
- No significant change expected in sales costs, % discount to distributors and retailers, or in production/shipping costs.

Side Note: Should I include rebuilds of existing products -- where function/packaging does not change but products are refreshed?

Dennis Gilman -- Operations Manager

Cost of Sales

- · Printing
- · Packaging
- Duplication
- · Kit and Shrink wrap
- + returns (6%)

Primary Suppliers

· American Data Technology

Performs service cost/diskette inventorying distribution

- · Bellah printer
- Tropical-paper box

Why would variable costs increase?

Gross Sales less returns = Net Sales

Cost of sales

Expenses

· Development:

Product Managers Computer Costs? No Testing - No Documentation

- · Marketing/Sales
- G&A

Two-way break on costs

Low Priced High Priced

Cost of Sales Marketing & Sales

· Differences between high-priced vs. low-priced products

Chg in Cost of Sales - yes Chg in Development - no Chg in M/S - yes Chg in G&A - no

Donna Raynor, Tim Leary

- 70 million MS-DOS machines; most users appear to be first-time buyers
- # of available MS-DOS will grow
- # of first-time MS-buyers will grow
- Life cycle on Home category should be good -- Hobby also good
- Personal Improvement -- may be shorter cycle on entertainment but good cycle on typing and DOS-Tutor
- Bundles
- Expect Windows to grow over next 1-2 years
- Sales expenses --- salary allocations will drop
- Commissions will stay the same
- Windows marketing model like DOS
- Mac -- spent large amount of launch money; but marketing cost ratios will drop on Mac business
- Mac Connection and Mac Warehouse for distribution
- Merchandising \$ vs. advertising \$
- Electronic distribution

List of Documentation and Support Materials for Products

Compressed

MS-DOS

2-5 1/4" + 1 or 2 3 1/2"

Mac

3 1/2

User manual 25-100 pages Shrink wrap license Registration card Catalog -- can order by mail

Bulletin Board

America OnLine

Prodigy

Compuserve

Tech Support: 900 # \$5 first minute, 40¢ each additional minute; changing to \$2.50 and 50¢

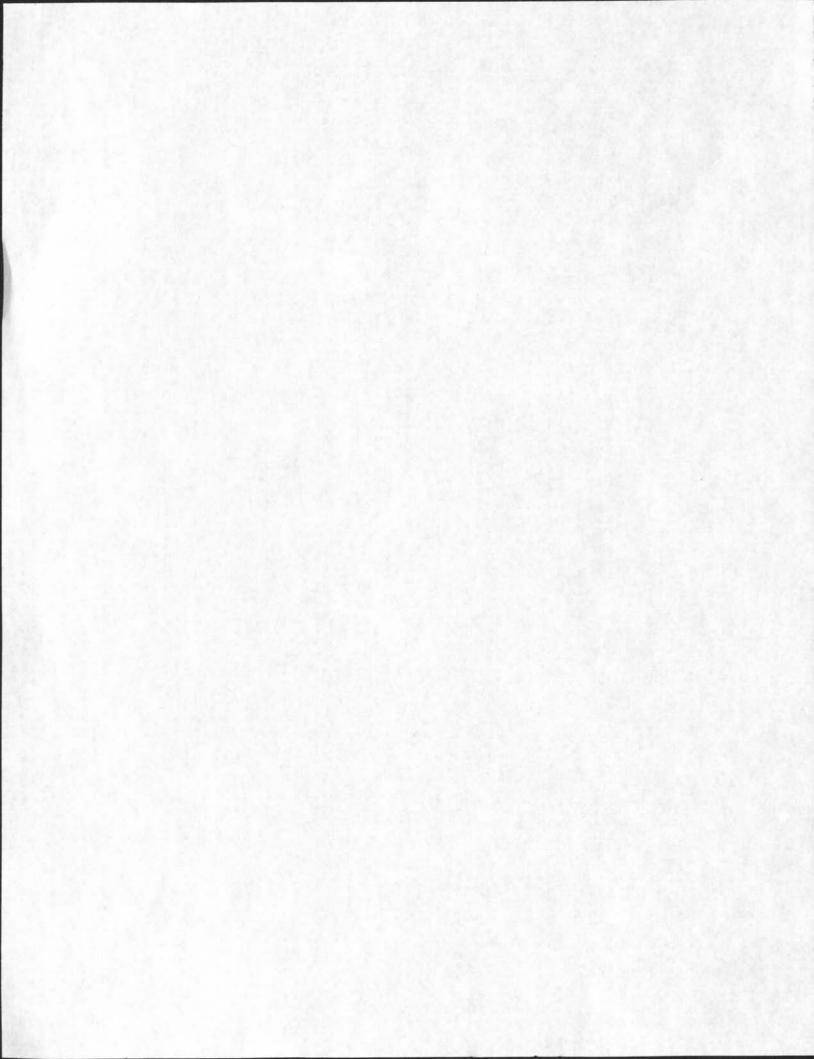
Fax - free

Mail - free

Bulletin Board forum

Auto Voice support -- most frequently asked questions

Help screens in most programs



GOODWIN, PROCTER & HOAR LLP

COUNSELLORS AT LAW
EXCHANGE PLACE
BOSTON, MASSACHUSETTS 02109-2881

TELEPHONE (617) 570 1000 TELECOPIER (617) 227 8591

September 11, 1996

Mr. Burton Grad President Burton Grad Associates, Inc. 235 Martling Avenue Tarrytown, New York 10591

Re: Expert Software, Inc.

Dear Burt:

Thank you for calling me from your vacation today. Enclosed is a proposed agenda for the meeting prepared by Mark D. Kaeppel, the IRS Engineer. Of course, we should feel free to depart from this proposed agenda or revise it as necessary to convey the appropriate information and arguments to the IRS Engineer.

Mr. Kaeppel has also requested that the following be provided as soon as possible:

- Number of lines of code, software language, and the size of any related database for the software products listed in the Burton Grad appraisal, except those already listed in Appendix G-2; and
- Copies of the interview notes pertaining to the on-site interviews mentioned on page I-1 of the appraisal and listed in Appendix C.

Please let me know if these items are available.

The meeting should last about one-half of a day and likely will be held in late October either at your offices in Tarrytown or ours in Boston. In addition to Mr. Kaeppel, I expect that at least one other IRS official will attend the meeting.

Any agreements or statements relating to your services should be sent to Charles Murphy, Chief Financial Officer, at Expert.

GOODWIN, PROCTER & HOAR LLP

Mr. Burton Grad September 11, 1996 Page 2

Please give me a call at your convenience next week to discuss appropriate preparation for the meeting and the items requested by Mr. Kaeppel.

Sincerely,

Robert G. Kester

RGK:dd Enclosure

cc: Mr. Kenneth P. Currier

Mr. Charles Murphy Mr. Mark Novell

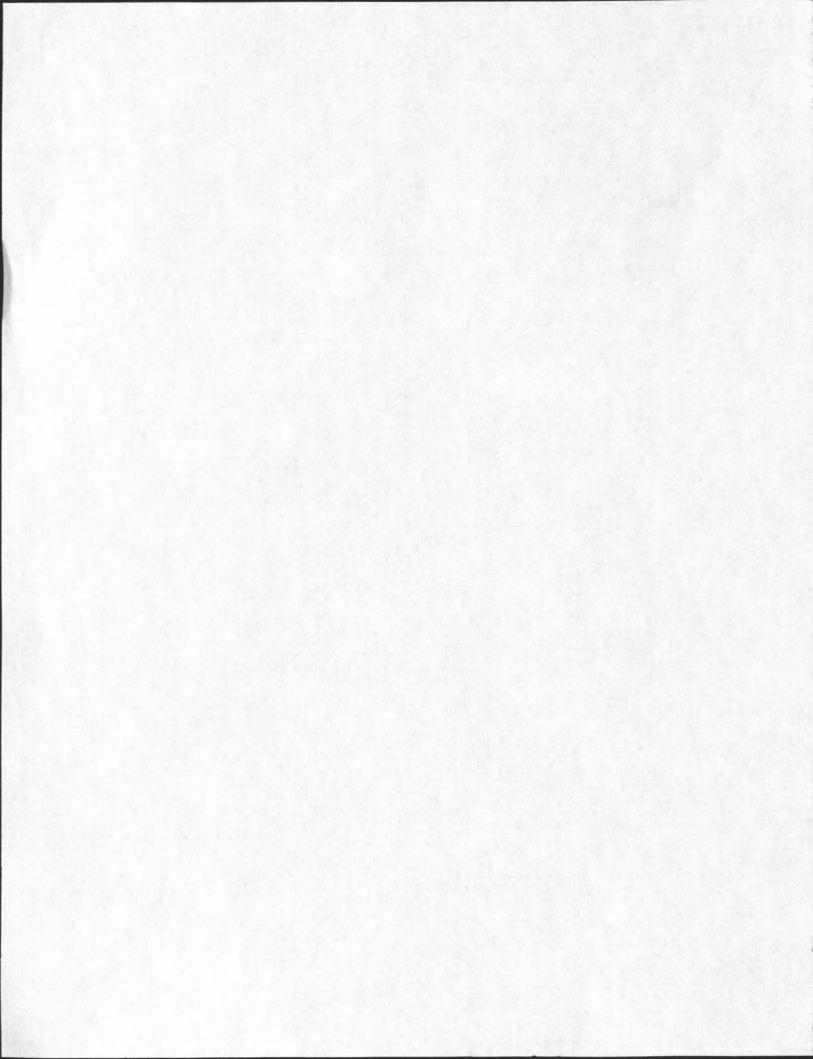
Howard A. Cubell, Esq.

John J. Egan, Esq.

172765.b1

Agenda for Meeting with Burton Grad Associates

- 1. Discuss appraiser's opinion concerning goodwill.
- Discuss the return on capital charges.
- Discussion of trained personnel, established marketing and distribution channels.
- Page II-3 of the appraisal discusses the obsolesce of the products, discuss further.
- Page II-3 of the appraisal report states "use of distributors has some impact on Expert Software's gross revenues, but has also reduced its operating costs." Quantification of these impacts.
- Page II-4 of the appraisal discusses the products code, further discussion.
- 7. Page II-5 of the appraisal, the appraiser didn't consider the value of products under development, why?
- 8. Page III-1 of the appraisal, the appraiser didn't use the reconstruction cost, Why?
- The appraiser omitted the 11/92 to 12/92 revenues from their projections, discuss.
- Page III-2 of the appraisal states that independent sources were reviewed by the appraiser, What were these.
- 11. Page III-2 of the appraisal states that "discussions were held regarding the consumer software market based on Expert Software's experience..." Need to review notes of these discussions
- 12. Page III-3 of the appraisal states that the marketable economic life for the products was analyzed. How was this done and review the supporting documentation. How was the actual life of each product taken into account.
- 13. Page III-3 of the appraisal states that the revenue ratio method was used for amortization, why?
- 14. Page IV-1 of the appraisal, the appraiser states that DOS software would be the revenue generator for the next 5 years, discuss.
- Page IV-5 of the appraisal, the appraiser uses an 8% discount rate, discuss.



BURTON GRAD ASSOCIATES, INC.

235 MARTLING AVENUE TARRYTOWN, NEW YORK 10591 (914) 631-1129 (914) 631-1164 FAX

September 25, 1996

Mr. Charles Murphy
Chief Financial Officer
Expert Software, Inc.
800 Douglas Road
Suite 750
Coral Gables, Florida 33134

Dear Charles

Burton Grad Associates, Inc. (BGAI) has been requested by Howard Cubell of Goodwin, Procter & Hoar LLP to provide follow-on consulting services regarding an IRS inquiry into Expert Software's valuation of intangible assets acquired from Bloc Development as of October 24, 1992.

These services, as currently identified, will be to provide detailed explanations of the BGAI Valuation Study completed in December 1992. Specific questions have been raised by the IRS Engineer (see attached list). Other information requested by him includes:

- Lines of code, etc. for all of the Expert Software products, programs and databases as
 of the acquisition date.
- Copies of my interview notes

We will provide this additional information, if available, with your approval.

This project has been initiated by BGAI as of September 17, 1996 and will be completed when you have informed me that no further services are required.

Burton Grad's time will be billed at his regular rate of \$2,000 per day plus any authorized expenses such as travel, accommodations, express delivery and telephone/fax.

The initial work will take 1-2 days for review of files (reports, analyses, source documents) and preparation for the meeting with the IRS Engineer (expected to be one-half day to one day in late October). The total number of days required will depend on the follow-on activities requested as a result of the initial meeting. Any additional time beyond three days will require your prior approval and authorization.



Mr. Charles Murphy Page 2 September 17, 1996

Enclosed is an invoice for \$4,000 as an advance payment against the planned consulting services. An invoice will be sent each month for actual time spent plus authorized expenses incurred. The advance payment will be deducted from the final invoice.

All information presently in BGAI's possession and any new findings or materials will be treated as confidential by BGAI and will not be disclosed to any third party without written authorization from Expert Software. All work done under this agreement will be considered as "Attorney Work Product."

To this end, by signing this agreement letter, Expert Software authorizes BGAI provide any and all documents and information to its attorneys, Howard Cubell and Robert Kester of Goodwin, Protecter & Hoar LLP, including any and all materials supplied previously to BGAI by Expert Software and any notes, analyses and reports prepared by BGAI in fulfilling its original valuation assessment.

If this project proposal is satisfactory, please sign below to authorize BGAI to proceed with the planned activities regarding the IRS in conjunction with Howard Cubell or other designated attorneys from Goodwin, Procter & Hoar LLP or any accounting personnel designated by Expert Software.

Sincerely,	This agreement is approved for Expert Software, Inc.		
Ducton Grace	by		
Burton Grad Call	, _	Signature	
President			
BG:3159		Name	
cc: Howard Cubell, Esq.			
Mr. Ken Currier			
Robert Kester, Esq.		Title	
		Date	

Agenda for Meeting with Burton Grad Associates

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BURTON GRAD ASSOCIATES, INC.

235 MARTLING AVENUE TARRYTOWN, NEW YORK 10591 (914) 631-1129 (914) 631-1164 FAX

Expert Software Inc. 800 Douglas Road North Tower #355 Coral Gables, Florida 33134-3128

Attention: Mr. Charles Murphy

Invoice #: 2788

September 25, 1996

Project #: 236-2

INVOICE

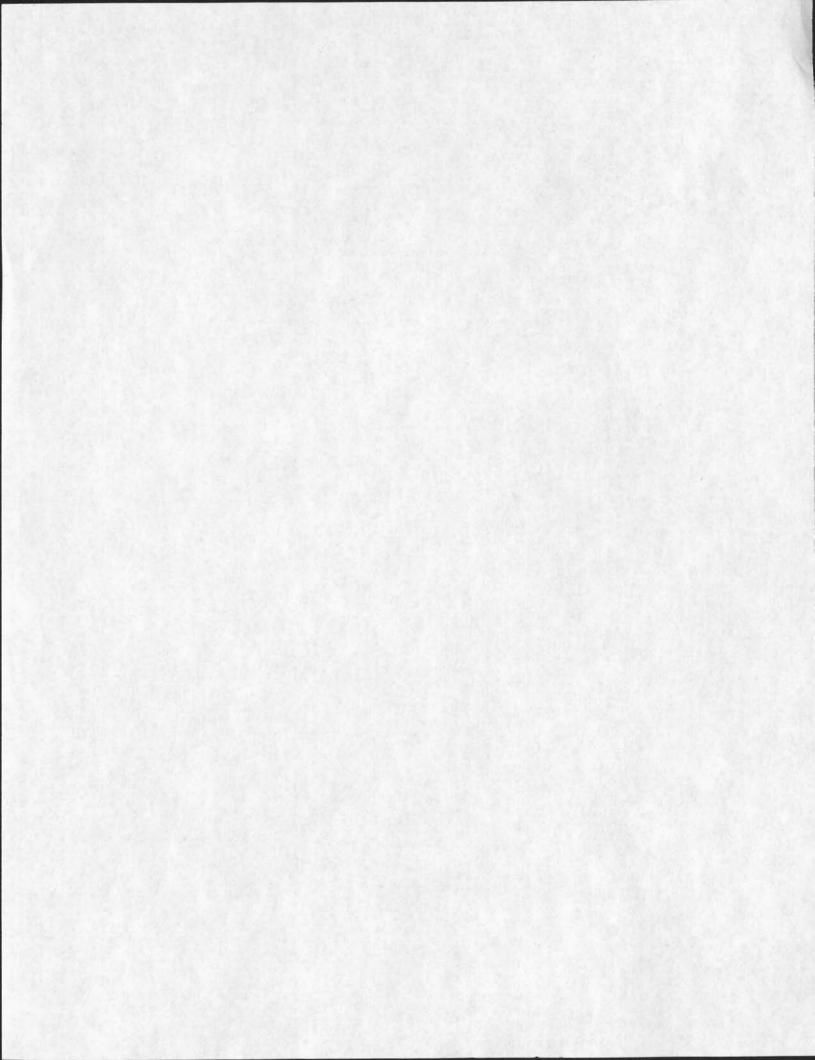
Advance payment on consulting services re Internal Revenue Service inquiry on Valuation of Intangible Assets as of October 1992

\$4,000

INVOICE DUE UPON RECEIPT

invexp





BURTON GRAD ASSOCIATES, INC. 235 MARTLING AVENUE TARRYTOWN, NEW YORK 10591 (914) 631-5471 FAX: (914) 631-1164

E-MAIL: BURTGRAD@AOL.COM

Date:

September 24, 1996

Attorney Work Product

To:

Bob Kester

From:

Burton Grad

Enclosed are my interview notes and personal notes taken during the November 19, 1992 meeting in Coral Gables, Florida at Expert Software headquarters.

A copy of the original handwritten notes are enclosed and a typewritten version which has been slightly edited for readability and clarity.

Expert Sophume

Futerview Notes

Ken Cevrier - Milani - "/19/92

12° KC - Un Outside - Soon 72 r plug

14° SC - Operations international?

12° Denni Bilman - 11° ...

15° Doma Raynor
15° Tim Leavey -

o rolling fixes and enhancements "not replacement versionis fales

By Product / Denily - historic / projectual a

Doscriptions from "Cabalog"

Fales breakdown by Retailer

Defi-ti: only Those products

available for delivery on 10/24/92

include; enhance wents but

not avail on new platforms.

Aux Curver was fadew worded - Acertralia postryne - stanted 1981 self femiled ... many + publishers (booles, records) Aprece moders (Linclain) Personal terountant Trio (dh wp, suredsheet) Commodore - Toys R'us This moved to MS-Dos tike enter teinment softworm Ingran + roftsel or distributous groved of · Handelman - Lach Jobber -Acers, Tang at & module rebuild. · Nostravoue dest e wave to product of when for dir part de are · Resulters 6 Coup with, Office Donot, Egg bead 8% account for seturns -55% Bloc purchased in 1990 because of devel of high end accty ply - medest deap pockets - stayed with Bloc sales costs, To discount to Distai buton of Retailers, or in production costs .

Dennis Gilman - ozur mg Primary supaliers Aurer Daka Technology Lost of falas -Printing Padraging Dupli cation (perforaes service cost / dishette inventorying distribution Kit + Shorah ways + retrons (6%) - Bellah - printer - Tropical Poper Box why would variable costs incurre Gran Jales defferen betreen low priced os les returns madents = Tet ret. chy in Gos - yes Nort of fales -Chy in Deal - No Development -Chigai H+S - yes Red ugos Conjunte Costs : (NO) chy ~ 6+4-No Testing - No Documentalu -(G+4) (Mury Joles -Two way break on Corts high priced high priced en fales
Murg r fales

Donna Raquer, Then heavy

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most users appear to be

12 time buyons

of avail MS-DOS will grow
of 15thine MS-DOS buyens

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Plus Frepreneuent - may be Phonter Eycle on entertainment but good Cycle on typing + DOS-To tor

Budles -

expect Windows to from 1-2 year.

Soles expecused - felovier, will door

Windows whey would like DOS

MAC - Spent longs amount of

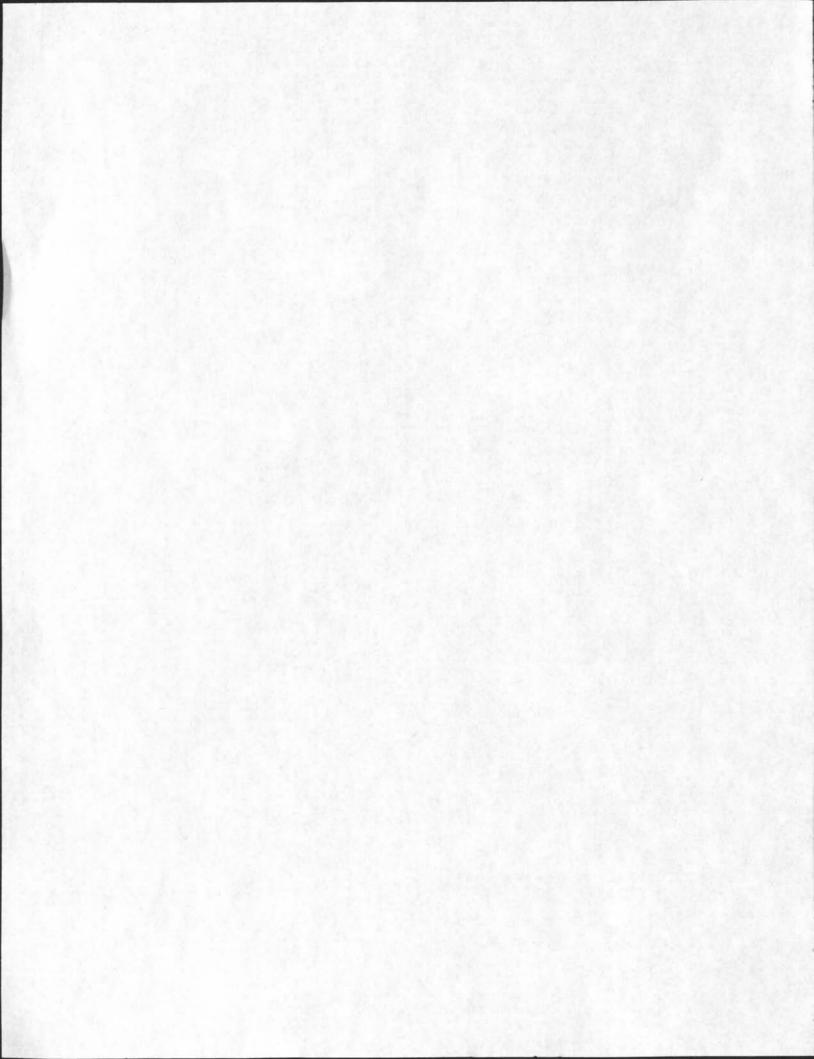
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on MAC benium

Mac Connect + Mac Wandrowne neer chandring & or advection; & Electronic Listrilution

Leit of Downentate: + Leggent Makenials (Congressed) TMS-DOS 2-51/4 + 1-31/2 may be 2 User manuel - 25 - 100 pgs Musica wood l'auce refistrate Cord catalog - can order by wear ?-Bulletin Board flores Prodigy Computerse 50 1- am Tech support: 900 # . 40 each odd account changing to 2.50 + .50 FAX - free muil - " Rullet Board Form Auto Voice support - aunt frequents lesp screens in proposes.



BGAI NPV Calculation Approach

· No Inflation

Cost of money - 6% prime rate plus 2%

Tax rate 40%

\$2 million to acquire receivables

- · Recognize revenue when invoiced; invoice on shipment
- · No soft cap/amort on software development
- Bad debt 1/2%-2% is ample, but reserving all more than 30 days beyond due date
- Profit Model

DOS

Windows/Mac

Revenues

Cost of Sales

Marketing

Sales

Development

Royalties

G&A

Executive costs

Pre-Tax Profit Margin

Will these margins change over time?

Launch costs

Replacement costs

· Revenue Projections

Revenue Projections

1993 1994 1995 1996 1997

MS-DOS

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Mac/Windows

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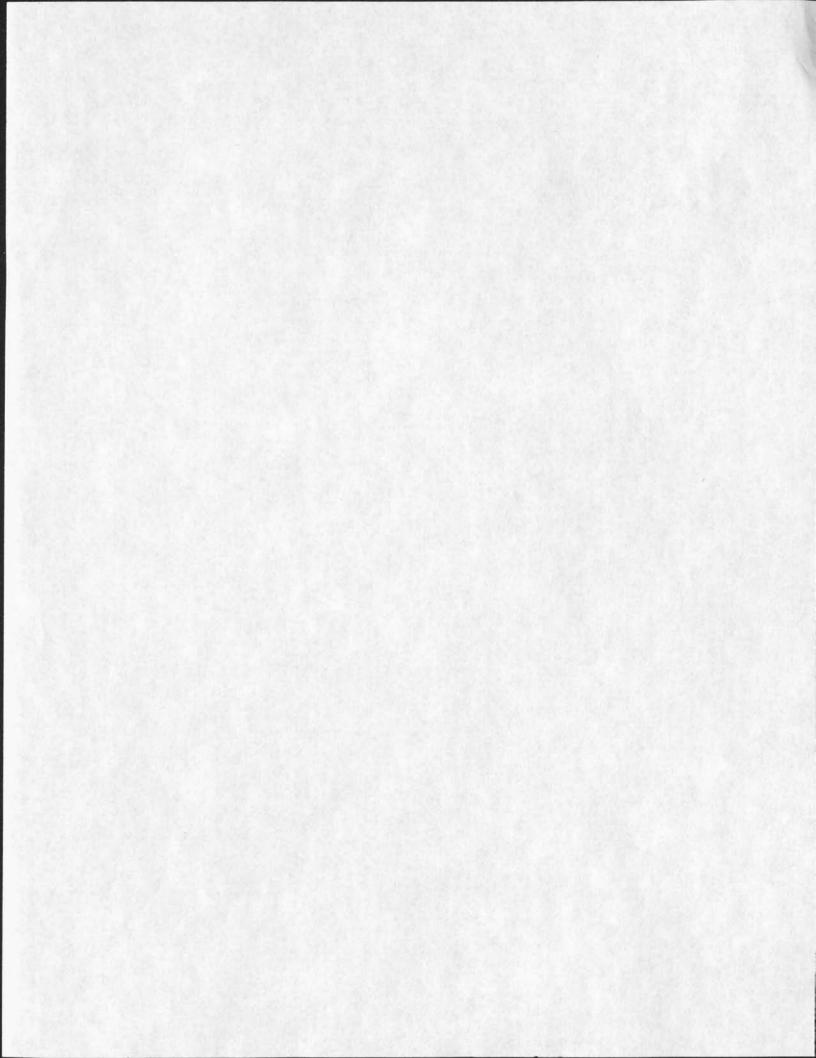
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no Inflation -24 6 > Cost of anovey- 6% prime rate + 2%. acque edecisable x recognize when invoiced; (when they went x no soft can / aemont con sopt devel

A Bed debt - 270 is ample but recoving over
all mone Than 30 days
beyond dere Windows Cost Model - (%) Dos MAC e of fales MKTG Sales Devel Royaltos G+ A Exec Putax Refit keorym -> will Then warging change over time. - Lounch costs - replace costs Revenue Projection 1993 94 91- 96 97 MS-DOS MAC (windows



GOODWIN, PROCTER & HOAR LLP

COUNSELLORS AT LAW
EXCHANGE PLACE
BOSTON, MASSACHUSETTS 02109-2881

TELEPHONE (617) 570 1000 TELECOPIER (617) 227 8591

June 3, 1996

CK Let fortwee 7:100

Mr. Burton Grad, President Burton Grad Associates, Inc. 235 Martling Avenue Tarrytown, N.Y. 10591

Re:

Expert Software, Inc.

Dear Burton:

Thank you for the very helpful information you provided relating to your 1992 appraisal.

The IRS agent has requested that Expert Software provide the information supplied to Burton Grad Associates, as indicated on Appendix B of the appraisal. Could you please let me know whether you still have these documents?

A copy of Appendix B is enclosed. Thank you for your continued assistance in connection with the audit.

Very truly yours,

Robert G. Kester

RGK:dd Enclosure

cc:

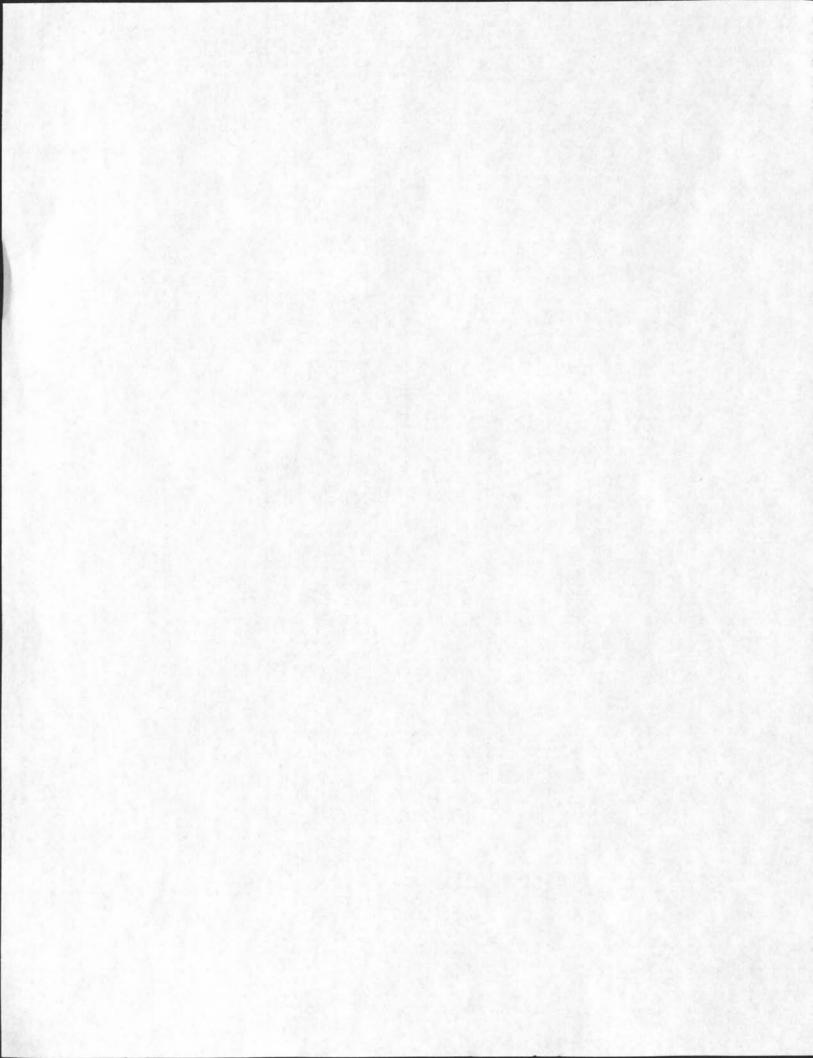
Howard A. Cubell, Esq.

Kenneth P. Currier

161357.b1

Source Information Received

- Business Plan from Expert Software, Inc. related to plans after acquisition (strategy, products, markets, technology, financials)
- 2. Expert Software financial history up to the acquisition date (revenue and cost breakdowns)
- Expert Software product unit sales and revenues for the past three years.
- 4. Expert Software revenue recognition, software capitalization and amortization policies
- 5. List of major Expert Software distributor agreements with key terms and pricing structure
- 6. List of Expert Software suppliers and third party developer agreements; royalty plans for each
- 7. Expert Software organization chart and personnel lists as of acquisition date and at present (with current assignments)
- 8. Brief product descriptions for Expert Software products
- List of Expert Software products with lines of code and language plus db size
- 10. List of Expert Software documentation and support materials
- Expert Software distributor list with revenues received by year (new sales, returns) for last three years, by product or product group
- 12. Expert Software market analyses and competitive analyses for various products/marketplaces
- 13. Acquisition agreement with necessary schedules, exhibits and related agreements
- 14. Analysis and business projection material prepared by investors to support acquisition of Expert Software products, rights, licenses, etc.



BURTON GRAD ASSOCIATES, INC.

235 MARTLING AVENUE TARRYTOWN, NEW YORK 10591 (914) 631-1129 (914) 631-1164 FAX

June 13, 1996

Mr. Robert G. Kester Goodwin, Procter and Hoar Exchange Place Boston, MA 02181

Dear Bob:

In response to your further request dated June 3, 1996 and based on the written authorization from Ken Currier, CEO of Expert Software, Burton Grad Associates, Inc. (BGAI) has enclosed copies of all of the items as listed in Appendix B.

If you have any questions, please give me a call.

Sincerely,

Burton Grad

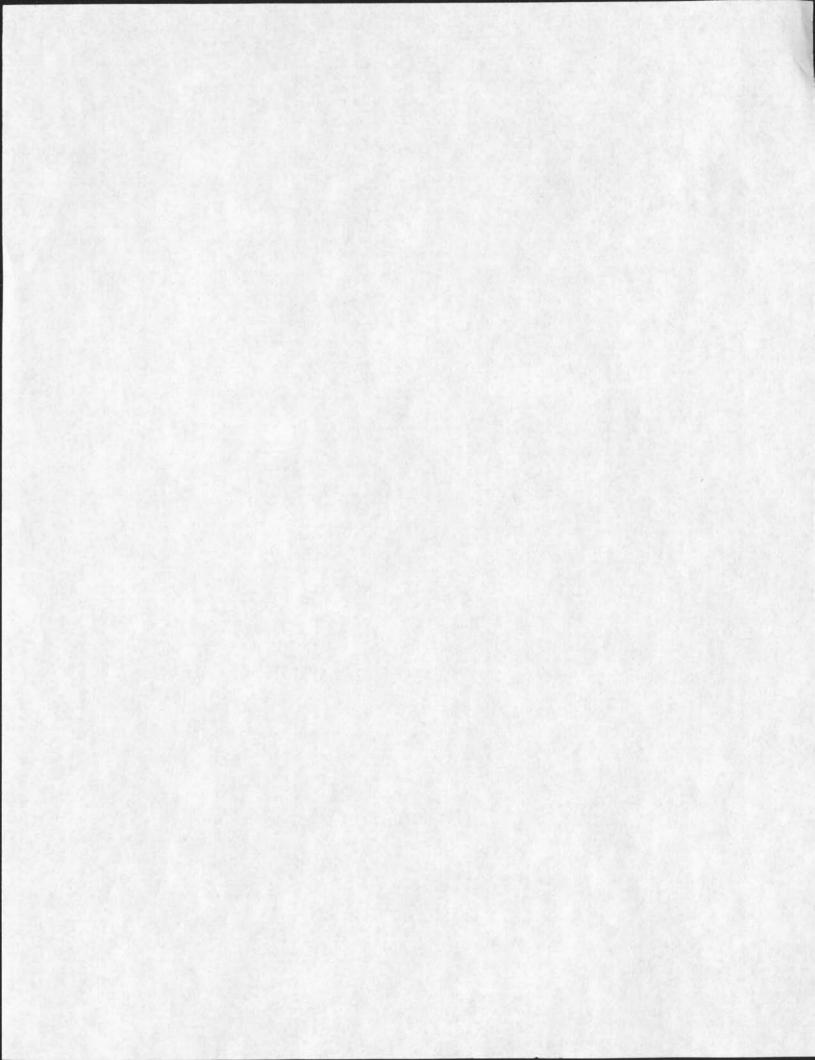
Enclosures BG:2956

cc: Ken Currier (letter only)



Source Information Received

- Business Plan from Expert Software, Inc. related to plans after acquisition (strategy, products, markets, technology, financials)
- Expert Software financial history up to the acquisition date (revenue and cost breakdowns)
- Expert Software product unit sales and revenues for the past three years.
- 4. Expert Software revenue recognition, software capitalization and amortization policies
- 5. List of major Expert Software distributor agreements with key terms and pricing structure
- 6. List of Expert Software suppliers and third party developer agreements; royalty plans for each
- 7. Expert Software organization chart and personnel lists as of acquisition date and at present (with current assignments)
- 8. Brief product descriptions for Expert Software products
- 9. List of Expert Software products with lines of code and language plus db size
- 10. List of Expert Software documentation and support materials
- Expert Software distributor list with revenues received by year (new sales, returns) for last three years, by product or product group
- 12. Expert Software market analyses and competitive analyses for various products/marketplaces
- Acquisition agreement with necessary schedules, exhibits and related agreements
- 14. Analysis and business projection material prepared by investors to support acquisition of Expert Software products, rights, licenses, etc.



Expert Saftware weit litr from Expent 57.4 Loher G. Kester Goodeven, Procter and HOAR Exchange Place Boston, MA 02181 617 570-1681 617 227-8591 FAX Deface sending, Expert Afterne will sent letter to proceed. what deile / what forwards BGATE val mag Frent madels I just muchow





Date 5/14/96

From:

Ken Currier Volce: (305) 569-1200 Fax: (305) 443-0786 800 Douglas Road **Executive Tower** Coral Gables, FL 33134 To:

Burton Grad Burton Grad Associates, Inc. 235 Matling Ave Tarrytown NY 10591 Phone: 914-631-1129 Fax: 914-631-1164

Message

Burt,

Page 1 of: 2

See attached.

May 13, 1996

Burton Grad Burton Grad Associates, Inc. 235 Matling Ave. Tarrytown, NY 10591

Dear Burt,

This letter authorizes you to release printed and electronic files, reports and other information to our counsel, Goodwin Proctor and Hoar as may be requested by Howard A. Cubell or Robert G. Kester.

Thank you for your cooperation in this matter.

Ken Currier

Sincerely

Chief Executive Officer

cc: Robert G. Kester Charles Murphy