CIDCO iPhone™

Getting Started

EMAIL

INTERNET

VOICE MAIL

YELLOW PAGES

MOVIES

IMPORTANT SAFETY INSTRUCTIONS

- ❑ Read and understand all instructions.

- ❑ Follow all warnings and instructions marked on the telephone.

- ❑ Unplug this unit from the wall outlet before cleaning. Do not use liquid or aerosol cleaners, just use a damp cloth for cleaning.

- ❑ Do not use this unit near water. For example, do not use near a bath tub, wash bowl, kitchen sink, laundry tub, in a wet basement, or near a swimming pool.

- ❑ Do not place this unit on an unstable cart, stand or table. It could fall causing serious damage or impeding operation.

- ❑ Never place this unit near or over a radiator or heat register.

- ❑ Only operate this unit using the type of power source listed on the marking label. If you are not sure of the power supply of your home, consult your dealer or local power company.

- ❑ Do not overload wall outlets and extension cords as this can result in the risk of fire or electrical shock.

- ❑ Never push objects of any kind into this unit as they can touch dangerous voltage points or short out parts that could result in a risk of fire or electrical shock.

- ❑ Take the unit to a qualified technician when it requires repair work or service. To reduce the risk of electrical shock, do not disassemble the telephone. Opening or removing covers can expose you to dangerous voltages or other risks. Incorrect re-assembly can cause electrical shock during subsequent use.

- ❑ Unplug this unit from the wall outlet and refer servicing to qualified service personnel under the following conditions:

  - ∎ If the power supply cord or plug is damaged or frayed.

  - ∎ If liquid is spilled into the unit.

  - ∎ If the unit is exposed to rain or water.

  - ∎ If the unit does not operate normally by following the operating instructions.

  - ∎ If the unit is dropped or the casing is damaged.

  - ∎ If the unit exhibits a distinct change in performance.

- ❑ Avoid using the unit during an electrical storm. There can be a slight risk of electrical shock from lightning.

- ❑ Do not use the unit to report a gas leak, if in the vicinity of the leak.

SAVE THESE INSTRUCTIONS!

TABLE OF CONTENTS

YOUR NEW *IPHONE*

Congratulations on your new CIDCO *iPhone*. The *iPhone* lets you gain access to the Internet, use electronic mail and other on-line services, as well as providing full telephone functionality.

Your *iPhone* comes with a 13-volt (DC output voltage) AC adapter, a telephone cord, a handset and handset cord, a stylus, and user manuals.
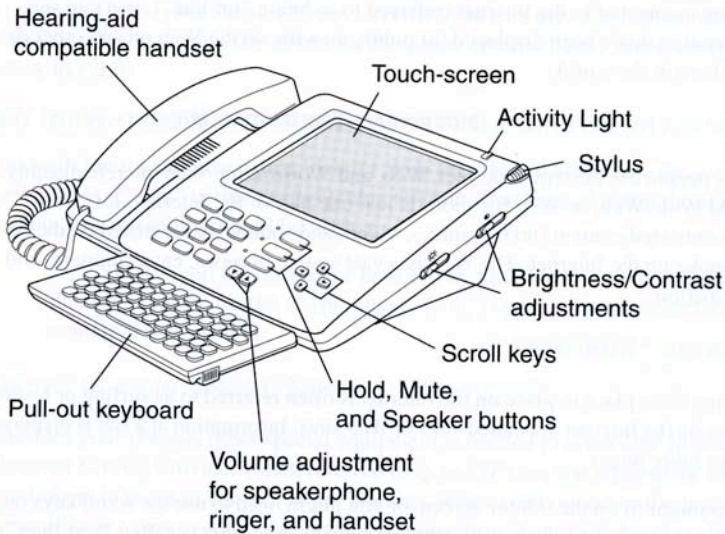
With the CIDCO *iPhone* you can:

❏ Receive *Caller ID* information.

❏ Create a personal directory of names, numbers, and Email addresses.

❏ Listen to *Voice Mail* messages.

❏ Create speed dial keys.

❏ Access custom calling services provided by your local telephone company.

❏ Access the Internet and World Wide Web.

❏ Send and receive Email messages.

❏ Search for topics on the Web.

❏ Access specialized Web services.

❏ Save the address of favorite Web pages.

If You're New to the Internet

This section introduces some terms you may not be familiar with and provides answers to some frequently asked questions about the Internet.

WHAT EXACTLY IS THE INTERNET?

Networks are two or more devices like computers or telephones that can communicate with each other, usually over phone lines or other wires. The Internet is a network of many networks. It provides access to the World Wide Web, or Web for short. When you are connected to the Internet (referred to as being "on-line"), you can see information that's been displayed for public viewing on the Web on any other device, anywhere in the world.

HOW IS THE INTERNET DIFFERENT FROM THE WORLD WIDE WEB?

Many people use the terms Internet, Web, and World Wide Web interchangeably. The World Wide Web, or Web for short, is just one part of the Internet. It is the interconnected content (text, graphics, video, and sound) that is stored on the devices that make up the Internet. The Web is a vast source of news, entertainment, and information.

WHAT IS "SURFING?"

Moving from place to place on the Internet is often referred to as surfing or *browsing*. Places on the Internet are called *sites* or *Web sites*. Information at a site is displayed in one or more *pages*.

Pages might fit on the *iPhone* screen, or you might need to use the scroll keys on your *iPhone* to move the information into the viewing area (this is called "scrolling"). Pages also display *links*—parts of the screen that you can select to go to other Internet places. You can usually tell that something is a link by its appearance; it may be text enclosed in a box, a picture, or a button. On your *iPhone*, you follow links by touching them with your finger or the stylus.

WHAT IS AN INTERNET ADDRESS?

Each site on the Internet has an address that identifies its location and type. This address is also called a Universal Resource Locator (URL). If you know the address of a particular site, you can type it to go there. Most internet addresses look something like:

<div align="center">www.companyname.com</div>

The first part of the address, "www," stands for World Wide Web. The middle part of the address usually is the name of the company or person who owns the site.

The extension,".com" in this case (pronounced "dot com"), tells you what kind of site it is—".com" is for a company or commercial site, ".edu" is an educational institution, ".org" is for an organization, ".gov" is for a government site, ".net" is for an Internet service organization, and ".co" is for companies outside the United States.

WHAT IS EMAIL?

Using Email, or *electronic mail*, is kind of like sending a letter through the post office. Instead of paper and envelopes, you use your keyboard and telephone lines to write your message, then send it to the recipient. You can send Email to and receive Email from anyone in the world who is also connected to the Internet and has an Email account.

When you register your *iPhone*, you are set up with an *Email address*. Just as your name and street address tell the postal carrier where and to whom to deliver your letters and bills, your Email address identifies you as a user and tells other Internet devices where to send your electronic messages. *iPhone* Email addresses typically look like this:

yourname@ispcompany.com

As with Internet addresses that identify Web sites, Email addresses also contain extensions (".com" in this example) that tell you what kind of group the person to whom you're sending Email belongs.

> Tip: You can tell the difference between an Email address and an Internet address by looking for the @ (pronounced "at") symbol. Email addresses always contain the @ symbol.

WHAT IS AN INTERNET SERVICE PROVIDER?

Besides your *iPhone*, other special equipment is needed to access the Internet. An Internet Service Provider (often referred to as an *ISP*) has this equipment and allows customers to use it to connect to the Internet. When you connect to the Internet with your *iPhone*, it uses your ISP to make the connection. Your ISP also provides storage space for your Email messages and other services. Most ISPs charge a flat monthly fee for Internet access. When you register your *iPhone*, you are automatically set up with an ISP in your area.

HOW CAN I LEARN MORE?

Your local library or computer literacy book store has many beginner's guides to the Internet. Once you have your *iPhone* set up and registered, you can use it to see on-line information about the Internet. (You might want to conduct a search on such topics as "Internet" or "surfing.") Your *iPhone Reference Handbook* is another source of information—it contains a glossary of terms you might find helpful.

SETTING UP YOUR *IPHONE*

Connecting Your *iPhone*

Connecting your *iPhone* is a simple four-step process:

❑ Connecting your handset.

❑ Connecting the line cords.

❑ Connecting the AC adapter.

❑ Checking for proper operation.

CONNECTING YOUR HANDSET

1. Insert the long, straight end of the handset cord into the jack at the side of the telephone.

2. Plug the other end into the handset jack.

3. Place the handset on the cradle.

CONNECTING THE LINE CORD

4. Insert the telephone line cord into the telephone jack at the back of the telephone, and plug the other end into a working wall jack.
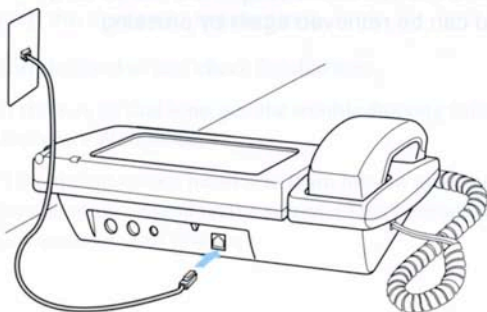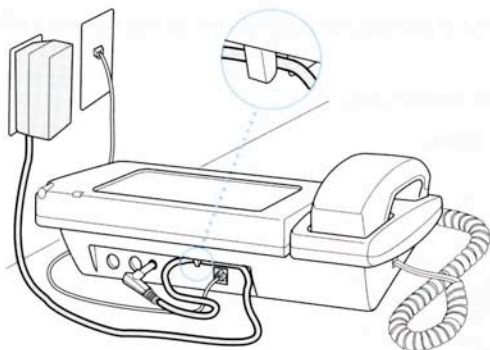
CONNECTING THE AC ADAPTER

5.   Insert the adapter tip into the power jack at the back of the telephone, and plug the AC adapter into a wall outlet.

⚠ CAUTION

Use *only* the CIDCO AC adapter (13-volt DC output) supplied with the *iPhone*. Incorrect polarity or voltage from non-CIDCO adapters or from adapters supplied with other CIDCO products can seriously damage the *iPhone*. Use of an incorrect adapter voids your *iPhone* warranty.

6.   Snap the cord of the AC adapter into the catch near the line cord jack. This catch prevents the AC adapter from being pulled out of the plug.

NOTE

If the AC adapter becomes disconnected from your *iPhone*, or there is a power failure, stored names, numbers, and Email addresses are preserved. However, Call Log information and Email headers might be lost (Email messages are stored on a remote computer and can be retrieved again by pressing

 .)

CHECKING FOR PROPER OPERATION

7. Check your *iPhone* screen. The first time you connect it to power, the *iPhone* displays an introduction screen.
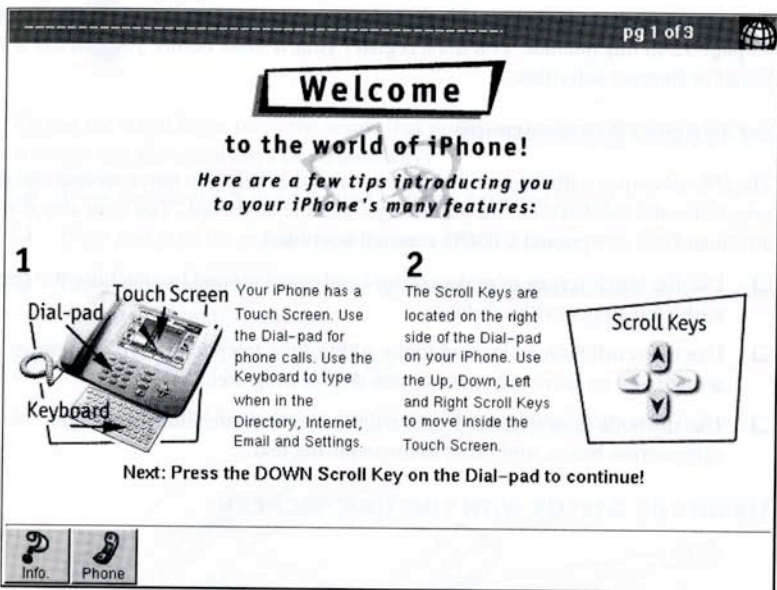
If the screen is dark, make sure the AC adapter is fully inserted in the power jack and that you have the brightness and contrast sliders on the side of the *iPhone* positioned on a middle setting.

If the screen is still dark, see the troubleshooting information in your *iPhone Reference Handbook*.

NOTE

If the *iPhone* has been inactive for a while, the screen goes dark. Touch the screen to reactivate it.

8. Lift the handset and check for dial tone.

    If there is no dial tone, see the troubleshooting information in your *iPhone Reference Handbook*.

9. Take the on-screen tutorial to learn how to give commands to the *iPhone* and how to move around on the screen. (This tutorial only appears the very first time you connect your *iPhone*.)

What's Next?

Turn to the next section, "Using iPhone Accessories" on page 8, to learn how to use the stylus, keyboard, and touchscreen on your *iPhone*.

If you want to start using your *iPhone* right now, turn to "Registering Your iPhone" on page 12 in this manual. You must register your *iPhone* before you can use it for Email or Internet activities.

Using *iPhone* Accessories

The *iPhone* comes with three built-in accessories that help you move around and make selections: the touchscreen, the scroll keys, and the keyboard. You may also want to attach and use an optional CIDCO external keyboard.

❑   Use the touch screen to make choices and move around by touching the screen with your finger or the stylus.

❑   Use the scroll buttons located to the right of the telephone keypad to move around and to move information into the viewing area.

❑   Use the built-in or external keyboard to enter text into Email messages, information boxes, and other items requiring text.

USING THE STYLUS WITH THE TOUCHSCREEN
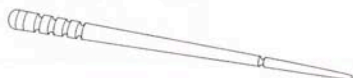
1.   Remove the stylus from its casing near the top of the phone.

2.   Use the stylus to touch the screen to navigate or to make choices (you can also use your finger).

USING THE SCROLL KEYS

The scroll keys allow you to move around *iPhone* screens and Web pages.

To use the scroll keys, press the arrow that points in the direction you want to move. You can use the scroll keys in various ways:

❏   Press the scroll key quickly once to move a page at a time.

❏   Press and hold the scroll key to move a line at a time.

❏   Press and hold SHIFT (on your keyboard), then press the scroll key to jump to the top or bottom of the page.

USING THE BUILT-IN KEYBOARD

1.   Gently push the keyboard in and let go. The keyboard pops out slightly.

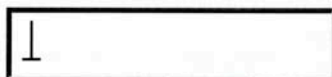2.   Grasp the sides of the keyboard and pull it out.

3.   Use the stylus or your finger to touch the specific area where you want to enter text.

⚠️ **CAUTION**

Press *gently* on the touchscreen with your finger or the stylus— you do not need to apply excessive pressure to transmit your command.

A cursor appears in the box you have selected.

```
┌─────────────────────────┐
│ ⊥                       │
└─────────────────────────┘
```

4. Type on the *iPhone* keyboard as you would a typewriter keyboard.

Using the Optional Keyboard

Some models of the *iPhone* support an external CIDCO keyboard in addition to the built-in keyboard.

⚠️ **CAUTION**

Use only the CIDCO *iPhone* optional keyboard. Use of any other keyboard might damage your iPhone.

ATTACHING THE OPTIONAL KEYBOARD

1. Look for the keyboard jack on the back of the phone, near the AC adapter.

2. Plug the cord into the jack. Make sure that the tip is firmly inserted.

   Tip: The keyboard plug only fits one way in the jack. Look at the pins in the plug and make sure they're correctly aligned with the openings in the jack before you insert it.
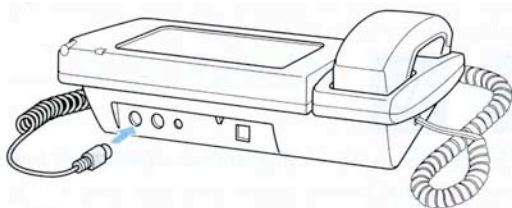
See the documentation that came with the keyboard for more information.

Registering Your *iPhone*

Before you begin to use the Web or send Email messages, you must register your *iPhone*.

NOTE

Before you begin registration, locate the card containing the registration phone number—you must have this phone number to register your *iPhone*. The card came with your *iPhone* manuals.

1. Press any of the following buttons to register your *iPhone*:

    The Registration screen appears. (Your Registration screen might look slightly different from the one pictured.)

    From this screen, you can:

    - Postpone registration for now by pressing **Register Later**. (Note that you won't be able to use the Internet, Email, or the Listings until you register.)
    - Register your *iPhone* now.

Your *iPhone* may need to update its software before you can
register it. If this is necessary, the on-screen prompts leads you
through the update process before returning you to registration.

2. Enter the registration telephone number and service account code supplied on
    the separate *Registration Process* card that came with your *iPhone*. This card
    provides you all of the information you need to register or to re-register.

    If you make a mistake entering any information, press   Reset .

3. Press   **Press Here to Register** .

    A series of registration screens appears:

    ■   Prompting you to enter your name, address, and phone number.

    ■   Asking what kind of plan you want to sign up for, and how you want to be
        billed.

    ■   Letting you choose your user name and Email password for your email
        account.

    ■   Asking what telephone number you want to use for your Internet sessions.

Here are some tips to keep in mind as you fill out these screens:

■   Use the ⬛ to move to other screens.

■   Use the stylus to select a text field, then use the keyboard to type in the
    appropriate information.

If there are any problems with the information you've entered, the *iPhone* prompts you
to make corrections.

After you have entered all your information, you see a confirmation screen telling you
that you have successfully registered your *iPhone* and automatically creates your
iPhone account.

Once you register your *iPhone*, you do not need to register it again unless your ad-
dress, phone number, or ISP changes.

What's Next?

When you have completed registration following the instructions in this chapter, you can start using your *iPhone* immediately to surf the Internet, send Email, and make calls.

If you have questions about how to use the basic features of your *iPhone*, see "iPhone Basics" on page 15 for descriptions of its Main Menu, status bar, and how to use on-line help to get answers to your questions.

If you subscribe to custom calling services with your local telephone company, see "Using Custom Calling Services with Your iPhone" on page 18 for instructions on setting up and using these features.

You can further customize the *iPhone*'s features to suit your individual needs. See your *iPhone Reference Handbook* for information on customizing features such as speed dialing, sound, automatic Email checks, the Activity Light, the clock, and the date.
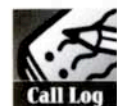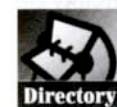
IPHONE BASICS

	Get on-line help
	Access the Phone Slide-Up Screen
	Access the Call Log
	Access the Directory of names, numbers, and Email addresses
	Access your E-Mail
	Access the Internet
	Access Internet Listings
	Access settings for time, Email, Internet, and user identity

After you register your *iPhone*, the Main Menu appears on the screen. The Main Menu is your main access point to all of the *iPhone*'s features.

Navigating the Main Menu

From the *iPhone* Main Menu you can access any of the available features. Use your stylus or finger to touch the feature you want to use.

Using the Phone Button

Touching displays the Speed Dial screen and the Features screen. These screens offer access to telephone functions such as on-hook dialing, shortcut dialing, speed dialing, and Custom Calling services, if you subscribe to them. See "Using Custom Calling Services with Your iPhone" on page 18 for more information about using these screens.

Getting Helpful Information

Pressing [Info.] provides answers to your questions and gives you information about the features of your *iPhone*. To get help, follow these steps:

1. Press [Info.]. The Information screen's table of contents appears.

2. Use the stylus or your finger to select the topic, and the area where you need help. (The *iPhone* might connect to the Internet in order to get the information you requested.)

    The *iPhone* displays the information on the screen.

Printing from the *iPhone*

The *iPhone* can be attached to a special printer, the CIDCO *iPhone* printer (optional), which allows you to print the contents of Web pages, EMail messages, directory entries, and much more.

Once you have installed the printer to the *iPhone*, the [Control] appears on the screen. However, if you have not instsalled the printer, this button does not appear.

For more information about the printer, please refer to the CIDCO *iPhone* printer Owner's Manual and the *Reference Handbook*.

Understanding the Status Bar

At the top of the *iPhone* screen is a status bar that gives you important information about each screen and the status of your *iPhone*.

The status bar can tell you which *iPhone* screen or subscreen you are currently viewing as well as displaying informational messages.

Some of the messages you might see are described in the following table.

pg 1 of 2	The number of pages on the current menu.
Fri. Oct 31, 12:00 AM	The current time and date.
You have 2 new calls and no new email messages	The number of new calls and new Email messages.
You have 6 calls (2 new)	The total number of call records in the Call Log and how many of these are new calls.

What's Next?

If you have connected and registered your *iPhone* following the instructions up to this point in the manual, you can start using the *iPhone* immediately to surf the Internet, send Email, and make calls.

If you subscribe to Custom Calling services with your local telephone company, see "Using Custom Calling Services with Your iPhone" on page 18 for instructions on setting up and using these features.

You can further customize the *iPhone*'s features to suit your individual needs. See your *iPhone Reference Handbook* for information on customizing features such as speed dialing, sound, automatic Email checks, the Activity Light, the clock, and the date.
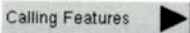
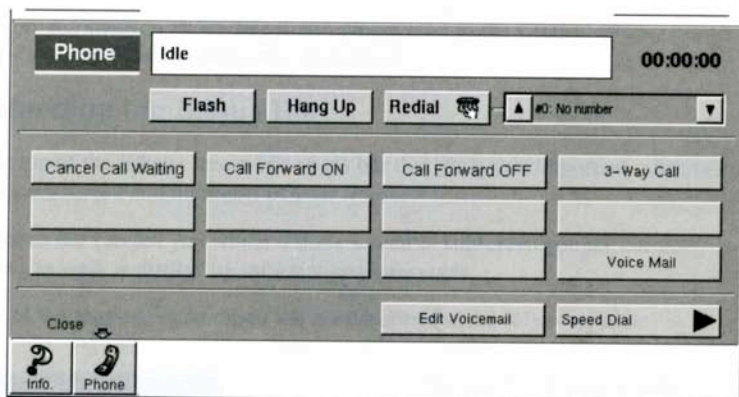## USING CUSTOM CALLING SERVICES WITH YOUR IPHONE

Most telephone companies require that you subscribe to Custom Calling services before you can use them. Some of these services are available from your local telephone company on a monthly charge or a pay-per-use basis. For more information about these services and their availability in your area, contact your local telephone company representative.

The Feature Menu allows you to take advantage of the Custom Calling services provided by your local telephone company such as *Voice Mail*, *Caller ID*, and *Call Waiting*.

Accessing Custom Calling Services

1. Press [Phone] .

    Either the Speed Dial or Feature Menu appears. If the Speed Dial Menu appears, press [Calling Features ▶] to change to the Features Menu.

Phone	Idle			00:00:00

| | Flash | Hang Up | Redial | ▲ #0: No number | ▼ |

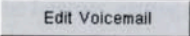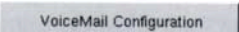| Cancel Call Waiting	Call Forward ON	Call Forward OFF	3-Way Call
			Voice Mail

| Close | | Edit Voicemail | Speed Dial | ▶ |

[Info.] [Phone]

2. Select the Custom Calling Services that you want to use.
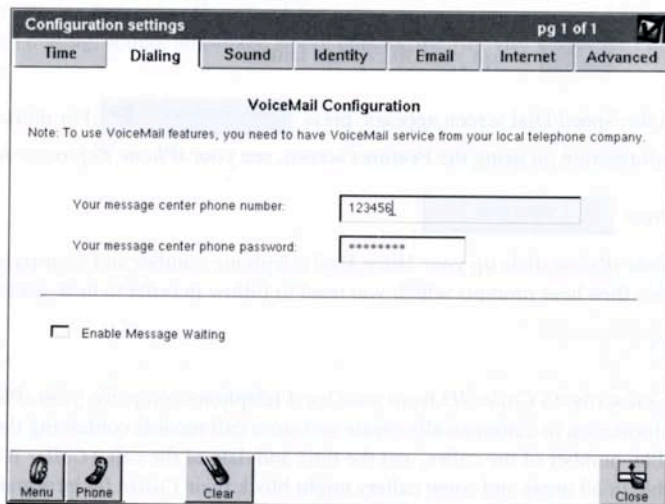
Voice Mail

This section describes how to configure and use *Voice Mail* if you subscribe to this service with your local telephone company.

SETTING YOUR *VOICE MAIL* CONFIGURATION

You can set your *Voice Mail* from the Features Menu.

1. Press [Edit Voicemail] on the Feature Menu.

2. Press [VoiceMail Configuration]. The *Voice Mail* Configuration screen appears.

```
Configuration settings                                    pg 1 of 1    ☑

  Time      Dialing    Sound    Identity     Email    Internet    Advanced

                        VoiceMail Configuration

   Note: To use VoiceMail features, you need to have VoiceMail service from your local telephone company.


      Your message center phone number:      123456

      Your message center phone password:    ********


     ☐  Enable Message Waiting


  📖      📞          ✍                                              📠
 Menu   Phone       Clear                                          Close
```

3. Enter the telephone number of your *Voice Mail* box and your password or PIN (personal identification number) in the appropriate fields. You can also enter the following symbols using your keyboard (*do not* use the buttons on the telephone keypad to type these symbols):

   ■ A "**,**" (a comma) adds a 3-second pause to your dialing.

   You might want to add one or more pauses before your password if you are having trouble connecting to your voice mailbox. (The *iPhone* could be entering your password before the voice mailbox is ready to receive it.)

   ■ The "**#**" (the pound sign) signals the end of a code or action. Press [SHIFT] and the ⬚3 key to enter the pound sign.

   ■ An "**∗**" (an asterisk)—some telephone companies require that you include one in your password. Press [SHIFT] and the ⬚8 key to enter an asterisk.

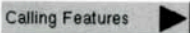   If you make a mistake, press [✍ Clear] to erase the field.

4. Select **ENABLE MESSAGE WAITING**, if you want the *iPhone* to inform you when you have new messages in your voice mailbox.
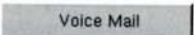
   If you want the Activity Light to flash when you have new *Voice Mail* messages, you need to set your Advanced options. Please see the *iPhone Reference Handbook* for more information on setting the Activity Light.

5. Press [Close] when you have finished. The *iPhone* returns you to the Dialing Tab.

USING THE *VOICE MAIL* BUTTON

1. Press [Phone] to use your *Voice Mail* button.

   If the Speed Dial screen appears, press [Calling Features ▶] .For more information on using the Features screen, see your *iPhone Reference Handbook*.

2. Press [Voice Mail] .

   Your *iPhone* dials up your *Voice Mail* telephone number and your password. You then hear prompts which you need to follow in order to hear your messages.

Caller ID

If you subscribe to *Caller ID* from your local telephone company, your *iPhone* uses this information to automatically create and store call records containing the name, if available, number of the caller, and the time and date of the call. (*Caller ID* is not available in all areas and some callers might block their *Caller ID* information.)

When your phone rings, the Phone Slide-up Screen displays the call record. The call record is then stored in the Call Log. When new call records are recorded in the Call Log, the Activity Light flashes and the status bar tells you how many call records you have and how many of these are new records.

VIEWING THE CALL LOG

To see a list of the call records in the Call Log, press [Call Log] .

DIALING FROM THE CALL LOG

You can dial any phone number listed in your Call Log as follows:

1. Find the call record of the person whom you want to call.

2. Press [icon] to dial the telephone number.

See your *iPhone Reference Handbook* for more information about using the Call Log.

Call Waiting

If you subscribe to *Call Waiting* from your local telephone company, you can switch

between calls by pressing [**Flash**] on the Phone Slide-Up Screen.

What's Next?

If you've followed the instructions in this manual, your *iPhone* is ready to use for browsing the Internet, getting and sending Email, and making and receiving telephone calls.

You can further customize the *iPhone*'s features to suit your individual needs. See your *iPhone Reference Handbook* for information on customizing features such as speed dialing, sound, automatic Email checks, the Activity Light, the clock, and the date.

WARRANTY

If your phone is defective in material or workmanship and you return it within one year from the date of purchase, we will repair it; or at our option, we will replace it. If we repair it, we might use reconditioned replacement parts or materials. If we choose to replace it, we might substitute an identical reconditioned unit. The repaired/replacement unit is warranted for either (a) ninety days, or (b) the remainder of your phone's original one year warranty, whichever is longer.

WHAT YOU NEED TO DO:

To receive warranty service, you must provide proof of purchase (your sales receipt) and date of purchase.

WHAT THIS WARRANTY DOES NOT COVER:

This warranty does not cover defects resulting from accidents, alterations, failure to follow this manual's instructions, battery leakage, misuse, fire, flood, and Acts of God.

We do not warrant this product to be compatible with party lines, with all types of telephone equipment, or with your specific customer premises equipment. Shipping costs to and from authorized service centers are not covered.

We are not responsible for implied warranties, including those of fitness for a particular purpose and merchantability after the initial one year period. We do not pay for loss of time, inconvenience, loss of use of the product, or property damage caused by this product or its failure to work, telephone company service calls, or any other incidental or consequential damages.

STATE LAW RIGHTS:

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above exclusions might not apply to you. This warranty gives you specific rights; you might also have other rights, which can vary from state to state.

FCC INFORMATION

FCC PART 15 INFORMATION

NOTE: This equipment has been tested and found to comply within the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy. If not installed and used in accordance with the instructions, the equipment might cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

❑ Reorient or relocate the receiving antenna.

❑ Increase the separation between the equipment and receiver.

❑ Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

❑ Consult the dealer or an experienced radio/TV technician for help.

FCC PART 68 INFORMATION

This equipment complies with Part 68 of the FCC rules. The FCC Part 68 label is located on the bottom of the product. This label contains the product's FCC Registration Number and Ringer Equivalence Number (REN). You must give this information to your telephone company if they request it from you.

The REN is useful when trying to determine the maximum number of devices you can connect to your telephone line and still have those devices ring when called. In most, but not all areas, the sum of the RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you can connect to your line, as determined by the REN, contact your local telephone company to determine the maximum REN for your calling area.

Only use standard modular telephone jacks to connect to the telephone network. The appropriate outlet or jack is a USOC RJ11C or RJ11W, which complies with FCC Part 68 Rules.

If this device causes harm to the telephone network, the telephone company will give you advance notice if temporary discontinuance of service is required. But if advance notice isn't practical, the telephone company will notify you as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of your equipment. If they do, you will receive advanced notice in order for you to make necessary changes to maintain uninterrupted service.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.

Should this equipment use a telephone receiver, it is hearing aid compatible.

REPAIR INSTRUCTION

Repairs to this equipment can only be made by the manufacturer or its authorized agents. If it appears that this device is causing harm to the telephone network, the telephone company might request that the device be unplugged until the problem is fixed.

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