

Problems with the HELP system, circa 18-April-74.

This is a relatively old document, by now ( a couple of weeks or so).  
Sorry it's late, just noticed I had never journalized it.  
A quick reading will determine whether any of the things I noted  
are still outstanding problems. ... Mike

Problems with the HELP system, circa 18-April-74.

Background for this note.

The comments in this note are offered in this context:

I BELIEVE THAT THE HELP SYSTEM MUST BE EXCEPTIONALLY EASY TO USE.

IF LEARNING TO USE IT REQUIRES ACCESS TO A USERS MANUAL (HOWEVER SMALL) OR KNOWLEDGE OF A "HELP" SYSTEM COMMAND LANGUAGE, I BELIEVE WE'VE DEFEATED THE PURPOSE, AND LOST THE BATTLE TO MAKE NLS EASIER TO LEARN AND USE.

Please note that I haven't used the HELP system before, and I haven't used the new NLS language very much at all, so I consider myself as providing a good example of what experienced NLS users will face when the new system comes up.

THIS IS A PRELIMINARY, INCOMPLETE REPORT ON WHAT I'VE FOUND.

More will be forthcoming.

But in my opinion no one person can exhaustively debug the numerous data and system errors that are bound to exist in the HELP system.

MY STRONGEST RECOMMENDATION IS THAT, IN ORDER TO HELP DEBUG THE HELP SYSTEM, EVERYONE USE IT AS THOROUGHLY AS HE CAN FOR THE NEXT SEVERAL WEEKS AND REPORT WHAT DIFFICULTIES HE FINDS THROUGH THE ARC FEEDBACK MECHANISM.

For ease of reference, I suggest that we categorize HELP system problems as follows:

- 0. Overall impressions about usefulness and useability
- 1. Bugs that cause fatal errors
- 2. Other Bugs or Inconsistencies
- 3. Unsatisfactory features
- 4. Unclear or misleading or just plain missing descriptions of particular commands or concepts or terminology (including misspelled words, of which there are quite a few)

0. OVERALL IMPRESSIONS

MY OVERALL IMPRESSION IS THAT IN ITS PRESENT STATE, THE HELP SYSTEM IS VERY DIFFICULT TO USE.

This conclusion stems from a number of factors:

## Problems with the HELP system, circa 18-April-74,

First, the HELP system imposes a new command language, a new syntax and a different recognition mode that the user must learn before he can learn how to get the help he wants, in particular:

2c

- I think it's a serious mistake to require the use of the verb SHOW. A user who's interested in a particular operand (a command or a concept or some terminology), will expect to type just that operand, not a superfluous verb. That's as near as possible to the way he gets HELP via the question mark mechanism in new NLS itself,

2c1

For more advanced browsing capabilities, it seems that QUERY commands could be parsed via an escape mechanism, such as an initial period or space before the command verb,

2c1a

For some operations, I would hope that we can devise more "natural" commands. The one example I stumbled onto is the "SHOW <" command for getting back to the previously "shown" segment. It is at best obscure and certainly not "natural",

2c1b

- If we must insist on using SHOW (and I strongly object to that), then it's still a serious mistake to have single letter recognition mode for the verb ("s" for "show") when the rest of the command requires a full typein. This is surely gross inconsistency for a recognition mode, a carryover from the experimental query language that JFV hastily put together for the ICC.

2c2

- Regardless of whether we use SHOW or not, I also think it's a serious mistake to require that all operands be typed in full,

2c3

In my opinion, we should strive for something like this:

2c3a

When an operand is an NLS command, the recognition mode for that operand should be precisely the same as the one the user was using when he called HELP,

2c3b

When an operand is NOT an NLS command, then it seems reasonable to provide either Tenex-like recognition or 940-like recognition, preferably the former,

2c3c

Second, the HELP system is unacceptably slow, both to get into it, and to do almost anything once you're in it,

2d

It certainly doesn't have to be the fastest subsystem there is, but neither should it result in processing suspended on a SHOW command,

2d1

Problems with the HELP system, circa 18-April-74.

It seems to me that when in the HELP subsystem the user should be prevented from ever being suspended,

2d2

Third (especially in DNLS), the user can get carried along down several menu lists or down a long menu list that doesn't fit on the screen and then has no obvious way to back up to a previous menu list, and no apparent way to learn how to back up to a previous menu list.

2e

One can quickly lose one's train of thought, and forget where he was or what he was looking for,

2e1

There appears to be no simple explanation anywhere on how to USE that fundamental entity, the "menu". (It was pointed out to me by Kirk and DVN, who kindly reviewed portions of this note for me, that the explanation exists under the description of the "show" command. I think it should be in a more obvious place, like under "menu".)

2e2

Can you bug a menu item in DNLS? (You can, but it doesn't work; the wrong things happen.)

2e2a

How do you get to see a previously displayed part of a menu list that passed off the screen when you typed "MORE"? (I don't know, and I couldn't find this described in the HELP system.)

2e2b

How do you get back to a previous menu list that you just came from? (I don't know.)

2e2c

Whatever mechanisms exist for this, they should be "natural" to use, and easy to learn about.

2e3

Fourth, it should be as "natural" as possible to get INTO the HELP system, but it isn't (at least, not to me).

2f

Currently, you must type GOTO HELP, or <control=q>.

2f1

Instead of GOTO HELP, it seems to me that the natural way would be to simply type HELP. And, whatever subsystem you were in when you typed HELP should dictate what entry point you reach when you get into HELP.

2f2

Instead of <control=q>, it seems that the natural thing to do is to type a second question mark (i.e., to get HELP type two consecutive question marks). The first question mark would get the list of alternatives as it does now, and the second question mark immediately following the first would get the HELP system at the appropriate entry point. It doesn't seem to

Problems with the HELP system, circa 18-April-74,

me that the NLS command parser should have any insurmountable difficulty in knowing whether it was the first or second question mark which was being typed,

2f3

Fifth, there apparently is no information in the current HELP data base about the old, no-longer-valid NLS command language,

2g

What's the equivalent of output file? No way to find out. Similarly for xset, null file, output sequential, output assembler, output file, execute device type, and presumably all the rest.

2g1

IT SEEMS TO ME THAT THIS WILL BE THE NUMBER ONE REASON THAT PEOPLE WILL WANT TO USE HELP AT THE BEGINNING; TO FIND OUT THE NEW WAY TO DO WHAT THEY'VE BEEN DOING ALL ALONG.

2g2

Kirk agrees with this, and has begun to put in a brief description of these commands. The original intention was to wait until all new commands were described and then just link to the appropriate one. But this won't work unless all new commands have been described. So a shorter explanation is needed.

2g3

## 1. BUGS THAT CAUSE FATAL ERRORS

3

In a cursory scan of the HELP system on April 9th, I found that the command

SHOW SYNTAX

caused a fatal error (expulsion to the Tenex exec, with no recourse but to RESET and enter NLS again).

3a

I don't know whether this is the only offending command, or what caused the bomb out. But it was reproducible. Here especially, everyone must help in finding the offending commands.

3b

## 2. OTHER BUGS OR INCONSISTENCIES

4

The commands listed as part of the HELP system repertoire include both ENTRYPOINT and EXECUTE. But there's no apparent way to do the EXECUTE command. The "E" is pre-empted by ENTRYPOINT.

4a

In several instances (some of which are described later) there are inconsistencies between what you get when typing ? in new NLS and what you find in the HELP DB. Some alternatives listed with ? are simply not to be found in the DB.

4b

The use of ? in new NLS has the following bugs/difficulties:

4c

Problems with the HELP system, circa 18-April-74,

When you first enter new NLS and immediately type `?`, you get a list of alternatives that are in fact those for which you must first type a space in expert mode,

4c1

Then, after giving ANY command (but not simply `Cd`), subsequent use of `?` at the EDITOR command level gets you the correct list of alternatives (those that are recognized by their first letter in expert mode).

4c2

### 3. UNSATISFACTORY FEATURES

5

a. Under the description of HELP itself (obtained via a menu item under SHOW HELP), the "concise list" of HELP commands isn't menued. It should be.

5a

b. The SHOW EDITOR command gives an alphabetical list of editing commands. It would be MUCH better to organize these commands into categories. Alphabetical lists are useful only when you know what you're looking for. If you don't, how can you find it most easily?

5b

c. I thought the idea of stacked statement names as objects of the SHOW command was to allow the user to get directly to the item he was interested in. This doesn't happen. Examples are:

5c

obj of SHOW

user actually gets

5c1

INSERT SEQUENTIAL  
SYNTAX SEQUENTIAL FILE  
SEQUENTIAL

INSERT  
SYNTAX  
SEQUENTIAL FILE

5c2

d. The object of the SHOW command should be echoed on the same line as the SHOW command itself. Otherwise it disappears during execution of the SHOW command, and the user has no aid to remember what he SHOWed.

5d

When the object of the SHOW command is "not found", the error message "item not found" should not be exhibited; instead, the word "item" should be replaced with the literal typein that wasn't found. For example, "INSERT FILE not found"

5d1

e. The command SHOW <<<< ... provides a useful function, but the syntax is not appropriate for a HELP system, in my opinion.

5e

I would prefer to see something like PREVIOUS MENU or PREVIOUS ITEM (the words chosen to be appropriate to the function desired). More verbose, yes; but more intuitive, also.

5e1

Problems with the HELP system, circa 18-April-74.

This gets into the area of "reserved" words, and warrants a separate discussion.

5e1a

This command also has the discomfoting and disconcerting aspect that you don't know how many "<'s" to give, i.e., you don't know where you've been, especially in DNLS.

5e2

Wouldn't it be nice if we could give the user his "show return stack" in a meaningful way (for example, by echoing the first line of what was previously shown, as in NLS "Jump to Return") and let him back up through his stack till he gets to the one he wants, so that he can then pick the one he wants to go back to ?

5e2a

f. SHOW DELETE MARKER

5f

This works o.k., but illustrates an undesirable feature:

5f1

The first line of the response says simply "MARKER". It should say "DELETE MARKER". This comment holds for all SHOW's for which the object is a stacked statement name: the first line that results from execution of the SHOW command should contain the entire stacked statement name.

5f2

g. The message "This section of the HELP data base is incomplete. Please try another," is condescending and useless. The user doesn't want to "try another": What good would it do him ?

5g

4. UNCLEAR OR MISLEADING OR JUST PLAIN MISSING DESCRIPTIONS

6

6a

[Note: These are comments at random, about things discovered in browsing through the HELP system in the manner that I suspect every user will do. It is certainly not meant to be a complete list, nor is anything else in this note meant to be complete and definitive.]

6a1

6b

There's nothing about UPDATE, USEROPTIONS, PROTECT, and probably many others.

6c

What is "blablabla" under SHOW COMMANDS?

6d

The description via SHOW COMMANDS mentions NOTHING about menus !!!

6e

Problems with the HELP system, circa 18-April-74.

The description via SHOW SUBSYSTEMS does not say anything about what USE the subsystem stack is.

6f

In general, when a user comes across a new command that didn't exist before, it seems highly desirable to tell him what the motivation for that command is. In fact I think motivation ought to be included in the description of EVERY command, but at least for the new commands.

6f1

What replaces the old centerdot function (as well as the literal <control=b> itself) in NLS? No obvious way to find out

6g

The helpful message "current alternatives are" that you get in response to typing ? would, in my opinion, be better worded as "choose one of these alternatives".

6h

SHOW JOURNAL

6i

menu item #4 doesn't discuss SECONDARY DISTRIBUTION

6i1

SHOW SEND

6j

menu #1 SHOULDN'T MENTION "=" ; that's the default, no? it reads like you MUST do "="

6j1

menu #5 document: no info here

6j2

SHOW TERMINAL

6k

bug in statement name

6k1

also, there should be a synonymous SHOW DEVICE, since we're all used to that word in the old system.

6k2

SHOW TAB

6l

item #3 no info,  
item #2 bad link

6l1

SHOW APPEND LINK

SHOW FUNCTION APPEND LINK

SHOW SYNTAX APPEND LINK

6m

These don't do the right things.

6m1

The first two get you APPEND STATEMENT, the last one gets you SYNTAX APPEND STATEMENT

6m2

There's nothing in the data base about APPEND LINK; yet it's

Problems with the HELP system, circa 18-April-74.

listed as one of the alternatives when you type ? after APPEND in new NLS.	6m3
BREAK ? <control=q> BREAK STATEMENT ? <ca> <control=q> COPY ? <control=q>	6n
gets "HELP DB Error, Call ARC,"	6n1
Throws you back to NLS command level. What causes this? Can we think of a better error message and action?	6n2
SHOW FREEZE STATEMENT	6o
gets a duplicated "incomplete" message.	6o1
MOVE FILE ? <ca> <control=q>	6p
gets MOVE followed by a menu, in which item #4 is "file", but there's no info in item #4.	6p1
Here as elsewhere the stacked statement name feature should take you right to the item being called for, not to a higher level. That is, SHOW MOVE FILE should get you item #4 under MOVE.	6p2
SHOW MOVE STRUCTURE	6q
menu should include an item on "FILE" since in new NLS, typing ? after the verb MOVE lists "file" as one of the alternatives.	6q1
Item #4 "nouns" has a menu, in which:	6q2
a) item #5 "structure of files" has no information	6q2a
b) item #6 "illustrations" has a menu in which item #1 "statements" contains GROSSLY MISLEADING INFORMATION: "a statement is addressed by any character position within it" !!!	6q2b
SHOW ORIGIN STATEMENT	6r
some garbled text in the write-up.	6r1
SHOW VERIFY FILE.	6s
No description	6s1

Problems with the HELP system, circa 18-April-74.

```

EXECUTE ? <control-q>
GOTO ? <control-q>

```

6t

sometimes these get "HELP DB Error. Call ARC,";  
Sometimes these get the description under "EDITOR",

6t1

But SHOW EXECUTE and SHOW GOTO seem always to do the right  
things,

6t2

```

> ? <control-q>
< ? <control-q>
; <control-q>

```

6u

These get "HELP DB Error. Call ARC,"

6u1

```

;?

```

6v

Currently unparseable; won't give help via ?.

6v1

```

SHOW <

```

6w

doesn't give EXACT previous view: the top of the typeout is  
slightly different,

6w1

for an example, try

6w2

```

    SHOW INSERT LINK
    SHOW 4
    SHOW 3
    SHOW <

```

6w2a

```

LOAD BUSY ? <control-q>

```

6x

gets LOAD FILE from the HELP DB

6x1

SHOW BUSY gets item not found

6x2

SHOW LOAD BUSY gets LOAD FILE

6x3

Yet, "BUSY" is one of the alternatives you're told about when  
you use ? in new NLS after typing the verb LOAD,

6x4

```

SHOW LOAD FILE

```

6y

menu item # 1 "syntax" doesn't explain CONTENT for filenames,  
Doesn't even mention FILENAME. Yet, SHOW FILENAME talks  
about FILENAME being in command syntaxes,

6y1

```

SHOW FILENAME

```

6z

Problems with the HELP system, circa 18-April-74.

menu item # 1 "filenames" 6z1

the phrase "version numbers go up when one updates" is  
obscure at best. 6z1a

also there are these menu deficiencies: 6z2

item # 6 "versions" no info  
item # 2 "typein" no info  
item # 4 "stars" no info 6z2a

SHOW JUMP 6a0

under DNLS, the menu item BUG; should instead be B;, since  
that's what you get in new NLS when you type ? after the verb  
JUMP 6a01

SHOW INSERT LINK 6aa

gets INSERT STRING 6aa1

Instead, it should get item 3 "link" under item 4 of INSERT  
STRING; and item 3 should then give INSERT STRING as a menu  
item. 6aa2

This situation exists for all the INSERT X stuff; it may exist  
as well for other members of the editing command family. 6aa3

THE POINT IS, HELP SHOULD GET THE USER TO THE EXACT COMMAND  
HE'S ASKING FOR !!! 6aa4

Problems with the HELP system, circa 18-April-74.

(J22871) 1-MAY-74 14:57; Title: Author(s): Michael D. Kudlick/MDK;  
Distribution: /FDBK; Sub-Collections: SRI-ARC; Clerk: MDK;  
Origin: <KUDLICK>NEWNLS,NLS;10, 18-APR-74 14:07 MDK ;

## Note on the ARPANET

I wrote this note for Stephen Miller of SRI. He will probably distribute it (or a meaningful subset of it) to international SRI offices. These offices have been badgering Steve for information about the NIC, about the Network, and related topics, and as you can see from this note I've essentially punted most of the inquiries into ARPA's lap.

... Mike

## Note on the ARPANET

About the ARPANET  
Advanced Research Projects Agency  
Department of Defense  
Computer Network

1

The ARPANET is a relatively new kind of digital communication system, a network employing wideband leased lines and message switching. The ARPANET provides for the interconnection of dissimilar computers at widely separated sites via high-speed common carrier circuits. The development of the Network was sponsored by the Advanced Research Projects Agency (ARPA) of the U.S. Department of Defense.

1a

Each computer, called a "Host", on the Arpanet is connected to the network through a communication interface called a "node".

1b

Terminals may be connected to the network either through a Host, or directly through a special type of node.

1c

Nodes are small general purpose computers whose primary function is to forward data. No storage of data is accomplished at nodes, only forwarding. Storage is accomplished at Hosts.

1d

Some nodes ("IMPS") function as communication interfaces for Hosts. A maximum of four Hosts may be connected to the network through a single IMP.

1e

Other nodes ("TIPS" are the simplest kind; "ANTS" a more sophisticated recent development) function as communication interfaces for terminals. A maximum of 64 terminals may be connected to the network through a single TIP. The maximum number of terminals connectable through an ANTS is not known to me at this time.

1f

In all nodes of a given type, identical "protocols", i.e., rigidly structured and rigidly ordered data communication sequences, are programmed. In addition, new protocols are continually under development to reflect new data communication needs.

1g

The major objectives in developing the network have been:

2

1) to develop highly reliable and economic digital communications among heterogeneous computer systems and terminals, and

2a

2) to permit sharing of computer resources (hardware, software, and data) among geographically separated individuals, groups, and organizations.

2b

## Note on the ARPANET

One of the major technological innovations used in the network is the concept of "packet switching",

3

Information is transmitted over the ARPANET as binary "messages" which are segmented for transmission purposes into PACKETS (groups) of up to one million bits in length. Each message and hence each packet may contain person-readable or machine-readable information or both. The length of a message is arbitrary; the length of the packet is controlled by the network switching technology,

3a

In transmitting packets over the network, transmission paths are not established in advance. Instead, each packet carries sufficient "switching" information with it. This enables each node of the network (which as previously mentioned is a small computer) to choose a currently operable path along which the packet can be routed or "switched" to the next appropriate node on its journey from source to destination,

3b

Information about the technical details of network technology exists in the professional literature, primarily in:

3c

- 1) May 1970 Spring Joint Computer Conference Proceedings
- 2) May 1972 Spring Joint Computer Conference Proceedings

3c1

The network currently consists of about 90 nodes,

4

Attached to about half of these nodes are medium to large scale computer systems. The remaining nodes function as direct interfaces to the network for a variety of computer terminals --- typewriter terminals, display terminals, high speed printers, and the like,

4a

More detailed information about the composition of the network --- its computer resources, the projects associated with it, and the uses made of it --- is presently considered to be U.S. proprietary information. This information is available only to those receiving permission from the ARPA Information Processing Techniques Office. Their address is:

4b

Advanced Research Projects Agency  
Information Processing Techniques Office  
1400 Wilson Boulevard  
Arlington, Virginia 22209

4b1

DR. J.C.R. LICKLIDER is currently the head of this Office,

4c

Foreign users of the network are not usually given access to network resources or network technological developments,

4d

## Note on the ARPANET

There are two research computer systems at SRI currently attached to the network --- one in the Artificial Intelligence (AI) Laboratory, one in the Augmentation Research Center (ARC). There are also other projects at SRI which are funded by ARPA but for which no separate computer system exists.

5

The AI Lab is currently headed by Dr. Peter Hart. The ARC is currently headed by Dr. Douglas Engelbart. Each of these men carries out research for ARPA in conjunction with their use of the ARPA Network. Information about the nature of these research efforts should be directed either to Dr. Bonnar Cox, Executive Director of the Information Science and Engineering Division, or to Dr. Hart or Dr. Engelbart.

5a

In addition, the ARC operates the Network Information Center (NIC). The NIC's function is to collect, maintain, publish, and distribute certain summary information about the computer hardware, computer software, and individual persons involved in or associated with network-oriented research.

5b

To obtain information about the network from the NIC, one has to be a member of the network community. To be a member, one currently has to have permission from ARPA, or whomever they designate. The NIC does not have the authority to grant this permission; it is strictly a publishing and distribution center for ARPA. Once such permission is granted to an organization, all members of that organization are entitled to receive the summary information that the NIC distributes.

5c

One final aspect of SRI's ARPA-related research efforts should be noted, as it has been the source of some confusion: The ARC has established a separate computer facility that is connected to the ARPA network and physically operated at and by a commercial organization, TYMSHARE Inc. This separate facility, sometimes known simply as the "Utility", exists primarily for the purpose of furthering the research efforts of Dr. Engelbart, and any inquiries about it should be directed to him.

5d

6

Note on the ARPANET

(J22872) 1-MAY-74 15:11; Title: Author(s): Michael D. Kudlick/MDK;  
Distribution: /NIC; Sub=Collections: SRI-ARC NIC; Clerk: MDK;  
Origin: <KUDLICK>SM,NLS;8, 1-MAY-74 15:07 MDK ;

1-MAY-74 1508-PDT WATSON: NIC Announcement  
Distribution: KUDLICK, norton  
Received at: 1-MAY-74 15:08:24

1

Jim, My strong feeling is that as man responsible for "new" NIC you should negotiate announcement with Fields. The users will be your clients as will he, Mike or I would not mind talking with Fields about it but it doesn't seem proper if this is topic of some sensitivity to man paying you for NIC. I agree that users could contact you, but do feel users deserve to know where they stand by seeing clearly what services will exist and which go away. Fields may not be aware of it but most NIC services were really in use. ARPA's need to cut back is understandable given word through Stan Firelick from Kahn that IPTO took a 25% overall funding cut so we probably should not be too hard on them for chopping services but people should be told whats going away. Dick

1a

(J22873) 1-MAY-74 15:23; Title: Author(s): Michael D. Kudlick/MDK;  
Distribution: /JAKE; Sub=Collections: SRI-ARC; Clerk: MDK;

help system needs

Some suggestions fo Help, w need to instrument help to see path etc.  
It would also be nice to let the user input free form text to express  
his question or problem and whether or not it got answered or what  
ever.

help system needs

(J22874) 1-MAY-74 16:15; Title: Author(s): Richard W. Watson/RWW;  
Distribution: /FDBK( \* action \* ) ; Sub-Collections: SRI=ARC; Clerk:  
RWW;

## The Status of Line Processor Guides

Some time ago Don Andrews made a rough user guide. He journalized it. With Tjcat locked I can't retrieve the number, but the text is in my file (vannouhuys,lineguide,15) and following statements. I set out to make a guide for really naive users (the first 14 branches of lineguide) but have not finished, won't get to tonight. For ARC with the machine already set up, the raw andres guide might suffice.

1

The Status of Line Processor Guides

(J22875) 1-MAY-74 19:45; Title: Author(s): Dirk H. Van Nouhuys/DVN;  
Distribution: /MEH( \* action \* ) DIA( \* info-only \* ) JCN( \* info-only \*  
); Sub-Collections: DIRT SRI=ARC; Clerk: DVN;

## Final Steps of Proposal Preparation

- RWW review corrections Bart had made in the MS. Either Bart or RWW may want to talk face to face about them, or it may not be necessary. 1
- At the same time as (1) carry the MS with approval sheet to Spencer Floyd for contract approval. 2
- Accept or reject Bart's edits. 3
- put Bart's edits in the Online file, (mej is a good person to do that.) 4
- Print out the online file, being sure to start printout of the title page at the beginning of the actual title-page statements in the latter part of the file. 5
- Give the printed file, the resumes, and any other attachments to Gerry Gram, reports co-ordinator (x 2830). 6
- Discuss with Gerry if you want Reports Services or ARC to send the printed proposals to ARPA, and how many you want to print. People will be interested in this proposal; I suggest 100. 7
- If you need to double check th distribution list, call Spencer Floyd. 8
- The propsal has a preassigned journal number. That number is preassigned to me. Jim asked that he be the one to actually journalize it. When appropriate, I wuld suggest you send him a messagethat it is ready to journalize. 9

Final Steps of Proposal Preparation

(J22876) 1-MAY-74 20:00; Title: Author(s): Dirk H. Van Nouhuys/DVN;  
Distribution: /JML( \* action \* RWW asked me to write this) RWW( \*  
info-only \* ) JCN( \* info-only \* ) ; Sub-Collections: SRI-ARC DPCS;  
Clerk: DVN;

Date: 30-APR-74 13:18:39 1  
 From: Carl M. Ellison 2  
 Subject: FEEDBACK,SAV 3  
 Type of comment: Gripe 4  
 Network online address: ellison@utah=10 5  
 Phone: 801-581-8224 6  
 Degree of urgency: Low priority 7  
 Type of response desired: No response needed 8

Text: 10

I can appreciate feedback's taking such complete information 11  
 about the sender, but isn't most of it redundant? 12  
 That is, couldn't one supply his NIC ID (if he has one) 13  
 and have the header inserted at the NIC? 14

P.S. Has someone fixed the closing comment yet? 16

18

(J22877) 30-APR-74 12:18; Title: Author(s): NET GR<sub>I</sub>PE/NGRP;  
Distribution: /NGRP( \* action \* ) ; Sub=Collections: NIC; Clerk: NGRP;

Using Sendmail

Note: you may ignore or respond or change the command or whatever you feel like.

## Using sendmail

In the Sendmail subsystem, when I want to give my distribution list, XNLS makes me first choose whether I want to send this item for "information" or "action". I assume my decision causes either the phrase "Note: info-only" or "Note: for action" to appear after the citation. I find the required decision really onerous.

1

Often, neither applies. Or, they imply things I don't want to say! For instance, reading the "Note: info-only" often says to me that I am only an incidental recipient of this message, or that my response isn't really solicited. But the sender may also not want to demand my "action".

2

I guess I'm saying I find myself with a problem in connotation every time I have to choose one of those in order to send something. I often don't want to demand a particular type of response. Maybe I'm too sensitive, but this "feature" seems more trouble than it's worth. Is it possible to choose neither of the above; i.e, have no "Note:..." ?

3

Using Sendmail

(J22878) 30-APR-74 18:43; Title: Author(s): Jeanne M. Beck/JMB;  
Distribution: /FDBK( \* action \* ) CHI( \* action \* ) ; sub=Collections:  
SRI-ARC; Clerk: JMB;

Network Journal Submission

This is a  
three line  
document,  
[No content was specified!]

1  
1a  
1a1  
2

Network Journal Submission

(J22879) 1-MAY-74 21:09; Title: Author(s): James E. (Jim)  
White/JEW; Distribution: /JEW( \* action \* ) ; Sub=Collections: SRI=ARC;  
Clerk: JEW;

Do You Want to Know More About ARC HELP?

Nancy,

The other morning I stumbled on your file (bbn-net,t0=helpdoc,) at Office=1. It made me wonder if you were interested in the state of our work on our HELP system? Kirk keeps things pretty well up to date in a file called (documentation,manual,) at ARC. We have a group to which many working journal items are distributed, do you want to be on?

Of course none of these papers get into questions of distributed operation over the net. Mostly they deal with the content and structure of the data base, search algorithms, and what the system will look like to the user.

Kirk has, by the way, brought up his local whole Universe program which roughly speaking allows you to query a data base in NLS using only the mouse and mouse buttons. It's neat for what it does.

Best  
...Dirk

Do You Want to Know More About ARC HELP?

(J22880) 26-APR-74 14:32; Title: Author(s): Dirk H. Van Nouhuys/DVN;  
Distribution: /NJN( \* info-only \* ) KIRK( \* info-only \* fyfi) RWW( \*  
info-only \* fyfi) ; Sub-Collections: DIRT SRI=ARC; Clerk: DVN;

## Disadvantages to the way HELP handles links

## BACKGROUND

About a year ago, I proposed a system inspired by Charles Irby that allowed you to view links without jumping on them or directly accessing them in any way. I called text viewed in this way "warped" and a link being used in this fashion a "warp". This system was controlled by two proposed viewspecs which turned "warps" on and off specifying when the system automatically took a link, <For the current version, see == kelley, catalog, warps>

I saw this system opening up a "fourth-dimension" to NLS to be controlled like lines and levels (the second and third "dimensions"). This would provide many capabilities, one of which would allow cross-file substitutes, searches, and editing without split screens.

Jake Feinler was at this time concerned with having this capability and I explained my proposal to her. She was also on the Query design committee with Harvey Lehtman and shortly thereafter, the current system for handling links in Help appeared as a shocking surprise to me.

I immediately felt my ideas had been perverted beyond recognition and whether or not this is true, I have from that day to this, objected to the way links are being handled.

## Disadvantages:

1. It is inconsistent with the way NLS handles links.
2. It is very slow.
3. It occupies by far the largest percentage of the precious Help code address space.
4. It generates unwanted carriage returns everytime it takes a link.
5. It requires every link to be duplicated in the following format so that substructure doesn't take for ever to display.

```
modifying
##<modifying>##
```

6. which results in at least two lines of the twenty available in the screen to be wasted when someone takes a link and

7. in most cases unnecessarily repeats the first line of the addressed node.

## Disadvantages to the way HELP handles links

8. It makes giving the user a choice of something in a node feasibly impossible. For several months I've been told after fighting very strongly for this capability that it might appear, I'm not holding my breath.

2h

9. It makes views complicated, and viewspecs hard to implement (they don't work yet) so that you cannot get a "MAP" view (one line, several levels) of the help database, you cannot get a "FULL" view (all lines) of more than one node at a time (making it frustratingly tedious to find out anything in depth .. I don't have room to begin to explain this problem), and you cannot get a view of anything to more than one level.

2i

10. It makes bugging a node from the screen very expensive and difficult to implement (you can't do that yet) and bugging a word will probably not be implemented.

2j

## Advantage?

3

The user never sees a link (and never has the choice of taking one).

3a

Reference == kelley, catalog, warps>

4

Disadvantages to the way HELP handles links

(J22881) 26=APR=74 21:54; Title: Author(s): Kirk E. Kelley/KIRK;  
Distribution: /DIRT( \* info-only \* ) ; Sub=Collections; SRI=ARC DIRT;  
Clerk: KIRK;

Problem With XNLS Delete File

It doesn't seem to wat to delete unattached partial copies.

1

Problem With XNLS Delete File

(J22882) 29-APR-74 09:18; Title: Author(s): Dirk H. Van  
Nouhuys/DVN; Distribution: /NEWNLS( \* action \* ) ; Sub=Collections:  
SRI-ARC NEWNLS; Clerk: DVN;

Re (LJOURNAL, 22852,) Revised Quick Reference of New...

I like it!

One suggestion: Your section on prompts (LJOURNAL, 22852, 11) does not indicate that T: is being used also to prompt for a reference to a file (is this going to change?). It would be nice if your Quick Reference could head off some confusion on this file address stuff. You see, even I'm still confused.

1

JMB 29-APR-74 17:07 22883

Re (LJOURNAL, 22852,) Revised Quick Reference of New...

(J22883) 29-APR-74 17:07; Title: Author(s): Jeanne M. Beck/JMB;  
Distribution: /DVN( \* info-only \* ) ; Sub-Collections: SRI-ARC; Clerk:  
JMB;

Update File Compact Still Scrambles Markera

It still does,

Update File Compact Still Scrambles Markera

(J22884) 29-APR-74 21:12; Title: Author(s): Dirk H. Van  
Nouhuys/DVN; Distribution: /NEWNLS( \* action \* ) ; Sub-Collections:  
SRI-ARC NEWNLS; Clerk: DVN;

Answers to SRI G-K Survey

Question 9: Supervision is flexible i format at ARC, people are characteristically involved in several job roles and each role may follow a different leader, in general we expect a lot of self supervision from people. Bearing that in mind, I regularly have some supervisory functions with respect to: Sandy Johnson, Jeannie Leavitt, Mil Jernigan, Kirk Kelley, and Jeannie Beck, 1

Question 7: Plan, write, analyze production of on- and off-line documents on a computer-based knowledge workshopsystem. 2

Documents include hard copy reports, proposals, manuals, and documents readable only interactively through a computer. Planning and production may include initial organization and continue through typing procedures, on line job file organization, editing, dicking with the printer, and manipulating computer code which which lays out the final format. 2a

Assist people little familiar with the ARC or other computer systems to use them mainly in work like that described in 1. This technology transfer includes training, design of precedures, analysis of proposed systems, and a lot of general hand holding and question answering. 3

A sort of supervision (see below) of people within ARC doing work described in 1. 4

a hodge podge of administrative tasks including such things as assigning offices and terminals, leadership on a project devoted to 1) above, pruchase of some hardware items, etc., etc. 5

participate in design of user features of NLS. 6

In my present job my work has generally changed from, say, quarter to quarter and has been scattered in severa roles, some vaguely defined. The above is a current snapshot. 7

Question 8: 8

Hardware 8a

Regularly == computer terminals TI, Execupport, Delta Data (with and without line processor). 8a1

Occasionally == computer terminals: GE terminette, termicette terminet data recorder, complete sort of sony 1/2" video type equipment PDP-10 computer 8a2

Software systems: 8b

Answers to SRI G-K Survey

Regularly: NLS (ARC's regularly on-line system) TENEX (a time sharing executive for the PDP-10 computer)

8b1

Occasionally: TECO, send message, readmail, (subsystems of TENEX); various subsystems of the ARPA network, including file transfer protocol and the resource sharing executive,

8b2

Answers to SRI G-K Survey

(J22885) 1-MAY-74 21:45; Title: Author(s): Dirk H. Van Nouhuys/DVN;  
Distribution: /JCN( \* action \* in haste) SLJ( \* info-only \* ) ;  
Sub-Collections: SRI-ARC; Clerk: DVN;  
Origin: ( VANNOUHUYS, BLAP,NLS;1, ), 1-MAY-74 21:43 DVN ;####;

## Some recommendations for new users of the new NLS

I recommend that new users of the new NLS set their prompting to "PARTIAL" and their recognition mode to EXPERT ANTICIPATORY. Further, I recommend that TNL users set their HEARALD LENGTH to 4 or that they set their HERALD to TERSE. These are all accomplished by using the USEROPTIONS subsystem. I give the following as an example:  
EXECUTE <command in subsystem> USEROPTIONS RECOGNITION <mode> EXPERT  
<secondary mode> ANTICIPATORY CA,

1

Some recommendations for new users of the new NLS

(J22886) 2-MAY-74 08:54; Title: Author(s): Charles H. Irby/CHI;  
Distribution: /SRI-ARC( \* info-only \* ) ; Sub-Collections: SRI-ARC;  
Clerk: CHI;

Laura ... I've just finished reading the SCHOLAR / TNLs PRIMER documents which you kindly sent us, and I really like them. The care with which you introduce new concepts is really beautiful. The prose, it seems to me, is just right. And I also like the notation you've chosen to distinguish what the user types from what the system types.

1

Ever since you sent me a brief note several months ago (at the time you first got introduced to the "new nls"), I've been very curious to hear more from you regarding your comment, "I wish I could report that the new language is easier to describe than the old, but the contrary seems to be the case". Do you care to elaborate on that now?

2

I personally have not been overjoyed at quite a number of aspects of the new language.

3

One glaring difficulty is that there really is no "beginner" mode; all the prompts and feedback in the world do nothing but amplify the complexity of the syntax, in my opinion. So I've been mentally toying with a few ideas to simplify things for beginning or casual users, and (hopefully) for experienced users as well.

4

If you're interested, I'd be glad to share these ideas with you, tentative and informal as they are.

5

Look forward to hearing from you. ... Mike Kudlick

6

P.S. Gene McDaniel (a former student of yours) came for an interview and I had a long chat with him, attempting to put things in perspective, especially in answering his good, pointed questions. I like Gene. He came across as a very level headed person, wise to the needs of users etc. SRI-ARC has extended him an offer to work, but I don't yet know what he's planning to do.

7

(J22889) 2-MAY-74 11:20; Title: Author(s): Michael D. Kudlick/MDK;  
Distribution: /LEG( \* action \* ) ; Sub=Collections: SRI-ARC; Clerk:  
MDK;  
Origin: ( KUDLICK, LEG,NLS;3, ), 2-MAY-74 11:09 MDK ;####;

## Privacy Status

Privacy is now fully implemented in the new running system (and, of course, at OFFICE=1). You can journalize things as private, set your own files private, only load files to which you have access, and so forth (there may be some bugs to be run into, but none that I know of). Documentation is forthcoming, hopefully by Monday. Ferg hopes to have the CHANGE IDENT Exec command removed and login ident appropriately restricted for multi-user directories by tomorrow -- at least in terms of code. We then need to add the appropriate ident lists to the groups data base -- e.g., what idents can legally login as <DOCUMENTATION>. I'm about to write a program which extracts the required info from the ident file.

1

Privacy Status

(J22891) 2-MAY-74 12:57; Title: Author(s): James E. (Jim)  
White/JEW; Distribution: /JCN( \* info-only \* ) RWW( \* info-only \* ) JHB(  
\* info-only \* ) WRF( \* info-only \* ) JDH( \* info-only \* ) CHI( \*  
info-only \* ) ; Sub-Collections: SRI=ARC; Clerk: JEW;

TNLS Basic Course Copy of Outline

Here's a copy of the course just to illustrate the Journal and to give you a permanent citation to it.

BASIC TNLS COURSE

SRI-ARC

3 MAY 74

Augmentation Research Center

STANFORD RESEARCH INSTITUTE  
MENLO PARK, CALIFORNIA 94025

TNLS Basic Course Copy of Outline

TNLS SYLABUS

THE BASIC TNLS COURSE

INTRODUCTION TO AKW

AKW = Augmented Knowledge Workshop

PURPOSE OF SYSTEM: Augmentation of Knowledge Work

TNLS = Typewriter on Line System

Course Goals and Philosophy

THE TERMINAL AND USE (if necessary)

Similarities to and differences from a typewriter

COURSE ORGANIZATION

The course is organized by concepts of what a user can do with TNLS at this level. There are seven concepts (as listed below) that are ordered as one would need them to use the system. Under each concept are the exact commands that instruct the computer to perform the function that goes with the concept. There is a command summary at the end of the course outline that lists the same commands alphabetically for easy reference.

The commands which are included in this first course have been selected to let a user write, edit, store, and communicate text. Those commands numbered with a (2) are to be covered on the second day of the course.

GETTING TO NLS

NETWORK (if used)

TENEX Executive

TNLS CONCEPTS:

1. FILES
2. TYPING IN TEXT
3. PRINTING
4. ADDRESSING

- 5. EDITING
- 6. COMMUNICATING
- 7. TROUBLE SHOOTING AND HELP

GETTING TO NLS (For those familiar with using the Net and Tenex)

NETWORK (if used)

Login protocols (Office=1 is host numer 43)

e, log and close, device code extrapadding

TENEX Executive (review)

Login procedure:

log USERNAME PASSWORD ACCOUNT#

Group allocation quota: gro<esc>UPSTAT

Directory listing:

dir

Some executive commands:

delete

logout

Calling NLS:

Type NLS, then (after the asterisk) type: v c m y E CR

control c and continue

#### DEFINITIONS FOR THE COURSE OUTLINE

control = hold down the control (ctrl) key while typing the specified character.

[ ] = brackets which enclose what the computer types out for you.

\* = the INLS ready signal. It means that you can type in a command.

TNLS BASIC COURSE OUTLINE:

Abort Commands = control x

1. FILES

The origin statement

The initials file

New files

n[full file F:] FILENAME CR

2. TYPING IN "TEXT"

Insert Statement

i[insert] s[statement at A:] ADDRESS CR CR

(2) Continue to insert = escape key (esc)

backspace character = control a

backspace word = Control w

3. PRINTING

Printing

p[rint] CR

Stop printing = control o

Print Statement (ADDRESS = ,statement number)

p[rint] s[statement A:] ADDRESS CR CR

(2) Skip statement (control s)

## 4. ADDRESSING

## Addressing within files

Statement numbers preceded by a period (NOTE: TNLS automatically rennumbers statements when appropriate)

SPACE command address

SPACE [A:] ADDRESS CR

(2) Content string: [string]

## Addressing across files and directories

load file

l[oad] f[file F:] FILENAME CR

(2) Link: (Fileowner, filename, statement number) OR  
(filename, statement number)

## 5. EDITING

Commands:

Delete Statement

d[delete] s[tatement at A:] CR [OK?] CR

Substitute Text in Statement

s[ubstitute] t[ext in] s[tatement A:] ADDRESS CR  
[<new text> T:] TYPEIN CR  
[<for old text> T:] TYPEIN CR  
[finished?] CR [yes]  
[substitutions made= #]

Update

(2) Move Statement

m[ove] s[tatement] [to follow A:] ADDRESS CR [from A:]  
ADDRESS CR CR

(2) formatting technique

insert carriage return = control v CR

u[update] CR [filename]

## 6. COMMUNICATING

### (2) JOURNAL SYSTEM: .

(2) Submit message using idents (or ,receivername) and Interrogate:

E[xecute Journal]

&S[ubmit] M[essage T:] TYPEIN CR

&&I[nterrogate] CR

[&&Title: T:] Example

[&&Distribution: I:] rww I: jcn I: dyn CR

[&&Status] CR (the following is the status typed by the system:)

[Catalog Number: Deferred

Author(s): JHB (your ident)

Title: Example

Distribution: RWW JCN DVN

Subcollections: sri=arc

Clerk: JHB; (your ident)

&&Go?] CR [Yes]

[Journal System in progress]

[Completed]

(2) Submit statement (See the Command Summary for an example)

(2) Submit file (See the Command Summary)

(2) Initials file = mail box

(2) Print Journal

p[rint] j[journal] CR

(2) Empty mail box: substitute (read) for (journal)...

TENEX ways: (review)

SENDMSG

Link (to) [username]; break links

## 7. TROUBLE SHOOTING AND HELP

(2) FEEDBACK mechanism:

SENDMSG to FEEDBACK or send a Journal item to ident  
FEED

HELP:

call or Link to (Bair (Jim) at SRI/ARC, (415 326-6200,  
ext.3614))

(2) Status commands

control t

(2) Remedies

control c, reset, NLS

Output file

## PRACTICE

In addition to trying each command, there is a Primer designed to be used for practice.

TNLS COMMAND SUMMARY FOR THIS COURSE: (alphabetical) NLS supplies that which appears between brackets, CR = Carriage Return,

BACKSPACE CHARACTER = control a ; BACKSPACE WORD = control w

CARRIAGE RETURN (formatting) = control v CR

CONTINUE TO INSERT = escape key (esc)

DELETE STATEMENT:

d[delete] s[statement at A:] CR [OK?] CR

INSERT STATEMENT:

i[insert] s[statement at A:] ADDRESS CR CR

LINK:

(Fileowner,filename,statement number) or (filename,statement number)

LOAD FILE:

l[load] f[file F:] FILENAME CR

MOVE STATEMENT:

m[ove] s[statement] [to follow A:] ADDRESS CR [from A:] ADDRESS CR CR

NULL FILE:

n[ull file F:] FILENAME CR

OUTPUT FILE:

o[utput] f[file F:] FILENAME CR

PRINT STATEMENT:

p[rint] s[statement A:] ADDRESS CR CR

PRINT:

p[rint] CR

Stop printing = control o

Skip to next statement = control s

SPACE [A:] ADDRESS CR

SUBSTITUTE TEXT IN STATEMENT:

s[substitute] t[text in] s[statement A:] ADDRESS CR  
 [<new text> T:] TYPEIN CR  
 [<for old text> T:] TYPEIN CR  
 [finished?] CR [yes]  
 [substitutions made= #]

UPDATE A FILE:

u[update] CR [filename]

JOURNAL SYSTEM:

Submit Message or Statement or file, idents (or ,receivername),  
and Interrogate

e[execute] j[journal CR]

s[submit] f[file] at A: FILENAME CR OR  
 s[submit] s[statement] at A: ADDRESS CR OR  
 s[submit] m[message T:] TYPEIN CR

EXAMPLE: (NLS supplies the prompts \* and & and && and  
everything in brackets)

\*E[execute Journal]

&S[submit] S[statement at A:] ADDRESS CR

&&I[interrogate] CR

[&&Title: T:] Example

[&&Distribution: I:] rww I: jcn I: dvn CR

[&&Status] CR (the following is the status typed by  
the system:)

[Catalog Number: Deferred

Author(s): JHB

Title: Example

Distribution: RWW JCN DVN

Subcollections: sri-arc

Clerk: JHB;

&&Go? N[o] CR (if you change your mind)

&&Q[uit] CR

Journal subcommands:

t[itle:] TYPEIN CR

d[istribution:] IDENT SPACE IDENT SPACE IDENT... CR

co[mments:] TYPEIN CR

g[o?] CR [yes]  
(OR) n[o]

i[nterrogate] CR

st[atus] CR

g[o?] CR

(2) Print Journal

p[rint] j[ournal] CR

(2) Empty mail box: substitute (read) for (journal)...

TNLS Basic Course Copy of Outline

(J22892) 3-MAY-74 06:25; Title: Author(s): James H. Bair/JHB;  
Distribution: /WEC EAR EFF DRW LAC; Sub-Collections: SRI-ARC; Clerk:  
JHB;  
Origin: <BAIR>COURSENSW,NLS;10, 30-APR-74 23:24 JHB ;

Procedure for Sending Messages

adopted by DEIS project for their message traffic,

## Procedure for Sending Messages

If there are no Output Processor directives in a file, You should send it using SENDMES (the user program). This program currently only works in old NLS. Using this program will prevent wrap around problems when INMES brings it back into NLS, and most of the structure of the file will be reinstated.

1

If there are directives and you would like your message to be formatted according to those directives, you should do the following:

2

1) You probably want the directive PSw=Off in your origin statement. This will cancel all pagination, including explicit (PES) and of course headers, footers, etc. The directive YBS=1 is also suggested, so that INMES can break the statements properly.

2a

2) You should then do an Output Device Printer to a file in your directory. This creates a sequential print file with special codes for the line printer.

2b

3) You can then use SENDPRINT to create a regular (formatted) sequential file from the print file. Specify Output to FILE, To be printed on TENEX? NO.

2c

4) You may then insert this file in a SNDMSG using <control=b>.

2d

Procedure for sending Messages

(J22893) 3-MAY-74 07:16; Title: Author(s): N, Dean Meyer/NDM;  
Distribution: /KIRK DVN RJ SRI-ARC(fyi) ECW; Sub=Collections; SRI-ARC  
DEIS; Clerk: NDM;  
Origin: ( MEYER, ME,NLS;2, ), 3-MAY-74 07:03 NDM ;

Response to feedback received as of 5/2/74

This file contains responses to MEJ, JAKE, JCP, RWW, DvN, JMB, and MDK but anyone is welcome to look,

Response to feedback received as of 5/2/74

Response to feedback received as of 5/2/74

Mill -

When question mark is typed first thing the wrong alternatives are listed (they are the ones that are available after first typing a space), this is being worked on,

You read journal mail, load files essentially the same as in the past. The command Print Journal has been changed and as with all commands, the new syntax may be found by typing Show and the old command in the Help system,

"Q is being fixed to stop typing alternatives,

Tabs work the same except there is a new feature in searching for some particular content which makes use of tab. If you show address in help and look at the menu item that deals with content search it will tell you that once you have successfully searched for something, tab will automatically look for the next occurrence. It probably would be a good idea to read that description. If you try to type tab at the command level without having just completed a search you will get the message Illegal Search Type. Tabs may be entered the same way as before AFTER you have been prompted T: (any place where text may be entered). Tab is legal as a command only after doing a content search.,

A new file is made with the create file command. If you still have expert=expert recognition, you must type a space before the c to get the second level commands,

Viewspeccs are SUPPOSED to stay but I'll check and see if this is a bug. I'll let you know,

If after typing a question mark the response isn't meaningful, such as "Please make a selection of type: CHARACTER via Address Expression" your recourse is to type "Q to get more information from the HELP system (hopefully!). The odd capitalizations have no special meaning to the user at this point,

Also, thanks for the suggestion about carriage return before EDI C;. It will be taken under consideration,

Feinler -

The Jump command as well as all others may now be repeated by typing "B instead of the last command accept. Once you have repeated a command like Jump to Successor, you may then use "A

Response to feedback received as of 5/2/74

to "backspace" over the word Successor and change it to any other command word allowed in a jump command. If you have trouble with this let us know,

1b1

The Append Statement now allows you to bug a portion of text to put between the two statements, and therefore the "join with" and then "through". This is recognized as being a questionable feature and one possibility would be to have an option of entering text between statements so that the standard append statement is shorter. This will be considered at a later date,

1b2

The idea with the Jump Return command was that it would be easier to learn how to go back to prior views if the system asked you Y/N when the line of text is displayed instead of the user knowing that a space was required to get any other view,

1b3

Jeff -

1c

Control D is being fixed to stop the list

1c1

I agree that expert=expert was probably a bad choice, I don't think any more new users will come on in that mode,

1c2

Dirk -

1d

The programmers know that update compact scrambles markers and that there are some problems deleting partial copies. They're working on it!

1d1

Jeanne Beck -

1e

Your suggestion about disliking to choose between "for information" and "for action" has been received and will be taken under consideration,

1e1

Dick and Mike -

1f

Thanks for comments about the Help system. I won't respond to all of them here but they will be referred to the Help people as well as Analysis. Thanks,

1f1

Response to feedback received as of 5/2/74

(J22896) 3-MAY-74 09:02; Title: Author(s): Susan R. Lee/SRL;  
Distribution: /SRI=ARC; Sub-Collections: SRI=ARC; Clerk: SRL;  
Origin: ( ANALYSIS, RESPONSE,NLS;2, ), 3-MAY-74 08:38 SRL ;

Smokey's Tree

Anyone wishing to contribute something towards the tree we bought for Smokey's send-off should feel free to intercept me and press said contribution into my eager palms.

1

SmoKey's Tree

(J22897) 3-MAY-74 10:39; Title: Author(s): Judy D. Cooke/JDC;  
Distribution: /SRI=ARC; Sub=Collections: SRI=ARC; Clerk: JDC;

Upcoming Privacy-Related Change to the Login Procedure

Please promptly read and, if appropriate, respond to this memo.

## Upcoming Privacy-Related Change to the Login Procedure

We are about to install a change to the SRI=ARC EXEC in support of the NLS privacy features which are now installed at both OFFICE=1 and SRI=ARC. This change will affect the login procedure for "shared" directories. Please read and, if appropriate, respond to this memo,

## THE CURRENT LOGIN PROCEDURE

In most cases, the EXEC at login can (and does) infer a user's NLS ident from his TENEX directory. If a user logs in as WHITE, the EXEC infers that his ident is JEW.

But there are some directories with which no single ident can be associated. MIT=MULTICS users share a single directory at OFFICE=1. And at SRI=ARC, a number of users, though assigned their own, personal directories, must also upon occasion log in as DOCUMENTATION. In all such cases, the EXEC must prompt for and accept any ident the user types.

## THE COMING LOGIN PROCEDURE

Since the new NLS privacy features control access to NLS files on the basis of the ident with which the user logged in, it's no longer satisfactory to assume that the user will type his own ident. The EXEC will, therefore, maintain a list of valid idents for each such shared directory, and permit the user to type one of those (and only those) idents.

## A. REQUEST

If ANY of the directories under which you log in require you to type your ident at login, let me know about it so the EXEC's data base can be updated appropriately. Otherwise, you may find yourself unable to log in to that directory.

If you know of users who will be affected by this change and who haven't been sent this memo, please forward it to them or respond on their behalf.

Respond please by Journal mail to JEW.

Upcoming Privacy-Related Change to the Login Procedure

(J22898) 3-MAY-74 15:26; Title: Author(s): James E, (Jim) White/JEW;  
Distribution: /SRI-ARC( \* action \* ) ; Sub=Collections: SRI-ARC; Clerk:  
JEW;

All of the people in the SCHOLAR ident group, jmb, dyn, and kirk should be able to log in to DOCUMENTATION. If you give other idents this capability, please let me know who they are. By the way, what keeps a user from impersonating one of the acceptable idents for a username. This scheme doesn't seem to me as though it is going to provide any privacy what so ever. Just a bunch of masquerading users.

(J22899) 3-MAY-74 21:09; Title: Author(s): Kirk E. Kelley/KIRK;  
Distribution: /JEW; Sub-Collections: SRI-ARC; Clerk: KIRK;

THE WHOLE ARPANET CATALOG  
An Augmented Network Information Center

## INTRODUCTION

1

This paper is intended to be in complete agreement with the USING Information Management Committee report [Reference 1] and the Help and Documentation Committee report [Reference 2]. However, it describes an online Whole Arpanet Catalog that uses the same accessing system to interface to the proposed integrated Help systems and other shared resources, as it uses to take users to the information that classifies the resource and all other available information about the Arpanet. A Hardcopy Whole Arpanet Catalog (HWAC) and supplements (News) are also discussed,

1a

This paper also goes into specific detail describing how the Whole Arpanet Catalog online accessing system interface (software and databases) should work and who should be involved in developing and maintaining it,

1b

The view here is that everything contains information including a tool like a side-rule or a terminal, a service like a typist or an editing system, as well as words found in a book or a database. Furthermore, all that information should be accessible to some degree via a single, easy to learn (self teaching) accessing system,

1c

## DATABASE MAINTENANCE AND SOFTWARE INTERFACING

2

In general, the bulk of the information for each server site (help, hardware, and software documentation) should be developed and maintained by that site at that site. A core accessing system (database and software) to all sites should be maintained and improved at Office-1 by one accessing system coordinator person (with the help of one full time programmer for the first year). This core accessing system should be distributed by copying updated versions to other sites,

2a

Users retrieving information should use the core accessing system at their "home" site or pay for CPU time to use it at Office-1. This accessing system should then take the user to the appropriate computer containing the information and service (s) he wants. The local site information coordinator(s) should maintain their site's information except for People information (the Ident File) which should be maintained by each individual and group coordinator from the Master copy located at Office-1,

2b

As stated in the Help Documentation Committee report [Reference 2], each site should be responsible for interfacing with the core network accessing system both to provide information and to retrieve it from other sites. Those sites that have not yet

THE WHOLE ARPANET CATALOG  
An Augmented Network Information Center

interfaced with the Whole Arpanet Catalog should buy computer service from Office-1 until the interface is completed. Whole Arpanet Catalog personnel should provide support for these sites toward complete at-site information management.

2c

THE WHOLE ARPANET CATALOG ACCESSING SYSTEM

3

The same accessing system should be used for the Whole Arpanet Catalog as has been developed for the Whole Universe Catalog [Reference 3]. It can run in a small subset of the Online System developed at SRI-ARC called NLS. It is simple to use and learn (self teaching) in both a one-dimensional teletype-like environment from a keyboard and in a two-dimensional display like environment from a pointing block with three buttons called a "mouse". It contains all of the same information retrieval capabilities as NLS including tree structure view specification codes (called viewspecs), cross-file indirect addresses (called links), and content searching with boolean logic (called content analyzer patterns). In addition, it gives the user control over a "fourth-dimension" of information space which is not available in NLS [Reference 3].

3a

The user does not need to understand or even know of the existence of these complicated systems and does not need to know or understand any other NLS peculiarities like command word recognition in order to use the Whole Arpanet Catalog Accessing System.

3b

All the user needs to know is:

3c

FIRST POINT:

3d

From the Mouse, push the leftmost button to point to a line, the middle button to point to a word for it's "definition", the rightmost button to go back or return.

3d1

From the Keyboard, type a number to point to a line, type any word for it's "definition", or type a backarrow \_ to go back.

3d2

THEN VIEW:

3e

From the Mouse, push the middle button for a FULL view (verbose, all lines), the leftmost button for a MAP view (brief, one line).

3e1

From the Keyboard, type Carriage return for a FULL view, Linefeed for a MAP view.

3e2

THE WHOLE ARPANET CATALOG  
An Augmented Network Information Center

Other capabilities are available with different combinations of buttons on the mouse and text typed in from the keyboard that add control as you learn about them [Reference 3]. However, you do not need these in order to successfully access the Whole Arpanet Catalog. In fact, an even simpler compatible accessing system can be used which does the pointing and view specification with one push of the appropriate button on the mouse.

3f

Among other things, this system allows for almost unlimited freedom in database format. Though some conventions may be recommended as being optimum for online viewing and database maintenance, there are no rigid format restrictions as are mandatory for the crude query language currently used to access the old online Resource Notebook.

3g

THE WHOLE ARPANET CATALOG DATABASE

4

Table of Contents

4a

NEWS

TERMS: The Arpanet Keyword Dictionary, Index, and Thesarus

SOFTWARE RESOURCES

HARDWARE RESOURCES

SITES

PUBLICATIONS

PEOPLE: Directory

4a1

These sections should be cross-indexed and interlinked in a network, similar to the NLS Help Database, to provide many different paths to, and views of, the information. Each section is described in more detail below.

4a2

NEWS

4b

This section should take the user to the online locations of the Supplements to the Hardcopy Whole Arpanet Catalog (including the issue in preparation).

4b1

TERMS: The Arpanet keyword dictionary, index, and thesarus.

4c

This section of the Whole Arpanet Catalog is a necessary part of any real information center online accessing system and has as it's model (and possible original source), the Network related terms in the NLS Help Database.

4c1

SOFTWARE RESOURCES

4d

This section should be structured for browsing to easily find

THE WHOLE ARPANET CATALOG  
An Augmented Network Information Center

what you want especially if you don't know what Site provides the program nor what the appropriate program for you is named. Some possible categories:

4d1

Network Protocols

4d1a

Accounting systems  
Analysis systems  
Calculators  
Communication systems  
Documentation Production systems  
Graphics Systems  
Programming Systems

4d1b

This section should be maintained by the database coordinator from data provided by the sites. It should not only take the user to information about the programs it classifies, but should interface to the actual site, software, and help system where possible.

4d2

HARDWARE RESOURCES

4e

This section should also be structured for browsing and be maintained by the database coordinator from data provided by the sites. It should not only take the user to information about the hardware, but should directly interface to the actual computer, accounting mechanisms, and relevant people where possible (see People, below).

4e1

SITES

4f

This official list of the Hostnames should follow the established protocols and be updated from information supplied by ARPA IPTC. The list should contain links off to the online information, help systems, and other resources, maintained at each server site by that site.

4f1

For sites that do not yet have software to which the Whole Arpanet Catalog can interface, arrangements should be made to provide them disc space and support at Office-1. This service should probably be of the same form as the old online Resource Notebook except of course it should be formatted for the much more flexible query language described above. Support should be towards eventual complete maintenance of a site's section by that site.

4f2

The Official List of Host Names should also be available as an

THE WHOLE ARPANET CATALOG  
An Augmented Network Information Center

ASCII sequential file in a format optimal for hardcopy viewing, 4f3

PEOPLE 4g

Finding a person in the People section of the Whole Arpanet Catalog should allow you, among other things, to go directly to 4g1

1, online citations to offline papers and direct online links to online documents entered by that person (entered automatically if he uses the NLS journal); 4g1a

2, a TENEX type link to his job if he is logged in; 4g1b

and it should eventually be possible to get directly to 4g1c

3, a message sending system; 4g1d

4, ringing the phone at his current location. 4g1e

These capabilities are logical extentions of the current IDENTIFICATION subsystem of NLS which allows individual users to add and modify their own information and already provides many fields such as, phone number(s), US Mail address, SNDMAIL address, preferred delivery medium, and so on, 4g2

PUBLICATIONS 4h

Depending on time, CPU, and manpower available, it may be possible to catalog Arpanet user community documents by subject or special interest group in this section linking to the PEOPLE section for author classification and linking to the TERMS section for titleword classification. This would probably be limited to items or citations recorded by the NLS Journal, if done, 4h1

THE HARDCOPY WHOLE ARPANET CATALOG (HWAC) 5

This document should be available in total and by the single sections described above. HWAC would replace the old Network Resource Notebook. It should be generated from the Database by using NLS Output Processor directives. The generating, printing and mailing costs should be paid for by subscriptions from groups and individuals on the Arpanet, 5a

THE WHOLE ARPANET CATALOG  
An Augmented Network Information Center

THE SUPPLEMENTS TO THE HARDCOPY WHOLE ARPANET CATALOG (NEWS) 6

These issues should be available quarterly. They would fill the gap of the now defunct Arpanet News. The generating, printing and mailing costs should be paid for by subscriptions from groups and individuals on the Arpanet. 6a

CONCLUSION 7

Referring to the USING Information Management Committee report [Reference 1], the users of the NIC desire a distributed online oriented mode of managing information providing easier access to resources. Servers also want more of a say in how their Site is represented and with fewer middle-men. Referring to the Help Documentation committee report [Reference 2], a single coherent help accessing system interface is desired. 7a

By way of developing the Whole Universe Catalog and NLS Help database, the information accessing software and database building techniques have evolved to the point where the needs of the network users as expressed in the USING committee reports can and should be met by a single accessing system interface (software and database) in the form of a Whole Arpanet Catalog. 7b

REFERENCES 8

1. The USING Information Management Committee,  
"Some Initial Suggestions for Network Information  
Management", <OFFICE=1, USING, INFO=DRAFT,>, 9-APR-74 8a
2. The USING Help and Documentation Committee,  
"Network Help Facility: A Discussion of Requirements  
and Potentials", <OFFICE=1, USING, NETHELP,> 29-APR-74. 8b
3. Kelley, Kirk, "The Whole Universe Catalog accessing system",  
<ARC, KELLEY, CATALOG,>. 8c
4. Kelley, Kirk, "The Whole Universe Catalog database",  
<ARC, KELLEY, WUC,>. 8d
5. Kelley, Kirk, "The current status of the Help database",  
<NIC--22743,> 16-APR-74. 8e
6. Kelley, Kirk, "Responses to Nancy's comments on WAC",  
<NIC--21626,> 25-JAN-74. 8f
7. Kelley, Kirk, "In regards to the ARPANET WEC",  
<NIC--21345,> 9-JAN-74. 8g

THE WHOLE ARPANET CATALOG  
An Augmented Network Information Center

8h

THE WHOLE ARPANET CATALOG  
An Augmented Network Information Center

(J22900) 3-MAY-74 21:31; Title: Author(s): Kirk E. Kelley/KIRK;  
Distribution: /INFORMAN HELPDOG CF; Sub-Collections: SRI-ARC INFORMAN  
HELPDOG; Clerk: KIRK;  
Origin: ( KELLEY, WAC,NLS;4, ), 3-MAY-74 18:04 KIRK ;

.PEL; .PN=PN-1; .GCR;Please consider this to be incorporated or  
appended to the Information Management / Help and Documentation  
Committee Reports.

Background Idents.

A null ident should be allowed for BACKGROUND. If this isn't possible, then JDH, JCP, and JEW should be allowed.

1

Background Idents.

(J22901) 3-MAY-74 22:39; Title: Author(s): J. D. Hopper/JDH;  
Distribution: /JEW( \* action \* ) ; Sub-Collections: SRI-ARC; Clerk:  
JDH;

YOUR privacy request

Jim ... two directories which should be included in your new privacy stuff are UK-ICS and NORSAR=TIP. The appropriate idents are in the identfile under those organization/group names. ... Mike

1

Your privacy request

(J22902) 6=MAY=74 10:06; Title: Author(s): Michael D. Kudlick/MDK;  
Distribution: /JEW; Sub=Collections: SRI=ARC; Clerk: MDK;

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

The following is a list of rejected suggestions and implemented items as of May 1, 1974;

Rejected Suggestions

JBN Suggestion for Change in Journal Hardcopy Format  
25=NOV=73 20:42 (IJOURNAL, 20492, 1:w)

KIRK NP \* DNLS NP Augmented Insert and Combined Move & Replace  
command plan.  
15=FEB=73 16:59 14453== ?? (IJOURNAL, 14453, 1:w)

KIRK Proposal for a Structural Language that Communicates  
Databases Online  
20=MAY=73 19:16 (IJOURNAL, 16347, 1:w)

KIRK AN NLS INFORMATION RETRIEVAL SYSTEM & revision of 16347  
15=JUL=73 20:39 (LJOURNAL, 17815, 1:w)

Comments: This has been reissued because of renewed interest  
in an NLS Query Language and because of changes in the  
previous version especially in the proposed TNL command  
syntax,

Comments: This file has been formatted for easy online access  
and is not intended to "flow" if read in hardcopy. Much thanks  
to Mill Jernigan and Dirk vanNouhuys for their comments and  
suggestions,

KIRK Inside the TNL Query Mode  
3=JUN=73 23:59 (IJOURNAL, 17012, 1:w)

HGL Reply to Kirk's (17012,) on Query  
5=JUN=73 08:56 (IJOURNAL, 17042, 1:w)

KIRK Comment on the idea of  
30=JUL=73 14:37 (LJOURNAL, 18122, 1:w)

HGL Reply to Kirk's query comment (18122,)  
31=JUL=73 09:24 (LJOURNAL, 18134, 1:w)

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

KIRK Response to Harveys considerations (18134,)  
31=JUL=73 15:50 (LJOURNAL, 18151, 1:w)

2e2

KIRK Proposed system for handling links in NLS query languages,  
4=JUL=73 16:40 (KJOURNAL, 17636, 1:w)

2f

KIRK 20=FEB=74 18:00 22009  
A list of six complaints concerning the new nls  
Location; (HJOURNAL, 22009, 1:w)

2g

22=FEB=74 1519=PDT KELLEY; newnls gripe  
Received 22=FEB=74 15:19:16

2g1

THERE IS NO WAY TO SPECIFY VIEWSPECS WITH THE LOAD FILE  
COMMAND!!

2g1a

Why doesn't the load file commad allow viewspecification as in  
the old system?

2g2

JBN would like to see a page with END OF FILE on it at the end of  
files being printed that are not immediately followed by another  
file in the printer. This is because there is no way of telling  
when the printer stops whether it is done or not, and you have to  
push form-feed in order to get to your copy,

2h

KIRK Substitution Courtesy  
23=MAY=73 19:55 16789 Message:

If you are going to change the NLS Substitute command all around,  
the least you could do is let yourself know how many substitutions  
have been made BEFORE going ahead and making them so that you can  
abort if you got more than you intended. -- A simple courtesy that  
is helplessly frustrating otherwise. Have you ever tried to undo  
a substitute that substituted too much? It's one of those things  
that keeps snowballing. The more you try to get yourself back  
where you started, the more messed up your file becomes,

2i

KIRK DNLS top fourth of screen,

2j

If the name of the current subsystem is going to replace the  
date and time, then why move the viewspec feedback area?

2j1

I thought the date and time and maybe even the viewspec area  
was going to be accessible through the tty simulation window  
instead of being permanent areas. This was so the two line tty

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

simulation window could be lengthened. If this valuable format is not going to happen, I would like to have the time underneath the subsystem name. I miss the time,

2j2

KIRK thoughts about the tty window in new DNLS  
5-FEB-74 17:53 (HJOURNAL, 21803, 1:w)

2K

When commands appear in the tty window, how about getting rid of viewspecs and the subsystem name. They could be readily available like the time and everything else. Viewspect "?" would display the current viewspecs, and we already have the "<" and ">" commands for getting the subsystem,

2K1

This would allow all but except for two lines of the screen to contain text,

2K2

There are certain things that should not be displayed in the tty window. Things like file status and other show commands. I don't think text insertion should show up there because you couldn't read two lines above what you have written and you couldn't have automatic backspace reformatting,

2K3

KIRK

5-FEB-74 16:14 21800 Message:

%In the Jump to File Return command, since "Ahead" went away, "Return" should be a noise word instead of a Command=word so that you don't have to type it every time,

21

KIRK Thoughts about I;, N;, and F;

13-JAN-74 17:15 21376 Message:

I; and maybe even N; but not F; should be reinstated as prompts, F; is part of the DAE so it should not be given special treatment, N; can be confused with one of the nouns for an editing command, though I think it should be used exclusively in the Journal subsystem. I won't push it. However, I; is at least as special as A;. If A; is not going to be replaced by T;, then neither should I;. Even though both are typed in, one refers to a place address, and the other refers to a person, or group of person's identifier(s). Both should be prompted, or a consistent reason should be given for prompting one, but not the other. I; is doubly special in that it allows other things besides Idents and has very special searching instructions that a user needs to associate with a single prompt. It is almost it's own little subsystem. Lets give it the recognition it's due,

2m

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

KIRK Deinstitution Sequence generator (program) CONFIRM  
could be  
Deinstitution Sequence (generator program) CONFIRM

2n

%only 6 characters allowed to define uniqueness Sequence==  
conflicts with sequential,%

2n1

KIRK 19=JUL=73 19:35 17938  
NP for a change in the NIC Directory Generating Programs,  
Location: (LJOURNAL, 17938, 1:w)

2o

Executed tasks == implemented items, fixed bugs, and answered questions

3

But not exactly as stated.

3a

DVN My initial file came up, I said jump to item, option, and typed in the name of a statement, "documentation", it went into exec with savage remarks like "R1/FILR\REH +11,,S3IFTU+22,=300,,323135 etc, etc., Later I tried it again and it worked O.K.

3a1

13=DEC=73 1353=PST VANNOUHUYS: Illegal Instruction  
R1,,PSIREG+i = 1,,232277 at R0 = 0  
Received 13=DEC=73 13:53:27

3a2

I had split the xscreen and was jumping to link in one of the screens; I was fumbled fingered and put in a bunch of characters in the address place whi it couldn't understand I guess because it bombed me out and said the above,

3a2a

26=FEB=74 0824=PDT VANNOUHUYS: Fatal Storage shortage error  
Received 26=FEB=74 08:24:41

3a3

I loaded my initila file, split the screen, loaded a journal file on the left, created a secnd file on the right, did a little writing, moved the boundry to dismiss the leffthand (journal) file, attempted to load my initial file and got that error message along with stuff like "R3/ DSPBLKK+1746,,R1 = 11110,,1" etc.

3a3a

NDM 10=APR=74 14:48 22675  
Journal Number Used Twice  
Message: The number 22671 was assigned both to a plex I submitted (now in ljournal, a private file) and to a message submitted by marcial

3a4

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

JDH 10-APR-74 21:43 22700  
 Incorrect Journal numbers 22669-22676  
 Location: (LJOURNAL, 22700, 11w)

3a4a

Due to an error in the number system, numbers assigned during the evening of 4-9 and day of 4-10 were incorrect. Change any citations you intend to use to reflect the corrected numbers.

3a4a1

original number	author	corrected number	3a4a1a
22669	KIRK DVN	22689	3a4a1a1
22670	RWW	22690	3a4a1a2
22671	NDM	22691	3a4a1a3
22673	JBN	22693	3a4a1a4
22674	JEW	22694	3a4a1a5
22675	NDM	22695	3a4a1a6
22676	NDM	22696	3a4a1a7

The following people are involved as authors or distributees:

3a4a1b

JBN NDM DCE JCN RWW MLK JHB FDBK KIRK JEW SDC2

3a4a1b1

KIRK 20-FEB-74 18:00 22009  
 A list of six complaints concerning the new nis  
 Location: (HJOURNAL, 22009, 11w)

3a5

When names are turned off, the substitute command writes in garbage and gives you a bad file. (CHI; Ken, this is in running system also. Could you investigate and find out why SUBSTITUTE is sensitive to statement name being on or off -- it is probably trying to skip over the name and blowing it. Please fix in both systems)

3a5a

DHC 14-AUG-73 16:34 18410  
 Making TNLs more widely available  
 Message: The following is a suggestion from Chuck Kline (CSK), I almost dismissed it out of hand, but then realized that I was not sure of the arguments against it:

3a6

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

Making TNLS, sans ident or journal systems, available as a standard Tenex subsystem, This of course assumes that NLS does not have horrible hooks furied into Tenex, I guess it would also require (perhaps) distribution of the Output Processor as well,

3a6a

Thoughts? (CHI: After XNLS is moved to be the running system to Office=1, we should be able to give it out to all tenex's.)

--Dave,

3a6b

KIRK Entering capital viewspecs from the mouse and keyset, an alternative to (20425,) (CHI: Being done)

I re-propose the following:  
 OXX for CONTROL CASE=SHIFT instead of XXX,  
 XDX for lowercase viewspecs in addition to XXO,  
 XXX for uppercase viewspecs (XDX + OXO),  
 OXO for capital-shift with all others would remain the same,  
 X = mouse buttons held down while a keyset chord is typed,  
 O = mouse buttons left up,

3a7

Comments: NOW, while the command language is being changed, is the time to again (see 18FEB=-14492,) request ordering the functions of the mouse buttons in a logical way to effectively use the available alternatives and allow input of capital viewspecs. In the new language, in order to input a capital viewspec from the keyset and mouse, one must type at the least "<SP>sev" (four characters). A step backwards from the old language where typing only "v" was necessary,

3a7a

KIRK The second level command recognition key should be visible in TNLS %DCW will allow setting this character in user-options subsystems

3a8

I suggest period instead of space be used in expert recognition to get to second level commands. Besides the advantage of being visible in TNLS, it is easier to type on the keyset, easy to represent in command summaries, and consistent with the convention for second level commands (structural-relationships) in the DAE. The TNLS command that shows your position by statement number and character count could use comma instead of period. A disadvantage this is that a period is not as easy to type as space on a keyboard. I feel this fails to outweigh the advantages,

3a8a

Rejected suggestions and implemented items submitted by ARC users as  
of May 1, 1974

JMB 1-MAR-74 20:13 22167  
New TNLS problem  
Location: (HJOURNAL, 22167, 1:W)

3a9

Problems using a simple content analysis filter in New TNLS:

3a9a

In Editor, I gave the Set Filter To command, typing in  
the pattern

3a9a1

I then did Set Filter On

3a9a2

I set viewspec 1 on,

3a9a3

When I printed my branch, none of the contents were  
filtered out!

3a9a4

In programs, I did a Show Status, and it said my buffer  
indeed had the correct thing at the top of the "Stack of  
compiled programs"

"None" was printed after each "...program for display  
area!"

3a9a5

Can you get someone to diagnose my problem fairly soon,  
since I've been trying for two weeks to do a simple  
content analysis in xnls for a specific purpose???

3a9a6

DHC 8-MAR-74 17:07 30201

USING idents

Message: What happened to the NETBAGRIPES and NETCOMMENTS  
idents??? %Have never been requested%

3a10

KIRK ViewsPec b (add one level) when used while viewspec c is  
in effect (ALL levels), should work as viewspecs eb (current  
level plus one more) instead of resulting in 0 levels. I  
thought this was a bug in the old command language that would  
not be carried over in the new command language. Some bugs  
with viewspec e and 0 levels were fixed. How about changing  
this as well? If someone ever really wanted 0 levels, they  
could get there with viewspecs da. JMB points out that  
viewspec a at ALL levels should result in the equivalent of  
viewspecs ea instead of 62,

3a11

When you specify viewspecs eb, (e = the current level at the  
top of the screen, b = add one more level), the feedback  
says R+1 (why not e+1?). Sometimes it computes this level  
and places that in the viewspec feedback area and the level

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

clipping stays at that value until you enter new viewspecs. At other times, R+1 stays in the viewspec feedback area and everytime you jump, it recomputes a new level. This feature is very handy, but there is no consistant way of knowing which will happen. I propose that whenever the viewspecs are specified in a Jump command, that they recompute R+1 each time until other level clipping viewspecs are added. At any other time, (i.e. Set Viewspecs command and double mouse buttons) I propose that R+1 compute the level once and remain at that level until other level clipping viewspecs are added,

3a11a

KIRK 24-JAN-74 17:28 21606

Time and <control=t>

Message: Having the time given with <control=t> is one of the most logical little features I've seen added except for taking away the connect time. I't makes analysis more difficult and seems unnecessary. <control=t> when one is not running a subsystem need not give the date and time. There is a separate command for that. So why not reinstate the connect time and place the Date and time like so?

PROCESSING SUSPENDED AT 164674 24-JAN-74 17:04  
LOAD 4.40, USED 0:02:57.8 IN 0:20:09

It all fits nicely in the DNLS tty window, it's easier to read, it contains all of the information associated with time, and it looks better,

3a12

Exactly as stated

(Documenters should be able to trust these items)

3b

17-DEC-73 2032=PST VANNOUHUYS: Guess  
Received 17-DEC-73 20:32:10

3b1

I just treid to use <control=i> to repeat a content searc ad it went into a loop, or so it seemed,

3b1a

DVN 7-JAN-73

Display won't recreate without doing viewspec f,

3b2

DVN 7-JAN-73

Get "Possibly fatal display error" message before refreshing display

3b3

24-JAN-74 0820=PDT VANNOUHUYS: XNLS Problem

Received 24-JAN-74 08:20:49

3b4

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

When I go into xnls, my screen says editor in the upper left corner, and otherwise remains completely blank.

3b4a

KIRK 22=MAR=74 09:07 22466

Move Boundary Bug

Message: If you split a window vertically, and then horizontally, you sometimes cannot move the vertical boundary because it acts as if it thinks you bugged the horizontal boundary and moves it instead.

\*\*\*\*\*Note: \* action \* \*\*\*\*\*

3b5

HGL 27=MAR=74 09:19 22502

New NLS Jump to Link Bug

Message: Links to journal items which should go to statement 1 go to the origin ignoring the explicit statement number specification in the link in the new NLS.

3b6

3=APR=74 1944=PDT - VANNOUHUYS: New Catastrophes from the XOutput processor

Distribution: LEE

Received at: 3=APR=74 19:44:38

3b7

It said "ILLEGAL INSTRUCTION OPRTXT = 165601  
at "NLSLAN]ZJSEND = 413206"" etc, etc and bombed me  
int exec

3b7a

KIRK 26=MAR=74 16:51 22491

Sendmail problems

Location: (JJOURNAL, 22491, 1:w)

3b8

Comments: obsoletes 22467

3b8a

%Fixed% The show status command in the Sendmail subsystem doesn't show all the status and leaves the user at ...

3b8b

There are no first level "r" commands.

3b8c

The Statement and Plex commands are not available for use.

3b8d

A comment more than a few (6?) lines long gets the "Exceed Capacity" message.

3b8e

I find I cannot use CA in the Number command to get the number of the item.

3b8f

Rejected suggestions and implemented items submitted by ARC users as  
of May 1, 1974

I also find I cannot determine the number of my previous  
journal item to say that this updates it,

3b8g

Interrogate in DNLS gets prompting messed up and says "not  
implemented",

3b8h

DHC 19=APR=74 17:48 30502

Nic Locator

Message: Once again, the Nic locator catalog has proved  
useless, The indices are offline and I can't even use  
Interrogate to get them back,

3b9

DVN 22=APR=74 22:03 22793

reference to undefined interpreter variable  
Location: (LJOURNAL, 22793, 1:w)

3b10

-----

3b10a

when I treid to set case mode to upper it gave me taht error  
message,

3b10b

-----

3b10c

3b10d

21=MAR=74 22:10=PDT KELLEY: interesting bug with transpose  
text

Distribution: LEE, wallace, irby, victor  
Received at: 21=MAR=74 22:10:43

3b11

It seems to always not update one of the statements on the  
screen if  
you are transposing text between two statements, (order may  
be important), Recreating the screen fixes it,

3b11a

KIRK 22=MAR=74 09:10 22467

Sendmail problems

Message: The show status command in the Sendmail subsystem  
doesn't show all the status and leaves the user at ...

\*\*\*\*\*Note: \* action \* \*\*\*\*\*

3b12

30=MAR=74 21:32=PDT BECK; Xnls,sav;78

Distribution: FEEDBACK, wallace, victor  
Received at: 30=MAR=74 21:32:50

3b13

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

30-MAR-74 2245-PDT BECK; Further on XNLS, SAV;78

Distribution: FEEDBACK, wallace, victor

Received at: 30-MAR-74 22:45:04

3b13a

That SDDA Jsys error, ..., stuff applies to all instances of T:/[A]: in TNLS= - - - - THIS version of New TNLS unusable

3b13a1

29-MAR-74 2117-PDT VANNOUHUYS; SDDA Jsys error, CLRSEDA =

Distribution: LEE

Received at: 29-MAR-74 21:17:01

3b13b

I was workin in xtnls, had just come in, printed a plex, went to user options and turned off prompting, Treid to insert a statement, After the second command accept (just before I would have begun to put in text) it started printing out that wrror message, 10 times in less than a minute, I hit control c and sent this,

3b13b1

29-MAR-74 2120-PDT VANNOUHUYS; SDDA etc,

Distribution: LEE

Received at: 29-MAR-74 21:20:23

3b13c

I just returned to xnls, immediately treid ot insert a staement at the same ppoint, and the same thing happened, But I made a mistake in the accound before, It happened when I inserted the first character of text, which was 3,

3b13c1

29-MAR-74 2122-PDT VANNOUHUYS; SDDA etc etc,

Distribution: LEE

Received at: 29-MAR-74 21:22:49

3b13d

I just went back and got that message when I tried to load file, I'M going to retuttn to plain nls, The version is 78

3b13d1

XNLS, SAV;78 is Buggy!!!

The errormessage:

SDDA Jsys error, CLRSEDA = T:/[A]:

prints over and over again until I type <control=c> and Reset==

when I type ANYTHING after command=term File

and ANYTHING after command=term Show in Help subsystem,

3b13e

JMB 7-MAR-74 21:16 22357

New DNLS==Null content in Set Name Delimiters command

Message; DNLS==

Set Name Delimiters command doesn't take <control=n> for null

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

content either (reference to Useroptions Control command)!  
If it never will, please let me know. Thanks, Jeanne B. (CHI;  
Ken, I thought this was fixed???)

3b14

JMB 20=DEC=73 18:00 21149  
New TNLs confusion  
Message;

- 1, I did Show File Marker list==  
and got the info for default directory
- 2, I then marked a character
- 3, I repeated Show File Marker list==  
and it showed my marker correctly
- 4, I deleted the marker
- 5, I did Show File Marker list==  
and it still shows my marker

%Fixed% [I can't tell if it really deleted it because the jump  
to marker DAE element isn't working]

3b15

DCE 7=MAR=74 17:36 22351

NLS doesn't treat my NAME=string as a Name  
Message: Dear Bughunters; Two statements, (engelbart, work,  
083:el) and 084 for some reason don't get treated right. Their  
hash codes apparently aren't set (Jump Name doesn't find them),  
and also, VSPEC D doesn't recognize them. I've tried editing  
the statement, to get NLS's attention as it were, and every  
other trick I can think of. Got any good words??

3b16

DVN 16=JAN=74 21:45 14572  
9 Little XNLS Problems  
Location: (GJOURNAL, 14572, 1:w)

3b17

When I attempted to show directory for file <journal> 11163,  
which I had loaded, by bugging the words, it said "illegal  
file name", %This requires link syntax%

3b17a

When I split the screen vertically, then jumped to item so  
that the same thing was being displayed on both sides, then  
jumped to tail on one side, and then attempted to jump to  
tail on the other side it gave me an error message about  
illegal numbers of some kind,

3b17b

KIRK 1=FEB=74 12:03 21722  
BUG in the freeze statement command  
%Not a bug==viewspecs are relevant to manner in which statement  
will be displayed in frozen window, not to whether it will be

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

displayed Message: The freeze statement command in the new system (and old) allows a place for specifying viewspecs, but when I specify the viewspecs "of" the frozen statement is not displayed,

3b18

DVN 7-JAN-74 NEW TNLS problems  
Some viewspecs (m,I,G) carry forward, others (lines and levels) reset following each command, %Set viewspecs are permanent, viewspecs in Print are only for that print command%

3b19

DVN Since viewspecs are reset each time this is more of a problem than a feature,

3b19a

JMB 20-DEC-73 17:53 21148 %CHI%  
Another DAE failure  
Message: New TNLS does not recognize #marker  
in an address expression

3b20

DVN 19-MAR-74 09:12 22419  
Xnls Link Addressing Still Fails On Markers  
Message: Try, for example, (vanNouhuys,dvn,#j),

3b20a

DVN 7-JAN-74 TNLS problem:  
Show Marker List doesn't work and Markers don't work in  
addresses, %first half fixed%

3b20b

JMB 1-MAR-74 21:52 22170  
Please change spelling in <NLS>SYNTAX  
Message: In CML, for the Useroptions subsystem, would you please change the spelling of the command=word "Herald" to "Herald"? Thanks

3b21

JMB 1-MAR-74 20:28 22168  
Problems with the AE in New TNLS;  
Location: (HJOURNAL, 22168, 1:w)

3b22

What do you do in an Address Expression to point to the second instance in the statement of " (double quote)?

3b22a

1. The following element:

"#=2c

and:

"#=3c

Rejected suggestions and implemented items submitted by ARC users as  
of May 1, 1974

all get me only the first double quote mark in the  
statement, 3b22a1

2, Doing a content search on the string of characters  
ending with the second double quote mark, thus:  
"ograms"  
is not understood by the system, 3b22a2

Can you make a suggestion? 3b22b

28-FEB=74 1328=PDT VANNOUHUYS; Quickprint bug  
Received 28-FEB=74 13:28:39 3b23

Quickprint seems to be starting at the sucesor of the  
statement at thetop of the screen, 3b23a

8-JAN=74 1037=PDT VANNOUHUYS; Glad to see I can reach you  
again  
Received 8-JAN=74 10:37:39 3b24

Altmode doesn't seem to work today in load file, 3b24a

8-JAN=74 1147=PDT VANNOUHUYS; Illegal Group  
Received 8-JAN=74 11:47:15 3b25

I just attempted to substitute two visisbles in a brach and  
got that error message, It's happened before, 3b25a

10-JAN=74 0916=PDT VANNOUHUYS; No first carriage return  
Received 10-JAN=74 09:16:52 3b26

it seems to be impossilbe to put in carriage return into  
WORK as the first thing following T; 3b26a

DLS 15-JAN=74 15:29 21420  
Control B problems in New NLS  
Message; Control B at the end of insert commands acts like a  
control H, ie it backspaces a character rather than repeating  
the insert command,...bug???? 3b27

15-JAN=74 1515=PDT VANNOUHUYS; Viewspce B  
Received 15-JAN=74 15:15:53 3b27a

It does not seem to be working in newnls, 3b27a1

DVN 16-JAN=74 21:45 14572  
9 Little XNLS Problems

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

Location: (GJOURNAL, 14572, 1:w)

3b28

Move Link doesn't seem to work right, It puts a space in front of the link but does not move it,

3b28a

Links that contain only viespecs do nothing, This makes locator Very difficult to use,

3b28b

When I try to set filter to pattern it says "No existing block with name LOCAL",

3b28c

JMB 1-MAR=74 20:30 22:69

Problems with the AE in New TNLS (the 2nd):

Message: The address element;

.w (jump to word)

takes me to the origin of my file from anywhere in that file, it does this also when I use a number before the w Makes Transpose word, or Insert, etc, very difficult to use in TNLS!

3b29

15=FEB=74 1427=PDT KELLEY: Jump to Back command

Received 15=FEB=74 14:27:47

3b30

It doesn't jump to the right statement, It's something random to me, I can't see any pattern to where it jumps except that it isn't back,

3b30a

KIRK 20=FEB=74 17:57 22008

Other parts of this file are in the NP, implemented, and bug branch. The most immediate bugs from several intensive sessions in XNLS

Location: (HJOURNAL, 22008, 1:w)

3b31

Copy sequential says "illegal string destination"

3b31a

Insert group says "illegal string designation" when bugging the group,

3b31b

The repeat character doesn't work after typein in the insert, replace, or append commands,

3b31c

It takes 2 CA's to get out of viewspec status mode,

3b31d

Insert Branch doesn't work when addressing the source,

3b31e

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

The default address for a link containing no address, only viewspecs, should be the statement containing the link. The arc and nic locators operate on this principle. Currently the CM doesn't move.

3b31f

"Jump to Item <=U> name <SP> ,1 CA CA" takes you to the name, but does not jump to the link contained in the named statement. The arc and nic locators operate on this principle.

3b31g

SRL 4=JAN=73 %KEV%

There seems to be some problem with numbers. When trying to edit a filename which happened to be a number, it said illegal number.

3b32

JMB 19=FEB=74 22:14 21988

TNLS Insert problems

Location: (HJOURNAL, 21988, 1:w)

3b33

Three basic problems with the Insert command in New TNLS:  
19=FEB=74

3b33a

Why won't Insert Statement let me give a <control=b> or <ESC> to repeat the command (I know about <control=e> and agree that works, but,,)? It takes the RPT character and puts it in the text as <control=b>, and then inserts a repetition of the last character I input before the RPT!

3b33a1

Why does Insert word insert the word at the end of the statement when I've given an address within the statement, or left the CM at the beginning?????

3b33a2

Insert STRING commands are still asking for Level !

3b33a3

KIRK 28=FEB=74 20:44 22175 %Other parts of this suggestion may be found in the NP and bugs branch%

Bugs or Features? II

Location: (HJOURNAL, 22175, 1:w)

3b34

A bug that stops work in the Help database:  
Output Quick Print doesn't print the first statement. In the help database, that top node contains all of the crucial information.

3b34a

Move Link (such as: (Return)) does really wierd things.

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

Like putting it in a different place from where you bug or saying illegal link at the destination selection,

3b34b

JI Output Processor Cue Card  
4=NOV=73 22:29 20042 Message:

This is a mini-suggestion for the construct of an Output Processor Cue card like the NLS cue card that was distributed several months ago. In using the Output Processor, I find it a great annoyance and real handicap to always "thumb" through the manual to obtain the appropriate directives. I feel sure that many people react the same way and would be very appreciative to have such a cue card constructed and made available.

Would invite your consideration of this request. The few people I have mentioned it to would also like to have copies if they were available. Thanks.....Jean

3b35

DVN We should be able to Print Lists of Archived files.  
21=MAY=73 08:28 16698 Message:

Since many directories of archived files are now past screen length, many past two or three screen lengths, it sure would be nice if lpt were a subcommand of the interrogate group or in some other way we could print out the files archived in a given directory.

3b36

KEY Established User program library  
21=FEB=73 21:37 14715 Message:

now that we have go to program get rel file we should establish a new directory for maintaining a library of user programs in rel format and the appropriate documentation.

3b37

DHC LCONNECTING NLS TO THE MAIL SYSTEM  
26=JUN=73 13:06 17480 Message:

THIS HAS NO DOUBT OCCURRED TO OTHERS, BUT ...

3b38

It would be nice to be able to send a journal message to someone who does not have a journal ident. Probably the easiest way to implement this would be to specify the person's name and address at Distribution time.

3b38a

I recognize that the goal is to Journalize everybody (or at least, it would be nice) but this doesn't seem reasonable now. Therefore, it should be made easy to use the Workshop tools to talk to people not "hard-wired" to the workshop.

3b38b

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

The suggested ability seems to me to be very simple for simple enough, yet useful enough, to justify the work that would be necessary. (besides, I can't stand typewriters, now that I have been indoctrinated to nls. And licking envelopes is a drag, too),

3b38c

KEV protection of partial copies

25-APR-73 20:27 16215 Message:

partial copies ought to be created with the same protection as the file to which they belong

3b39

MDK \* Suggestion for a reset viewspecs command

14-FEB-73 7:41 14429 Message:

One comment by a person at the recent TNLS course, which I think it is worthwhile to pass on: it would be nice to have a command which resets all viewspecs to their default values. This is especially useful for beginners, who don't know all the viewspecs anyway, and also useful I think for display users (like me) who make ungodly mistakes in typing and wind up with unwanted viewspec settings, most of which I don't even know I have set,

3b40

JMB New TNLS suggestion and comment

26-DEC-73 12:38 21196 %KEV% Message:

Requested grammar change in command feedback for TNLS Trim and Undelete commands:

Make it print, "Trimmed Files are: ..."

instead of, "Trimmed file are: ..."

and, "Undeleted Files are: ..."

not, "Undeleted File are: ..."

Incidentally, I really appreciate these lists being printed for these commands,

3b41

JMB Change "Quit SUBSYSTEM" to "Quit To SUBSYSTEM"==first choices in command then would be:

3b42

Quit CONFIRM

3b42a

Quit Nls ...

3b42b

Quit To ...

3b42c

KIRK; To should not be a "noun" as stated above, it should be a noise word,

3b42d

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

KIRK Jump to return from one side of a split screen to another does not put you back in the file where you left it, but instead, puts you at the origin statement,

jump return=- True, A feature, (?) Should this be changed? 3b43

24=JAN=74 0820=PDT VANNOUHUYS; XNLS Problem 3b44  
Received 24=JAN=74 08:20:49

When I go into xnls, my screen says editor in the upper left corner, and otherwise remains completely blank. 3b44a

6=FEB=74 2155=PDT VANNOUHUYS; Subsystems don't work 3b45  
Received 6=FEB=74 21:55:27

Whenever I try to go into any subsystem from XNLS, it says "subsystem stack overflow,,," 3b45a

6=FEB=74 0817=PDT VANNOUHUYS; File Numbers do not Match in Pushring 3b46  
Received 6=FEB=74 08:17:41

So I logged in te morning an read my journal mail, jumping to files and back and deleteing the statements after I read the items,Then I inserted a statement, The next thing I tried to do was delte another statement, Instead I got the error message that titlsthis report, I decided, perhaps foolisly, that update compact might help, I was suspended, I did a <control-c>, reset, am sending this message, Then I will try to log in again, Will I have an initila file? Tune in tomorrow, 3b46a

DVN 7=JAN=74 NEW TNLS prbiems 3b47  
Quit puts you in TENEX OK, but with "Illegal Instruction" and a lot of location shit,

DVN 7=JAN=74 New TNLS problems 3b48  
Content analyser patterns don't seem to work in links,,,In a print emmand they yeilded the curious response: "No existing block with name LOCAL \_ A: V:" and then accepted the viewspec and printed the current statement,

11=JAN=74 1119=PDT VANNOUHUYS; Fancy Sndmsg 3b49  
Received 11=JAN=74 11:19:06

DVN 15=JAN=74 12:56 21413  
Problem with Copy Sequential  
Message; (When I treid, via various options, to copy

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

ssequential on the file; VANNOUHUYS, SUSAN.TXT;1, )It tolde me "illega string designation",

3b49a

<VANNOUHUYS>SUSAN.NLS;1, 11=JAN=74 11:16 DVN ; When I did work I got an NLS with the lower half of my screen blank, The viewspec feedback line was more useful than it has ever been before because it told me the viewspecs were 0 16 hjvDP. But when I had straightened out my viewspecs, and tried to type in a command, it just took command letters (leavint them caps) indefinitely, 0 recognition mode? I gave up via <control=c>, Later I got into work OK, wrote the first branch of this message, and tried to do output sequential on it. It said "illegal string designation"

3b49b

DVN 16=JAN=74 21:45 14572  
9 Little XNLS Problems  
Location; (GJOURNAL, 14572, 1;w)

3b50

I find the information about how long I've been on more useful than the timeof day, I check the ration of CPU to clock tim on various occasions; I know the time of day,

3b50a

Freeze statement doesn't work,

3b50b

Move Link doesn't seem to work right, It puts a space infront of the link but does not move it,

3b50c

When I do jump file return and say no to the first file it offeres me, it gives m an error message an won't return me any further, Either "illegal file return ring" or, that loveliest of all messages, "Exceed capacity",

3b50d

When I attempted to show directory for file <kournal> 11163, which I had loaded, by bugging the words, it said "illegal file name",

3b50e

When I try to set filter to pattern it says "No existing block with name LOCAL",

3b50f

DVN 21=JAN=74 12:48 14571  
XNLS Doesn't Grow as Smoothly as Tulips  
Location; (GJOURNAL, 14571, 1;w)

3b51

I logged in, went into NLS, loaded three or four files in

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

succession, then jumped back and forth once between the last two, when I attempted to jump file return to the third from last it would only show me the names of the last two, when I tried to load the third from last by name it said "illegal statement in return ring."...1/21/8:30,

3b51a

I'm really glad markers work in the old way after jump to.....1/21/8:45,

3b51b

Links that contain only a marker, e.g. (#marker) don't work, The system says "#marker ?"....1/21/8:45,

3b51c

JMB 4-FEB-74 12:51 21783  
 problems today (Feb 4) with X-TNLS  
 Message: There seem to be some bad glitches in the recognition modes for new TNLS today (Feb 4)!  
 I couldn't get at the Protect command in Expert; I changed to Fixed and got a different list of commands if I typed a question mark right after the herald than if I typed a space and then ?, though I couldn't get to Protect at all in either case though it was listed, I then changed to Anticipatory--as soon as I typed a "p" I got "Playback" and could get neither Print nor Protect! I also could not get out of Anticipatory mode because I couldn't do "Set Recognition"....very frustrating,

3b52

17-DEC-73 2036-PST VANNOUHUYIS: still trying %DIA%  
 Received 17-DEC-73 20:36:48

3b53

So I tried again, This time I jumped to link and put the string of content in the link with viewspec K, "No existing block with name LOCAL" it replied and bombed me out,

3b53a

NDM 26-DEC-73 09:07 21185 %DIA%  
 content analyzer  
 Message: There is a bug in the cmmad "set Filter To" (content analyzer patterns) which displays the error message "No existing bock wit name LOCAL", Also, why can't you type in a content analyzer pattern from the programs subsstem "Compile Content analyzer" or some such command?

3b54

12-dec-73 %KEV% DVN = Tried to write on a file which he did not have access to; Took him to the exec with illegal instruction blap

3b55

JMB New TNLS complaint %Extention problem fixed%

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

18=DEC=73 11:04 20947 Message:

Load File (in TNLS) will not take anything but a complete filename with extension and version (gives an archive message), Will you fix it soon to take altmode or stars?

3b56

12=DEC=73 2056=PST VANNOUHUYS; the usual %DSK%  
Received 12=DEC=73 20:56:02

3b57

(This was preceded by a large substitute) I was working along quietly with split screens when when I jumped to item and it said something about the display truncating and wouldn't respond to any input characters until I happened to hit <control-o> when it began grooving again, This things went one smoothly for a few more jumpps until it suddenly said "fatal storage shoratage error" and would takes nothing but <control=c> That's where I am now,

3b57a

4=DEC=73 1353=PST VANNOUHUYS; xnls fuckup %DSK%  
Received 4=DEC=73 13:53:21

3b58

I went into xnls, immediately jumped on al link to a journal item, I got a blanks screen, After a long time I trid a virespec F, It replied "try nonexistant", I treid to jump to file return, It said "NLS display error", The I did control C and sent you this message,

3b58a

JMB 12=DEC=73 16:23 20864

Re Append command

Message; Append command;

Could we have some noise word to indicate what is wanted when the prompt (in DNLS) T:/B:/[A] appears (the second time) expecting an LSEL of the stuff to insert between he appendees, At one point in a scenario, when the prompt is B:/[A], the feedback line shows "Append Statement at to"; then you give your bug, then the prompt changes to T:/B:/[A] but the feedback line still holds at "Append Statement at to", This could be made more clear, At this point I understood that typing <control-n> would be available as an alternative to SP BC, If this is still what's planned (it's what I've documented), it would be nice to have a noise word like;

"insert between (type <control-n> for null typein)"  
or something shorter if necessary, appear when ready for the LSEL,

Thanks, Jeanne B,

3b59

JMB 20=DEC=73 17:50 21146 %CHI%

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

New Nls suggestion

Message: In the new NLS the show file status command should print

"Try an Update File Compact command to improve % used" instead of

"Try an Output File ..."

3b60

DVN 7=JAN=74 NEW TNLS problem

<Control=b> at the end of a command does not make the command repeat as in DNLS. It would be very useful in the sytem where you have to wait for characters to type,

3b61

JMB 26=DEC=73 12:41 21197

new tnls suggestion

Message: In TNLS, can we get Update File command to print the new filename?

3b62

JMB 20=DEC=73 17:53 21148 %CHI%

3b63

First level commands not available in second level

3b63a

It was my impression when the concept of typing <SP> in front of a command was accepted, that it was in order to allow the most commands available with the least amount of typing necessary by the user. Meaning that in expert mode, after a <SP> had been typed, all of the OTHER commands would be available with anticipatory recognition. Instead, I find the command I had just "spaced" out of is still available resulting in extra keys to be typed and buying me nothing. Will one of the recognition modes do what I originally thought would happen? YES

3b63a1

SRL 4=JAN=73

To get rid of the split screen you have to reset in the exec

3b64

SRL 4=JAN=73

When the screen is split and you jump to a link, you get a message about a problem with return ring,

3b65

23=JAN=74 13:51

3b66

<Control=Q> placement in the HELP DATABASE

3b66a

<Control=Q> before a Command verb is specified should take the user to the NLSCOMMANDS branch under CONCEPTS,

3b66a1

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

<Control-Q> immediately after a verb should take the user to the Command-term in the FUNCTION branch as a show command,

3b66a2

<Control-Q> after a noun-type should take the user to the noun-type under the verb Command-term in the FUNCTION branch as a show command (e.g, print the path name including the verb), <Control-Q> at any prompt or prompt alternatives after the second C; should print the function branch and then before the welcome message, automatically type out: Show also SVARIABLE, Where VARIABLE = the name(s) of the concept(s) that define the prompt(s) at the point the user typed <"Q>.

3b66a3

The Help welcome message should appear after the branch indicated by the placement of <Control-Q> has been printed,

3b66a4

should it read

3b66a4a

Type ? to determine your current alternatives,

3b66a4a1

or

3b66a4a1a

Type <control=q> for help with Help,

3b66a4a2

what should ? give at this point?

3b66a4b

Show ? !to find out more!

Quit <CR> !to return to where you typed

<control=q>!

< <CR> !to return to your last point in HELP!

<Control-Q> !for a detailed explanation of HELP query language!

3b66a4b1

? at other points should give more commands? fewer comments?

3b66a4c

Careful thought from this point of view should be given for what <control=q> will give at this point,

3b66a4d

8-JAN-74 1152-PDT VANNOUHUYS; Freak State of the day!  
 %Resulted from DCW redoing new NLS%  
 Received 8-JAN-74 11:52:49

3b66b

After the last message I sent you I typed work <cr> and got, an astrisk at the margin; I was not in TNLS however, whatever I could think of to do it would rely only "GTJFN

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

Old File Required", Now I am going to try a reset. If you don't hear from me I succeeded.

3b66b1

JMB 20=DEC=73 17:52 21147 %KEV%

New TNLS error

Message: I get an error message when I try to Show Disk space:

"Illegal String Designation"

3b66c

DVN 7=JAN=74 NEW TNLS problems %KEV%

When I asked "Show Directory" for everything, it gave me only account numbers.

3b66d

DVN 7=JAN=73 %KEV%

Did a copy directory command and it missed some files. SRL has a printout of the example.

3b66e

JMB 20=DEC=73 16:17 21144

New TNLS thing not working

Message: The TNLS address element for "jump to file return" == ,fr == was not understood. I had to reload the file.

3b66f

DVN 7=JAN=73

Keep getting the message "Illegal Return Ring ,," after changing files and doing something.

3b66g

KIRK Error message:

3b66h

"File Locking Conflict" should read

"File Modification Conflict".

3b66h1

KIRK Change the Insert STRUCTURE command to work like copy and move so that when bugging a SOURCE instead of typing, it doesn't require an extra command accept to get out of the LEVELADJUST.

3b66i

JMB 12=DEC=73 18:03 20868

Re Jump to Name==SUGGESTIONS

Message: (1)

In DNLS, Change prompt after Jump to Name from CA:/C: to B:/C: because your choice at that point is really between a Bug (which elsewhere is prompted B!) or one of the command=words Only, First, Next,

Also, I think the name read should be fed back immediately after you bug it (this is re choice Bug after Name)

(2) Jump to Name Only should be changed to Jump to Name Any

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

if that's what it does when that name exists more than once in the file  
 ==Jeanne B,

3b66j

JMB 13-DEC-73 11:36 20879

XNLS complaint

Message: Jump to File Return locates me at a seemingly random address in the old file; can the old one be recreated exactly?

3b66k

DVN 14-DEC-73 15:57 20908

Another Way to Cut Down on the Number of Times You have to Hit the Option Character

Message: Following the reasoning of (20895), since I normally jump to statemens on the screen with "jump to" and use "jump to item" only to reach offscreen statements, I would like to see address an alternative rather than an option following item,

3b66l

JMB Comment on links

12-DEC-73 12:09 20857 Message:

XNLS would not jump to link in one of my files; I changed their delimiters from anglebrackets to parentheses and then they worked. Comment: If there is a direct relationship here, it implies that I have to changes scores of links in many files. Surely this is not true!!??!

3b66m

13-DEC-73 0948-PST VANNOUHUYS; xtnls for a change  
 Received 13-DEC-73 09:48:57

3b66n

I went from Xdnls to xtnls via simulate terminal. Then I quit. Instead of nicely giving me TENEX in spit our stuff about illengal instructions, in particulr at "R1.,PSIREG + = 1,232277"

3b66n1

18-DEC-73 0820-PST VANNOUHUYS; markers as links  
 Received 18-DEC-73 08:20:40

3b66o

In the new NLS links to markers (e.g, <,#jr> which is alink to a branch marked "jr" in my initial file, don't work. That is if you say jump too link and bug the thing above, it replies #jr? Even though the link iss still there and it works in old nls,

3b66o1

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

JMB New TNLS complaint %Altmode not to be implemented for some time%

18=DEC=73 11:04 20947 Message:

Load file (in TNLS) will not take anything but a complete filename with extension and version (gives an archive message). Will you fix it soon to take altmode or stars?

3b66p

JMB Bug in new TNLS

17=DEC=73 11:34 20930 Message:

1. Copy word asked me for a Level=adjust (L;)!!!!  
2. The insert visible command did the same thing,  
Note: I used both of these in TNLS,

3b66q

JMB

18=DEC=73 11:06 20948 Message:

Same TNLS bug: Move Character asked me "L;" and waited instead of confirming the command as it should have at that point,

3b66r

Output Quickprint

3b66s

JMB 18=DEC=73 11:08 %Done% 20949

Suggested change in new TNLS

Message: The prompt after specifying "Print" in TNLS should be "OK/C;" and not "CA/C;" because you may actually end the command after Print with REPEAT or INSERT,

3b66t

Executed by default (feature of new CML)

3c

DVN 25=APR=74 03:36 22831

Can't Get into NewNLS

Location: (LJOURNAL, 22831, 1:w)

3c1

-----

3c1a

<rel> etc, yields "ILLEGAL INSTRUCTION TRAP IN EXEC

3c1b

PC 10761 ACS 400001 0 0" etc, "work" yields "ILLEG INST 0 AT 1"

3c1c

-----

3c1d

3c1e

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

JMB 20=DEC=73 16:31 21145

New TNLS confusion

Message: I was in TNLS in fixed recognition mode and assumed, wen prompted Y;/N/, that my input would be interpreted as any other command word in fixed mode, so I typed "no". It wouldn't take the "o" and didn't echo anything. Which way will Yes and No work when you fix them?

3c2

12=FEB=74 1829=PDT JERNIGAN: XNLS

cc: jeFrigan

Received 12=FEB=74 18:29:57

3c3

Susan -

I have some questions:

3c3a

(1) I tried XNLS for the first time tonight with some rather weird results, I spent half an hour trying to find the thing, Tried all possible permutations of NLS, XNLS, <NLS>nls, <xnls>nls, <xnls>xnls, <relnls>nls, <relnls>xnls, and finally hit on <rel=nls>xnls, (Who would have thought about a hyphen in the dir name?)

3c3b

Once I got into the thing I had additional (mis?)adventures, (2) my greeting from the elusive <rel=nls>xnls was EDI C: and a lot of blank paper, My immediate thought was, "Who is EDI and is it Eddie, Edie or who,,and why?" Obviously I must somehow have got in the wrong program with all my messing around, because I wanted NLS, not some sub=user program named an obscure "EDI C". However, because I had heard weird tales of the obscurity of the wording of the "new" "NLS", I hit a "?".

3c3c

(3) I promptly got about a quarter of page of printout nicely alphabetized from Accept to Split in four columns,,none of which meant a damn thing to me,,,so I Split, Still must be in the wrong program,

3c3d

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

(4) Tried it again, and "EDI" greeted me again, so somehow this must be NLS ("NLS"???) even though it bore no relationship whatever to any possible uses I might want to put it to, 3c3e

(5) I hit a "?" again, since rumors had told me that a ? would give you complete instructions... "You can't go wrong," I had been told, "all you have to do is hit a ? at any point and all your questions will be answered." Well, I carefully hit one ?,...nothing else... and again.. 3c3f

(6) Accept (which I was not about to do!), Create (HOW????) through Split started printing out, I had already been that route and hand't liked it the first time...sooo... 3c3g

(7) I hit a "o, which is sort of standard on any TENEX...you know a "O will (is supposed to, at least) stop the printing, Guess what? It didn't. Nothing stopped that neat printout of alphabetized enigmas. 3c3h

(8) I took my ti printout and hunted up someone...happened to be Kirk,, to try to find out what had happened, Kirk sympathized and agreed with me that it was totally screwed, and told me that to find out how too load a file (which is what I was trying to find out), I had hit a space and then a ?, he could tell from the printout. He advised to go back and hit only a ? and I would get the information. 3c3i

(9) I did, Guess what? 3c3j

(10) Again, my old enemy "Accept" (still wasn't having any!) through Split printed out with me hitting "o's and "x's all over the place, but no go...like the advertisements on TV, every letter dripped like pearls off my printhead and went through the whole

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

thing again,  
So I said to my self, maybe Kirk had it backwards, This  
time I will  
in fact, carefully, hit a space ?,

3c3k

(11) I did, Guess what?

3c3l

(12) At least it was different, This time enigmas (enigmae?)  
(enigmii?)  
started with "Archive, Edit, through "Sort", Still nothing I  
could  
recognize as how to load a file, There were a lot of  
imitation  
TENEX EXEC commands in there,,,are we REALLY  
trying to replace BBN? At this late date? And if so, what  
are we  
still using TENEX for? And BOY!!!!can I see some problems if  
someone  
happens to accidentally hit an odd "1" somewhere in the  
middle of an  
update to old version or something of the kind,,,if you  
still have  
that,,,and if you don't how many additional disk packs did  
you buy to  
take care of frequent updates to 400 disk page files,,,and  
there are  
a LOT of them on the system baby,,,did anyone think of that?  
And  
"Disconnect", that one is a honey and if someone hits an ex  
thinking he is going to say "execute" and instead "expunges"  
his stuff  
he is about to undelete,,,wow! Atleast before there was  
this nice  
separation between the basic file handligg mechanisms in  
TENEX and the  
editing in NLS whereby one couldn't easily bring the world  
down  
around hss ears by a single misstep, Do we REALLY have to  
live that  
dangerously?

3c3m

(13) I am glad I am becoming fairly proficient in TECO, SOS  
and DED  
lately, I think I just might find them very useful,

3c3n

(14) Kirk said you wanted "feedback",,,,,sooooo,,,here it is,

3c3o

Mil

3c3p

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

SRL 23-APR=74 10:46 22797

I want to send things to FDBK via Sendmail Message! A new version of the identfile should be used in the experimental system so that people can use the Sendmail system to send things to fdbk.

3c4

DHC DNLS addressing

24-APR=73 10:57 16103 Message:

DNLS should have the same ability to use chained addresses as TNLS. Currently I can only enter "journal" when I would like to be able to enter "journal d".

This feature becomes critical if the user is attempting to restrict the i/o to his screen (hello imlacs)

3c5

LPD

23-JUN=73 12:30 17429 Message:

As time goes on I find the little 3-character prompts in TNLS more and more annoying. They actively interfere with the smooth flow of thought and typing. For straight composition of documents, I now find TNLS only marginally preferable to TECO.

3c6

LPD

14-JUN=73 19:01 17215 Message:

I find the plethora of 3-character TNLS messages quite objectionable. TNLS already was putting out too much garbage, especially when the system was slow; the constant strain of either waiting for slow computer responses or typing ahead and becoming disoriented (not to mention making non-undoable errors) makes TNLS quite unpleasant during the hours of heavy use. My personal feeling is that it should be possible and perhaps even the default that there should be NO computer feedback during specification of the command. (Cf. 940 QED)

3c7

DHC Speeding up user interaction in TNLS

24-APR=73 11:01 16104 Message:

The "by literal?" query used for replace commands is irritating at best. How about having "B automatically mean that literal text will be entered (or have "d mean that and "B mean to use text from elsewhere, depending on which is used most). Syntax becomes:

Replace word at ,1a 2w "D  
 ,,enter replacing text.,,"D

Rejected suggestions and implemented items submitted by ARC users as of May 1, 1974

OR:

Replace word at ,1a 2w =B ,2b 5w =D

3c8

Jump'Cntnt'etc'Cmd'Spec>            ???        ???        <NLS

3c9

Eliminate need to type 'a after Jump to Name, Jump to Content, Jump to Word, etc. == perhaps by letting one bug name register,

3c9a

LPD

8-JAN-73 14:16 13741 Message;

Whatever became of the plans to allow TNLS addressing in DNLS? It sure would be nice to get rid of the current hodgepodge of Jump commands,

3c10

RWW NP \* NP SID Renumbering Command

22-FEB-73 12:16 14717 Message;

TNLS users are now using SID's extensively and liking them. There is a need for an easy way to get them renumbered sequentially after some editing has been done. Users now go to considerable lengths to do this, by creatng new files, replacing orgin statements, copying plex as a stadad sequence. There ought to be a simple command resequence Sid's to accomplish this purpose,

3c11

SRL 6-MAY-74 11:40 22903

Rejected suggestions and implemented items submitted by ARC users as  
of May 1, 1974

(J22903) 6-MAY-74 11:40; Title: Author(s): Susan R. Lee/SRL;  
Sub=Collections: SRI=ARC; Clerk: SRL;  
Origin: ( LEE, OLD,NLS;3, ), 3-MAY-74 15:45 SRL ;###;

SRL 6-MAY-74 13:59 22904

Fixed bugs and response to feedback received as of 5/6/74

This is addressed specifically to MEJ, JAKE, DVN, KIRK, NDM, and JMB  
but again anyone is welcome to read,

Fixed bugs and response to feedback received as of 5/6/74

Response to feedback received as of 5/6/74

Mil -

When executing the print command, any viewspecs specified are in effect only for that command. Viewspecs specified in the set Viewspecs command or in Jump (SP) commands should remain in effect until changed.

Jake -

Thanks for your comments about Sendmail. You may have noticed that there is an interrogate command which works similar to the old interrogate command. I think it works fairly well at leading a user through the basics required to journalize an item. We'll review your other suggestions after the subsystem has been used and commented on more extensively.

Bugs which have been fixed

You probably already know of many of these fixes, but if not, here they are!

Dirk -

The Output Processor should no longer cause difficulties.

When in the Ident system you can now type G and Goto somewhere.

Copy Directory now seems to work as advertised.

Jump to End of Branch no longer jumps to tail.

Move boundary problems seem to have been fixed.

Jeanne Beck -

The password does not print in the Connect to Directory command any more.

In the Sendmail system, plex has now been made a second-level command and is available after typing space.

You can now Goto Help from the top of the Sendmail subsystem if you're in Expert Expert.

Content analyzer programs may now be instituted in TNLS.

Reset Viewspecs works the same way in both the Editor and

Fixed bugs and response to feedback received as of 5/6/74

Useroptions subsystems, with CA being the only alternative after typing Viewspecs. I don't know yet why there are two commands,

2c5

Kirk =

2d

Substitute word now works correctly,

2d1

Centerdot no longer works as a command delete when inserting text in DNLS,

2d2

Dean =

2e

In the new CML, SRI=ARC can be typed in as a subcollection,

2e1

SRL 6-MAY=74 13:59 22904

Fixed bugs and response to feedback received as of 5/6/74

(J22904) 6-MAY=74 13:59; Title: Author(s): Susan R. Lee/SRL;  
Distribution: /SRI=ARC( \* info-only \* ) ; Sub=Collections: SRI=ARC;  
Clerk: SRL;

Additional comment on Whole Arpanet Catalog paper

Please Note: It has been brought to my attention that the ideas I expressed in <NIC--22900,> for a Whole Arpanet Catalog might be construed to be SRI-ARC's position. The ideas were developed by me as a member of the Using Information Management Committee and the Using Help and Documentation committee on my own time and independent of any consultation with SRI-ARC which has expressed no opinion, for or against a Whole Arpanet Catalog.

1

Additional comment on Whole Arpanet Catalog paper

(J22905) 6-MAY-74 15:51; Title: Author(s): Kirk E. Kelley/KIRK;  
Distribution: /INFORMAN( \* info-only \* ) CF( \* info-only \* ) HELPDOG( \*  
info-only \* ) RWW( \* info-only \* ) JCN( \* info-only \* ) ;  
Sub-Collections: SRI=ARC INFORMAN HELPDOG; Clerk: KIRK;